

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

18. A FX channel may be utilized with customer-provided equipment, protective circuitry, or PBX and key telephone systems which are connected to the exchange telephone service associated with channels, subject to terms and conditions in Section 8.
19. Party line service from a Company FX is available only to a customer having this service, at a location where service was established prior to May 1, 1982. No moves, changes or additions to existing service will be permitted.

Rates and charges in D.1., following, apply, except as stated in this Section, in addition to the applicable access line rates and charges.

20. If the Company cannot provide local service to new customers, temporary service will be provided if facilities and operating conditions permit from a contiguous FX at the rates and charges of the serving exchange. If applicable, Line Extension Charges in 4.2.2 of the Exchange and Network Services Tariff may also apply.

When facilities become available to provide local service, and the customer elects to retain FX service, monthly rates for the FX service will apply.

21. Customers to Des Moines exchange service located within the King County portion of the Tacoma exchange may subscribe to Des Moines 838, 661 or 874, Tacoma 927, 924 or 952 exchange service from the 927 wire center without additional rates and charges applicable to FX service.

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C. Terms and Conditions (Cont'd)

22. FX rates and charges are waived for customers to Belfair exchange service located in the following described area:

Township 22 North, Range 2 West, within Sections 32 through 34;

Township 22 North, Range 1 West, within Section 32;

Township 21 North, Range 2 West, within Sections 1 through 13 and those portions of Sections 14, 15 and 24 that will be included in the Belfair exchange; and

Township 21 North, Range 1 West, within Sections 4 through 9 and that portion of Section 17 and 18 that will be included in the Belfair exchange.

FX rates and charges will not apply to existing customers to Shelton exchange service within this area if they retain their existing Shelton service at a location where service was established prior to the transfer of the defined area to the Belfair exchange.

23. Described Area

- a. The following described area is located in the Shelton exchange:

Township 22 North, Range 2 West, Sections 32, 33 and 34

Township 21 North, Range 2 West, Sections 5 through 9 and portions of Sections 3 and 4.

Belfair FX rates and charges will not apply to existing customers to Belfair local service within the above described area if they retain their existing Belfair service at a location where service was established prior to May 1, 1982.

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C.23. (Cont'd)

- b. The following described area is in the Sumner exchange:

Township 20 North, Range 5 East, Section 25 and 36 and those portions of Sections 23, 24, 26 and 35 that will be included in the Sumner exchange;

Township 19 North, Range 5 East, Section 1 and that portion of Section 2 that will be included in the Sumner exchange;

Township 20 North, Range 6 East, those portions of Sections 30 and 31 that will be included in the Sumner exchange;

Township 19 North, Range 6 East, that portion of Section 6 that will be included in the Sumner exchange.

- c. The following described area is in the Tacoma exchange:

Township 19 North, Range 1 East, those portions of Sections 28, 29, 32 and 33 that will be included in the Tacoma exchange.

Township 18 North, Range 1 East, those portions of Sections 4, 5, 8, and 9 that will be included in the Tacoma exchange.

FX rates and charges will not apply to existing customers to Buckley or Olympia exchange service within the above described areas if they retain their existing Buckley or Olympia service without any moves, changes or rearrangements at a location where service was established prior to May 1, 1982.

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

24. When the Company establishes a new central office or revises a central office or exchange area boundary, additions or increases in mileage increments are not applicable to existing customers as long as these services are retained without change by the same customer at the same premises. At the same time, deletions or decreases in mileage increments will be applicable to existing FX customers affected by the change.
25. Where FX Service is provided in a contiguous exchange the lesser rate resulting from Plan A or Plan B, in D., following, will be applicable.
26. The minimum service period for FX Service is one month. If the service is discontinued within one month of service establishment, charges will apply for the full minimum service period.
27. Automatic Call Distribution-Electronic Switching System (ACD-ESS) agent/administrative lines will be furnished at rates shown in D.1., following, except as stated in this Section, when the customer's secondary location is in a different exchange than the primary location as stated in Section 9 of this Catalog, Uniform Call Distribution.

(N)
|
(N)

D. Rates and Charges

1. Foreign Exchange Channel Contiguous Exchanges - Plan A
 - a. Where local calling is offered between exchanges.

**MONTHLY
RATE**

- Business exchange access line each one-half mile or fraction of \$ 7.00

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5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

D.1. (Cont'd)

b. Where local calling is not offered between exchanges.

	MONTHLY RATE
• Business exchange access line each one-half mile or fraction of	7.00
c. Cross boundary rate, each access line	
• Business	10.00

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5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

D. Rates and Charges (Cont'd)

2. FX Channel Contiguous Exchanges - Plan B

For business service between exchanges

	USOC	MONTHLY RATE
a. Interexchange Channel between rate centers of the local and FXs, per mile	1LH++	\$ 2.75
b. Interexchange Channel Terminal, applies at the rate center of the local and the FX, each	P3N	10.25
c. Service Function applies in the local exchange at each customer location, each	SV9	2.00

3. FX Channel Noncontiguous Exchanges

For business service between exchanges

a. Interexchange Channel between rate centers of the local and FXs, per mile	1LH++	4.00
b. Interexchange Channel Terminal, applies at the rate center of the local and the FX, each	P3N	10.25
c. Service Function applies in the local exchange at each customer location, each	SV9	2.00

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5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

D. Rates and Charges (Cont'd)

	NONRECURRING CHARGE [1]
4. Service connection, rearrangement or change of each business FX channel	\$180.00

[1] In addition, applicable nonrecurring charges apply per exchange access line.

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5.2 LOCAL EXCHANGE SERVICE

A. General

1. Exchange access service, other than PAL Service, is furnished for the use of the customer, and persons residing in the customer's home; or the customer's employees or representatives. The service may also be extended to joint users.
2. Miscellaneous service, including private lines, is furnished by the Company under its schedules of rates.
3. Business services are furnished at the rates shown in this Section. Service will not be extended from one rate area to another rate area within the same exchange.
4. Application of Business Rates
 - a. Service is classified as business service and business rates apply when any of the following conditions exist:
 - (1) When the service is furnished at a premises where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.
 - Premises on which non-domestic activities are conducted (such as churches, social clubs etc.) are considered businesses for purposes of rating the service. However, residential service may be provided to domestic locations within the business premises.
 - (2) When the directory listing is to be a business listing.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A.4. (Cont'd)

- b. Customers changing from business to residence service will be assigned a different telephone number.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by Qwest DEX, in which their telephone number does not appear as a business listing.

- c. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will, after appropriate notice, discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General (Cont'd)

5. The use of business service may be extended for switched data (non-voice) communications relating directly to the business of composite data service vendors, or composite data service vendors patrons, or a communications common carrier in the provision of public telegram message service or overseas data message service.
6. Flat rate or message rate services are not installed on premises of a public or semipublic character, except for PAL Service in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general.
7. Business message rate and/or business measured rate service may not be combined with business flat rate service on a single premises, except as shown below:
 - Business message rate or any business measured rate and any business flat rate FX Service or
 - Business flat rate and hotel message rate PBX station line service, or
 - Business flat rate and business message rate or measured rate services terminating on answering only line jacks of a telephone answering service switchboard, or
 - Trunks arranged for *DID* and hotel message rate PBX station line service, or
 - Business rates for *STAND-BY LINE* Service.

8. Change Charges

	NONRECURRING CHARGE
• Changes of class, type or grade of service, each exchange access line	\$20.00
• Other changes of an exchange access line, each[1]	20.00

[1] Included in this category are miscellaneous changes or rearrangements of an exchange access line.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 MEASURED RATE SERVICE

A. Description

Measured Service is a local service which includes a fixed monthly rate plus usage charges which are based on the time of day and duration of each call.

B. Terms and Conditions

1. Flat and measured rate services from the same exchange will not be furnished concurrently to the same customer on the same premises except as specified in 2.2.1.
2. The monthly rates for measured service are in addition to other applicable charges and rates.
3. Customers with business basic measured service receive no allowance.
4. Measured services are not available in connection with FX Service and trunk lines.

C. Rates and Charges

1. Business Measured Service

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Basic Measured[1]	LMB	\$48.00	\$20.75	(T)

2. Measured Service Usage Charges

The following usage rates are applicable to business basic measured service.

- A 40% discount applies to outgoing local calls placed between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday and holidays.

	INITIAL MINUTE	EACH ADDITIONAL MINUTE
- Each outgoing local call placed within the same or between central offices	\$0.025	\$0.01

[1] Usage charges also apply, as specified in C.2.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE

A. Types of Lines

Business Flat Line

One-party/individual business service for which a fixed charge is made regardless of the number of local messages completed.

B. Rates and Charges

Individual Case Basis (ICB) contracts are used if terms, conditions, or prices vary from the tariff or catalog. Qwest may customize any terms, conditions, or prices to meet a specific customer's needs, provided those changes are mutually agreed to by the customer and the Company in an ICB contract.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Per business line	1FB	\$48.00	\$29.00 (I)	(T)
				(T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.5 LOCAL SERVICE OPTIONS

A. *STAND-BY LINE* Service

1. Description

STAND-BY LINE Service is an additional business line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

- a. Available to business customers only.
- b. Cannot be used as the primary business line. Customers must have one-party business flat rate service at the location for which they are ordering *STAND-BY LINE* Service.
- c. Provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The line is always active.
- d. Is offered subject to availability of existing central office facilities.
- e. Terms and conditions, rates and charges as described elsewhere in the Company's tariffs or catalogs, apply as appropriate.
- f. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a measured business line.
- g. The nonrecurring charge will not apply to customers who change from *STAND-BY LINE* to an individual business line.
- h. A directory listing will not be provided with *STAND-BY LINE* Service.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A. *STAND-BY LINE* Service (Cont'd)

3. *STAND-BY LINE* Service will be provided at the following rates and charges.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(T)
• Per line	A2Y, 1TM	\$48.00	\$16.00	(T)
4. Usage Charge		CHARGE		(T)
• Incoming and outgoing usage, per minute of use		\$0.05		(T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

B. Hunting Service

1. Description

This is an optional arrangement available to business customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

Hunting Service is offered in two categories:

Series completion service

Series completion permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than one telephone number can be routed to the same telephone number.

Multiline hunt service

Multiline hunt service permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. Hunting Service (Cont'd)

2. Terms and Conditions

- a. Hunting Service is not available on multiparty lines.
- b. The nonrecurring charge applies to establish or rearrange Hunting Service, except when changing from series to multiline or vice versa.
- c. Hunting Service as specified in this section does not apply if it is inherent in the product.
- d. Hunting Service will affect the operation or availability of some central office optional features on hunting lines.
- e. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group. In addition, there is no hunting charge for the last line arranged.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. Hunting Service(Cont'd)

3. Optional Features

Circular Hunting

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Make Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of customer provided dedicated keys at the customer's premises which in turn provides a busy appearance to the central office for a predetermined line or group of lines. The caller does not receive busy tone unless all numbers in the hunt sequence are found busy. Make Busy is available on an individual line, a terminal or group of terminals or an entire hunt group. Terminals are applicable only on multiline hunt groups. Outgoing calls are not affected by this option.

Stop-Hunt

Stop-hunt allows the customer to stop the hunt sequence of specific lines/terminals in a hunt group by the operation of a customer-provided key at the customer's premise. Hunting will proceed until it reaches an idle line/terminal or a line/terminal associated with an active stop-hunt key. Outgoing calls are not affected by this option.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. Hunting Service (Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Basic Hunting Service			
• Series Completion, per line	HSO	\$11.00	\$0.50
• Multiline Hunt Service, per terminal	HSHPT	11.00	0.50
b. Optional Features			
• Circular Hunt, per group[1]	HCKPG	11.00	0.50
• Make Busy			
- Per line/terminal[2]	EHD	45.00	1.25
- Per group[2,3]	EHC	45.00	1.25
• Stop-Hunt	P89	13.00	2.20
c. Rearrangement of hunting terminals or telephone numbers[4]			
	N/A	11.00	-

[1] The monthly rate applies to the last line of hunt sequence in lieu of Multiline or Series Hunt charge.

[2] A term loop charge also applies for the channel to the customer's premises.

[3] Only available on a multiline hunt group.

[4] Not applicable when removing a terminal or number from a group.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

C. Public Response Calling Service (PRCS)

1. Description

Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

- a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.
- b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.
 - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
 - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
 - The number of busy signals to a specific telephone number exceeds 1,000 per week.
- c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.
- d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.
- e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area will incur the appropriate toll charges.
- f. Central Office prefixes for PRCS will be specified by the Company.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

C.2. (Cont'd)

- g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs or catalogs, apply as appropriate.
- h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1 of the Exchange and Network Services Tariff may also be purchased.

3. Rates and Charges

- a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service offering special construction charges may apply as stated in Section 4 of the Exchange and Network Services Tariff in addition to the charges below.
- b. Where applicable, incremental charges as specified in Section 2 of the Exchange and Network Services Catalog, apply.
- c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE
• Service Establishment Charge	NRC83	\$100.00
• PRCS, incoming only	1MN	[1]
• Traffic Load Protector	GE6	-
		MONTHLY RATE
• Service Establishment Charge		-
• PRCS, incoming only		[1]
• Traffic Load Protector		\$150.00

[1] Rates and charges for a 1FB specified in 5.2.4 of this Catalog or other business services specified elsewhere apply.

(T)

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5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

(N)

For the following Telephone Assistance Programs which are only available to residence customers see the Exchange and Network Services Tariff:

- Washington Telephone Assistance Program (WTAP)
- Tribal Lifeline
- Link-up America Program