

Qwest Corporation
Services Catalog No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Effective: 11-19-07

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**EXCHANGE AND
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

800 Service and 800 Serviceline Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 800/800-type service is used interchangeably with 800 Service and 800 Serviceline Option throughout this Catalog to describe this service.

Automatic Call Back

Permits a station user who called a busy station to be automatically called back and a connection established when both stations become idle.

Base Rate

The monthly rate that applies for a specific grade and class of exchange service located within a base rate area.

Base Rate Area

That portion or portions of an exchange within which specified classes and grades of basic exchange service are furnished at a charge that does not vary with the distance from the CO.

Billable Premises Work

All work requested by the customer and done by the Company on the customer's premises except to establish or reestablish network access through the Network Interface, so long as the Network Interface is located in the normal location.

Building

See "Same Building."

Call Add-On

A station user can add a third party to an existing call for a three party conference.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Call Forward

Calls intended for a station can be routed to another station. The station that the call was intended for will receive a signal (bell, ring, etc.), until answered by the call forward station.

Call Forward With Do Not Disturb

The same as call forward, however no signal will be received.

Call Transfer

A station user can transfer a call to another party by a momentary operation of the switchhook and dialing the number of the desired party. By hanging up, the station user completes the call transfer of the original party to the desired party.

Central Office (CO)

A switching unit providing telecommunication services to the general public, designed for terminating and interconnecting lines and trunks. More than one CO may be located in a building.

Central Office Connecting Facilities

A facility furnished to an Other Common Carrier by the Company between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

Central Office District

The territory served by a CO or group of CO's, any one of which may serve any part of a district.

Central Office Line

See "Exchange Access Line".

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Class of Service

A subgrouping of customers, typically business, residence or Public Access Line (PAL) Service, for the purpose of rate distinctions.

Company

Refers to Qwest Corporation.

Consultation Hold

Allows a station user to hold a call and, on the same line, originate a call to another station. After consultation, the station user may add this station to the original call or may return to the original call if the second station user hangs up.

Continuous Property

Continuous property is defined as the land, including any building or buildings thereon, occupied or used in the conduct of one establishment or business, throughout which there is general access without the necessity of crossing land used publicly or privately by others.

Cost

Wherever the words cost or actual cost are used, they are intended to cover the actual cost of material, labor, and incidentals, plus a charge for administration.

Customer

A person, firm, corporation, or governmental agency responsible for paying the telephone bills and for complying with the rules and regulations of the Company.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's service is located.

Exchange

A geographical unit, established by the Company, for the administration of telecommunication services in a specified area.

Exchange Access Line

All of the Company's CO equipment and outside plant facilities that are needed to connect the serving CO up to and including the Company provided Network Interface or equivalent.

Exchange Access Line Type

- Individual main telephone service.
- Hunting service, which is normally provided in a group of two or more lines so arranged that when a busy line is dialed the CO equipment will automatically select another line.
- Multiline Telephone Service, which is an offering of individual lines for termination, at the customer's premises, in a Multiline Telephone System.
- Trunk line service, which is an offering of CO lines which connect an automatic call distributing system, PBX system, or other (dial) automatic switching system at the customer's premises to the CO.

Exchange Service

The service of furnishing equipment and facilities for telephone communications within a designated area.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Exchange Service Area

The territory served by an exchange.

Exchange Zone

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates.

Extension Line(s)

A circuit connecting a main station with an additional extension station(s).

Flat Rate Service

An exchange service for which a specified rate is charged, regardless of the amount of local use.

Foreign Central Office Service (FCO)

Denotes a service whereby voice communication is provided from a customer's serving wire center to a remote wire center in the same exchange. See Section 6 of the Private Line Transport Services Catalog for rates and charges.

Foreign Exchange Service (FX)

Denotes a service whereby dial tone is provided from a wire center in an exchange from which the customer is not normally served or where the customer is located outside an exchange in unassigned territory. This service is available to either residence or business customers but will not be provided for resale. See Section 6 of the Private Line Transport Services Catalog for rates and charges.

Grade of Service

The term used to describe exchange service with respect to the number of main telephones which may be connected to a CO line or to designate a specific type of exchange service, e.g., individual line, PBX, rural, service station service, etc.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Hybrid System

- A hybrid communication system is a system that can be arranged to combine PBX and Multiline Telephone Service features through the common equipment or can be arranged to provide solely PBX or Multiline Telephone Service features.
- The application of exchange access line rates to a hybrid system depends upon the usage of the lines. Where CO lines are used to provide pooled access for outward calls to the general exchange network, trunk rates apply. Where direct button or key access is required for outward calls to the exchange network via a specific line, individual line rates apply.

Individual Line

An exchange access line designed for the connection of one main station.

Joint User

A person, firm or corporation who is designated by the customer as a user of exchange service furnished to the customer and to whom a portion of the charge for the service will be billed under a joint user arrangement.

Key Telephone Systems

See "Multiline Telephone Systems".

Line Only

A CO or PBX line generally terminated in a Multiline Telephone set which, for record purposes, is associated with and assigned to another line. For record purposes, the line only has no telephone assigned to it.

Local Exchange Service

The furnishing of telecommunication services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunications network for long distance calling.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Local Service Area or Extended Local Service Area

That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

Locality Rate Area

An area of concentrated development located outside and remote from the base rate area but within an exchange area and within which local telephone service is furnished at incremental rates.

Maintenance of Service

Maintenance of Service denotes an occurrence of a visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty is due to a condition in customer-provided facilities, terminal equipment, a communication system or for customer-maintained premises wire. When a Maintenance of Service visit is made, premises work charges will apply.

Measured Rate Service

A type of exchange service for which a basic charge is assessed to the customer for exchange access. Customer originated local service messages are all measured during the billing period. Rates and charges for each message may be based on called distances (distance applies to future multiwire center exchanges) duration of calls or calling frequency.

Message Rate Service

The type of exchange service provided at a monthly rate with an additional charge for each local message or message unit in excess of a specified allowance.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Message Telecommunication Service (MTS)

MTS, also referred to as "toll" and "message toll", is that of furnishing facilities for telecommunication between stations in different local service areas, within a LATA, in accordance with the regulations and system of charges specified. The message charges are in payment for all service furnished between the calling and called stations.

Message Unit

A unit of measurement used in charging for local message rated calls.

Miscellaneous Common Carrier

A communications common carrier which is engaged in providing service by radio through a base station authorized by the Federal Communications Commission but who does not also provide a public land wire telephone service.

Multiline Telephone Systems (Key Telephone Systems)

- Multiline Telephone Service is an arrangement consisting of common equipment, line equipment, station sets, and wiring located on the customer's premises, or another premises of the same customer which allow stations to selectively answer, originate, or hold calls over individual CO lines, WATS lines, FX lines, PBX station lines or Centrex station lines, etc.
- Direct access to a line is provided by the operation of a button or key which may be mounted separately or internal to the station apparatus.
- This service may include multiline station sets and suitably equipped single line sets and other features such as illumination, intercommunication, etc.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Network Control Signaling

Transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call process signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operating of switching machines in the system.

Network Interface

The point of interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a customer's premises. The network interface or demarcation point shall be located on the customer's premises within 12 inches or a similarly reasonable distance, of the protector, or where there is no protector, no further than 12 inches of where telephone facilities, cable and/or wire enters the customer premises. The network interface shall consist of a standard FCC registration jack or its equivalent, which is installed, owned and maintained by the Company at the customer's premises.

Network Premises Work Charge

A time-sensitive one time charge, billed to the customer for work performed by a Company employee or representative, for work done on the customer's premises on the Company side of the Network Interface. This does not include the work required to establish or reestablish access service.

Nonrecurring Charge

A nonrecurring charge associated with a given service or item of equipment which applies on a per-service and/or a per-item basis each time the service or item of equipment is provided or changed.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Premises

See "Same Premises".

Premises Work Charge

A time-sensitive one time charge that applies to customer requested work done by the Company on the customer's side of the Network Interface.

Privacy

Provides the station user with sole access to the line and prevents others from entering the connection.

Private Branch Exchange (PBX) Service

A switching system that provides internal telephone communication between lines located on a customer's premises, or the customer's off-premises location, as well as connection to the telecommunication network.

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., OSPS.

Same Building

Same building means a structure under one roof, or two or more structures under separate roofs, throughout which there is general access by means of doors, elevators, stairways, enclosed passageways or continuous corridors. Sidewalks, driveways, heating and utility tunnels, pipes and conduits are not considered enclosed passageways.

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ACCESS SERVICE

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.3.10 JURISDICTIONAL REPORT REQUIREMENTS

A. Jurisdictional Determinant

Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

To determine the jurisdiction of a call, the Company compares the originating number information with the terminating number information. Traffic without sufficient call detail shall be that traffic for which the originating number information lacks a valid Charge Party Number (ChPN) or Calling Party Number (CPN).

(N)

(N)

When mixed interstate and intrastate Access Service is provided on the same Access Service transmission path, all charges between interstate and intrastate are prorated as set forth in 2.3.11, following.

A floor of 7% will be set for a switched access customer's Feature Group D terminating access minutes when they are lacking originating number information needed to determine jurisdiction. The 7% floor will be applied as follows:

(N)

- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction does not exceed the 7% floor, the Company will apply the PIU factor as set forth in B.2.c, following or
- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction exceeds the 7% floor, the Company will assess rates from the state jurisdiction on all minutes exceeding the 7% floor.

(N)

(M)

(M) Material moved to Page 11.1.

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.10 JURISDICTIONAL REPORT REQUIREMENTS (CONT'D)

B. Jurisdictional Requirements

The customer must indicate a projected Percent of Interstate Use (PIU) factor in a whole number (i.e., a number 0 - 100) when ordering Switched Access Service in a LATA, including EF and DTT Facilities. When a customer-provided PIU factor is required and the customer has previously submitted a Jurisdictional Report (i.e., Letter on File [LOF]) as set forth in C., following, the LOF PIU factor is required on each Access Service Request (ASR).

(M)

(M)

(M) Material moved from Page 11.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (CONT'D)

Station

A signaling unit and other type equipment at the customer's premises which allows the customer to establish communication.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission (FCC) defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Section 12 of the Access Service Price Schedule for regulations, terms, conditions, rates and charges.

Type of Service

Flat Rate Service, Measured Rate Service and Message Rate Service. See definitions for Flat, Measured and Message Rate Service.

2.2 ESTABLISHING AND FURNISHING SERVICE

The provisions of this Catalog, as well as any other applicable catalogs, price schedules, or documentation apply to and govern the relationship between the Company and the customer. Such provisions are the contract, agreement, and understanding between the Company and the customer, and are binding upon them by virtue of the customers' order, use, and/or failure to cancel the applicable services or products provided by the Company. These provisions are in addition to any specific service items in other sections of this Catalog, another Catalog, an applicable price schedule, or separate descriptive material provided to the customer. Any change in the rates, charges, provisions, or regulations properly added to this or another applicable catalog and/or filed with a governmental authority, where required, modifies all service terms and conditions. All such changes shall be deemed amendments and modifications to the contract, agreement and understanding between the Company and the customer, binding upon the customer unless the customer cancels or terminates the affected product(s) or service(s).

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)

2.2.1 APPLICATION FOR SERVICE

1. Applications for establishment of telephone service may be made to the Company orally or in writing. These applications become contracts upon approval or establishment of the service and shall be subject at all times to the lawful rates, charges and regulations of the Company. The governing provisions, terms, conditions, duties, and obligations with respect to the relationship between the Company and the customer and the services and products provided by the Company are as set forth in this Catalog, and any other applicable catalog, price schedule, or separate descriptive material provided to the customer. Customers are not required to accept and use any service or product to be bound by the provisions of this Catalog; customer must cancel and terminate their services and products to avoid being bound hereby.
2. Requests from customers for additional service or equipment may be made orally or in writing and, upon approval or installation of the service, become a part of the original contract, except that each such additional item is subject to the appropriate Catalog rates, charges and initial contract period, if any.
3. Any change in rates, provisions, charges, or regulations properly added to this Catalog or otherwise lawfully adopted will act as a modification of all contracts. Changes may be effected at any time and from time to time by adding the change to this Catalog. If a change increases a rate for a service or product, or materially increases the obligation(s)/duty(s) a customer owes to the Company, or materially lessens the obligation(s)/duty(s) the Company owes to the customers, customers actually and then currently affected will get reasonable advance notice. Notice of rate decreases, changes that benefit customers and changes that are not deemed likely to materially affect significant numbers of customers may be provided notice by publication of the change in this Catalog. Customers who fail to cancel the affected services and products will be bound by the change without further notice.

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.10 JURISDICTIONAL REPORT REQUIREMENTS

B. Jurisdictional Requirements

2. Feature Group C (FGC) or Feature Group D (FGD) Service (Cont'd)

(T)

(T)

c. Terminating FGD Service

When a customer orders terminating FGD, if the Company has sufficient call details to determine the jurisdiction for the call, the Company will bill the call minutes of use according to that jurisdiction, unless the parties agree on a more accurate methodology.

(C)

(C)

When terminating call details are insufficient to determine the jurisdiction for the call, see A, preceding, the customer may supply the projected PIU factor for a portion of the indeterminate jurisdiction by LATA[1]. The projected PIU factor will be used to apportion the terminating traffic which does not exceed the 7% floor.

(C)

—

(C)

When terminating call details are insufficient to determine the jurisdiction, and the customer does not supply a projected PIU factor by LATA, calls will be billed using a PIU of 50 (50% interstate – 50% intrastate). The PIU of 50 will be used to apportion the terminating traffic which does not exceed the 7% floor.

(T)

(C)

(C)

In the event that the Company applies the intrastate terminating access rate to calls without sufficient call detail as provided in this tariff, the customer will have the opportunity to request backup documentation regarding the Company's basis for such application, and further request that the Company change the application of the intrastate access rate upon a showing of why the intrastate rate should not be applied. (See also Section 2.4.1.D.3, billing disputes.)

(N)

—

(N)

(N)

(N)

(N)

(N)

(M)

[1] When the customer reports a LATA-level PIU factor, the specified percentage applies to all end offices within the LATA.

(M) Material moved to Page 14.1.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.10 JURISDICTIONAL REPORT REQUIREMENTS

B. Jurisdictional Requirements (Cont'd)

3. Entrance Facility (EF) and Direct-Trunked Transport (DTT) Facility (Excludes Voice Grade (VG) EF and DTT for Feature Group A) (M)

For EF and DTT facilities, the customer has the following jurisdiction options; 1) allow the Company to develop the projected LATA-level PIU factor using a mechanized program as set forth in a., following or 2) provide the Company with a projected LATA-level PIU factor via a quarterly jurisdictional report as set forth in b., following.

Customers initially ordering Switched Access Services in the LATA for the first time, shall provide on the access order a LATA-level PIU factor for new EF and DTT facilities based on all the originating and terminating traffic using such facilities. The Company will use the LATA-level PIU factor from the customer's initial order for service as the LATA-level PIU factor for the Company's mechanized program for the first quarter of new service only. After the first quarter of new service, the Company will develop the LATA-level PIU factor as described in a., following until the Company receives a certified letter from the customer authorizing the Company to develop the projected PIU factor from a customer-provided report as set forth in b., following. (M)

(M) Material moved from Page 14.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (CONT'D)

C. Restriction of Service

Flat rate and measured rate services will not be furnished on the same premises except as follows:

1. Where the flat rate service is physically arranged so it cannot be used to supplement the measured rate service.
2. Where the flat and/or measured rate services have entirely different local service areas.

D. Transfer of Service Between Customers

An applicant may supersede the service of a customer where an arrangement acceptable to the Company is made by the customer and the applicant to pay all outstanding charges against the service.

E. Rates and Charges

1. Minimum rates and charges where indicated in the Catalog, are the lowest which may apply. Higher prices may apply at any time as long as they are included on a current price list.
2. Rates and charges, without a reference to MINIMUM are the rates and charges for such services.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)

2.2.2 OBLIGATION TO FURNISH SERVICE

- A. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
- B. The Company's obligation to furnish service or to continue to furnish service is dependent on the customer's ability to provide adequate building space, lighting, atmospheric control, adequate commercial power, wiring and electrical outlets necessary for the proper operation of telephone equipment and facilities on the premises.
- C. Provision of Equipment - Any equipment offered herein which has grandfathered status under the FCC's Registration Program is offered and provided only to the extent of available stock.
- D. The Company's obligation to furnish service or to continue to furnish service is dependent on and subject to the availability of required/needed/appropriate facilities.
- E. Whenever facilities to furnish requested service/connections at the CO normally designated to serve the premises are inadequate or inappropriate, facilities may be furnished from another CO to furnish the requested service/connection, in the sole discretion of the Company. Under such circumstances, additional monthly rates and installation charges will apply.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)

2.2.3 60 DAY PRODUCT GUARANTEE

- A. The 60 Day Product Guarantee allows residence customers who are new subscribers to a covered product(s) and are not completely satisfied with that covered product(s) to receive a credit for all applicable paid charges.
- B. If a new customer of a covered product(s) is not satisfied with the covered product(s) that was ordered, and so notifies the Company within 60 days of the installation of that covered product(s) and requests disconnection of that product, then that customer will receive a credit for all applicable paid charges.
- C. The 60 Day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.
- D. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:
 - Optional Toll Calling Plans
 - Directory Assistance
 - IntraLATA Toll Service
 - Any service, product, or an offering of the Company that is not offered and provided as a local, intrastate service offering provided under and in accordance with this Catalog.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.3 60 DAY PRODUCT GUARANTEE (CONT'D)

E. The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering, or other feature that is not solely provided by the Company, such as but not limited to:

- End User Common Line Charge (CALC)
- State Assessed Charges (i.e., 911 Surcharge)
- 900 Service
- Toll Service provided by others
- Access Charges, features, or services that are provided as part of or pursuant to an access catalog/price schedule.
- Equipment, facilities, telephone sets, instruments or the like provided by another.

F. The Company may refuse to return a customer's applicable paid charges where the customer has previously ordered that same or similar product(s) or service(s) and cancelled such same or similar product or service.

2.2.4 LIMITED COMMUNICATION

The Company reserves the right to limit use of communication services when emergency conditions cause a shortage of facilities.

2.2.5 RESALE OF SERVICE

Resale of Company exchange telecommunications service is provided as specified in 5.10, following, and as specifically permitted/required by applicable law, regulation or binding contract.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

- A. The customer has no property right in the telephone number nor any right to continuance of service through a particular CO, and the Company may change the telephone number or CO designation of a customer whenever it considers it desirable in the conduct of its business.
- B. In any case, where existing service is continued for a new customer, the telephone number may be retained by the new subscriber only if the former customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.
- C. The following nonrecurring charge applies to change a telephone number of a CO line or trunk at the customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

	NONRECURRING CHARGE
• Business, per telephone number changed	\$34.60

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination

The Company may terminate service, with notice, due to:

1. Nonpayment

Any sum due the Company beyond the payment date.

EXCEPTION: Lifeline service may not be disconnected for nonpayment of toll.

2. Abandonment

In the event of the abandonment of the service.

3. Obscenities

Use of foul or profane language over the lines of the Company.

4. Abuse

Use of service that interferes with another customer's service or that is used for any purpose other than communication.

5. Fraud

The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.