

Qwest Corporation
Catalog No. 2
Washington

PRIVATE LINE
TRANSPORT SERVICES
Effective: December 1, 2007

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3. RATE TERMS AND CONDITIONS

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3. RATE TERMS AND CONDITIONS

3.1 GENERAL

This Section contains specific regulations governing the rates and charges for Private Line Transport Services. In addition, Digital Data Service (DDS), DS1 and DS3 Service, Command A Link and Self-Healing Network Service (SHNS) have regulations governing rates and charges that are different than and/or in addition to those specified following.

3.2 TYPES OF RATES AND CHARGES

There are three types of rates and charges. These are monthly rates, nonrecurring charges and individual case basis charges for specifically designed services as described in 3.2.3, following.

3.2.1 MONTHLY RATES

Monthly rates are flat recurring rates that apply each month or fraction thereof that Private Line Transport Services are provided. For billing purposes, each month is considered to have 30 days.

3.2.2 NONRECURRING CHARGES

Nonrecurring charges are onetime charges that apply for a specific work activity. The type of nonrecurring charges that apply for Private Line Transport Services are: Service Provisioning charge (initial and subsequent or Same Wire Center), Transport Mileage, Channel Performance, Optional Features and Functions and service rearrangements. Special Construction charges as defined in 4.1.6, following, may apply. Customers, who order service under the contract basis as defined in 3.2.3, following, may incur additional nonrecurring charges as identified in each individual contract.

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3.2 TYPES OF RATES AND CHARGES

3.2.2 NONRECURRING CHARGES (CONT'D)

A. Initial Service Provisioning

The Initial Service Provisioning Charge applies toward the processing, engineering, and design functions per customer request, for work to be performed on one circuit or service. Requests for additional work to be performed on existing circuit(s) or service(s) will also be billed an Initial Service Provisioning Charge.

B. Subsequent Service Provisioning

The Subsequent Service Provisioning Charge applies per circuit(s) or service(s) when:

1. At the same time as the initial circuit or service is requested, a customer orders identical additional circuit(s) or service(s), due the same date, for the same type of service and exact NC/NCI combinations, at the same location(s).
2. At the same time as a request for additional work on an existing circuit or service, a customer requests the same additional work to be performed on identical existing circuit(s) or service(s), due the same date, for the same type of service and exact NC/NCI combinations, at the same location(s).

C. Same Wire Center Service Provisioning - Initial and Subsequent

The same Wire Center Service Provisioning Charge applies toward the order processing and work to be performed, on each circuit(s) or service(s), when provisioned within the same wire center. This charge applies only to the following services: Exchange Service Extensions and Telephone Answering Service.

When these services are provisioned on a different wire center basis, the Initial Service Provisioning and/or Subsequent Service Provisioning Charges apply.

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3.2.2 NONRECURRING CHARGES (CONT'D)

D. Channel Performance[1]

A nonrecurring charge applies for the installation of each Channel Performance and includes its predefined technical specifications and the facilities from the customer designated premises to the serving wire center.

E. Transport Mileage

A nonrecurring charge applies for the installation of Transport Mileage which provides the transmission facilities between wire centers.

F. Optional Features and Functions

Nonrecurring charges apply for the installation of some of the Optional Features and Functions available with Private Line Transport. The charge applies whether the feature or function is installed coincident with the initial installation of service or at any time subsequent to the installation of the service, unless otherwise specified.

[1] Not applicable on DDS, DS1 and DS3 Service.

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3.2.2 NONRECURRING CHARGES (CONT'D)

G. Service Rearrangements

Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum billing period requirements as set forth in 2.4.2, preceding, or a change in the physical location of the Network Access Channel at a customer designated premises. The charge to the customer for service arrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service. Changes which result in the establishment of new minimum billing period obligations are treated as disconnects and new connects. Changes in the physical location of the Network Access Channel are treated as moves and are described and charged for as set forth in J., following.

Service rearrangements will be charged for as follows and the appropriate Service Provisioning charge will apply in addition:

- If the change involves the addition of another leg to an existing service, the nonrecurring charge for the Channel Performance will apply. The charge will apply only for the leg that is being added.
- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of Channel Performance on a service, the Channel Performance nonrecurring charge will apply.
- If the change involves the changing of the type of service (e.g., a change from VG2 to VG3), it will be treated as a discontinuance of the existing service and the installation of a new service.
- If the change involves changing jurisdiction from interstate to intrastate on End-Link or Mid-Link services, all nonrecurring charges will apply. This change will be treated as a discontinuance of the existing service and the installation of a new service.
- For all other changes, including the addition of optional features and functions without separate nonrecurring charges, a charge equal to the Channel Performance nonrecurring charge associated with the facility, will apply.

If the change involves reterminating an existing Voice Grade Service or Simultaneous Voice Data Service Network Access Channel onto a spare channel of a higher capacity service, only the Rollover nonrecurring charge, as specified in 3.2.2.L., following, will apply.

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3.2.2 NONRECURRING CHARGES (CONT'D)

H. Billable Administrative Changes

Some administrative changes are billable items to the customer. A Billable Administrative Charge will apply to the following, when requested by the customer.

- Change of customer circuit identification (circuit reference)
- Change of bill account number
- Supersedure: When a customer wishes to assume responsibility for a service which is already installed for another customer without any changes in the service, provided they meet the criteria established for a new customer.

A Billable Administrative Charge applies per service order.

	USOC	NONRECURRING CHARGE
• Billable Administrative Charge	ORC	\$48.00

I. Nonbillable Administrative Changes

Some administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Transport to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the Private Line Transport).

Nonbillable Administrative Changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes its name--e.g., XYZ Company to XYZ Communications),
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of facilities,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer contact name or telephone number.

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3.2.2 NONRECURRING CHARGES (CONT'D)

J. Moves

A move involves a change in the physical location of one of the following:

- The Demarcation Point at the customer's designated premises
- The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

1. Moves Within The Same Building or Between Buildings on the Same Premises.

When the move is to a new location within the same premises or between buildings on the same premises, the move is the responsibility of the customer. There will be no change in the minimum billing period requirements.

2. Moves To a Different Building

Moves to a different building at a different premises will be treated as a discontinuance and new installation of service and all associated nonrecurring charges will apply. New minimum billing period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum billing period charges for the discontinued service.

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3.2 TYPES OF RATES AND CHARGES

3.2.2 NONRECURRING CHARGES (CONT'D)

K. Reestablishment of Service Following Fire, Flood or Other Occurrence

1. Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- a. The service is of the same type as was provided prior to the fire, flood or other occurrence.
- b. The service is for the same customer.
- c. The service is at the same location on the same premises.
- d. The reestablishment of service begins within sixty days after Company service is available. (The sixty day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

2. Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

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3.2 TYPES OF RATES AND CHARGES

3.2.2 NONRECURRING CHARGES (CONT'D)

L. Rollover

1. A rollover allows for a lower speed service (i.e., Voice Grade Service, Digital Data Service, Simultaneous Voice Data Service or DS1 Service), to be either placed onto a higher speed service, or moved from one higher speed service to a different higher speed service or moved to a different channel on the same multiplexed service.

Should the customer request to have work performed which involves the change of an:

- Existing Voice Grade Service (i.e., Standard or WATS) onto a multiplexed DS1 Service, or
- Existing Digital Data Service onto a multiplexed DS1 Service, or
- Existing Simultaneous Voice Data Service onto a multiplexed DS1 Service, or
- Existing DS1 Service onto a multiplexed DS3 Service

and all of the following conditions are met, a rollover charge will apply to the lower speed service as specified in 2., following:

- The services are provided between the same customer locations as the original service(s), and
- All rollovers are performed at the same Company Central Office location, and
- All services involved in the rollover are provided by the Company.

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3.2 TYPES OF RATES AND CHARGES

3.2.2 NONRECURRING CHARGES

L. Rollover (Cont'd)

2. Rollover Charges

	USOC	NONRECURRING CHARGE
<ul style="list-style-type: none">• Rollover of existing Voice Grade Service onto a multiplexed DS1 Service, per service termination affected for either a two-wire or four-wire service		
<ul style="list-style-type: none">- Standard Voice/WATS	NR6RA	\$193.00
<ul style="list-style-type: none">• Rollover of existing Digital Data Service onto a multiplexed DS1 Service, per service termination affected		
<ul style="list-style-type: none">- 2.4, 4.8, 9.6, 19.2, 56, 64 kbit/s	NR6RB	219.00
<ul style="list-style-type: none">• Rollover of existing Simultaneous Voice Data Service onto a multiplexed DS1 Service, per service termination affected		
<ul style="list-style-type: none">- 2.4, 4.8, 9.6, 19.2 kbit/s	NR6RS	219.00
<ul style="list-style-type: none">• Rollover of existing DS1 Service onto a multiplexed DS3 Service, per DS1 Service termination affected		
	NR6RC	325.00

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3.2 TYPES OF RATES AND CHARGES

3.2.2 NONRECURRING CHARGES (CONT'D)

M. Service Guarantee - Provisioning

The Company assures that all provisioning requests for DDS, DS1 and DS3 Service will be installed on the customer requested service date (due date) providing it is equal to or greater than the standard intervals published in the Service Interval Guide. If the Company fails to meet this commitment, the customer's bill will be adjusted to reflect a Service Guarantee credit of 100% of the total nonrecurring charges for the service. Service Guarantee applies to provisioning orders with an application date on or after the effective date of this Catalog revision for DDS, DS1 and DS3 Services which add, move, or change the Network Access Channel(s) or Channel Termination(s), Transport Mileage, Channel Performance, and Optional Features and Functions, including service rearrangements. There is no additional charge for this guarantee. To be eligible for the Service Guarantee credit, the following conditions must be met.

1. The Service Guarantee - Provisioning conditions include:
 - Service requests for DDS, DS1 and DS3 Services, excluding Free-Frame DS1. This is limited to the nonrecurring charges for Channel Terminations, Channel Performance, Transport Mileage, Optional Features and Functions and the Service Provisioning Charge, if applicable.
 - The services must be provided wholly within Company territories.
2. The Service Guarantee credit does not apply:
 - To Service Date Changes or Design Changes due to customer reasons,
 - To requests for Expedites, Cancellations, Additional Engineering, Additional Labor, Design Layout Report (DLR), Power Protection, Special Facilities Routing, Testing and any other Miscellaneous Changes specified in Section 4, preceding,
 - During natural disasters or a declared national emergency, or where Priority Installation of Telecommunications Service Priority will take precedence.
 - To Special Construction.
 - To Free-Frame DS1 Service.

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3.2 TYPES OF RATES AND CHARGES (CONT'D)

3.2.3 CUSTOM SERVICE ARRANGEMENT

If the standard service offerings or available Optional Features and Functions are not adequate to meet a specific customer requirement, the customer may request and the Company may develop a unique customized package where facilities and operating conditions permit. Both the monthly rate and the nonrecurring charges for the features will be developed on an individual case basis reflecting the costs to provide the service requested. Any contract will be subject to the requirements of the Washington Administrative Code. The charges for all other rate categories as described in 5.1.2, following, will apply for the type of channel service requested. Special Construction Charges as defined in 4.1.6, following, may also apply.

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3.3 MINIMUM BILLING PERIOD AND FRACTIONAL RATES AND CHARGES

- A. Rates for service offered under this Catalog are for a minimum billing period of one month or the length of time specified in a Custom Service Arrangement or in specific service agreements.
- B. When the minimum billing period has been met, charges for a fraction of a month will be the monthly rate, prorated for the actual number of days service is furnished. For this purpose every month is considered to have thirty days.
- C. Fractions of a cent are carried throughout the computation of the charge. When the computed charge includes a fraction of a cent;
 - One-half cent or more is treated as one cent;
 - Less than one-half cent is disregarded.
- D. The rates for service installed or changes in service which involve a change in rates will become effective on the day the service is installed or changed.

3.4 MILEAGE MEASUREMENT

The mileage to be used to determine the monthly rate for the Transport Mileage is calculated using the airline distance between the locations involved, i.e., the Serving Wire Centers associated with two customer designated premises, a Serving Wire Center associated with a customer designated premises and a Company hub, or two Company hubs. The Serving Wire Center associated with a customer designated premises is the Serving Wire Center from which the customer designated premises would normally obtain dial tone.

Transport Mileage is shown in terms of mileage bands. To determine the rate to be billed, first compute the mileage using the V & H coordinates method, as set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION Tariff F.C.C. No. 4, then find the band into which the computed mileage falls and apply the rates shown for that band. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage band and applying the rate.

When bridging locations are involved, mileage is computed and rates applied separately for each section of the Transport Mileage. When any service is routed through a wire center for purposes other than customer specified bridging (e.g., the Company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

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3.5 RESERVED FOR FUTURE USE

3.6 COMPETITIVE RESPONSE

A. Description

The Customer Incentive Program is an offering for potential new business and to existing business customers to induce the retention or continuation of existing services by those customers.

B. Terms and Conditions

1. This competitive response offering may be offered to potential new Qwest business customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
2. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.
3. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of C.1., following.
4. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in C.1., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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B. Terms and Conditions(Cont'd)

5. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
 - a. The sales channel through which the products are sold.
 - b. A specific geographic area.
 - c. Existing customers who request to have one or more products disconnected.
 - d. Customers who identify a better competitive offer available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog.
 - e. Such other facts, criteria, and circumstances as the Company believes are a reasonable basis upon which to distinguish among groups of customers.
 - f. The Company reserves the right to discontinue this offer.
 - g. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.

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3.6 COMPETITIVE RESPONSE (CONT'D)

C. Rates and Charges

1. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
 - a. A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
 - b. A waiver of up to two months of the recurring rate(s), or
 - c. A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to two months of the recurring rate(s).
2. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.
3. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus two months service of the monthly rate(s).
4. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.