

Qwest Corporation
Catalog No. 2
Washington

**EXCHANGE AND
NETWORK SERVICES**
Effective: December 15, 2007

SECTION 3
1st Revised Index Sheet 1
Cancels Original Index Sheet 1

3. SERVICE CHARGES

SUBJECT	SHEET	
Express Change Charges.....	4	(T)
Miscellaneous Nonrecurring Charges.....	1	
Network Premises Work Charges.....	1	(N)

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface or installation of certain Company equipment, as specified elsewhere.

B. Terms and Conditions

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer's premises when requested by the customer.
2. Network Premises Work Charges do not apply to the following work:
 - To move or change a customer's telephone service if required or initiated by the Company.
 - To install, move, or change telephone service located on a customer's premises when used exclusively by the Company for maintenance or training activities.
 - Disconnection of access line services providing no other work is involved subject to Network Premises Work Charges.
 - Repair service except as stated otherwise.
 - Premises work required to establish or reestablish network access to the premises.
3. Network Premises Work Charges apply for a visit to the customer's premises which is required because of a move of network facilities by the customer in violation of the regulations.
4. Only one initial Network Premises Work Charge applies when, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order. Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by the all technicians.

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(M) Material moved from Sheet 2.

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SECTION 3
 2nd Revised Sheet 2
 Cancels 1st Revised Sheet 2

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

B. Terms and Conditions (Cont'd)

- 5. The initial Network Premises Work Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer's premises, made at the customer's request, as a result of the customer's remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves. (K)

- 6. In cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved, and the Company provides the trench, the charges specified in C.2., following, will be billed in addition to the Network Premise Work Charge. In cases where the distance is greater than 600 feet, where permits are required, or where specific situations dictate, the request will be provided for as specified in Section 4, following. (N)

- 7. In those cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved and the customer has provided their own trench, the per 10 foot charge for the type of Buried Service Wire requested, which appear in C.3., following, will be billed in addition to the Network Premise Work Charge. (N)

C. Charges

- 1. Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work. (T)

	USOC	NONRECURRING CHARGE
• Schedule I		
Applicable to work performed Monday through Friday between 8:00 a.m. and 5:00 p.m.		
- First 15 minute increment or fraction thereof	HRR11	\$65.00
- Each additional 15 minute increment or fraction thereof	HRR11	25.00

(K) Material moved to Sheet 1.

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges

1. Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work. (Cont'd) (T)

	USOC	NONRECURRING CHARGE
• Schedule II		
Applicable to work performed all hours other than Schedule I and all day Saturday.		
- First 15 minute increment or fraction thereof	HRR12	\$70.00
- Each additional 15 minute increment or fraction thereof	HRR A2	25.00
• Schedule III		
Applicable to work performed on Sundays and holidays.		
- First 15 minute increment or fraction thereof	HRR13	75.00
- Each additional 15 minute increment or fraction thereof	HRR A3	30.00

Holidays subject to Schedule III charges are:

HOLIDAYS

DAY OBSERVED

New Year's Day

January 1

Memorial Day

Last Monday in May

Independence Day

July 4

Labor Day

First Monday in September

Thanksgiving Day

Fourth Thursday in November

Christmas Day

December 25

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges (Cont'd)

2. Trenching[1]

- | | | |
|------------------|-------|----------|
| • 1 - 300 feet | HRHTA | \$525.00 |
| • 301 - 600 Feet | HRHTB | 990.00 |

3. Buried Service Wire[2]

- | | | |
|--|-------|------|
| • Three Pair, per 10 feet | 93G2K | 2.50 |
| • Three Pair Gopher Protected
per 10 feet | 93G2L | 3.00 |
| • Six Pair, per 10 feet | 93G2M | 3.50 |
| • Six Pair Gopher Protected
per 10 feet | 93G2N | 4.00 |

(N)

(N)

[1] The charge for trenching includes the cost of the Buried Service Wire used.

(N)

[2] Buried service wire charges apply only where the customer has provided their own trench.

(N)

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (CONT'D)

3.1.9 EXPRESS CHANGE CHARGES

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A. Description

Centrex, *CENTRAFLEX* System 3, and *CENTRON* customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete, and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Priority Express Change

Change completed within a one-hour period from the time the request is received by the Company.

Service Establishment Charge

One time charge applicable to non-*CENTRON*/Centrex Management System customers for initial express change request.

Standard Express Change

Change completed overnight.

C. Terms and Conditions

1. All express changes are processed by the Company.
2. Adding or disconnecting telephone numbers cannot be done on an express change basis.

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SECTION 3
Original Sheet 5

**EXCHANGE AND
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3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

(M)

C. Terms and Conditions (Cont'd)

3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.
4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.
5. Customers may add optional features only in blocks of ten. There is no limit to the number of standard features that can be added using the express process, other than the limitations described in 4., preceding.

D. Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)
2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

(M) Material moved from Sheet 2.

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SECTION 3
Original Sheet 6

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

(M)

D. Charges (Cont'd)

3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Nonrecurring charges found elsewhere for moving, or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE
• Service Establishment Charge, initial request	XPTXX	\$150.00
• Standard Express Change, per line, per request	XPTOX	6.00
• Priority Express Change, per line, per request	XPT1X	12.00

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