

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont'd)

3. Change Charges

The following charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa.

	USOC	NONRECURRING CHARGE
• Rerouting of telephone numbers, per number	N/A	[1]
• Changing number of digits outpulsed, per change	REAGM	\$50.00
• Changing signaling, per change	REAGN	50.00

[1] Same nonrecurring charge as specified for initial installation of *DID* telephone numbers.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE (CONT'D)

D. Optional Features

1. *DID* Trunk Queuing

a. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Optional Features

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

D.1. (Cont'd)

c. Terms and Conditions

- (1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exist.
- (2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
- (3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.
- (4) The music on queue option requires a Voiceband/Data Circuit between the serving central office and a customer-provided music source at the customer's premises.
- (5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
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5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

D.1. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Queuing			
- Per <i>DID</i> Station number equipped	UQQ,URQ	\$ 2.50	\$ 0.25
- Per queue group	UQQPG, URQPG	175.00	—
- Per queue slot in group	UQQPQ, URQPQ	—	15.00
- Change in quantity of queue slots in queue group, per group	REAE9	100.00	—
• Delay Announcement	N/A	[1]	[1]
• Music on Queue	N/A	[2]	[2]

[1] Apply rates and charges as specified in 9.4.4 of the Exchange and Network Services Catalog for Delay Announcement.

[2] Apply rates and charges as specified in 9.4.4 of the Exchange and Network Services Catalog for Music on Queue.

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Price Schedule No. 2
Wyoming

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**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

D. Optional Features (Cont'd)

2. *DID* Call Transfer

a. Description

DID Call Transfer allows the user of a specially provisioned, in-only or 2-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

b. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
<ul style="list-style-type: none"><i>DID</i> Call Transfer, each 2-way trunk equipped, or specially provisioned in-only analog <i>DID</i> trunk equipped[1]	3CW	[2]	\$13.00

3. *CALL PLANNER*

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

[1] Certain switch limitations may apply.

[2] Same nonrecurring charge as specified in 5.4.3 of the Exchange and Network Services Catalog for business Custom Calling services.

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5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

D.3. (Cont'd)

b. Terms and Conditions

- (1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.
- (2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.
- (3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.
- (4) The following are restrictions to forwarding destinations for *CALL PLANNER*:
 - No International numbers - only United States NPAs allowed.
 - No 700, 800, 900, 950 or 976.
 - No N11 or 555-1212.
 - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
 - No speed dial codes or customized dialing plans.
 - No third-number billed calls.
 - A limit of four destination changes per hour.

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• <i>CALL PLANNER</i>			
- Per <i>DID</i> number	WH2	\$15.00	\$7.95

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE (CONT'D)

E. Commercial Mobile Radio Service (CMRS) Providers

Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers.

1. Number Activation

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Charge for activating numbers:			
- Nonsequential telephone number used, each	NHN	\$ 3.90	—
- Per block of 20 numbers	NGS	30.80	—
- Per block of 100 numbers	RC6BX	19.64	—

2. Numbers

• Charge for reserving numbers			
- Per block of 20 sequential numbers	NGQ	—	—
- Per block of 100 sequential numbers	NOJA2	60.00	—
• Nonsequential number reservation, per number	NHNRN	—	—
• Rerouting of number, per number	N/A	[1]	—
• Changed number of digits outpulsed	REAGM	50.00	—
• Changed signaling, per change	REAGN	50.00	—

[1] Same nonrecurring charge as USOCs NHN or NGS.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., OSPS.
2. Basic PAL Service is a flat two-way or outgoing only or measured two-way access line with operator screening. The operator screening notifies the operator that the end user is using a pay telephone.
3. Coinless Subscriber Basic PAL Service

This service provides:

- Free calls to 911 emergency agency code;
 - Access to directory assistance;
 - Prevention of Company operators from billing collect and bill to third number calls to the PAL service;
4. Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:
 - Coin signaling, including coin collect and coin return.
 - Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
 - Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
 - Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
 - Pay-per-call blocking (e.g. 900 and 976).
 - Incoming and outgoing call screening.
 - Access to:
 - Directory assistance,
 - 911 emergency code,
 - All interexchange carriers,
 - 800/800-type service and 950 telephone numbers,
 - Company repair service.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (CONT'D)

B. Terms and Conditions

1. Coin collection and/or return of coins for Basic PALs are controlled by PSP pay telephones.
2. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.
 - Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.
 - Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.
 - Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.C.4., following.

3. Loop Diversity and/or Avoidance defined in the Private Line Transport Services Catalog are available with Basic PAL Service.
 - a. The provision of Loop Diversity is subject to the availability of facilities for the diverse route.
 - b. Customers subscribing to Avoidance may also be required to pay Foreign Central Office charges, as defined in the Private Line Transport Services Catalog.
4. Optional toll calling plans specified in 6.3 of the Exchange and Network Services Catalog, may be available to PAL Service customers. See individual Price Schedule or Catalog section for restrictions.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

5. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
6. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.
7. The following terms and conditions are specific to Smart PAL Service:
 - a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.
 - b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (CONT'D)

C. Rates and Charges

1. Basic Public Access Lines will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Measured Rate Service			
- Individual business line, each	15Q	[1]	\$17.27
• Flat Rate Service			
- Individual business line, each	1KY	[2]	18.47
- Outgoing only service, each	1GY	[2]	18.47
• Coinless Subscriber Service			
- Outgoing only, each	1PZ	[2]	18.47

2. Smart Public Access Lines will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Flat Rate Service			
- Outgoing only, each	5FO	[2]	\$19.07
- Two-way, each	5FP	[2]	19.07
• Message Rate Service			
- Outgoing only, each	14C	[1]	17.87
- Two-way, each	1NH	[1]	17.87

[1] Same rates and/or charges as for a LMB as found in 5.2.1, preceding.

[2] Same rates and/or charges as for a 1FB as found in 5.2.4, preceding.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

C. Rates and Charges (Cont'd)

3. Usage Charges for PAL Service

Usage charges accumulate on a monthly basis commencing on the billing date.

	USAGE CHARGE
• Measured rate per minute	\$0.01
	RATE PER CALL
• Message usage rate	\$0.03

4. Fraud Protection features will be provided to customers at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection			
- Incoming, per line	PSES1	—	—
- Outgoing, per line	PSESO	\$1.12	\$0.11
- Incoming and Outgoing, per line	PSESP	1.12	0.11
- Fraud Protection with direct dialed toll restriction, per line	PSEST	1.12	0.11