

Qwest Corporation
Services Catalog No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Effective: 9-20-07

SECTION 5
Page 61
Release 1

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.8 OPEN SWITCH INTERVAL PROTECTION (OSIP)

A. Description

When transferring or extending a call, a momentary open is generated on the line and may result in false disconnection of the call. Open Switch Interval Protection (OSIP) provides constant supervision on the customer's line by adding a signal distributor and signal distributor applique during CO switching until the call connection is completed.

B Terms and Conditions

1. This service is furnished only in CO areas where facilities permit as determined by the Company.
2. All lines equipped for this service prior to November 2, 1987 may retain this service in place at the same location at no charge.

C. Rates and Charges

These charges are in addition to the rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Open Switching Interval Protection (OSIP), per line equipped	53W	\$48.00	\$4.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.10 CUSTOM RINGING SERVICE

A. Description

Custom Ringing Service is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to 3 additional telephone numbers to the access line. Two types of Custom Ringing Service are available:

- Custom Ringing - above service without a listing.
- Custom Ringing Plus - above service with a listing.

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing numbers are subject to a minimum service period of one month.
3. Custom Ringing Service will be billed to the primary access line number. Itemized billing is not available on Custom Ringing numbers.
4. A directory listing is provided on Custom Ringing Plus with each number subject to 5.7, following, for terms and conditions.
5. Intercept Service terms, conditions and charges, as specified in 5.8.4, following, apply to Custom Ringing Service on a per number basis. In addition, the following terms and conditions will apply:
 - When the access line number remains in service, Custom Ringing numbers can be individually intercepted.
 - When the access line number is intercepted, all Custom Ringing numbers must be intercepted. EXCEPTION: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE

B. Terms and Conditions (Cont'd)

6. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.
7. When the customer's access line is equipped with Call Forwarding, the customer can choose one of the following options:
 - To have Call Forwarding only on the access line number, or
 - To have all Custom Ringing Number Service numbers forwarded with the access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

8. At the time of initial installation, the customer has the option of choosing the ringing pattern associated with Custom Ringing or Custom Ringing Plus Service.

Qwest Corporation
Services Catalog No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Effective: 9-20-07

SECTION 5
Page 64
Release 1

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (CONT'D)

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
a. Custom Ringing			
• Residence			
- First additional number	RGG1+	\$ 7.00	\$5.00
- Discounted[2]	—	7.00	3.00
- Second additional number	RGG2+	7.00	2.50
- Third additional number	RGG3+	7.00	2.50
• Business			
- First additional number	RGG1+	10.00	7.45
- Second additional number	RGG2+	10.00	5.25
- Third additional number	RGG3+	10.00	5.25
b. Custom Ringing Plus			
• Business			
- First additional number	DRS1+	10.00	8.65
- Second additional number	DRS2+	10.00	6.25
- Third additional number	DRS3+	10.00	6.25

[1] Only one nonrecurring charge will apply per order to install Custom Ringing Service.

[2] Discounted rate applies when this feature is added as an additional feature with *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE

C.1. (Cont'd)

	NONRECURRING CHARGE
c. Nonrecurring Change Charges	
• Residence	
- Change ringing pattern, per order	\$ 7.00
- Change telephone number	21.55
- Change call forwarding options in B.7., preceding	10.35
- Change Custom Ringing Service number to access line number	[1]
• Business	
- Change ringing pattern, per order	10.00
- Change telephone number	34.60
- Change call forwarding options in B.7., preceding	10.35
- Change Custom Ringing Service number to access line number	[1]

[1] Nonrecurring charge same as for the installation of a new line.

Qwest Corporation
Services Catalog No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Effective: 7-1-08

SECTION 5
Page 66
Release 2

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.11 HUNTING SERVICE

A. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer. The following types of hunting arrangements are available: series and multiline (basic hunting), circular and preferential.

B. Terms and Conditions

1. Effective June 10, 1990, lines arranged to provide Uniform Call Distribution will not be provided as new installations. Existing customers may continue this arrangement at the same location and may add and/or remove lines in the existing hunting group, up to the capacity of the group. Existing customers wishing to add Queuing or Delay Announcement, or expand beyond the capacity of the group, must subscribe to Uniform Call Distribution Service as specified in 9.4.4, following.

C. Rates and Charges

1. The rate for each individual line/trunk arranged for Hunting Service is in addition to the regular access line/trunk rate.
2. The nonrecurring charge applies to establish, change to or from or to rearrange Hunting Service, except when changing from series to multiline or vice versa.
3. The following rates and charges are for each access line/trunk/NAR arranged for Hunting Service. They are applicable to all but the last line so arranged.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence, per line	HTG	\$ 7.00	\$5.00 (I)
• Business, per line or trunk	HTG	10.35	8.95
• Hunting equivalent for Network Access Register	MUMHT	10.35	8.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE (CONT'D)

D. Optional Features

1. Circular Hunt

a. Description

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues thru the group until an idle line is reached or the number just preceding the dialed number is reached.

b. Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence, per hunt group	HCKPG	\$ 7.00	\$3.00
• Business, per hunt group	HCKPG	10.35	3.00

Qwest Corporation
Services Catalog No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Effective: 9-20-07

SECTION 5
Page 68
Release 1

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE

D. Optional Features (Cont'd)

2. Preferential Hunt

a. Description

Preferential Hunt is an option of Hunting Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

b. Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business, each line arranged	HSHP	\$10.35	\$1.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.19 NUMBER FORWARDING

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
3. Collect or third-number billing will not be allowed to the Number Forwarding number.
4. Number Forwarding is offered subject to the availability of facilities.
5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
7. The service is not offered where the terminating telephone is a pay telephone.

Qwest Corporation
Services Catalog No. 2
Wyoming

EXCHANGE AND
NETWORK SERVICES
Effective: 9-20-07

SECTION 5
Page 70
Release 1

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.19 NUMBER FORWARDING (CONT'D)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	\$10.00	\$6.95

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES

A. Description

The alphabetical directory is a list of names of customers, joint users, and others for whom directory listings are provided. Alphabetical listings include information which is essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered inappropriate.

B. Terms and Conditions

1. Dual name listings may be provided for two customers subscribing to residence service who may or may not share the same surname but who share the same service and reside at the same address. Dual name listings are defined as listings which contain the names or initials of two persons. Appropriate rates and charges are applicable to changes associated with dual name listings.
2. The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.
3. The Company has the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES

B. Terms and Conditions (Cont'd)

4. Listings are regularly provided in connection with all classes of exchange service.
5. The Company's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the charges for such of the customer's service as is affected during the period covered by the directory in which the error or omission occurs.

C. Primary Listings

1. One listing, the primary listing, is provided without charge for:
 - a. Each exchange access line. Where two or more exchange access lines are served on a companion (rotary) number service basis, only one primary listing for the group will be provided.
 - b. Each joint user service. The joint user's primary listed number may be that of the primary customer facility or a *DID* number to which the primary customer has subscribed.
 - c. Each PBX, *CENTRON* - 300 or *CENTRON* Custom System, with the following exceptions:
 - (1) Where a customer has PBX Service served by trunks from different exchanges, a primary listing may be provided in the directory of each of the exchanges to which the trunks are connected.
 - (2) In connection with residence PBX Service, where the customer has two nonconsecutive trunks or trunk groups, one of which is for family use and the other for business use, two primary listings may be provided without charge.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES

C. Primary Listings (Cont'd)

2. In those cases in which the business of the customer is so conducted, the primary listing may be the trade name of an article or service, provided the customer is the authorized agent or representative for the particular article or service.
3. At the request of the customer, the primary listing may be omitted from the directory (Nonlisted Service) or from both the directory and the information records (Nonpublished Service). Nonlisted and Nonpublished Services are furnished subject to the terms, conditions, rates and charges specified herein.
4. The omission of the primary listing in the directory at a customer's request, or under the conditions discussed in paragraph C.1.a., preceding, does not entitle the customer to an additional listing without charge in connection with other services for which he may be subscribing.
5. Listings of Access Service Customers

Primary listings may be furnished to interLATA customers using Access Service. Such listings are furnished under the terms, conditions, rates and charges specified for the Business Additional Listing.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES (CONT'D)

D. Additional Listings

1. Regular Additional Listings

a. Residence and Business Additional Listings may be the listings of:

- Individual names of those entitled to the use of the customer's service under the provisions of 2.2.1, preceding.

b. Residence Additional Listings may be the listings of:

- Individual names of those entitled to the use of the customer's service under the provisions of 2.2.1, preceding. A dual name listing (as specified in B.1., preceding) may be provided wherein the second name in the Primary Listing will appear first in the Additional Listing with the Additional Listing alphabetized accordingly in the directory.

c. Additional Listings and Joint User Services

Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:

- The contract for the main service is terminated.
 - The listed party or joint user becomes a customer to a class of exchange service.
 - The listed party or joint user dies or moves to a new location at which the customer's service with which he is listed is not available.
- ###### d. Additional listings for Call Distribution Systems (including those needed for splits) will be provided for at business additional listing rates and charges.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES

D. Additional Listings (Cont'd)

2. Special Types of Premium Listings

- a. Special types of premium listings such as Alternate Listing, Duplicate and Reference Listings, Foreign Listings, Alpha Listings, Listings of Amateur Radio Stations, Listings of Resort Cottages take the same business or residence classification as the service with which such listings are furnished.
- b. Informational Listings - Additional material (non-promotional in nature) that is included with a primary, additional or foreign directory listing and is necessary for the proper routing of calls. The primary or additional listing consists of the name, a designation or title, if appropriate, address (unless omitted) and a telephone number. Any information in addition to this is considered an informational listing.

E. Nonpublished Service

1. Description

- a. The telephone numbers of Nonpublished Service are not listed in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES

E. Nonpublished Service (Cont'd)

2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this regulation notwithstanding any claim made by the calling party.
- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.
- d. The monthly rate and nonrecurring charge for Nonpublished Service do not apply to:
 - Public Access Line Service.
 - FX service where the customer is also furnished regularly listed exchange service from the normal exchange.
 - Additional service furnished to the same customer at the same address when the primary listing is published.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES (CONT'D)

F. Nonlisted Service

1. Description

At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different CO line or trunk normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

(M)

[1] These services are deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

(T)

(M) Material moved to 105.7.1.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES (CONT'D)

G. Client Main Listing

(M)
(T)(M1)

1. Description

Shared Use Providers who resell/share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their shared use tenants.

2. Terms and Conditions

- a. The Shared Use Provider is responsible for the negotiation of the listing.
- b. The charge for the client main listing will be billed to the Shared Use Provider.
- c. Additional listings or miscellaneous listings for Resold/Shared Use Service are furnished subject to the terms, conditions, rates, and charges specified in B., preceding, and L., following.

H. Residence Internet Listings

(T)

- E-mail Address Listing

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@qwest.com.

- Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

- E-Mail/URL Address Listing Package

Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

(M1)

[1] These services are deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

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(M1)

(M) Material moved to 105.7.1.

(M1) Material moved from Page 80.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES (CONT'D)

I. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section applies to each:

- Change in primary listing other than when the customer moves to a new address;
- Additional listing established or changed;
- Change to Nonpublished Service other than when the customer moves to a new address;
- Change to Nonlisted Service other than when the customer moves to a new address;
- Residence service, to transfer the service of a customer to an applicant and change the primary listing when the customer and applicant are members of the same household and there is no lapse in service, in addition, a nonrecurring charge will also apply to establish or change the billing name responsibility. For charge application, see 3.1.2 of the Exchange and Network Services Price Schedule.
- Business service, to transfer the service of a customer to an applicant with a change in the primary listing when the same business is continued and there is no lapse in service, in addition, a nonrecurring charge will also apply to establish or change the billing name responsibility. For charge application, see 3.1.1 and 3.1.2 of the Exchange and Network Services Price Schedule.

The issuance of a final bill does not constitute a lapse in the rendition of service.

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[1] These services are deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

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(M) Material moved to 105.7.1.

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Qwest Corporation
Services Catalog No. 2
Wyoming

EXCHANGE AND
NETWORK SERVICES
Effective: 7-1-08

SECTION 5
Page 80
Release 2

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES[1]

5.7.1 LISTING SERVICES

I. Rates and Charges (Cont'd)

2. The nonrecurring charge will not apply to:
 - Transfer the residence service of a customer to an applicant who is a member of the customer's family when there is no change in the primary listing and no lapse in the rendition of service.
 - Transfer the business service of a customer to an applicant without a change in the primary listing when the same business is continued and there is no lapse in service.
3. Changes from one nonlisted or nonpublished number to another nonlisted or nonpublished number will be subject to the appropriate nonrecurring charge, as specified in 2.2.7, preceding.
4. The monthly rate for nonlisted listings applies separately for each listing which normally would be published in the alphabetical directory but which, at the customer's request, is furnished on a nonlisted basis.
5. Additional listings may be provided to public agencies at no charge where, in the opinion of the Company, directory service to the public will be improved.

(N)
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(M1)

(M1)

[1] These services are deregulated and not under the jurisdiction of the Wyoming Public Service Commission. (T)(M1)
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(M) Material moved to Page 78.

(M1) Material moved from Page 82.