

**5. EXCHANGE SERVICES**

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(D)

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

The Company develops exchange service areas to establish service within a defined geographical area.

Maps, indicating each exchange area within the Company's operating territory, are filed in separate binders.

**5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS**

<b>EXCHANGE AREA</b>	<b>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</b>	
Afton	Afton; Alpine and Freedom (of Silver Star Telephone Co.)	
Casper	Casper and Glenrock	
Cheyenne	Cheyenne; Albin, Burns, Carpenter and Pine Bluffs (of RT Communications)	
Gillette	Gillette and Wright	
Glendo	Glendo, Wheatland; and Chugwater (of Chugwater Telephone Cooperative, Inc.)	
Glenrock	Glenrock and Casper	
Jackson	Jackson and Moran	
Lake	Lake, Mammoth and Old Faithful, Wyoming, and the Montana exchanges of Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin, Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, and Wilsall[1]	
Lander	Lander and Riverton	(M) (N)

[1] Does not include Big Sky, Montana exchange.

(M) Material moved to Page 2.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS  
5.1.1 (CONT'D)

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA	
Mammoth	Mammoth, Lake and Old Faithful, Wyoming, and the Montana exchanges of Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, and Wilsall[1]	(M)
Moran	Moran and Jackson	(M)
Old Faithful	Old Faithful, Lake and Mammoth, Wyoming, and the Montana exchanges of Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, and Wilsall[1]	
Riverton	Riverton and Lander	(N)
Sheridan	Sheridan; Southeast Sheridan and Decker, Montana-Wyoming (Independent Co.)	
Wheatland	Wheatland, Glendo; and Chugwater (of Chugwater Telephone Cooperative, Inc.)	
Wright	Wright and Gillette	

[1] Does not include Big Sky, Montana exchange.

(M) Material moved from Page 1.

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS (CONT'D)**

**5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA**

- A. The following classes of service are offered in all Wyoming exchanges:

**FLAT RATE SERVICE**

Individual line business  
Individual line residence  
PAL Service

**MEASURED RATE SERVICE**

Individual line business

**5.1.6 LOCAL SERVICE INCREMENTS**

- A. Exchange Zone

1. The increments are applicable to Exchange and Network Services furnished within exchange zones and are in addition to the local exchange and Centrex Service rates.
2. Monthly Exchange Access Line Increments

<b>EXCHANGE ZONE NUMBER</b>	<b>EXCHANGE ZONE INCREMENT</b>	<b>USOC RATE VARIATION</b>
1	\$15.50	U1
2	25.50	U2
3	46.25	U3

**Qwest Corporation**  
**Price Schedule No. 2**  
**Wyoming**

**EXCHANGE AND  
NETWORK SERVICES**  
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**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.6 LOCAL SERVICE INCREMENTS (CONT'D)**

B. Locality Rate Areas (LRA)

1. The increments shown below are applicable to Exchange and Network Services furnished within the designated locality rate areas listed below and are in addition to the local exchange

<b>EXCHANGE</b>	<b>LOCALITY RATE AREA</b>
Green River Lander	Jamestown - L1 Hudson - L1
Rock Springs Sheridan	Reliance - L1 Big Horn, Dayton, Ranchester, Story - L1
Jackson	Moose - L2

2. Monthly Increments

<b>LOCALITY RATE AREA</b>	<b>LRA INCREMENT</b>	<b>USOC RATE VARIATION</b>
LRA 1	\$15.50	L1
LRA 2	25.50	L2

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.6 LOCAL SERVICE INCREMENTS (CONT'D)**

C. Federal Universal Service Fund Credit

1. A Federal Universal Service Fund Credit (FUSF) will be applied to exchange and Network Services designated in 5.1.6.A. and B., preceding.
2. FUSF Monthly Credit

<b>EXCHANGE ZONE NUMBER</b>	<b>USOC</b>	<b>MONTHLY CREDIT</b>
1	QURF1	\$ 5.00 (I)
2	QURF2	15.19
3	QURF3	31.92 (I)

  

<b>LOCALITY RATE AREA</b>	<b>USOC</b>	<b>MONTHLY CREDIT</b>
LRA 1	QURF1	\$ 5.00 (I)
LRA 2	QURF2	15.19 (I)

D. Wyoming Universal Service Fund Credit

1. A Wyoming Universal Service Fund Credit (WUSF) will be applied to exchange and Network Services designated in 5.1.6.A. and B., preceding.
2. WUSF Monthly Credit

<b>EXCHANGE ZONE NUMBER</b>	<b>USOC</b>	<b>MONTHLY CREDIT</b>
1	QURS1	\$1.03 (I)
2	QURS2	0.84 (I)
3	QURS3	4.86 (R)

  

<b>LOCALITY RATE AREA</b>	<b>USOC</b>	<b>MONTHLY CREDIT</b>
LRA 1	QURS1	\$1.03 (I)
LRA 2	QURS2	0.84 (I)

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.6 LOCAL SERVICE INCREMENTS (CONT'D)**

E. Two-Way Local Calling Area (LCA)

(T)

LCA is the ability to call between two or more CO areas within and between exchanges without Message Telecommunications Service (MTS) charges.

1. Terms and Conditions

Two-way LCA is mandatory between the following exchanges:

- Afton; Alpine and Freedom (of Silver Star Telephone Co.)
- Cheyenne; Albin, Burns, Carpenter and Pine Bluffs (of RT Communications)
- Gillette - Wright
- Glendo, Wheatland; and Chugwater (of Chugwater Telephone Cooperative, Inc.)
- Glenrock – Casper
- Lake, Mammoth, and Old Faithful, Wyoming, and the Montana exchanges of Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, and Wilsall
- Lander - Riverton
- Moran - Jackson

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS**

**5.1.6 LOCAL SERVICE INCREMENTS**

E. Two-Way Local Calling Area (LCA) (Cont'd)

(T)

2. Rates and Charges

- a. Nonrecurring charges associated with each specific CO access line, located elsewhere in this Price Schedule, also apply.
- b. The monthly LCA increments specified below are in addition to exchange access line rates.

	<b>USOC</b>	<b>MONTHLY INCREMENT</b>
• Afton; Alpine and Freedom (of Silver Star Telephone Co.)	ZNB	\$0.71
• Cheyenne; Albin, Burns, Carpenter and Pine Bluffs (of RT Communications)	ZNB	0.23
• Gillette - Wright	ZNB	0.39
• Glendo, Wheatland; and Chugwater (of Chugwater Telephone Cooperative, Inc.)	ZNB	0.41
• Glenrock - Casper	ZNB	0.38
• Lake, Mammoth, and Old Faithful, Wyoming, and the Montana exchanges of Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, and Wilsall	ZNB	2.02
• Lander – Riverton	ZNB	0.79
• Moran - Jackson	ZNB	0.38

**5. EXCHANGE SERVICES**

**5.1 EXCHANGE AREAS (CONT'D)**

**5.1.8 BORDER EXCHANGES**

- A. Wyoming rates, charges, terms and conditions, apply to customers located in Border, Wyoming, but served out of the Montpelier, Idaho exchange.
- B. Wyoming rates, charges, terms and conditions, apply to customers located in West Belle Fourche, Wyoming (Aladdin, Wyoming and Colony, Wyoming), but served out of the Belle Fourche, South Dakota exchange.
- C. Wyoming rates, charges, terms and conditions, apply to customers located in West Spearfish, Wyoming (Beulah, Wyoming), but served out of the Spearfish, South Dakota exchange.
- D. The incremental charge for Exchange Zone Number 3 also applies as provided for in 5.1.6.A., preceding.
- E. The Federal Universal Service Fund Credit for Exchange Zone Number 3 applies as provided for in 5.1.6.C., preceding.

## 5. EXCHANGE SERVICES

### 5.2 LOCAL EXCHANGE SERVICE

#### A. General

1. The provision of local exchange service at the rates, charges and under the terms and conditions shown, is subject to the provision of other sections of this Price Schedule.
  - a. When the Company cannot provide primary basic local service to a customer within five business days from the date of the customer's application for service or by the customer's requested date, whichever is later, the Company, where available and to the extent possible, shall offer local service alternatives.
    - Service alternatives include, but are not limited to, local *MARKET EXPANSION LINE* Service (remote call forwarding), where available. Local *MARKET EXPANSION LINE* Service will be provided to the customer at no charge until the Company can provide primary basic local service. The service alternative will be provided only for primary basic local service. Primary basic local service is defined as the first single line flat rate or single line measured residence or business service established at a specific address.
  - b. Credits may also be applied to the customer's bill. If an order is delayed more than five business days, a credit for the nonrecurring charge associated with the line will apply.
  - c. If primary basic local service is not established within 30 calendar days from the date of the customer's application for service or by the customer's requested date, one of the following provisions will apply:
    - (1) The monthly rate associated with primary basic local service, for each month or partial month that the order is held, will be credited to the customer's bill after service is established.
    - (2) The customer may choose the cellular service alternative. To offset the expense of that cellular service alternative, the Company will issue a voucher to the Company's customer.
      - (a) Proof of the cellular service must be provided to the Company to serve as notice that the customer requests a voucher from the Company.
      - (b) Cellular vouchers will be issued monthly and continue to be issued through the month that primary basic local service is established.

## **5. EXCHANGE SERVICES**

### **5.2 LOCAL EXCHANGE SERVICE**

#### **A. General (Cont'd)**

2. The rates and charges as quoted herein for local exchange service, entitle the customers to local calls, without toll charges, to all local exchange access lines connected to a CO of the exchange, or to all telephones served by CO's of the extended local service area where comprised of more than one exchange.
3. Application of Business and Residence Rates
  - a. Service is classified as business service and business rates apply when any of the following conditions exist:
    - (1) When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.
      - Service for social clubs (e.g., Elks, VFW, Eagles, etc.) will be considered business service.
    - (2) When the directory listing is to be a business listing.
    - (3) When the service is provided to or through a reseller of local exchange service.
  - b. Service is classified as residence service and residence rates apply when the following two conditions exist:
    - (1) When the service is furnished at a location used primarily for domestic purposes; a residence location typically contains cooking and sleeping facilities.
      - Residence service will be allowed for individual rooms at group homes. e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.
      - Residence service will be allowed in church living quarters and the clergy person's private study if the listing is in an individual's name.
    - (2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

## **5. EXCHANGE SERVICES**

### **5.2 LOCAL EXCHANGE SERVICE**

#### A.3. (Cont'd)

- c. A residence service may not be part of a hunting sequence that contains business lines. When business and residence service both exist at the same location, no call forwarding, rollover-type services will be allowed between the business and residence line(s).
- d. Customers changing from business to residence service will be assigned a different telephone number. Referral of calls to the new residence telephone number assigned will not be provided.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by Qwest Dex, in which their telephone number does not appear as a business listing.

- e. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.
- 4. The rates and charges specified in this Price Schedule do not include the provision of a telephone instrument.
  - 5. In exchange zone rate areas only, business and residence services may be connected to the same 4-party line.
  - 6. The move of a drop wire, at customer's request, will be subject to a charge equal to the premises work charge, as specified in Section 3, preceding.
  - 7. Nonrecurring Charges

The nonrecurring charge is a charge associated with a given service or item of equipment which applies on a per-service and/or per-item basis each time the service or item of equipment is provided.

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

A.7. (Cont'd)

- a. Nonrecurring charges do not apply:
- To change of grade, class or type of service as a result of held regrades;
  - To change a customer's mailing address;
  - To move a drop for maintenance reasons.
  - To record orders to reconcile the customer's billing record with service actually in place.
- b. Nonrecurring Change Charge

The following nonrecurring change charges apply for changes at the customer's request, unless otherwise specified:

	<b>NONRECURRING CHARGE</b>	
	<b>BUSINESS</b>	<b>RESIDENCE</b>
• When changing the type of service:		
- Flat to measured	\$34.60	\$21.55
- Measured to flat	—	—
• To changes in class of service, not involving PBX service, from:		
- Business to residence	—	21.55
- Residence to business	34.60	—

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 MEASURED RATE SERVICE

A. Description

1. Measured Service is an exchange service for which a regular monthly charge is billed to the customer for access to the local and toll networks. In addition to the monthly charge, local usage charges will apply for outgoing calls completed on a local basis.

B. Terms and Conditions

1. Measured Service is available for customers on an individual basis only.
2. Regular Flat Rate and Measured Service will not be provided on the same customer premises, except as specified in 2.2.1.C., preceding.
3. The customer has no property rights to the continuance of service through any particular wire center and the Company may change the wire center designation of a customer whenever it deems it necessary in the conduct of its business. Wire center serving area transfers and wire center additions do not constitute a rate change.
4. Measured Service will be provided on FCO service where facilities permit.
5. The monthly rates for this service do not contemplate the provision of monthly billing detail. When billing detail is furnished, additional monthly charges will be assessed based on each individual request. The following nonrecurring charge will apply.

	USOC	NONRECURRING CHARGE
• Each service order required	OMD	\$7.20

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.1 MEASURED RATE SERVICE**

**B. Terms and Conditions (Cont'd)**

6. Measured Service usage charges do not apply to messages completed to official numbers located on Company premises within the local calling area, that the general public calls to transact Company business.
7. Calls to directory assistance, 911, and telephone repair service are not subject to measured usage charges.
8. Timing of Local Messages
  - a. Chargeable time begins when connection is established between the calling station and the called station.
  - b. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
  - c. Chargeable time does not include time lost because of faults or defects in the connection.
9. Incremental charges, as shown in 5.1.6, preceding, will be applied to those customers located outside of base rate areas in exchanges with Measured Usage Service. These charges are in addition to the regular monthly charges specified herein.
10. As Measured Service is made available within a CO for the first time, the nonrecurring CO change charge will be waived to go to or from Measured Service for a period of 120 days from the time of customer notification.

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.1 MEASURED RATE SERVICE (CONT'D)**

C. Rates and Charges

1. Measured Service Usage Charges

- a. Measured Service usage charges accumulate on a monthly basis commencing on the billing date.
- b. Measured Service usage charges are applicable to local messages completed on a dial station-to-station basis.
- c. The rate for each minute is the rate in effect at the beginning of each minute of use.
- d. Local Usage Charge

**USAGE  
CHARGE**

- Rate per minute

\$0.03

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.1 MEASURED RATE SERVICE**

C. Rates and Charges (Cont'd)

2. Measured Service CO Access Line Rates

a. The nonrecurring charge associated with provision of measured service CO access line applies:

- To install each CO line.
- For connecting a CO line when changing a grade of service to or from PBX service.

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Residence			
- Individual line	LW1	\$36.25	\$18.50
- Additional individual line	AKN	36.25	18.50
• Business			
- Individual line	LMB	66.00	18.50
- Additional individual line	ALM	66.00	18.50

b. See 5.2.A.7.b., preceding, for applicable nonrecurring change charges.

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE (CONT'D)**

**5.2.4 FLAT RATE SERVICE**

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6, preceding, apply to service outside the exchange base rate area.

A. Residence Flat Rate Service

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Individual line, each	1FR	\$36.25	\$23.10
• Additional individual line, each	AFH	36.25	23.10

B. Business Flat Rate Service

• Individual line, each	1FB	66.00	23.10
• Additional individual line, each	AFK	66.00	23.10

C. Nonrecurring Change Charge

See 5.2.A.7.b., preceding, for applicable nonrecurring change charges.

## **5. EXCHANGE SERVICES**

### **5.2 LOCAL EXCHANGE SERVICE (CONT'D)**

#### **5.2.5 LOCAL SERVICE OPTIONS**

##### **A. Service Stations**

###### **1. Description**

- a. Generally the Company will provide facilities for local exchange service within the exchange area. The customer may elect to obtain Service Station Service in lieu of paying construction charges as provided for in Section 4, preceding. The option of Service Station Service applies in the following cases:
  - Where facilities would need to be extended to the applicant's location and the applicant is requesting temporary service.
  - Where the applicant is requesting service at a location outside of the exchange boundary.
  - Where facilities would need to be extended to the applicant's location within the exchange and construction charges apply.
- b. Service station associations will be required to appoint a secretary or representative to transact all business with the Company. An association will be required to execute through its delegated representative, an agreement with the Company covering the privileges and obligations of either party to the other.
- c. After written notice, service may be discontinued on any line or lines at the option of the Company when the service station association or the owner of the service station line neglects or refuses to make such additions, replacements, changes, and repairs as may be necessary to place the line or lines and equipment in condition satisfactory to the Company for furnishing adequate service of the type established by the Company for the exchange zone area in which the service stations are located.

## **5. EXCHANGE SERVICES**

### **5.2 LOCAL EXCHANGE SERVICE**

#### **5.2.5 LOCAL SERVICE OPTIONS**

##### A.1. (Cont'd)

- d. The Company may limit the number of telephones connected to a line in order that the general quality of telephone service may be maintained. The association's representative will report immediately to the Company any installations or removals of telephones on a service station line.
- e. A line will not be terminated at more than one CO. Lines will not be interconnected except as provided through the Company's CO unless permission for such interconnection is granted in writing.
- f. Both business and residence stations may be connected with the same service station line.
- g. Except as specifically provided herein, the furnishing of service will be subject to standard terms and conditions. Where the provisions of any equipment requires unusual installation, special charges based on cost may apply.

#### **2. Service Stations Connected With a Central Office**

- a. The local service area for customers will be the same as for other customers connected with the CO at which the service station line terminates. All customers on any one service station line must have the same local service area.
- b. The service station rates shown herein provide for the necessary switching at the CO and allow each customer one listing in the alphabetical section of the directory.
- c. Charges for exchange service, toll service, etc., will be billed against the individual service station customer or, in the case of service station associations, billing may be against the association. Bills against the association will be rendered in the name of the individual customers and sent to the authorized representative of the association for payment. The representative of the association will be held responsible for the payment of such accounts.

## **5. EXCHANGE SERVICES**

### **5.2 LOCAL EXCHANGE SERVICE**

#### **5.2.5 LOCAL SERVICE OPTIONS**

##### A.2. (Cont'd)

- d. Service Station Service is an option available to customers requesting temporary service, customers requesting service outside of the exchange area or customers requesting service outside of the base rate area who would otherwise be assessed construction charges as provided for in Section 4, preceding.
- e. The nonrecurring CO change charge applies when changing from exchange Service Station Service to individual line service. In addition, when it is necessary to replace customer-provided station equipment with that furnished and installed by the Company, all applicable rates and charges apply.
- f. The Company will provide and maintain the necessary circuit between the CO and a mutually agreed upon junction point. Service station customers will be required to construct and maintain the necessary circuit or circuits and pole lines beyond such junction point. Construction charges as outlined in Section 4, preceding, will apply.
- g. Special Service Arrangements
  - (1) Service station circuits may, under separate agreement, be attached to poles of the Company.
  - (2) Service station lines may be connected with only one party service. The regular main station line rates plus the appropriate exchange zone increments will be applicable for each main station line connected.
- h. Rates
  - (1) The rate for a service station line does not include Company-provided service station telephone or equivalent.
  - (2) Service station lines connected to line of the Company.
  - (3) The nonrecurring charge in 5.2.A.7.b., preceding, applies to changes.