

**Qwest Corporation**  
**Services Catalog No. 2**  
**Wyoming**

**EXCHANGE AND  
NETWORK SERVICES**  
Effective: 9-20-07

**SECTION 2**  
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Release 1

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED**

**A. Reasons For Termination (Cont'd)**

**6. Unlawful Use of Service**

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

**7. Traffic Volumes**

Customers utilizing multiline terminating equipment such as, but not limited to, PBX, Centrex, multiline telephone systems, computers, public announcement service and automatic answering and recording equipment must subscribe to a sufficient number of CO access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of CO access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines causes interference, the Company shall have the right to discontinue service without prior notification to the customer.

**8. Violation of Catalog**

Any other violation of the provisions, terms and conditions in this Catalog and/or the applicable rules, practices, or policies, permit the Company, without notice, either to suspend service or to terminate service without suspension.

**9. Full Toll Denial**

- a. When a customer fails to pay outstanding charges billed by the Company for MTS calls, excluding 900-type services, all MTS service (e.g., 0+, 1+ including 900-type services, 0-, 10XXX), may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial.

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**2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED**

A.9. (Cont'd)

- b. Full Toll Denial includes the denial of third number billed, collect, and calling card calls. If the customer's basic local service remains connected, MTS will be reestablished only upon payment of all outstanding MTS charges, and the MTS Restoration Charge specified in 2.2.9.B.3, following.

B. Nonrecurring Charge For Restoral of Service

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Catalog. Additionally, all charges up to the date of the suspension are due prior to restoral of service.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.

**NONRECURRING  
CHARGE**

- Business, each line restored \$52.00

3. Where Full Toll Denial (see 2.2.9.A.10., preceding) has been applied to a customer's account, and the customer's basic local service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

**NONRECURRING  
CHARGE**

- |            | <b>USOC</b> | <b>NONRECURRING<br/>CHARGE</b> |
|------------|-------------|--------------------------------|
| • Per line | NPAPL       | \$16.00                        |

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED**

A. Suspension of Service

Upon the request of the customer, exchange telephone service may be temporarily suspended as provided hereinafter.

1. Any class of business service, flat, measured or message rate, may be suspended except as specifically precluded elsewhere.
2. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made.
3. Where service is suspended, persons calling the number of the suspended service are so informed where it is practicable to do so, and where the customer has so requested, are given the number of a station designated by the customer at which the customer may be reached or calls received. Arrangements for informing calling parties of the telephone number of a station at which the customer may be reached or calls received, are made with the understanding that the customer assumes all risks in connection therewith and that no liability attaches to the Company by reason of failure to complete a particular call.
4. A suspension rate will be applicable throughout the period of suspension, except as specified in B. and C., following, and as follows:
  - Where the initial contract period is 1 month or longer, the suspension rate will not be applicable until after the service has been in effect at full rate for at least 1 month. Where the initial contract period is in excess of 1 month, the contract period will be extended by one-half of the period service is on suspension.
5. If service is disconnected while on suspension and before the minimum period (1 month in connection with suspension of all service, 2 months in connection with suspension of portion of service) has elapsed, the customer will be charged for the minimum period at the suspension rate or charged for the actual number of days of service at the full rate whichever produces the lower charge.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED (CONT'D)**

**B. Suspension of All Service (SUS)**

1. Suspension of the entire service of a customer is intended to meet the needs of those customers who desire to suspend their telephone service temporarily because generally they, and those whose use of the service is contemplated under the customer's application for service, are to be absent from the premises, but who wish to retain their directory listings and have the other benefits of suspension.
2. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.
3. The suspension rate is applicable to all suspended facilities of the customer, whether the service consists of one or more exchange access lines, and as specified below:
  - a. In connection with exchange access lines on separate premises, the suspension rate will be applicable to the service on each premises separately. Exchange Service Extension charges, will be included in computing the suspension rate.
  - b. In connection with customer service and PAL service, the suspension rate will be applicable to the customer service and to each PAL service separately.
  - c. In connection with trunks from different exchanges or two or more exchange access lines served from different exchanges, the suspension rate will be applicable to the service furnished from each exchange separately.

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**2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED**

**B. Suspension of All Service (SUS) (Cont'd)**

4. In connection with suspension of all service, the suspension rate will not be applicable unless service is retained on suspension for one month or more.
5. The suspension rate is applied as follows:
  - a. For PAL service, the rate is 50 percent of the regular monthly rate and the rates for other services and facilities. The charge for local messages is not affected.
  - b. For all other services, the rate is 50 percent of the regular exchange service and the rates for other services and facilities.
6. The suspension nonrecurring charge is applied as follows:

**NONRECURRING  
CHARGE**

- |                                |         |
|--------------------------------|---------|
| • Business, per line suspended | —       |
| • Business, per line restored  | \$32.00 |

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED (CONT'D)**

**C. Suspension of a Portion of Service**

1. Suspension of a portion of service is intended to meet the needs of those customers who desire to have a portion of their telephone service facilities suspended but who wish to retain the remainder of their service facilities on a nonsuspended basis. Under this type of suspension the facilities suspended will be physically disconnected to the extent necessary to prevent use but left in place on the customer's premises.
2. In connection with suspension of a portion of service, the suspension rate will not be applicable unless the service or facility is retained on suspension for two months or more.
3. The suspension rate is equal to 50 percent of the regular charges for the exchange services or facilities suspended. Regular exchange service charges are applicable to the services and facilities which are continued in service.
4. The minimum main station requirement for Centrex installations is 100 at the principal location, therefore, only those stations in excess of 100 may be billed at the reduced suspension rate.
5. The nonrecurring charges specified in B.6., preceding, also apply for suspension and restoral of portion of service.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.11 SPECIAL SERVICES**

A. General

1. Where equipment, facilities, or service arrangements are requested which are not provided for in the Company's applicable catalogs or price schedules, monthly rates and one-time charges such as service nonrecurring, and construction charges will apply based on the circumstances in each case.
2. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than 1 month at the same location.
3. The rates and charges specified contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.
4. A concession will be allowed from the standard rates for service furnished to employees of the Company. The amount of concession will, in each case, depend upon how necessary the service is considered in carrying on the work of the Company.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.14 TERMINATION OF SERVICE**

**A. Initial Contract Periods**

1. An initial contract period of 1 month will apply to all CO lines to which telephone numbers are assigned except in those exchanges that are subject to a minimum contract period of over 1 month for all exchange service.
2. Where service (other than 1A Key Service Custom Manual, Custom Dial and Lease Payment Plan or Variable Term Payment Plan services) is disconnected and subsequently reestablished at the same location for the same or a different customer, a new initial contract period will apply, whether or not the equipment has been removed. However, where there is a transfer of service from one customer to another without lapse in the rendition of service and the same business is continued, a new initial contract period will not apply, except that the succeeding customer will be required to assume responsibility for any unexpired portion of the initial contract period.
3. Where the provision of service requires unusual costs or involves special assemblies of equipment, or where the provision of service requires construction of outside plant facilities for possible short term use, the Company reserves the right to require an initial contract period of longer than one month in addition to any construction charge that may be applicable.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.14 TERMINATION OF SERVICE (CONT'D)**

**B. Charges For Termination of Service**

1. Nonrecurring charges do not apply to disconnect and/or removal of service, equipment, service features or facilities unless otherwise specified.
2. After the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and payment of all charges due to the date of termination of the service.
3. Prior to the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and upon payment of the termination charges hereinafter provided, in addition to all charges for the period service has been rendered.
  - a. In case the initial contract period is less than one year, the termination charge consists of the charges for the remainder of the initial contract period.
  - b. Where rated items of equipment associated with other services to which a termination charge applies, are disconnected within the initial contract period and like items of equipment have been added subsequent to the initial installation, termination charges for the items disconnected will be computed on the basis that the equipment removed was the last of its kind installed.
  - c. In the case of Special School Centrex Service and Centrex Service, the termination charge is an amount equal to the minimum monthly rate for the unexpired portion of the initial contract period.
  - d. Battery Operated Power Equipment

In the case of battery-operated power service provided for certain Multiline Telephone Systems, the termination charge is an amount equal to one-half of the regular monthly rate specified for the power service for the unexpired portion of the initial contract period.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.14 TERMINATION OF SERVICE**

B.3. (Cont'd)

- e. Where the provision of service requires construction of outside plant facilities for possible short term use, or involves unusual costs or special assemblies of equipment, the initial contract period and termination charge base will be determined by the Company in each individual case. The amount of the termination charge actually billed is such proportion of the termination charge base as the number of days in the unexpired portion of the initial contract period bears to the total number of days in the full initial contract period.
  - f. Nonrecurring charges do not apply to disconnection and/or removal of service, equipment, service features or facilities unless otherwise specified.
4. Initial contract period of three years
- a. An addition of rated items of equipment to a regular PBX system is subject to the same initial contract period and termination charge treatment as applies to the PBX system with which it is associated. A separate initial contract period is applicable to each such addition.
  - b. In connection with the disconnection of dial switches on step-by-step dial systems where five or less selectors, selector-connectors or connectors are disconnected, no termination charges will be applicable; where more than five such items are disconnected regular termination charges will apply to all the items disconnected.
  - c. The termination charges for centralized dispatch service are as specified in the Key Switching System elsewhere in this Catalog.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.14 TERMINATION OF SERVICE (CONT'D)**

- C. Application of Initial Contract Periods and Termination Charges in Connection With Changes in Class or Grade of Service and Changes in PBX Switching Equipment (Except Series and Lease Payment Plan or Variable Term Payment Plan Services)
1. Where the initial contract period is one month for both the old and new services, a new contract period will not apply in connection with a change in class or grade of service.
  2. Where the initial contract period is longer than one month for both the old and new service or equipment, the customer is required to pay the termination charge applicable to the old service or equipment and apply for a new contract for the new service or equipment.
  3. Where the initial contract period is one month for the old service and longer than one month for the new service or equipment, a new initial contract period will apply. If the change occurs during the initial contract period for the old service, termination charges will not be applicable.
  4. Where the initial contract period is longer than one month for the old service or equipment and one month for the new service, a new initial contract period will not apply. However, if the change occurs during the initial contract period for the old service, termination charges will apply.
  5. Application of Initial Contract Periods and Termination Charges Under Special or Unusual Conditions.

In connection with changes in PBX switching equipment, the application of termination charges, in certain cases, may warrant special consideration. Equipment changes made to meet the service requirements of the customer may also involve conditions which make the change advantageous to the Company. In such cases, the Company may elect to waive all or a portion of the regular termination charges, the amount to be determined on an individual case basis in accordance with established Company practices.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.14 TERMINATION OF SERVICE (CONT'D)**

D. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Catalog.

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.
- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.14 TERMINATION OF SERVICE**

D. Termination Liability/Waiver Policy (Cont'd)

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within 30 calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s) unless otherwise specified;
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE**

**2.3.1 CUSTOMER RESPONSIBILITY**

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities.

**2.3.2 PAYMENT OF BILLS**

- A. All charges for exchange service, equipment, and facilities exclusive of charges for local messages in excess of the monthly allowance and toll messages, are payable monthly in advance. Charges for local messages in excess of the monthly allowance and toll messages are payable monthly except that the Company reserves the right to require payment of such charges at more frequent intervals.
- The Company may require payment of charges prior to the due date which may appear on any statement or bill rendered to the customer by the Company. Charges start the day after service is installed and continue through the day service is disconnected.
- B. Where the rates and charges to be charged for a particular service is determined by applying a percentage or similar factor to a quoted rate, and such computation results in a fraction, the charge for the service shall be computed to the nearest cent, a half cent being increased to the next higher cent.
- C. In the event that payment from a customer is less than the total amount of all charges owing to the Company and the customer does not specifically designate the manner in which he/she wishes to apply said payment, pursuant to the Wyoming Public Service Commission order dated February 27, 1987, the partial payment should be applied first to satisfy the basic exchange service billing, then the local exchange company's intraLATA toll billing, and finally the interconnecting carriers' billing in proportion of the amount of each billing to the total billings of these carriers.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE**

**2.3.2 PAYMENT OF BILLS (CONT'D)**

- D. Payment of bills for telephone service may be made by check, money order or cash. Payment by check which is not honored or paid by the payor bank will be considered as nonpayment. All charges for exchange and toll service are payable only in lawful money of the United States.
- E. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:
- At any Company payment depository location;
  - At the office of any authorized payment agent of the Company;
  - By U.S. Mail, by check or money order only;
  - Through an agent of the customer.
- F. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.
- G. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment:
- Customer's name;
  - Customer's telephone number;
  - Customer's customer code;
  - Customer's account type;
  - Amount of payment.
- H. Payments received by the Company after the due and payable date on the customer's bill, but at least one day before the termination date on the suspension notice, may result in discontinuance of the customer's service unless the following billing information is remitted with payment:
- All of the items enumerated in G., above, and
  - The customer's advised final payment date before discontinuance for nonpayment.

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**2.3 PAYMENT FOR SERVICE**

**2.3.2 PAYMENT OF BILLS (CONT'D)**

I. The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is made as set forth in G. or H., preceding, as applicable.

J. Late Payment Charge

1. A late payment charge of 1.20% applies to all billed balances which are not paid by the billing date shown on the next bill, unless the balance is \$15.00 or less.

EXCEPTION: In accordance with Wyoming statutes 16-6-601 and 16-6-602, a late charge of 1.5% applies to all billed balances which are not paid within 45 days after receipt of the bill by any department, agency, political subdivision or other instrumentality of the State.

2. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

3. The late payment charge does not apply to the following:

- Billed amounts under dispute that are resolved to the Company's satisfaction, in the customer's favor.
- Bills rendered more than 10 days after bill date.

K. Payment of bills for service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

**CHARGE**

- Returned Payment Charge \$25.00

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**2.3 PAYMENT FOR SERVICE**

**2.3.2 PAYMENT OF BILLS (CONT'D)**

L. Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply.

	USOC	CHARGE
• Residence, per account		
- Reprint on paper, per bill	OBMDC	\$ 5.00
- Reprint on CD-ROM[1]	OBMDE	15.00
- Online Self Service Access[2]	OBMDH	10.00
• Business, per account		
- Reprint on paper, per bill	OBMDC	5.00
- Reprint on CD-ROM[1]	OBMDD	25.00
- Online Self Service Access[2]	OBMDG	20.00

[1] Charge applies for any 12 months of bills and/or partial 12 months of bills per request for bills dated March 2003, through September 2006. For example, the charge assessed for a single request of 16 months of duplicate bills provided via CD-ROM would be \$30.00 for a residence customer and \$50.00 for a business customer. The CD-ROM option will be available February 19, 2007 through October 1, 2007.

[2] Bills from March 2003, through September 2006, will be available via On-line Self Service Access to current customers from January 22, 2007, through October 1, 2007, only.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE (CONT'D)**

**2.3.3 ADVANCE PAYMENTS AND DEPOSITS**

A. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for telephone service, equipment or facilities, may be required to pay in advance at the time application for such is made, the installation charges and/or nonrecurring charges applicable, together with at least 1 month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the Company, the estimated amount of construction charges. An applicant to buy facilities or equipment may be required to pay the sales price in advance, at the time of application, if in the opinion of the Company such is necessary to satisfy reasonable credit standards.
2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment, and facilities furnished, for any applicable rates and charges and for toll messages.

B. Deposits

1. When the Company deems it necessary, in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment of charges for services rendered. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and the modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered.
2. The deposit will bear simple interest at the rate established annually by the Wyoming Public Utilities Commission, in accordance with commission rule 504 (f) (iii), payable on the actual amount on deposit with the Company.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE**

**2.3.3 ADVANCE PAYMENTS AND DEPOSITS**

B. Deposits (Cont'd)

3. When the service is terminated, the amount of the deposit with interest computed from the date of its receipt by the Company to the date of discontinuance of service will be returned to the customer less such sums as may be due the Company for services rendered. However, if the Company deems the deposit no longer necessary, it may return the deposit prior to the discontinuance of service, in which case interest will be computed to the date of the notice to the customer that the deposit will be returned to them.

**2.3.4 ADJUSTMENT OF CHARGES**

A. Interruptions

1. For the purpose of applying this provision, the word interruption shall mean the inability to complete calls either incoming or outgoing or both. Interruption does not include and no credit allowance shall be given for service difficulties such as slow dial tone, busy circuits or other network and/or switching capacity shortages.
2. The credit allowance will not apply where service is interrupted by the negligence or willful act of the customer or the failure of facilities provided by the customer, or where the Company, pursuant to the terms of the Catalog, suspends or terminates service because of unlawful or improper use of the facilities or service, or any other reason covered by the Catalog.
3. No credit allowance shall be made for interruptions due to electric power failure where, by the provisions of this Catalog, the customer is responsible for providing electric power.
4. When service is interrupted for a period of at least 24 hours after notice by the customer to the Company, a credit allowance equal to 1/30 of the Catalog monthly rate for all services and facilities furnished by the Company rendered useless shall apply for each 24 hours, or major fraction thereof, during which the interruption continues after notice to the Company. Credit allowances in any billing period shall not exceed the total charges for that period for the services and facilities which were rendered useless.
5. Credit allowance for interruptions of message rate service will not affect the number of local messages or message units to which the customer is entitled during a given billing period.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE (CONT'D)**

**2.3.5 PAYMENT PLANS**

Rates for service and facilities continue monthly and are payable as specified in 2.3.2, preceding, except as modified by the following:

**B. Installment Billing**

1. Installment billing, except as otherwise provided in this Catalog, is provided, at no extra charge, to assist our customers in obtaining adequate and up-to-date telephone service.
2. Installment billing provides for billing one time charges in monthly installments where a need for it is indicated. The monthly installments normally begin with the first bill rendered after completion of the arrangements between the Company and the customer.