

Qwest Corporation
Services Catalog No. 1
Wyoming

PRIVATE LINE
TRANSPORT SERVICES
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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.2 CARRIER ACCOUNTS (CONT'D)

B. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring rates for services, equipment, and facilities be paid monthly in advance, an applicant for service will be required to pay in advance at the time application for service is made, the nonrecurring charges applicable, together with at least one month's charges for the services, equipment, and facilities applied for, and, where necessary, in the opinion of the Company, the estimated amount of construction charges.
2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for service, equipment, and facilities furnished, and for nonrecurring charges.

C. The Company shall bill on a current basis all charges incurred by and credits due to the customer under this Catalog attributable to services, established or discontinued during the preceding billing period. In addition, the Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Private Line Transport Service under this Catalog), the period of service each bill covers and the payment date will be as follows:

1. The Company will establish a bill day each month for each customer account. The bill will cover non usage sensitive service charges for the ensuing billing period. Payment for such bills is due as set forth in D., following. If payment is not received by the payment due date, as set forth in D., following, in immediately available funds, a late payment penalty will apply as set forth in E., following.
2. For billing purposes each month is considered to have 30 days.

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2.4.2 CARRIER ACCOUNTS (CONT'D)

D. All bills as set forth preceding, for service provided to the customer by the Company are due 31 days (payment due date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Veterans Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

1. If such payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If such payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday.

E. Further, if any portion of the payment is received by the Company after the payment due date as set forth in D., preceding, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be the lesser of:

1. The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company, or

2. 0.000407 per day, compounded daily for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.2 CARRIER ACCOUNTS (CONT'D)

F. In the event of a billing dispute, the customer must submit a documented claim for the disputed amount. If the claim is submitted within 90 days of the payment due date, any interest credits due the customer upon resolution of the dispute shall be calculated from the bill payment date. If the customer submits a claim for the disputed amount more than 90 days from the payment due date, any interest credits due the customer upon resolution of the dispute shall be calculated from the date the claim was submitted, rather than from the bill payment date. Any undisputed amounts withheld by the customer in conjunction with disputed amounts withheld shall be subject to the late payment penalty as set forth in E., preceding. The Company will resolve the dispute and assess interest credits or penalties to the customer as follows:

- If the dispute is resolved in favor of the Company and the customer has paid the disputed amount on or before the payment due date, no interest credits or penalties will apply.
- If the dispute is resolved in favor of the Company and the customer has withheld the disputed amount, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty as set forth in E., preceding.
- If the dispute is resolved in favor of the customer and the customer has withheld the disputed amount, no interest credits or penalties will apply.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.2 CARRIER ACCOUNTS

F. (Cont'd)

- If the dispute is resolved in favor of the customer and the customer has paid the disputed amount, the customer will receive an interest credit from the Company for the disputed amount times a late factor. The late factor shall be the lesser of:
 - The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the date when payment was made or credit claimed in accordance with E., preceding, to and including the payment due date (as set forth in D., preceding) of the bill that reflects the credit for the disputed amount. In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
 - 0.000407 per day, compounded daily for the number of days from the date when payment was made or credit claimed in accordance with E., preceding, to and including the payment due date (as set forth in D., preceding) of the bill that reflects the credit for the disputed amount. In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
- G. Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this Catalog will be prorated to the number of days or major fraction of days based on a 30 day month. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
- H. When a rate as set forth in this Catalog is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.2 CARRIER ACCOUNTS (CONT'D)

- I. When more than one copy of a customer bill for services provided under the provisions of this Catalog is furnished to the customer, an additional charge applies for each additional copy of the bill as set forth in 4.2, following.
- J. Payment of bills for service may be made by check, money order or cash. Payment by check which is not honored or paid by the payor bank will be considered as nonpayment. All charges for service are payable only in lawful money of the United States.

2.4.3 MINIMUM PERIODS

- A. The minimum period for which services are provided and for which rates and charges are applicable is one month, unless otherwise specified in this Catalog or in specific service agreements.
- B. The minimum period for which service is provided and for which rates and charges are applicable, for a Custom Service provided on an individual case basis, is one month unless a different minimum period is established with the custom arrangement.

Where circumstances warrant, a customer subscribing to Private Line Transport may request, on an individual case basis, an Alternate Pricing Arrangement. The terms and conditions of such an arrangement will be determined by the Company at the time the request is made.

- C. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:
 - When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
 - When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, a termination charge will apply as specified in 2.4.7, following.

2.4.4 CANCELLATION OF AN ORDER FOR SERVICE

Provisions for the cancellation of an order for Private Line Transport are set forth in 4.1.3, following.

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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

A. General

A service is interrupted when it becomes unusable to the customer because of a failure of facilities used to furnish service under this Catalog. An interruption period starts when an inoperative service is found by the Company or reported to the Company and ends when the service is operative.

B. When a Credit Allowance Applies

1. In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- a. For Private Line Transport, except Foreign Exchange, Foreign Central Office, Exchange Service Extension and Self-Healing Alternate Route Protection (SHARP) Service no credit shall be allowed for an interruption of less than 4 hours. The customer shall be credited for an interruption of 4 hours or more at the rate of 1/180 of the monthly charges for the facility or service for each period of 4 hours or fraction thereof that the interruption continues. (C)

The monthly charges used to determine the credit shall be as follows:

- (1) For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., Network Access Channel, Channel Performance, Transport Mileage and Optional Features and Functions).
- (2) For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a Network Access Channel per customer designated premises, Channel Performance, Transport Mileage and Optional Features and Functions).

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2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B.1.a. (Cont'd)

- (3) For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate elements associated with the service (i.e., the Network Access Channel, Channel Performance, Transport Mileage, and Optional Features and Functions, including the multiplexer on the facility to the wire center, and the Network Access Channel, Channel Performance, Transport Mileage and Optional Features and Functions on the individual services from the wire center). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the wire center to a customer premises.
 - b. For Foreign Exchange Service, Foreign Central Office Service, Exchange Service Extensions, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates, (b) the assumed minutes of use charge, or (c) the minimum monthly usage charge for each period of 24 hours or fraction thereof that the interruption continues. However, in no case is a credit allowance applicable when the actual usage charge exceeds the minimum monthly usage charge in any one monthly billing period.
2. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate for the service interrupted in any one monthly billing period. For the purpose of determining the allowance every month is considered to have 30 days.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies (Cont'd)

3. For Private Line Transport Service Self-Healing Alternate Route Protection (SHARP), an out of service credit will apply when the customer experiences a service interruption and the system fails to switch to the protected electronics and/or facilities within one second. The protected electronics and/or facilities are between the Company points of termination located on the customer premises and/or the Company Wire Center(s) associated with the SHARP option. Such credit will be based on information provided by the network surveillance system associated with SHARP. In the event of a service interruption, one month's billing credit of the protected service will be given. Such credit will apply to the Channel Termination and the SHARP rate element for SHARP protected service. Credit will be limited to a maximum of one month for an interruption or series of interruptions within that month. (C)

C. When a Credit Allowance Does Not Apply

No credit allowance will be made for:

1. Interruptions caused by the negligence of the customer.
2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
4. Interruptions of a service when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

C. When a Credit Allowance Does Not Apply (Cont'd)

5. Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of Special Construction, as set forth in 4.1.6, following. The period for which no credit allowance is made begins on the seventh day after the customer receives the Company's written notification of the need for such replacement and ends on the day after receipt by the Company of the customer's written authorization for such replacement.
6. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
7. An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
8. Periods of interruption for Maintenance of Service, set forth in 4.1.9, following.

D. Use of an Alternative Service Provided by the Company

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the appropriate rates and charges for the alternative service used.

E. Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.6 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

The Company, if requested by the Customer, will handle ordering, rating, and billing of that portion of Private Line Transport Service that it provides. When service is jointly provided by the Company and another local exchange company the following will apply:

- A. Each local exchange company will provide the portion of the mileage element in its operating territory and will bill its rates and charges.
- B. The rate for the mileage element for services provided by the Company as set forth in A., preceding, is determined as follows:
 1. The appropriate mileage is determined by computing the airline mileage between each premises serving wire center using the V&H methods as set forth in the National Exchange Carrier Association Tariff F.C.C. No. 1.
 2. The billing percentages will be agreed upon by the local exchange telephone companies involved and are listed in the National Exchange Carrier Association Tariff F.C.C. No. 1 or other billing percentage document agreed to by the companies involved.
 3. Using the rates for the airline mileage determined in B.1., preceding, multiply the rates by the Company's billing percentage to obtain the mileage element rates.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.6 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

- C. When Private Line Transport service is provided jointly between the Company and another local exchange company, the appropriate recurring rates and nonrecurring charges are applied as follows:
 - 1. The appropriate Private Line mileage rates and nonrecurring charges are applied as specified in B.3., preceding.
 - 2. All other appropriate Private Line Transport recurring rate elements (e.g., Network Access Channel and Channel Performance) and their associated nonrecurring charges apply at 100 percent.
- D. When Private Line Transport service is provided jointly and the Company is the intermediate non-terminating carrier, only the recurring mileage rate applies. The rate is determined by multiplying the appropriate mileage rate by the billing percentage.
- E. When Private Line Transport service is provided jointly between the Company and another local exchange company, or when the Company is the intermediate non-terminating carrier, the appropriate nonrecurring charges apply as set forth in Section 5 of this Catalog.

2. GENERAL REGULATIONS

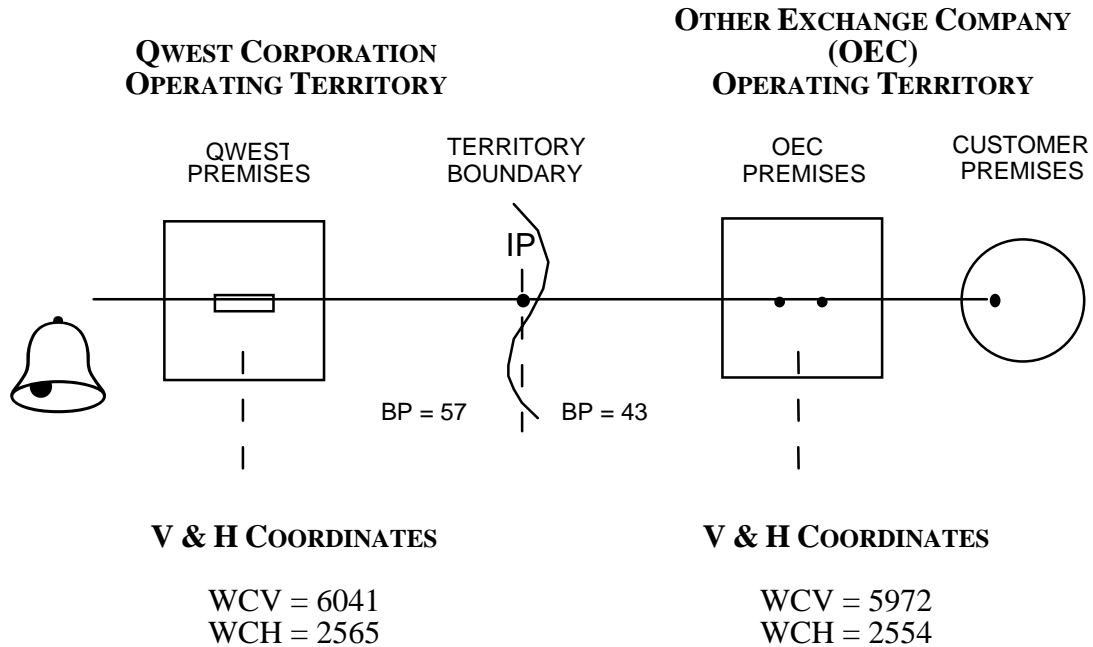
2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.6 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

F. Example - Private Line Transport

The following diagram depicts a Private Line Transport Service between a Company Serving Wire Center and a customer premises served by another exchange company.

- a. Private Line Transport is ordered to a serving wire center which is in the operating territory of the Company.
- b. Premises of ordering customer is in operating territory of another exchange company.



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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.6 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

F. Example - Private Line Transport (Cont'd)

2. Airline Mileages (Using National Exchange Carrier Association Tariff F.C.C. No. 1)

- Qwest Corporation premises to OEC premises = 22.1, rounded = 23

3. Transport Mileage[1]

- Assume Qwest Corporation rates for Transport Mileage Band of over 8 to 25 miles are \$20.00 fixed and \$4.00 per mile.
- Assume Qwest Corporation Billing Percentage (BP) is 57.
- Calculation of Transport Rates[2]

Qwest Corporation TRANSPORT MILEAGE RATE =

$$\begin{array}{rcl} 23 \times \$4.00 \times 57\% & = & \$52.44 \\ \text{plus } \$20.00 \times 57\% & = & \underline{\$11.40} \\ & & \$63.84 \end{array}$$

4. The rates and charges for the Transport Mileage provided by another exchange company, will be billed by the other exchange company, in accordance with its appropriate tariff.

[1] Rates used in this example are used for demonstration purposes only.

[2] The same calculation is performed to determine the appropriate Transport Mileage nonrecurring charge.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.7 TERMINATION LIABILITY/WAIVER POLICY

All Private Line Transport Services provided via service agreements, are subject to the Termination Liability/Waiver Policy, unless otherwise specified.

A. Minimum Billing Level

When services are provided under a fixed-period service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified. Partial discontinuance of service will not decrease the Minimum Billing Level.

B. Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

C. Complete Disconnect

If the customer chooses to completely discontinue contracted service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service multiplied by the termination liability percentage, multiplied by 19 months.
- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 TERMINATION LIABILITY/WAIVER POLICY (CONT'D)

D. Partial Disconnect

If the customer discontinues a portion of their contracted service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

E. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. These charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

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2.5 CONNECTIONS

2.5.1 GENERAL

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Private Line Transport furnished by the Company where such connection is made in accordance with the provisions specified in the code of Federal Regulations, Title 47, Chapter 1, Federal Communications Commission, Part 68, Connection of Terminal Equipment to the Telephone Network and 2.1, preceding.

2. GENERAL REGULATIONS

2.6 DEFINITIONS

Certain terms used herein are defined as follows:

Attenuation Distortion

Denotes the differences in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Audio Transmission

Denotes speech or music transmission by means of an Audio channel.

Authorized User

Denotes a person, firm, or corporation who is authorized by the customer to be connected to the service of the customer. An authorized user must be specifically named in the application for service and a termination of the service must be located at the authorized user's premises.

Automatic Ringdown

Denotes a two-point or multipoint channel with Company provided signaling at a serving wire center. Either end of the channel can originate a seizure which will cause a 20 Hz ringing signal to be applied to the remote ends until answered. The customer must identify primary and remote stations.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Base Rate Area

Denotes that portion of the exchange area surrounding and including the serving wire center within which urban classes of local service are offered at rates that do not vary with the distance from the serving wire center or exchange rate center.

Baud

Denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (binary 1 or 0) within a code signal. The rates specified are the number of signal elements per second.

Bit

Denotes the smallest unit of information in the binary system of notation.

Bridging

Denotes the process of connecting three or more customer locations.

Business Day

Denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 a.m. to 5:00 p.m. with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Carrier or Common Carrier

See "Interexchange Carrier".

Central Office (CO)

Denotes a local switching unit providing local telephone service to customers within an exchange or wire center serving area. More than one Central Office may be located in the same wire center.

Central Office Prefix

Denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Channel(s)

Denotes the individual segment(s) of a circuit.

Channel Performance (CP)

Denotes establishing or enhancing the performance characteristics of a channel.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Channel Service Unit

Denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format errors, and remote loop back.

Circuit

Denotes facilities and/or equipment necessary to provide a specific service.

Class of Service

Denotes a subgrouping of customers typically for the purpose of rate distinctions.

Common Line (CL)

Denotes a line, trunk, pay telephone line or other facility provided under the appropriate Catalog or Price Schedule of the Company terminated on a central office switch. A common line-residence or business is a line or trunk provided under the residence terms and conditions of the Exchange and Network Services Price Schedule.

Communication System

Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.