

Qwest Corporation
Services Catalog No. 2
Wyoming

EXCHANGE AND
NETWORK SERVICES
Effective: 9-20-07

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3. SERVICE CHARGES

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3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.9 EXPRESS CHANGE CHARGES[1]

A. Description

CENTRON Custom and Centrex Plus customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Standard Express Change

Change completed overnight.

Priority Express Change

Change completed within a one-hour period from the time the request is received by the Company.

Service Establishment Charge

One-time charge applicable to non-*CENTRON*/Centrex Plus Management System customers for initial express change request.

C. Terms and Conditions

1. All express changes are processed by the Company.
2. Adding or disconnecting telephone numbers can not be done on an express change basis.
3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.
4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.

[1] This service is deregulated and not under the jurisdiction of the Wyoming Public Service Commission.

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C. Terms and Conditions (Cont'd)

5. Customers may add optional features only in blocks of 10. There is no limit to the number of standard features that can be added using the express process, other than that stipulated above.
6. Customers must have a minimum of 20 station lines in their system in order to qualify for express charges.

D. Rates and Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. "Per request" is defined here as each time the customer contacts the Company.
2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Other nonrecurring charges, found elsewhere, for moving or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE
• Service Establishment Charge, initial request	XPTXX	\$150.00
• Standard Express Change, per line, per request	XPT0X	6.00
• Priority Express Change, per line, per request	XPT1X	12.00

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3. SERVICE CHARGES

3.1 SERVICE CHARGES (CONT'D)

3.1.10 EXPEDITED ORDER CHARGE[1]

Digital Switched Service (DSS), Integrated Services Digital Network (ISDN), and Uniform Access Solution (UAS) Service customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Private Line Transport Services Catalog. The customer will be notified of the Expedite Charge prior to the order being issued.

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