

6. OPERATOR SERVICES

A. General

This Section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:

- A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Collect Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
- A measured usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
- Other additional surcharges as provided herein (i.e., payphone surcharge, location surcharge or other).

6. OPERATOR SERVICES

A. General (Cont'd)

1. Definitions of Terms

Measured Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

0+

Calling Card, Collect, Person-to-Person and/or Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e., "live" operator) to complete.

0+ (Op)

Calling Card, Person-to-Person, Third Party and/or Collect calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e., "live" operator) obtains billing information from the User.

0- (Op)

Calling Card, Person-to-Person, Third Party and/or Collect calls placed by Users dialing 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e., "live" operator) obtains the (area code) + (exchange) + (line number) as well as the billing information from the User.

6. OPERATOR SERVICES

A. General

1. Definitions of Terms (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0-). The following are examples of calls normally placed in this manner:

- Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or other long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Rate Schedule.

- Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

- Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

- Operator Station

Calls which are billed to the originating number.

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Service Charge

A non-measured (fixed) charge, which is added to a measured charge in calculating the total Rate Schedule charges due for a completed Operator Assisted Call.

6. OPERATOR SERVICES

A. General

1. Definitions of Terms (Cont'd)

Service Area

The Qwest Service Area includes the entire State of Wyoming.

Service Offering

The operator assisted services of Qwest consist of the provision of collect, approved telephone company calling card, third party and Person-to-Person calls provided to users.

Subscriber

The person or legal entity, which enters into arrangements for Qwest's operator assisted telecommunications services.

Third Party Calls

Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number, which is the originating, nor the terminating telephone number.

Time Increments

Rates are applied in whole unit increments of 60 seconds.

Time of Day

Rates are as follows:

Day	8 AM – 5 PM	Monday through Friday
Evening	5 PM – 11 PM	Sunday through Friday
Night/Weekend	11 PM – 8 AM	Sunday through Friday, and all day Saturday
	8 AM – 5 PM	Sunday

User

The calling party utilizing the services of Qwest and responsible for the payment of charges, unless that responsibility has been accepted by others, such as in the case of collect and third party calls.

6. OPERATOR SERVICES

A. General (Cont'd)

2. Terms and Conditions

a. Responsibilities of the User

- (1) The user is responsible for payment of the charges set forth in this Rate Schedule unless the responsibility for such payment has been accepted by the called party or a third party.
- (2) The user is responsible for compliance with the applicable regulations set forth in this Rate Schedule.
- (3) The user is responsible for establishing its identity as often as necessary during the course of a call.
- (4) The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

b. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Qwest uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

6. OPERATOR SERVICES

A. General (Cont'd)

3. Rates and Charges

a. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user, called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

b. Billing of Calls

- (1) Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.
 - (a) Collect Calls – Timing begins when the called party accepts the responsibility for payment.
 - (b) Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
 - (c) All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

6. OPERATOR SERVICES

A. General (Cont'd)

4. Miscellaneous Operator Services Charges

a. Payphone Surcharge

(1) Description

This charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card, or Collect) placed from pay telephones.

(2) Rates and Charges

This charge is in addition to all other applicable charges unless otherwise specified.

CHARGE

- Payphone Surcharge
- Residence \$0.55
- Business 0.55

6. OPERATOR SERVICES

B. Operator Services Offerings

1. Business/Residential Service

a. Description

This service allows calls from business and residential locations which presubscribe to one of Qwest's direct dial services.

b. Rates and Charges

(1) Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	CHARGE	
	INTERLATA	INTRALATA
0 + Calling Card	\$4.95	\$4.95
0 + Calling Card (Op)	4.95	4.95
0 - Calling Card (Op)	5.50	5.50
0 + Bill to Third Party	4.95	4.95
0 - Bill to Third Party	9.95	9.95
0 + Collect	4.95	4.95
0 - Collect	5.50	5.50
0 + Person-to-Person	9.95	9.95
0 - Person-to-Person	9.95	9.95
Operator Station	1.50	1.50

**Qwest LD Corp.
Rate Schedule No. 1**

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B. Operator Services Offerings

1.b. (Cont'd)

(2) Operator Services Per Minute Usage Charges

The following are the per minute usage charges that the customer will incur when using Qwest's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERLATA/INTRALATA
USAGE CHARGE**

<u>Mileage Band</u>	DAY		EVENING		NIGHT/WEEKEND	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000

6. OPERATOR SERVICES

C. Directory Assistance Service

1. Description

- a. Directory Assistance service allows customers to obtain listing information, which is comprised of a name, ZIP Code and/or address and telephone number.
- b. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

2. Terms and Conditions

- a. A caller may request a maximum of two listings for each call to Directory Assistance.
- b. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate usage/surcharge charges as specified elsewhere in this Section, applies in addition to the Directory Assistance charge.
- c. The rate applies whether or not the customer secures any requested information.

3. Rates and Charges

CHARGE

- Direct dialed call by customer
 - Each call \$1.99