

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.2 MESSAGE RATE TRUNKS (CONT'D)

- E. Any class, grade or type of business service regularly offered may be furnished to such locations in addition to the Semipublic Message Rate Trunk Service, provided the use of the business service is confined to the management of the particular business establishment. Regular residence service may also be furnished in the quarters of guests and/or tenants in addition to Semipublic Message Rate Trunk Service.
- F. The customer receiving Semipublic Message Rate Trunk Service is responsible to the Company for all charges at the regularly quoted rates for telephone messages, telegrams, cablegrams, and radiograms sent-paid from or received-collect at telephones of the service whether sent or received by the customer for their own account or by or for others.
- G. A single Semipublic Message Rate Trunk System may be arranged to provide flat or message rate trunk service to the administrative portion of the service and either flat or message rate trunk service to the guest portion of the service; providing, where both flat and message rate trunk services are used, one trunk service will not supplement the other.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS (CONT'D)

5.3.3 FLAT RATE TRUNKS

A. Descriptions

- 2-Way, 4-Wire trunk: Includes E&M signaling, *DID* Service and hunting.
- In-Only Analog Trunk Provisioned for *DID* Call Transfer: Includes *DID* Service, hunting and reverse battery signaling. Certain switch limitations may apply.

B. Rates and Charges

The business trunk rates do not apply when a customer subscribes to a Rate Stabilized Plan as specified in D., following.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
Business Trunks			
• 2-Way, each	TFB	\$ 66.00	\$34.63
• 2-Way, 4-Wire, each[1]	THHCX	107.40	66.75
• In-Only Analog Trunk Provisioned for <i>DID</i> Call Transfer, each[1]	TRH1X	107.40	66.75
• 1-Way out, each	TFU	66.00	34.63
• 1-Way in, each	TFN	66.00	34.63
• 1-Way in with hunting for <i>DID</i> , each[1]	TDD	66.00	43.58

C. See 5.3.D., preceding, for applicable nonrecurring change charges.

[1] Requires a *DID* trunk circuit termination as specified in 5.3.4 of the Exchange and Network Services Price Schedule.

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.3 FLAT RATE TRUNKS (CONT'D)

D. Rate Stabilized Flat PBX Trunk

1. Description

Rate Stabilized Flat PBX Trunk is an optional plan offered for Flat PBX Trunk customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan as agreed to by the customer and the Company.

2. Terms and Conditions

- a. A customer subscribing to the Rate Stability Plan agrees to a specified rate, based upon the number of customer trunks at a given location and a specified rate stability period.
- b. Terms, conditions, rates and charges as specified elsewhere in this document will apply as appropriate.
- c. The Rate Stability Plan will be offered subject to the availability of existing facilities.
- d. The minimum stabilized period for this plan is twelve (12) months.
- e. The Rate Stability Plan rates and charges will be guaranteed against Company initiated changes during the length of the Plan. This Rate Stability Plan provides discount rate stability for the analog transport loop portion of service only.
- f. The customer must subscribe to at least 20 trunks at a primary or secondary location in order to qualify for Rate Stabilization.

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.3 FLAT RATE TRUNKS

D.2. (Cont'd)

- g. Termination charges may apply if the customer violates the terms and conditions of the Rate Stability Plan or the Rate Stability Plan is terminated for cause by the Company. The Termination Liability/Waiver Policy is set forth in 2.2.14.D., preceding.
 - A customer will be considered to have violated the terms and conditions of the Plan if the customer cancels service during the term of the Rate Stability Plan or reduces the number of trunks at the customer location to a level 20% below that in service at the rate stability initiation.
 - The Rate Stability Plan may be terminated for "cause" if the Company provides the customer with 30 days written notice specifying the cause for termination and the customer does not comply with the requirements specified in the notice within the 30 day period. "Cause" constitutes any customer material breach of the terms of the Plan including, but not limited to, failure to timely pay applicable charges (see Section 2).
- h. Termination charges apply regardless of the reason for the Rate Stability Plan violation, including closure or sale of the business.
- i. The customer may substitute the Rate Stabilized Flat PBX Trunks with another Company service that functionally supplants Rate Stabilized Flat PBX Trunks and provides equivalent or greater feature functionality. Termination charges would not apply if Waiver Policy conditions are met.
- j. Additional trunks purchased during the rate stability period can be incorporated into the terms of the existing Plan without renegotiating the Plan. If a lower rate is applicable due to the additional number of trunks, the larger discount will be applied once the trunks are in service, until the conclusion of the Plan.
- k. If a customer's business is moved during the Plan period, the Plan may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS

5.3.3 FLAT RATE TRUNKS

D.2. (Cont'd)

1. In the event a customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:
 - The Company is notified in advance of the sale and a "Change of Responsibility" form is issued.
 - The new customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer.
 - Existing facilities remain in place.
 - A "Change of Responsibility" agreement is signed by both parties and notarized.
 - The transfer of responsibility is accepted by the Company.
 - m. The appropriate rates and charges found in Section 2, preceding, would apply for service transferred from one customer to another.
 - n. Once the Rate Stability Plan period ends, the customer may negotiate a new Plan or continue service under the standard applicable rates in effect at that time.
 - o. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.
3. Rates and Charges
- a. Rates will be applied on a "stairstep" scale. This means a separate rate will be applied to a customer's first 1-20 trunks; a lower rate will be applied to the same customer's next 21-50 trunks; and a lower rate applied to 51 trunks and over.
 - b. Rate Stabilized Flat PBX Trunks

USOC

- (1) Rate stabilized flat PBX trunk,
2-way, 1-way in, 1-way out, each

TF4CX,
TF41X,TF4OX

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**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.3 FLAT RATE TRUNKS

D.3.b.(1) (Cont'd)

	NON- RECURRING CHARGE	MONTHLY RATE		
		12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	\$66.00	\$34.63	\$32.90	\$31.17
21 - 50 Trunks	66.00	31.17	29.44	27.70
51 Trunks and over[1]				
1 Qtr mile from CO	66.00	23.83	23.31	23.06
2 Qtr miles from CO	66.00	24.27	23.69	23.39
3 Qtr miles from CO	66.00	24.74	24.07	23.74
4 Qtr miles from CO	66.00	25.34	24.58	24.20
5 Qtr miles from CO	66.00	25.87	25.02	24.59
6 Qtr miles from CO	66.00	26.42	25.48	25.01
7 Qtr miles from CO	66.00	27.12	26.06	25.53
8 Qtr miles from CO	66.00	27.68	26.52	25.95
9 Qtr miles from CO	66.00	28.55	27.25	26.60
10 Qtr miles from CO	66.00	30.31	28.72	27.92
11 Qtr miles from CO	66.00	31.10	29.38	28.51
12 Qtr miles from CO	66.00	33.48	31.36	30.30
13 Qtr miles from CO	66.00	35.47	33.02	31.79
14 Qtr miles from CO	66.00	36.24	33.66	32.37
15 Qtr miles from CO	66.00	37.45	34.67	33.28
16 Qtr miles from CO	66.00	40.30	37.04	35.41
17 Qtr miles from CO	66.00	41.19	37.79	36.08
18 Qtr miles from CO	66.00	41.98	38.45	36.68
19 Qtr miles from CO	66.00	42.67	39.02	37.19
20 Qtr miles from CO[2]	66.00	46.78	42.45	40.28

[1] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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REGISTERS**

5.3.3 FLAT RATE TRUNKS

D.3.b. (Cont'd)

		USOC		
		TKK1X		
		MONTHLY RATE		
	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
(2) Rate stabilized flat PBX trunk, 1-way in with hunting for <i>DID</i> , each[1]				
1 - 20 Trunks	\$66.00	\$43.58	\$41.85	\$40.12
21 - 50 Trunks	66.00	40.12	38.39	36.65
51 Trunks and over[2]				
1 Qtr mile from CO	66.00	32.78	32.26	32.01
2 Qtr miles from CO	66.00	33.22	32.64	32.34
3 Qtr miles from CO	66.00	33.69	33.02	32.69
4 Qtr miles from CO	66.00	34.29	33.53	33.15
5 Qtr miles from CO	66.00	34.82	33.97	33.54
6 Qtr miles from CO	66.00	35.37	34.43	33.96
7 Qtr miles from CO	66.00	36.07	35.01	34.48
8 Qtr miles from CO	66.00	36.63	35.47	34.90
9 Qtr miles from CO	66.00	37.50	36.20	35.55
10 Qtr miles from CO	66.00	39.26	37.67	36.87
11 Qtr miles from CO	66.00	40.05	38.33	37.46
12 Qtr miles from CO	66.00	42.43	40.31	39.25
13 Qtr miles from CO	66.00	44.42	41.97	40.74
14 Qtr miles from CO	66.00	45.19	42.61	41.32
15 Qtr miles from CO	66.00	46.40	43.62	42.23
16 Qtr miles from CO	66.00	49.25	45.99	44.36
17 Qtr miles from CO	66.00	50.14	46.74	45.03
18 Qtr miles from CO	66.00	50.93	47.40	45.63
19 Qtr miles from CO	66.00	51.62	47.97	46.14
20 Qtr miles from CO[3]	66.00	55.73	51.40	49.23

[1] Requires a *DID* trunk circuit termination as specified in 5.3.4 of the Exchange and Network Services Price Schedule.

[2] Local Service increments are not applicable for distance-sensitive Rate Stabilized flat PBX trunk.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS (CONT'D)**

5.3.6 NETWORK ACCESS REGISTERS (NARs)

A. Description

Network Access Registers (NARs) are software in the central office that restrict the number of station calls to and from the exchange network. All station calls to the exchange network are passed through the NARs which are sized for the customer's Common Block. Once that number is surpassed, the calling party receives a busy signal.

B. Terms and Conditions

1. Terms, conditions, rates and charges as specified elsewhere in this Catalog for the services with which NARs are associated, will apply as appropriate.
2. NARs may be provided as two-way, one-way incoming, one-way outgoing or a combination thereof.
3. NARs will only be furnished where facilities permit as determined by the Company.

C. Rates and Charges

1. Hunting is required on all one-way incoming and two-way NARs. See 5.4.11, following, for terms and conditions, rates and charges.
2. A nonrecurring charge will apply for initial installation and each subsequent rearrangement or change of NARs.

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REGISTERS**

5.3.6 NETWORK ACCESS REGISTERS (NARs)

C. Rates and Charges (Cont'd)

3. Measured Rate Network Access Registers[1,2]

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Two-way operation, each[3]	EQA, EZ5++	\$10.75	\$ 2.00
• One-way incoming operation, each[3]	EQB, EZ5++	10.75	2.00
• One-way outgoing operation, each	EQC, EZ5++	10.75	2.00

4. Flat Rate Network Access Registers

• Two-way operation, each[3]	EQA, EZ5++	10.75	16.00
• One-way incoming operation, each[3]	EQB, EZ5++	10.75	16.00
• One-way outgoing operation, each	EQC, EZ5++	10.75	16.00

[1] See 5.2.1 of the Exchange and Network Services Price Schedule for measured usage charges.

[2] When utilizing measured NARs, specific requirements for the services associated with the NARs must be met in order to measure usage.

[3] Hunting is required. Rates and charges specified in 5.4.11, following, apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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5.3.6 NETWORK ACCESS REGISTERS (NARs)

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Measured Rate Resale/Sharing Network Access Registers[1,2]			
• Two-way operation, each[3]	EN5, EZ5++	\$10.75	\$ 2.00
• One-way incoming operation, each[3]	EN6, EZ5++	10.75	2.00
• One-way outgoing operation, each	EN8, EZ5++	10.75	2.00
6. Flat Rate Resale/ Sharing Network Access Registers			
• Two-way operation, each[3]	EN5, EZ4++	10.75	16.00
• One-way incoming operation, each[3]	EN6, EZ4++	10.75	16.00
• One-way outgoing operation, each	EN8, EZ4++	10.75	16.00

[1] Measured usage charges are as specified in 5.2.1, preceding.

[2] When utilizing measured NARs, specific requirements for the services associated with the NARs must be met in order to measure usage.

[3] Hunting is required. Rates and charges specified in 5.4.11, following, apply.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

1. Custom Calling Services include one or more of the following features.

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

Call Forwarding - Busy Line

- Expanded Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

- External Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy.

- Overflow Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

- Programmable Forwarding

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as established or change the number to which calls will be forwarded

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Call Forwarding - Busy Line/Don't Answer

- Expanded Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

- External Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the called number does not answer (where available).

- Overflow Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or does not answer.

Call Forwarding - Don't Answer

Allows a customer to have incoming calls forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

- Expanded Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

- Programmable Forwarding

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as established or change the number to which calls will be forwarded.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Call Forwarding - Variable

Allows a customer to forward incoming calls to another telephone number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded.

Call Rejection

Allows a customer to establish and modify a list of telephone numbers that will enable the customer to reject call attempts originating from those telephone numbers. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

(C)
(C)

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per call basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The Company is not liable for damages if, for any reason, the Call Trace attempt is not successful.

Call Transfer

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification – Number or Caller Identification – Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number.

CALLER ID WITH PRIVACY +

Provides a customer with Caller Identification - Name and Number functionality and, in addition, provides special handling for unidentified incoming calls and incoming calls marked "private".

Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.

When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display "*PRIVACY +*" which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the "*PRIVACY +*" designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and nonlisted numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Caller Identification - Number

Provides for the delivery of the telephone number, including non-published and nonlisted numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This service is available on a pay per use basis or a monthly subscription basis. A pay per use charge applies per activation regardless of whether the call is completed.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Dial Lock

Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information services calls.

A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.

Do Not Disturb

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

I-CALLED

I-CALLED allows for callers who encounter a “ring no answer” condition to record their name and telephone number for future delivery to the called party. The service provides a voice prompt for the caller to enter a touch-tone command. Once callers record their name and number, *I-CALLED* will attempt to deliver the information to the called party by calling the called party periodically for a predetermined number of days, or until the called party answers, whichever comes first. When the called party answers the *I-CALLED* call, the recorded information will be played through twice to ensure the called party hears the information. The called party will also have the opportunity to replay the message if needed. This service is billed to the calling party on a pay per use basis.

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and nonlisted numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer’s serving central office. Numbers marked “Private” by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer.

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors “do-not-call” list. *NO SOLICITATION* automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the customer at any time, if desired. A caller may press one, or stay on the line to complete the call connection.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers' telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don't answer condition will be treated like any other incoming call.

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, provides for the delivery of the telephone number, including non-published and nonlisted numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's QWEST Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Remote Access Forwarding (Call Following)

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United States, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customer's premises.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A.1. (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen private and unidentified calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number.

Callers placing a call from a private or blocked telephone number to a *SECURITY SCREEN* customer will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers placing a call from an unidentified number will be asked to enter a telephone number for identification purposes. The *SECURITY SCREEN* customer will hear a distinctive ring if the calling party input the data passed unless they subscribe to Custom Ringing Service.

Unidentified callers will hear a message indicating that the person they are calling does not accept unidentified calls. The calling party will be told to hang up if they are a solicitor. All other callers will be asked to input the telephone number they are calling from. Once the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer. The Caller ID unit will display one of the following:

- If the call is private or unavailable and the caller enters a ten-digit number from within Qwest's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).
- If the call is private or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.
- If the call is private or unavailable and the caller enters a ten-digit number outside of Qwest's territory, the display will read *SECURITY SCREEN* and the number the caller input.
- If the call is private or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).

A caller who chooses not to unblock their line or enter a number will be advised that their call could not be completed and the call will be terminated.