

Qwest Corporation

**WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON**

SECTION 5
7th Revised Index Sheet 1
Cancels 6th Revised Index Sheet 1

5. EXCHANGE SERVICES

SUBJECT	SHEET	
Application of Residence Rates	32	
Business Customer Incentive Program	59.1	
Circular Hunting	46	(D)
Classes of Service Offered in an Exchange Area.....	15	
Competitive Response	57	
Custom Calling Services.....	76	
Custom Number Service	133	(D)
Direct Inward Dialing (<i>DID</i>) Service	64	(D)
Directory Services.....	117	
Exchange Areas.....	1	
Flat Rate Service	40	
Foreign Exchange Service	16	
Hunting Service	44	
Intercept Services	135.1	(D)

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
15th Revised Index Sheet 2
Cancels 14th Revised Index Sheet 2

5. EXCHANGE SERVICES

SUBJECT	SHEET
Link-up America Program	49
List of Exchange Areas and Local Calling Areas	1
Listing Services.....	117
Local Exchange and Local Calling Area.....	2
Local Exchange Service.....	32
Local Service Options.....	42
Make Busy	46
Maps.....	28
Measured Rate Service.....	36
Multiline Hunt Service.....	44
Nonlisted Telephone Number Service	128
Nonpublished Telephone Number Service	126
Operator Services.....	134.1
Operator Services Surcharges	134.1
Premium Exchange Services.....	76
Public Access Line Service.....	110
Public Communications Service - Coin and Coinless	110
Public Response Calling Service (PRCS).....	47.1
Residence Customer Incentive Program	57
Residence Flat Line.....	40

(D)

Qwest Corporation

**WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON**

SECTION 5
13th Revised Index Sheet 3
Cancels 12th Revised Index Sheet 3

5. EXCHANGE SERVICES

SUBJECT	SHEET	
Series Completion Service	44	
Stop-Hunt.....	46	
Telephone Assistance Programs	48	
Tenant Solutions	53	(T)
Tribal Lifeline	48.1	
<i>U S WEST</i> Custom Number Service	133	
Washington Telephone Assistance Program (WTAP)	48	

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

A. Description

1. Residence and business flat rate lines, basic measured lines, message rate lines, party lines, suburban lines, farmer lines, Public Access Lines (PAL), trunk lines, and toll access lines are provided within exchange boundaries. The exchange access line is provided from the Company's central office facilities to the customer's location. The central office serving the customer's location is designated by the Company. Through these exchange access lines, the customer has access to the local calling area of the exchange and/or to long distance calling on the message toll network.
2. Local calling refers to calls placed to telephone numbers where message toll charges do not apply.
3. The exchange may include service provision inside and outside a Base Rate Area (BRA). The BRA is the area of highest population density within an exchange. The exchange boundary and the BRA boundary may be the same. The BRA is set forth on the tariff map.

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

A. Description

Local calling refers to calls placed to telephone numbers where message toll charges do not apply. This includes calls placed within an exchange as well as between two or more exchanges that are part of the local calling area as specified in B., following.

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
Original Sheet 2

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

B. Local Exchange and Local Calling Area

LOCAL EXCHANGE	LOCAL CALLING AREA
Aberdeen-Hoquiam	Aberdeen-Hoquiam, Copalis, Grayland, Humptulips, Lake Quinalt[1], Montesano, Ocosta, Pacific Beach, Westport
Auburn	Auburn, Black Diamond, Des Moines, Enumclaw, Kent, Renton, Seattle[2], Sumner, Tacoma Waverly rate area
Bainbridge Island	Bainbridge Island, Seattle[2]
Battle Ground	Amboy, Battle Ground, LaCenter, Ridgefield, Vancouver, Yacolt
Belfair	Belfair, Bremerton, Dewatto, Port Orchard, Silverdale, Union

[1] Local calling to be implemented on February 27, 1999.

[2] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
1st Revised Sheet 3
Cancels Original Sheet 3

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA	
Bellevue	Ames Lake, Bellevue, Carnation, Fall City, Issaquah, Kirkland, North Bend, Renton, Seattle[1], Snoqualmie Pass	
Bellingham	Acme, Bellingham, Blaine/Birch Bay, Custer, Deming, Everson, Ferndale, Laurel, Lynden/Maple Falls, Sumas	(C)
Black Diamond	Auburn, Black Diamond, Enumclaw, Kent, Maple Valley	
Bremerton	Arletta, Belfair, Bremerton, Dewatto, Fox Island, Gig Harbor, Lakebay, Port Orchard, Poulsbo, Silverdale	
Buckley	Buckley, Enumclaw, Orting, South Prairie, Sumner	
Castle Rock	Castle Rock, Longview-Kelso, Vader, Toledo	
Centralia	Centralia, Chehalis, Curtis, Mossyrock, Onalaska, Pe Ell, Rochester, Salkum, Toledo[2], Winlock	

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

[2] Local calling to be implemented on October 2, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Chehalis	Centralia, Chehalis, Curtis, Mossyrock Onalaska, Pe Ell, Salkum, Toledo[1], Winlock
Clarkston	Asotin, Clarkston, Lapwai, ID, Lewiston, ID, Anatone, ID
Cle Elum	Cle Elum, Easton, Roslyn
Colfax	Colfax
Colville	Colville, Hunters[1], Kettle Falls, Chewelah, Northport
Copalis	Aberdeen-Hoquiam, Copalis, Pacific Beach
Coulee Dam	Coulee Dam, Nespelem
Crystal Mountain	Crystal Mountain, Enumclaw

[1] Local calling to be implemented on October 2, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Dayton	Dayton, Starbuck, Waitsburg, Walla Walla
Deer Park	Deer Park, Loon Lake, Spokane, Springdale
Des Moines[1]	Auburn, Des Moines, Kent, Renton, Seattle[2], Tacoma Waverly rate area
Easton	Cle Elum, Easton, Roslyn
Elk	Elk, Spokane, Green Bluff
Enumclaw	Auburn, Black Diamond, Buckley, Crystal Mountain[3], Enumclaw, Orting, South Prairie, Sumner

[1] Customers located in the King County portion of the Waverly 7 wire center may subscribe to either Des Moines exchange service or Tacoma exchange service. Des Moines exchange service would be provisioned using a prefix served by the Waverly 7 wire center. The rates and charges normally applicable to Foreign Exchange service would not apply.

[2] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

[3] Local calling to be implemented on March 27, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREA AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Ephrata	Ephrata, George, Moses Lake, Quincy, Soap Lake, Wilson Creek
Graham	Eatonville, Graham, Orting, Puyallup, Rainier, Roy, Tacoma, Yelm
Green Bluff	Green Bluff, Spokane, Elk
Hoodsport	Hoodsport, Shelton, Union
Issaquah	Bellevue, Carnation, Fall City, Issaquah, Kirkland, Maple Valley, North Bend, Renton, Seattle[1], Snoqualmie Pass[2]
Kent	Auburn, Black Diamond, Des Moines, Kent, Maple Valley, Renton, Seattle[1]

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

[2] Local calling to be implemented on February 27, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREA AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Liberty Lake	Liberty Lake, Spokane
Longview-Kelso	Castle Rock, Cathlamet, Kalama, Longview-Kelso, Vader, Toledo
Loon Lake	Deer Park, Loon Lake, Spokane
Maple Valley	Black Diamond, Issaquah, Kent, Maple Valley, Renton, Seattle[1]
Moses Lake	Ephrata, Moses Lake, Othello, Warden, Wilson Creek, Soap Lake

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
1st Revised Sheet 8
Cancels Original Sheet 8

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA	
Newman Lake	Newman Lake, Spokane	
Northport	Northport, Colville	
Olympia	Olympia, Shelton, Bucoda, Rainier, Rochester, Tenino, Yelm	
Omak-Okanogan	Omak-Okanogan, Tonasket[1]	
Oroville	Oroville, Loomis[1], Molson/Chesaw[1], Mount Hull	(N)
Othello[2]	Moses Lake, Othello	

[1] Local calling to be implemented on March 27, 1999.

[2] Excludes Royal City wire center.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Pasco	Benton City, Eltopia, Kennewick, Mathews Corner, Pasco, Richland
Pateros	Brewster, Bridgeport, Pateros
Pomeroy	Pomeroy
Port Angeles	Port Angeles, Sequim, Gardner
Port Ludlow	Port Ludlow, Port Townsend, Chemicum(Center)[1]
Port Orchard	Arletta[2], Belfair, Bremerton, Fox Island[2], Gig Harbor[2], Lakebay[2], Port Orchard, Silverdale
Port Townsend	Brinnon[3], Center, Port Ludlow, Port Townsend, Quilcene
Puyallup	Graham, Orting, Puyallup, S. Prairie, Sumner, Tacoma

[1] Local calling to be implemented on February 27, 1999.

[2] Local calling to be implemented on June 19, 1999.

[3] Local calling to be implemented on March 27, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

LOCAL EXCHANGE	LOCAL CALLING AREA
Renton	Auburn, Bellevue, Des Moines, Issaquah, Kent, Maple Valley, Renton, Seattle[1]
Ridgefield	Battle Ground, LaCenter, Ridgefield, Woodland, Vancouver
Rochester	Centralia, Rochester, Olympia
Roy	Graham, Rainier, Roy, Tacoma, Yelm
Seattle[1]	Ames Lake, Auburn, Bainbridge Island, Bellevue, Bothell, Des Moines, Halls Lake, Issaquah, Kent, Kirkland, Maple Valley, Renton, Richmond Beach, Seattle, Vashon

[1] Seattle designation includes Seattle Adams, Seattle North, and Seattle South.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

**LOCAL
EXCHANGE**

LOCAL CALLING AREA

Sequim

Gardiner, Port Angeles, Sequim

Shelton

Hoodsport, Olympia, Shelton, Union

Silverdale

Belfair, Bremerton, Port Orchard,
Silverdale, Hansville, Kingston, Poulsbo,
Suquamish

Spokane

Cheney, Deer Park, Edwall-Tyler, Elk,
Fairfield, Green Bluff, Latah, Liberty
Lake, Loon Lake, Medical Lake,
Newman Lake, Reardan, Rockford,
Spangle, Spokane, Sprague, Springdale

Springdale

Deer Park, Spokane, Springdale

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

**LOCAL
EXCHANGE**

LOCAL CALLING AREA

Sumner

Auburn, Buckley, Enumclaw, Orting,
Puyallup, South Prairie, Sumner, Tacoma

Tacoma

Tacoma rate area

Arletta, Eatonville, Fox Island, Gig
Harbor, Graham, Lakebay, Orting,
Puyallup, Rainier, Roy, South Prairie,
Sumner, Tacoma, Tacoma Waverly,
Yelm

Tacoma Waverly
rate area

Arletta, Auburn, Des Moines,
Eatonville, Fox Island, Gig Harbor,
Graham, Lakebay, Orting, Puyallup,
Rainier, Roy, South Prairie, Sumner,
Tacoma, Tacoma Waverly, Yelm

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

**LOCAL
EXCHANGE**

LOCAL CALLING AREA

Touchet

Touchet, Walla Walla,
Stateline, OR

Vancouver

Amboy, Battle Ground, Camas-
Washougal, LaCenter, Ridgefield,
Vancouver, Woodland, Yacolt

Waitsburg

Dayton, Waitsburg, Walla Walla,
Stateline, OR

Walla Walla

Dayton, Eureka, Prescott, Touchet,
Waitsburg, Walla Walla, Milton-
Freewater, Stateline, OR

Warden

Moses Lake, Warden

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Local Exchange and Local Calling Area (Cont'd)

**LOCAL
EXCHANGE**

LOCAL CALLING AREA

Winlock

Chehalis, Centralia, Toledo[1], Winlock

Yakima

Cowiche, Harrah, Naches, Nile,
Rimrock/White Pass, Selah, Tieton,
Toppenish, Wapato, White Swan,
Yakima, Zillah

[1] Local calling to be implemented on October 2, 1999.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (CONT'D)

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

A. The Company makes service available under its effective rate schedules, as follows.

1. Class of Service

- Business service
- Residence service

2. Type of Service

- Flat rate service
- Message rate service
- Measured rate service
- PAL Service

3. Grade of Service

GRADE OF SERVICE	AREA APPLICABLE
Individual Line	Throughout exchange
Suburban Farmer Line	Outside BRA Outside BRA
Toll Access	Throughout exchange
Hotel Trunk	Throughout exchange
Centrex-type	Throughout exchange
Group Use Service	Inside BRA only

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
2nd Revised Sheet 16
Cancels 1st Revised Sheet 16

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (CONT'D)

5.1.4 FOREIGN EXCHANGE SERVICE

(D)

A. Description

Foreign Exchange (FX) Service is furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.

B. Definitions

Foreign Exchange (FX)

Any exchange other than that in which the customer premises is located.

Interexchange Channel

Channel between the rate centers of the foreign and local exchanges.

Interexchange Channel Terminal

Termination of an interexchange channel at a rate center.

Local Exchange

Exchange in which the customer premises is located.

Service Function

For FX Service, the signaling and transmission devices required to meet system standards when service is furnished from an exchange other than the normal exchange.

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
1st Revised Sheet 17
Cancels Original Sheet 17

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE (CONT'D)

C. Terms and Conditions

1. FX Service is furnished from the central office in the FX to the customer's premises in the local exchange, except as stated in this Section, in connection with:
 - Residence flat rate exchange access lines; (D)
 - Centrex-type station lines beyond the local calling area.
2. Customers of FX Service are not required to take service of the exchange from which local service would normally be furnished.
3. The monthly rates for residence exchange access lines are those of the FX for the class of service provided. For Company exchanges see 5.1.1. (C)
4. Move of a customer's location in the local exchange within the same serving central office is not considered a change in the FX channel.
5. Except as provided, services furnished in the local exchange will be available in connection with FX Service at rates under the tariff provisions of the local exchange.
6. Except as provided, FX Service will be furnished subject to the same terms and conditions as to the use of the service by others than the customer and the customer's representatives or members of the customer's household, which are applicable in connection with other business or residence service.
7. FX Service will not be provided for PAL Service. (C)

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
2nd Revised Sheet 18
Cancels 1st Revised Sheet 18

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

8. Extension station lines will be installed off the premises on which the main station line is located as follows:
 - a. Each off premises extension station line will be provided for the use of the customer only and will be located on a premises of the customer, except that extension station lines will be installed on a premises of a different customer for answering incoming calls.
 - b. Off premises extension station lines from the main FX Service may be furnished as Exchange Service Extensions at the rates specified in 6.2.6 of the Private Line Transport Services Catalog.
9. Off premises extension station lines may be provided in different exchanges, from local and extended main service, as set forth in 8.b., preceding.

(T)

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
1st Revised Sheet 19
Cancels Original Sheet 19

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

10. Rates and charges in D.2. and 3., following, for interexchange channel mileage, interexchange channel terminal and service function apply to all classes of service.
 - a. Mileage for rates and charges in D.2. and 3., following, is the airline distance between rate centers as calculated in the Private Line Transport Services Catalog. (T)
 - b. When a FX channel is furnished jointly by the Company and another company, the rates apply only to the portion of the mileage in full miles, provided by the Company.
 - c. Interexchange channel terminal rates and charges in D.2. and 3., following, apply at Company rate centers only.
 - d. Service function rates and charges in D.2. and 3., following, apply at a Company local exchange only.
11. FX mileage rates for service furnished in a contiguous exchange as shown under D.1., following, are applicable to the airline distance between the customer's main station line and the nearest point on the common boundary of the foreign and local exchange areas.
12. Automatic Call Distribution-Electronic Switching System (ACD-ESS) agent/administrative lines will be furnished at rates shown in D.1., following, except as stated in this Section, when the customer's secondary location is in a different exchange than the primary location as stated in 9.4.4 of the Exchange and Network Services Catalog, Automatic Call Distribution-Electronic Switching System (ACD-ESS). (T)

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
1st Revised Sheet 20
Cancels Original Sheet 20

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

13. Long distance message toll over FX channels will be charged for at the rates in effect for the class of call from the foreign exchange.
14. FX Service will be listed in the directory of the FX. Listings in the local exchange directory, additional listings, or additional lines of information will be furnished at the rates and charges in effect for the directory containing the listings. (C)
15. FX Service from Vancouver to Battle Ground is available only to a customer having this service at a location where service was established prior to July 25, 1954.
16. FX Service over any route is available under the terms and conditions and rates and charges specified in this Section, only when facilities and operating conditions permit.

Where unusual costs are involved to provide FX Service, additional rates and charges based on costs of providing service may apply.

17. Kent FX Service in Tacoma is available only to a customer having this service at a location where service was established prior to November 5, 1962.
18. Where FX Service is provided in a contiguous exchange by means of a channel directly from the FX central office to the customer's premises the following provisions apply:
 - a. Extensions of plant required in a Company FX will be made as shown in 4.2.2, Line Extension Charges.
 - b. Extensions of plant required in a Company local exchange will be made based on the costs of providing service. The applicant may furnish and set poles in the local exchange as provided in 4.2.2, Line Extension Charges.