

Qwest Corporation
Catalog No. 2
Washington

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PRIVATE LINE
TRANSPORT SERVICES
Effective: December 1, 2007

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.1 SCOPE

- A. Private Line Transport Services is the furnishing of Company facilities for communication purposes of the customer and end users (jointly referred to as customer) between specified locations. Service is furnished seven days per week, twenty-four hours per day for a minimum billing period of one month or as defined in 2.4.2 following.
- B. The Company does not undertake to transmit messages under this Catalog.
- C. The Company shall be responsible only for the installation, operation and maintenance of the services which it provides, as defined in 2.1.4 and 2.1.5 following.
- D. The Company does not warrant that its facilities and services meet standards other than those set forth in this Catalog, the associated technical references and the Washington Administrative Code (WAC).
- E. The Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear trouble or as required in the WAC.

2.1.2 LIMITATIONS

- A. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority as set forth in Section 13 of the Access Service Tariff and the WAC.
 - The provision or continuation of Private Line Transport may be limited, in order to comply with orders issued under wartime authority of the President of the United States or, in order to comply with procedures for the restoration of vital private line services during emergency situations, such as major natural or man-made disasters.
- B. Subject to compliance with the above mentioned rules, where a shortage of facilities exists at any time either for temporary or protracted periods, the services offered herein will be provided to customers on a first come, first serve basis.
- C. The furnishing of service under this Catalog will require certain physical arrangements of the facilities of the Company and is therefore subject to the availability of such facilities.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3 LIABILITY

- A. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of service, including Presubscription and subject to the provisions of B. through G. following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as a credit allowance for service interruptions as set forth in 2.4.3 following.
- B. The Company shall be indemnified, defended and held harmless by the customer against any claim, loss, or damage arising from use of services offered under this Catalog involving:
 - 1. Claims for libel, slander, invasion of privacy and infringement of copyright arising from the material transmitted over the facilities or the customer's or interexchange carrier's own communications;
 - 2. Claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, facilities or equipment furnished by the customer or Interexchange Carrier (IC);
 - 3. All other claims arising out of any act or omission of the customer or IC in connection with the facilities provided by the Company.
- C. The Company shall not be liable for any act or omission of any customer providing a portion of a service, nor shall the Company, for its own act or omission hold liable any customer providing a portion of a service.
- D. The Company does not guarantee nor make any warranty with respect to facilities provided by it for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said facilities so provided. The Company may require each customer to sign an agreement for the furnishing of such facilities as a condition precedent to the furnishing of such facilities.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.3 LIABILITY (CONT'D)

- E. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of any facilities by the Company on the premises or by the installation or removal when defacement or damage is not the result of negligence of the agents or employees of the Company.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Catalog. The Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this Catalog and will indemnify such customer for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain services under this Catalog shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the credit Allowance for a Service Interruption as set forth in 2.4.3 following.
- H. Customer Service Guarantee

The Customer Service Guarantee is designed to grant customers a credit if the Company fails to keep a Guaranteed Appointment or Guaranteed Commitment. The Customer Service Guarantee is administered as set forth in 2.2.2 of the Exchange and Network Services Tariff.

2.1.4 INSTALLATION AND TERMINATION OF SERVICES

The services provided under this Catalog will include all facilities to that point where provision is made for termination of the Company's outside distribution network facilities at a suitable location at a customer designated premises. This Demarcation Point (DP) is the end of the Private Line Transport Services. Additional premises wiring on the customer's side of the DP will be the customer's responsibility.

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2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (CONT'D)

2.1.5 PROVISION OF SERVICES

The services provided to the DP under this Catalog shall be maintained by the Company. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any facilities installed by the Company to the DP.

Facilities on the premises of a customer furnished by the Company to the DP, are the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing the facilities, or upon termination of the service or channel, for the purpose of removing Company facilities.

2.1.6 CHANGES AND SUBSTITUTIONS

Except as provided for equipment and systems subject to F.C.C. Part 68 regulations at 47 C.F.R. Section 68.110(b), the Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this Catalog, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities, or (D) change operations or procedures of the Company.

In case of any such substitution, change or rearrangement, the performance characteristics will be within the range as set forth in this Catalog. The Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such changes can be reasonably expected to render any customer's equipment or system incompatible with telecommunications services, or require modification or alteration of such CPE or systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (CONT'D)

2.1.7 REFUSAL AND DISCONTINUANCE OF SERVICES

The refusal and discontinuance of service will be administered as set forth in Chapter 480-120 of the Washington Administrative Code (WAC).

2.1.8 LIMITATION OF USE OF METALLIC FACILITIES

Signals applied to a metallic facility shall conform to the limitations set forth in the appropriate Technical Reference Publication. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

2.1.9 NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES

The Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the customer to determine the reasonable notification requirements.

2.1.10 COORDINATION WITH RESPECT TO NETWORK CONTINGENCIES

The Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

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2. GENERAL REGULATIONS

2.2 USE

- A. Private Line Transport Services shall not be used for an unlawful purpose.
- B. The use of any channel is restricted only in so far as the allowable parameters set forth in Chapter 480-120 of the WAC, Section 4 following, and the appropriate technical reference(s).

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.1 CUSTOMER RESPONSIBILITY

Customer responsibilities shall include:

- A. Establishing his/her identity in the course of any communication as often as may be necessary. Establishing the identity of the person or persons with whom connection is made at the called station.
- B. Placing all orders, payment of all charges offered herein and compliance with Company regulations.
- C. The service or any rights associated therewith may not be assigned or in any manner transferred except as specified below.

A transfer of billing responsibility from one customer to another customer without any change in the service, is permitted if the new customer meets the requirements referenced in 2.1.7 preceding and 2.4.1 following. A Billable Administrative Charge, as found in 3.2.2 following, applies for each supersedure of service for which the billing is changed.

2.3.2 DAMAGES

The customer shall reimburse the Company for damages, to Company facilities utilized to provide services under this Catalog, caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Company facilities, or due to malfunction of any facilities or equipment provided by other than the Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment. This provision should not be construed to limit a parties obligation under Revised Code of Washington (RCW) 80.36.060.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.3.3 SPACE AND POWER

The customer shall be responsible for the provision of space, supporting structures, where necessary, and on premises conduit required for the termination of Company facilities.

The customer shall furnish or arrange to have furnished by the Company, at no charge, equipment space and electrical power required by the Company to provide services under this Catalog at the demarcation point of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Company. The customer shall also make necessary arrangements in order that the Company will have access to the premises at any reasonable hour for installing, testing, repairing or removing the facilities of the Company.

2.3.4 HAZARDOUS AND EXPLOSIVE ENVIRONMENTS

The customer shall be responsible for the provision, installation and maintenance of sealed conduit with explosive-proof fittings between facilities furnished by the Company in explosive atmosphere and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may also be required to install and maintain Company facilities within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

2.3.5 AVAILABILITY FOR TESTING

The services provided under this Catalog shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.3.6 REFERENCES TO THE COMPANY

The customer may advise end users that certain services are provided by the Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Company jointly participates in the customer's services.

2.3.7 CLAIMS AND DEMANDS FOR DAMAGES

- A. With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this Catalog, any circuit, apparatus, system or method provided by the customer.
- B. The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses, damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Company's services provided under this Catalog. Included, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material. Also included without limitation are libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment. In addition, proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this Catalog shall be included in the indemnification. However, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.
- C. The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this Catalog.

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2.3 OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.3.8 COORDINATION WITH RESPECT TO NETWORK CONTINGENCIES

The customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.9 BUSINESS HOURS

Normal business hours generally are from Monday through Friday 8 a.m. to 5 p.m. with an hour for lunch, resulting in a standard forty (40) hour work week. However, business hours of the Company may vary based on Company policy, union contract and location.

2.3.10 OUT OF BUSINESS HOURS

The Company provides service based on a standard or negotiated installation interval, during normal business hours. If a customer requests that installation be done outside of normally scheduled work hours, and the Company agrees to the request, the customer will be subject to appropriate overtime charges as shown in 4.1.13 following in addition to the nonrecurring charges for the specific service ordered.

Hours outside of normal business hours specified in 2.3.9, are considered overtime. Sundays and holidays are premium time.

2.3.11 DETERMINATION OF JURISDICTION AND CHARGES FOR MIXED INTERSTATE AND INTRASTATE PRIVATE LINE TRANSPORT SERVICE

- A. When a customer orders a Private Line Transport Service, the customer must state the jurisdiction for each service ordered. When a Private Line Transport Service is used for both interstate and intrastate traffic, the jurisdiction will be determined as follows:
1. If the customer's estimate of the interstate traffic on the service involved constitutes ten percent or less of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of this Catalog.
 2. If the customer's estimate of the interstate traffic on the service involved constitutes more than ten percent of the total traffic on that service, the service will be provided in accordance with the appropriate interstate rules and regulations specified in the F.C.C. No. 1 Tariff.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.11 DETERMINATION OF JURISDICTION AND CHARGES FOR MIXED INTERSTATE AND INTRASTATE PRIVATE LINE TRANSPORT SERVICE (CONT'D)

- B. If a customer's estimate of interstate traffic on an interstate service should change to ten percent or less, the service requires a change in jurisdiction and the customer must submit an order to change the jurisdiction of the service.

A change in jurisdiction is considered a service rearrangement and subject to the regulations set forth in 3.2.2.G.

- C. If a customer's estimate of interstate traffic on an intrastate service should change to more than ten percent, the service requires a change in jurisdiction and the customer must submit an order to change the jurisdiction of the service.

A change in jurisdiction is considered a service rearrangement and subject to the regulations set forth in the F.C.C. No. 1 Tariff.

- D. When mixed interstate and intrastate Private Line Transport Service is provided, the jurisdiction of the service is determined in accordance with A. through C., preceding. If the Private Line Transport Service is determined to be an intrastate service, 100 percent of all appropriate charges of this Catalog will apply. If the Private Line Transport Service is determined to be an interstate service, 100 percent of the interstate charges, as specified in the F.C.C. No. 1 Tariff, will apply.

- E. For Private Line Transport Service, the Company will ask the customer to provide the data the customer uses to determine the projected interstate percentage, if a billing dispute arises or a regulatory commission questions the customer provided interstate percentage. The customer shall keep records of system design and functions from which the percentage of interstate and intrastate use can be ascertained, and upon request of the Company, make the records available for inspection as reasonably necessary for purposes of verification of the percentages.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.11 DETERMINATION OF JURISDICTION AND CHARGES FOR MIXED INTERSTATE AND INTRASTATE PRIVATE LINE TRANSPORT SERVICE (CONT'D)

- F. A Company audit request is intended to occur only in extreme circumstances, not as a matter of course, and only after the Company has given reason to the customer why such action is necessary. If the matter remains in controversy, the customer or the Company may seek Commission resolution.

2.3.12 OWNERSHIP OF FACILITIES

Facilities utilized by the Company to provide service under the provisions of this Catalog shall remain the property of the Company. Such facilities shall be released to the Company by the customer whenever requested, within a reasonable period following the request, in as good condition as reasonable wear will permit.

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

- A. Payment of rates, charges and deposits will be administered as set forth in Chapter 480-120 of the Washington Administrative Code (WAC).
- B. When more than one copy of a customer bill for services provided under the provisions of this Catalog is furnished to the customer, an additional charge applies for each additional copy of the bill as set forth in 4.2.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.2 MINIMUM PERIODS

- A. The minimum period for which services are provided and for which rates and charges are applicable is one month, unless otherwise specified in this Catalog or in specific service agreements.
- B. The minimum period for which service is provided and for which rates and charges are applicable, for a Custom Service provided on an individual case basis, is one month unless a different minimum period is established with the custom arrangement.
- Where circumstances warrant, a customer subscribing to Private Line Transport may request, on an individual case basis, an Alternate Pricing Arrangement. The terms and conditions of such an arrangement will be determined by the Company at the time the request is made.
- C. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:
1. When a service with a one month minimum period is discontinued prior to the expiration of the minimum, period, a one month charge will apply at the rate level in effect at the time service is discontinued.
 2. When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.3 ALLOWANCES FOR SERVICE INTERRUPTIONS

A. General

A service is interrupted when it becomes unusable to the customer because of a failure of facilities used to furnish service under this Catalog. An interruption period starts when an inoperative service is reported to the Company and ends when the service is operative.

B. When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer shall be as follows:

1. For Private Line Transport, except for Foreign Central Office, Exchange Service Extensions, Telephone Answering Service, Self-Healing Alternate Route Protection (SHARP) protected service and Self-Healing Network Service, no credit shall be allowed for an interruption of less than 4 hours. The customer shall be credited for an interruption of 4 hours or more at the rate of 1/180 of the monthly charges, except for Service Guarantee - Repair as specified in B.5., following, for the facility or service for each period of four hours or fraction thereof that the interruption continues.

The monthly charges used to determine the credit, including Service Guarantee - Repair as specified in B.5., following, shall be as follows:

- a. For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two Network Access Channels and Channel Performances, two Channel Terminations, Transport Mileage and Optional Features and Functions).
- b. For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a Network Access Channel and Channel Performance per customer designated premises, Channel Termination, Transport Mileage and Optional Features and Functions).

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 ALLOWANCES FOR SERVICE INTERRUPTIONS

B.1. (Cont'd)

- c. For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate elements associated with the service (i.e., the Network Access Channel and Channel Performance, Channel Termination, Transport Mileage, and Optional Features and Functions, including the multiplexer on the facility to the hub, and the Network Access Channel, Channel Performance, Transport Mileage and Optional Features and Functions on the individual services from the hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the hub to a customer premises.

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate for the service interrupted in any one monthly billing period. For the purpose of determining the allowance, every month is considered to have thirty days.

2. For Foreign Central Office, Exchange Service Extensions, and Telephone Answering Service, no credit shall be allowed for an interruption of less than twenty-four hours. The customer shall be credited for an interruption of twenty-four hours or more at the rate of 1/30 of (a) any applicable monthly rates, (b) the assumed minutes of use charge, or (c) the minimum monthly usage charge for each period of twenty-four hours or fraction thereof that the interruption continues. However, in no case is a credit allowance applicable when the actual usage charge exceeds the minimum monthly usage charge in any one month billing period.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 ALLOWANCES FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies (Cont'd)

3. For Private Line Transport Service Self-Healing Alternate Route Protection (SHARP), out of service credit will apply when the customer experiences a service interruption and the system fails to switch to the protected electronics and/or facilities within one second. The protected electronics and/or facilities are between the Company point of termination located on the customer premises and/or the Company Wire Center(s) associated with the SHARP option. Such credit will be based on information provided by the network surveillance system associated with SHARP. In the event of a service interruption, one month's billing credit of the protected service will be given. Such credit will apply to the Channel Termination and the SHARP rate element for SHARP protected service. Credit will be limited to a maximum of one month for an interruption or series of interruptions within that month.
4. For Self-Healing Network Service (SHNS), out of service credit will apply as specified in 5.2.13.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 ALLOWANCES FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies (Cont'd)

5. Service Guarantee - Repair

The Company assures that all service interruptions for DS1 and DS3 Service, excluding Free-Frame DS1, will be restored within four (4) hours from the time the interruption was reported by the customer. Failure to meet this commitment will result in a credit allowance as set forth in b., following.

- a. In addition to B.1. through B.4., preceding, as applicable, the following regulations apply to Service Guarantee - Repair:
 - A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Catalog, or in the event that the protective controls applied by the Company result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported and ends when the service is operative.
 - The interruption period is based on the start and stop time of the service interruption and excludes customer requested monitoring and other times when the service or customer's premises is not available for testing or repair of the service.
 - The credit allowance for an interruption or a series of interruptions shall not exceed any applicable monthly charges for the service interrupted in any one monthly billing period, as determined in B.1., preceding.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 ALLOWANCES FOR SERVICE INTERRUPTIONS

B.5. (Cont'd)

b. Service Guarantee - Repair Credit

	USOC	CREDIT
• DS1 Service		
- 4 hours up to but not including 8 hours	SG3BB	\$ 60.00
- 8 hours up to but not including 16 hours	SG3CB	70.00
- 16 hours up to but not including 24 hours	SG3DB	80.00
- 24 hours and over	SG3EB	100.00
• DS3 Service		
- 4 hours up to but not including 8 hours	SG3BB	500.00
- 8 hours up to but not including 16 hours	SG3CB	700.00
- 16 hours up to but not including 24 hours	SG3DB	800.00
- 24 hours and over	SG3EB	1000.00

C. No credit allowance will be made for:

1. Interruptions caused by the negligence of the customer.
2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
4. Interruptions of a service when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 ALLOWANCES FOR SERVICE INTERRUPTIONS

C. No credit allowance will be made for: (Cont'd)

5. Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Special Construction Tariff, F.C.C. No. 2. The period for which no credit allowance is made begins on the seventh day after the customer receives the Company's written notification of the need for such replacement and ends on the day after receipt by the Company of the customer's written authorization for such replacement.
6. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
7. An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
8. In addition to C.1. through C.7., preceding, as applicable, Service Guarantee - Repair credit allowances do not apply to:
 - SHARP and Specialized Service and Arrangements.
 - Service interruptions due to natural disasters (e.g., tornado, earthquake, fire or flood) or work stoppage.

D. Use of an Alternate Service Provided by the Company

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the appropriate rates and charges for the alternative service used.

E. Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of thirty minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

Qwest Corporation
Catalog No. 2
Washington

SECTION 2
Original Sheet 19

PRIVATE LINE
TRANSPORT SERVICES
Effective: December 1, 2007

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.4 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT SERVICES WHERE MORE THAN ONE EXCHANGE COMPANY IS INVOLVED

The following terms and conditions apply to the End-Link or Mid-Link Application for the services offered in this Catalog. They also apply to the End-to-End Application for services provided to customers who are located in the territory of other Exchange Companies, whose tariffs are in accord with the following:

The Company will handle ordering, rating and billing of Private Line Transport under this Catalog where more than one Exchange Company is involved in the provision of the service as follows:

- A. Each Exchange Company will provide the portion of the Transport Mileage element in its operating territory and will bill the rates and charges in accordance with its appropriate tariff. All other appropriate rates and charges in each Exchange Company's tariffs are applicable.
- B. The rate for the Transport Mileage element for services provided as set forth in A. preceding is determined as follows:
 1. The appropriate Transport Mileage is determined by computing the airline mileage between each premises serving wire center using the V&H methods as set forth in the National Exchange Carrier Association Tariff F.C.C. No. 4.
 2. The billing percentages (BP) will be agreed upon by the Exchange Companies involved and are listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.
 3. Using the fixed and per mile rates for the airline mileage determined in 1. preceding, multiply the rates by the Company's billing percentage to obtain the Transport Mileage element rates.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.4 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT SERVICES WHERE MORE THAN ONE EXCHANGE COMPANY IS INVOLVED (CONT'D)

- C. When Private Line Transport service is provided jointly between the Company and another Exchange Company, the appropriate recurring rates and nonrecurring charges are applied as follows:
 - 1. The appropriate Private Line Transport Mileage - fixed and per mile rates and nonrecurring charges are applied as specified in B.3 preceding.
 - 2. All other appropriate Private Line Transport recurring rate elements (e.g., Network Access Channel and Channel Performance) and their associated nonrecurring charges apply at 100 percent.
- D. When Private Line Transport service is provided jointly and the Company is the intermediate non-terminating carrier, only the recurring Transport Mileage-per mile rate applies. The rate is determined by multiplying the appropriate Transport Mileage-per mile rate by the billing percentage.
- E. When Private Line Transport service is provided jointly between the Company and another Exchange Company, or when the Company is the intermediate non-terminating carrier, the appropriate nonrecurring charges apply as set forth in Section 6 of this Catalog.