

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.10 JURISDICTIONAL REPORT REQUIREMENTS

E. Jurisdictional Report Dispute and Auditing Procedures (Cont'd)

3. Jurisdictional Report Proprietary Information

The data the customer provides to the Company to support their interstate percentage is considered proprietary to the customer. The Company agrees to use and protect such information by exercising the same degree of care normally used to protect its own proprietary information.

4. Contested Audits

- a. When a jurisdictional audit is conducted by the Company or an independent Certified Public Accountant (CPA) auditing firm selected by the Company, the audit results will be furnished to the customer by certified U.S. Mail (return receipt requested). The customer may contest the audit results by providing written notification (by certified U.S. Mail, return receipt requested), to the Company within fifteen (15) calendar days from the date the audit report is furnished to the customer by certified U.S. Mail (return receipt requested). When a jurisdictional audit is conducted by an independent Certified Public Accountant (CPA) auditing firm selected by the customer, the audit results will be furnished to the Company by certified U.S. Mail (return receipt requested). The Company may contest the audit results by providing written notification (by certified U.S. Mail, return receipt requested), to the customer within fifteen (15) calendar days from the date the audit report is furnished to the Company by certified U.S. Mail (return receipt requested).
- b. Contested audits will be resolved by the Company and the customer within thirty (30) days of written notification, or a neutral arbitrator will be mutually agreed upon by the Company and the customer. During the initial thirty (30) day resolution period, the Company and the customer will review the audit process and the data used to calculate the PIU factor in an attempt to resolve the dispute. Should the Company and the customer resolve the dispute on the PIU factor, a neutral arbitrator would not be warranted.
- c. Contested audits will be resolved by a neutral arbitrator mutually agreed upon by the Company and the customer. The arbitration hearing will be conducted in Denver, Colorado or a state and location within the Company operating territory that is mutually agreed upon by both parties. The arbitration proceeding, including the decision rendered, shall be governed by the law (both statutory and case) of the state in which the arbitration hearing is held, including but not limited to the Uniform Arbitration Act as adopted in that state.

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2.3 OBLIGATIONS OF THE CUSTOMER

2.3.10 JURISDICTIONAL REPORT REQUIREMENTS

E.4. (Cont'd)

- d. Prior to the arbitration hearing, each party shall notify the arbitrator of the PIU factor which that party believes to be correct. The arbitrator, in deciding, may adopt the PIU factor of either party or may adopt a PIU factor different from those proposed by the parties.
- e. If the arbitrator adopts a PIU factor proposed by one of the parties, the other party (whose PIU factor was not adopted) shall pay all costs of the arbitration. If the arbitrator adopts a PIU factor higher than the PIU factors proposed by both parties, then the party proposing the lower PIU factors shall pay all costs of the arbitration. If the arbitrator adopts a PIU factor lower than the PIU factor proposed by both parties, then the party proposing the higher PIU factor shall pay all costs of the arbitration. If the arbitrator adopts a PIU factor which falls between the two factors proposed by the parties, then the parties shall each pay one-half of the arbitration costs.
- f. Absent written notification, within the time frame as set forth preceding, audit results cannot be contested and the Company will adjust the customer's PIU factor based upon the audit results as set forth in C., preceding.

F. Application of PIU

When the Access Service is not available in the interstate jurisdiction, the PIU factor must be zero percent (0%).

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.3.11 DETERMINATION OF INTRASTATE CHARGES FOR MIXED INTERSTATE AND INTRASTATE ACCESS SERVICE

A. PIU

When mixed interstate and intrastate Access Service is provided, all charges (i.e., nonrecurring and/or usage) including optional features charges, will be prorated between interstate and intrastate for all Access Service. The PIU factor provided in the reports as set forth in 2.3.10, preceding, will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

1. For monthly and nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the stated Catalog rate per element. In the event that the customer has provided a separate percent interstate use for terminating access for FGD, the projected PIU factor for originating access minutes of use will be used to determine the apportionment of charges.
2. For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use (i.e., measured or Company assumed average use) times the stated Catalog rate.

The PIU factor will change as revised usage reports are submitted as set forth in 2.3.10, preceding.

B. CCSAC PIU and POM

The CCSAC PIU and POM reports as set forth in 2.3.10, preceding, will serve as the basis for prorating the charges. The percentage of a CCSAC rate element to be charged as intrastate is applied in the following manner:

1. For the following chargeable rate elements: CCSAC Entrance Facility, Direct Link Transport, CCS Links, STP Port, Multiplexing, TCAP message charges, and all nonrecurring charges; multiply one hundred percent minus the CCSAC PIU times the quantity of chargeable elements times the stated Catalog rate per element.

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2.3 OBLIGATIONS OF THE CUSTOMER

2.3.11 DETERMINATION OF INTRASTATE CHARGES FOR MIXED INTERSTATE AND INTRASTATE ACCESS SERVICE

B. CCSAC PIU and POM (Cont'd)

2. For chargeable rate elements associated with ISUP Call Set-up requests, multiply the percent intrastate use (100 minus the sum of the CCSAC PIU plus the CCSAC POM) times the actual use times the stated Catalog rate.

The CCSAC PIU and POM factors will change as revised declarations are submitted as set forth in 2.3.10, preceding.

- C. When mixed interstate and intrastate Access Service Billing is provided, the jurisdiction of the service is determined in accordance with 2.3.12, following. If the Access Service Billing is determined to be an intrastate service, 100 percent of all appropriate charges of this Catalog will apply. If the Access Service Billing is determined to be an interstate service, 100 percent of the interstate charges, as specified in the Company's interstate Access Service Tariff F.C.C. No. 1, will apply.

2.3.12 DETERMINATION OF JURISDICTION FOR MIXED INTERSTATE AND INTRASTATE ACCESS SERVICE BILLING

- A. When an Access Service Bill contains both interstate and intrastate billing, the jurisdiction will be determined as follows:
 1. If the customer's estimate of the interstate charges on the bill constitutes ten percent or less of the total charges on that bill, the bill will be provided in accordance with the applicable rules and regulations of this Catalog.
 2. If the customer's estimate of the interstate charges on the bill constitutes more than ten percent of the total charges on that bill, the bill will be provided in accordance with the appropriate interstate rules and regulations specified in the Company's interstate Access Service Tariff F.C.C. No. 1.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.3.13 DETERMINATION OF THE CUSTOMER OF RECORD WHEN SWITCHED ACCESS SERVICE CONNECTS TO EXPANDED INTERCONNECTION-COLLOCATION SERVICE

The customer of record for Switched Access Service and the customer of record for Expanded Interconnection Service may be different. The customer of record is determined as set forth following:

- If the interexchange carrier uses an interconnector's services, the interconnector may order Switched Access Service and Expanded Interconnection Service in its own name in which case the interconnector will be the customer of record for both services.
- If the interconnector orders Switched Access Service as an agent for the interexchange carrier, the interexchange carrier will be the Switched Access Service customer of record and the interconnector will be the Expanded Interconnection Service customer of record.
- If the interexchange carrier orders the Switched Access Service directly, the interexchange carrier will be the Switched Access Service customer of record and the interconnector will be the Expanded Interconnection Service customer of record.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

A. Deposits

When the Company deems it necessary, in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment of charges for services furnished, or as guarantee of the fulfillment of a contract which, due to special conditions, is written for a period in excess of the normal minimum contract period. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the termination of a contract for service on account of nonpayment of any sums due the Company for services furnished. The deposit will bear simple interest at the rate established annually by the Wyoming Public Utilities Commission, in accordance with commission rule 504 (f) (iii), payable on the actual amount on deposit with the Company. When the contract for the services is terminated, the amount of the deposit with interest computed from the date of its receipt by the Company to the date of termination of the contract will be returned to the customer less such sums as may be due the Company for services furnished. However, if the Company deems the deposit, or a portion thereof, no longer necessary, it may return the deposit, or a portion thereof, prior to termination of the contract, in which case interest will be computed to the date of the notice to the customer that the deposit, or a portion thereof, will be returned to them.

B. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for service, except as modified in 3., following, will be required to pay in advance at the time application for service is made, the service and equipment and installation charges applicable, together with at least one month's charges for the services, equipment, and facilities applies for, and where necessary, in the opinion of the Company, the estimated amount of construction charges.

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2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

B. Advance Payments (Cont'd)

2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for service, equipment, and facilities furnished, and for service charges.
3. Advance payments will not ordinarily be required at the time of application for new service in the case of government departments or other applicants whose credit is known to be satisfactory. Present customers whose credit is satisfactory in the exchange in which they have service will not be required to make advance payments at the time of application for new service in the same exchange or elsewhere; nor in the case of moves of, additions to, or changes in their present service, equipment, or facilities.

C. Billing

The Company shall bill on a current basis all charges incurred by and credits due to the customer under this Catalog attributable to services, established or discontinued during the preceding billing period. In addition, the Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this Catalog), the period of service each bill covers and the payment due date will be as follows:

1. The Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in D. and H., following. If payment is not received by the payment due date, as set forth in D. and H., following, in immediately available funds, a late payment penalty will apply as set forth in D. and H., following.
2. For billing purposes, each month is considered to have 30 days.

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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS (CONT'D)

D. Carrier Accounts

1. All bills dated as set forth in C., preceding, for service provided to the customer by the Company are due (payment due date) by the next bill date (i.e., same date in the following month as the bill date), except as provided herein, and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Veterans Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:
 - If such payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If such payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday.
2. Further, if any portion of the payment is received by the Company after the payment due date as set forth in 1., preceding, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be the lesser of:
 - (a) The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company, or
 - (b) 0.000407 per day, compounded daily for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

D. Carrier Accounts (Cont'd)

3. In the event of a billing dispute, the customer must submit a documented claim for the disputed amount. If the claim is submitted within 90 days of the payment due date, any interest credits due the customer upon resolution of the dispute shall be calculated from the bill payment date. If the customer submits a claim for the disputed amount more than 90 days from the payment due date, any interest credits due the customer upon resolution of the dispute shall be calculated from the later of the date the claim was submitted, or the bill payment date. Any undisputed amounts withheld by the customer in conjunction with disputed amounts withheld, shall be subject to the late payment penalty, as set forth in 2., preceding. The Company will resolve the dispute and assess interest credits or penalties to the customer as follows:
 - If the dispute is resolved in favor of the Company and the customer has paid the disputed amount on or before the payment due date, no interest credits or penalties will apply.
 - If the dispute is resolved in favor of the Company and the customer has withheld the disputed amount, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty as set forth in 2., preceding.
 - If the dispute is resolved in favor of the customer and the customer has withheld the disputed amount, no interest credits or penalties will apply.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

D.3. (Cont'd)

- If the dispute is resolved in favor of the customer and the customer has paid the disputed amount, the customer will receive an interest credit from the Company for the disputed amount times a late factor. The late factor shall be the lesser of:
 - The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the date when payment was made or credit claimed in accordance with 3., preceding, to and including the payment due date (as set forth in 1., preceding) of the bill that reflects the credit for the disputed amount. In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
 - 0.000407 per day, compounded daily for the number of days from the date when payment was made or credit claimed in accordance with 3., preceding, to and including the payment due date (as set forth in 1., preceding) of the bill that reflects the credit for the disputed amount. In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
- E. Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this Catalog will be prorated to the number of days or major fraction of days based on a 30 day month. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
- F. When a rate as set forth in this Catalog is shown to have more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).
- G. When more than one copy of a customer bill for services provided under the provisions of this Catalog is furnished to the customer, an additional charge applies for each additional copy of the bill as set forth in 12.3.5, following.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS (CONT'D)

H. End User Accounts

1. The customer is required to pay all charges for service in accordance with the Company's regular billing and collection practices.
2. Unless otherwise specified in this Catalog, all charges for service, equipment, and facilities are payable monthly in advance except that the Company reserves the right to require payment of such damages at more frequent intervals.
3. Except as otherwise specified in this Catalog, where the rate to be charged for a particular service is determined by applying a percentage or similar factor to a quoted rate, and such computation results in a fraction, the charge for the service shall be computed to the nearest cent, a half cent being increased to the next higher cent.
4. In the event that payment from a customer is less than the total amount of all charges owing to the Company and the customer does not specifically designate the manner in which he wishes to apply said payment, then the Company may apply all or any part of the payments received to such accounts or indebtedness in any manner that the Company desires.
5. In the event it becomes necessary for service to be discontinued to a customer for nonpayment, a written notice of at least seven calendar days (measured from the day following the date of mailing) must be given advising the customer of the amount due and the date by which the same must be paid. If the customer fails to pay or make suitable arrangements for payment by said date, the Company may suspend the service or discontinue the service and remove any or all of its equipment from the customer's premises.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

H. End User Accounts (Cont'd)

6. Payment of bills for service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution, will be considered as nonpayment.
7. The Company may refuse to provide service or, where service is presently provided, may discontinue service for failure of an applicant or customer to comply with these Catalog regulations, the Wyoming Public Service Commission's rules, municipal ordinances, or any law pertaining to telephone service.
8. A late payment charge of 1.20% applies to all billed balances which are not paid by the billing date shown on the next bill, unless the balance is \$15.00 or less.

EXCEPTION: In accordance with Wyoming statutes 16-6-601 and 16-6-602, a late charge of 1.5% applies to all billed balances which are not paid within 45 days after receipt of the bill by any department, agency, political subdivision or other instrumentality of the State.

9. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.
10. The late payment charge does not apply to the following:
 - Billed amounts under dispute that are resolved to the Company's satisfaction, in the customer's favor.
 - Bills rendered more than 10 days after bill date.

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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.2 MINIMUM PERIODS

- A. The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified.
- B. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:
 1. When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
 2. When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, a termination charge will apply as specified in 2.4.11, following.

2.4.3 CANCELLATION OF AN ORDER FOR SERVICE

Provisions for the cancellation of an order for service are set forth in Section 5, following.

2.4.4 CANCELLATION FOR CAUSE

- A. The Company, by written notice to the customer, may immediately discontinue the furnishing of Access Service without incurring any liability upon:
 - Nonpayment of any sum due the Company, or
 - A violation of any condition governing the furnishing of service.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

A. General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Catalog or in the event that the protective controls applied by the Company result in the complete loss of service by the customer as set forth in 6.5.1, following. An interruption period starts when an inoperative service is reported to the Company, and ends when the service is operative. Reports of an inoperative service will be taken only from the customer of record for that particular service.

B. When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

1. For CCSAC, other than Entrance Facilities and Direct Link Transport Facilities, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates or (b) the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.
2. For CCSAC Entrance Facilities, Direct Link Transport Facilities and any optional multiplexing arrangements associated with such facilities, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for each period of 30 minutes or major fraction thereof that the interruption continues. The monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service (i.e., Entrance Facility, Direct Link Transport Facility and Multiplexer) that is inoperative.
3. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed (a) any applicable monthly rates or (b) the assumed minutes of use charge for the service interrupted in any one monthly billing period.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies (Cont'd)

4. Service interruptions for Specialized Service or Arrangements provided under the provisions of Section 11, following, shall be administered in the same manner as those set forth in this 2.4.5, unless other regulations are specified with the individual case filing.
5. For Expanded Interconnection Service, no credit shall be allowed for an interruption of the EICT of less than four hours. The customer shall be credited for an interruption of four hours or more at the rate of 1/180 of the monthly charges for only the Expanded Interconnection Channel Terminations for each period of four hours or major fraction thereof that the interruption continues.

C. When a Credit Allowance Does Not Apply

No credit allowance will be made for:

1. Interruptions caused by the negligence of the customer.
2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
4. Interruptions of a service when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in B., preceding, applies.
5. Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in 5.1.3, following, for Special Construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Company's written notification of the need for such replacement and ends on the day after receipt by the Company of the customer's written authorization for such replacement.

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2.4.5 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

C. When a Credit Allowance Does Not Apply (Cont'd)

6. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
7. Periods of temporary discontinuance as set forth in 2.2.1.B., preceding.
8. Periods of interruption as set forth in 12.3.1, following.
9. An interruption or a group of interruptions, resulting from a common cause that would amount to an adjustment of less than one dollar.

D. Use of an Alternative Service Provided by the Company

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the rates and charges for the alternative service used.

E. Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.6 REESTABLISHMENT OF SERVICE FOLLOWING FIRE, FLOOD OR OTHER OCCURRENCE

A. Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

1. The service is of the same type as was provided prior to the fire, flood or other occurrence.
2. The service is for the same customer.
3. The service is at the same location on the same premises.
4. The reestablishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

B. Nonrecurring Charges Apply

Nonrecurring charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

2.4.7 TITLE OR OWNERSHIP RIGHTS

The payment of rates and charges by customers for the services offered under the provisions of this Catalog does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Company in the provision of such services.

2. GENERAL REGULATIONS

2.6 DEFINITIONS

Certain terms used herein are defined as follows:

800 Data Base Access Service

Denotes a toll-free originating Trunkside Access Service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 8XX is used interchangeably with 800 Data Base Access Service throughout this Catalog to describe this service.

8XX Service Provider

Denotes a telecommunications company, including Exchange and Interexchange Carriers, that offers 8XX service to subscribers.

Acceptance Limit

Denotes the performance level at which a circuit is placed into service.

Access Code

Denotes a uniform seven digit code assigned by the Company to an individual customer. The seven digit code has the form 950-XXXX or 101XXXX.

Access Minutes

Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Access Transport Parameter (ATP)

Denotes the SS7 Out of Band Signaling parameter which provides the automatic transmission of information from the originating calling location through the Common Channel Signaling Network. Information supplied using ATP may consist of one or more of the following: Called Party Subaddress; Calling Party Subaddress; High and Low Layer Compatibility and Compatibility Checking by the called party's equipment.

Answer/Disconnect Supervision

Denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's POT as an indication that the called party has answered or disconnected.

Attenuation Distortion

Denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Audio Transmission

Denotes speech or music transmission by means of a Music Distribution channel.

Authorized User

Denotes a person, firm, or corporation who is authorized by the customer to be connected to the service of the customer. An authorized user must be specifically named in the application for service and a termination of the service must be located at the authorized user's premises.

Balance (100 Type) Test Line

Denotes an arrangement in an end office which provides for balance and noise testing.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Bridging

Denotes the process of connecting three or more customer locations.

Business Day

Denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Company may vary based on company policy, union contract and location.

C-Message Noise

Denotes the frequency weighted short term average noise within an idle voice channel. The frequency weighting, called C-message, is used to account for the variations in 500-type telephone set transducer efficiency and user annoyance, to tones as a function of frequency.

C-Notched Noise

Denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

CCS

Denotes a hundred call seconds, which is a standard unit of traffic load measurement that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Call

Denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.