

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 121

Release 2

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
Per individual line equipped with:			
• Abbreviated Access, one digit			
- Each line arranged	EV4	\$6.00	\$0.50
• Abbreviated Access, two-digit			
- Each line arranged	EV8	6.00	0.50
• Call Curfew	RCU	6.00	3.95
• Call Forwarding			
- Variable	ESM	6.00	5.00 (I)
- Busy Line (Expanded)	FBJ	6.00	0.25
- Busy Line (Overflow)	EVO	6.00	0.25
- Busy Line (Programmable)	ERB	6.00	1.85
- Don't Answer	EVD	6.00	0.65
- Don't Answer (Expanded)	FDJ	6.00	0.65
- Don't Answer (Programmable)	ERD	6.00	2.60
- Busy Line/Don't Answer (Expanded)	FVJ	6.00	0.80
- Busy Line (Overflow)/ Don't Answer	EVK	6.00	0.80

NOTICE

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**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 122

Release 4

State of South Dakota  
Issued: 2-6-2009

Effective: 2-9-2009

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
Per individual line equipped with:			
• Call Rejection	NSY	\$6.00	\$ 5.50 (I)
• Call Transfer	EO3	6.00	6.50
• Call Waiting	ESX,N2W	6.00	7.00
• <i>CALLER ID WITH PRIVACY</i> + - Discounted[1]	N6S —	6.00 —	10.75 (I) 2.95
• Caller Identification-Name and Number	NNK	6.00	9.00 (I)
• Caller Identification-Number	NSD	6.00	9.00
• Continuous Redial	NSS	6.00	4.00 (I)

[1] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 123

Release 4

State of South Dakota  
Issued: 2-6-2009

Effective: 2-9-2009

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
Per individual line equipped with:			
• Dial Call Waiting	WDD	\$ 6.00	\$2.15
• Dial Lock	OC4	6.00	3.95
• Directed Call Pick Up	PUN	6.00	1.00
• Directed Call Pick Up with Barge-In	PUQ	6.00	1.00
• Distinctive Alert	DHA	6.00	1.00
• Do Not Disturb	D7T	6.00	3.95
• Easy Access	SQAVX	6.00	0.98
• Hot Line Service	HLA	15.00	2.00
• Last Call Return	NSQ	6.00	5.00 (I)
• Priority Call	NSK	6.00	4.50 (I)
• <i>NO SOLICITATION</i>	SB5	6.00	6.95

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**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 124

Release 6

State of South Dakota  
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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Remote Access Forwarding (Call Following)	AFM	\$6.00	\$6.00 (I)
• Scheduled Forwarding	ATF	6.00	7.00 (I)
• <i>SECURITY SCREEN</i>	RV1	6.00	2.95
• Selective Call Forwarding	NCE	6.00	5.00 (I)
• Selective Call Waiting	S7W, S7Y	6.00	7.00
• Speed Calling			
- Capacity of 8 preselected numbers	E8C	6.00	3.50
- Capacity of 30 preselected numbers	E3D	6.00	4.50
• Three-Way Calling	ESC	6.00	4.50 (I)
• Wireless Extension	HME	6.00	4.95

NOTICE

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**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 125

Release 2

State of South Dakota  
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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

Custom Calling Services, per occurrence

	<b>CHARGE</b>	
• Call Trace, Pay per basis per activation[1]		(T) (T)
- Business	\$1.55	
- Residence	1.55	
• Continuous Redial, Pay per basis per activation[2]		(T) (T)
- Business	0.95	
- Residence	0.95	
• Last Call Return, Pay per basis per activation[3]		(T) (T)
- Business	0.95	
- Residence	0.95	
• Three-Way Calling, Pay per basis per activation[4]		(T) (T)
- Business	0.95	
- Residence	0.95	
• <i>I-CALLED</i> , Pay per basis per activation		(T)
- Business	0.95	
- Residence	0.95	

[1] Pay per use charge will not apply if the trace is not successful. (C)

[2] Pay per use charge applies per activation regardless of whether the call is completed. (N)

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation. (N)

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.4 MARKET EXPANSION LINE SERVICE**

1. Description

*MARKET EXPANSION LINE* (MEL) is a service which allows a customer to obtain a telephone number which, when called, will automatically transfer the call to another telephone number. The number transferred to may be either a local or long distance number. MEL service is available for incoming-calls only. Outgoing calls may not be originated from a MEL.

B. Terms and Conditions

1. *MARKET EXPANSION LINE* is offered subject to the availability of facilities.
2. One directory listing, in the exchange where the MEL central office is located, is provided with this service.
3. Identification of the originating telephone number will not be provided to *MARKET EXPANSION LINE* customers.
4. *MARKET EXPANSION LINE* is provided on the condition that the customer subscribe to sufficient features or facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional *MARKET EXPANSION LINE* features or facilities are needed to avoid interference with or impairment of services offered by the Company, the customer will be required to subscribe to such additional features or facilities. In the event the customer refuses to subscribe to adequate *MARKET EXPANSION LINE* features or facilities, the service shall be subject to termination.
5. The calling party is responsible for toll charges associated with calls between the originating station and the call forwarding location. The *MARKET EXPANSION LINE* customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating station. On local calls, the *MARKET EXPANSION LINE* customer is responsible for the payment of applicable local measured usage charges.

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 127

Release 3

State of South Dakota  
Issued: 2-6-2009

Effective: 2-9-2009

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.4 MARKET EXPANSION LINE SERVICE (CONT'D)**

C. Rates and Charges

On local exchange calls, the following rates apply in addition to the applicable local usage charges specified in this Catalog for Measured Business Service, and other applicable tariffed stipulations.

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• <i>MARKET EXPANSION LINE</i>			
- Per first access line	RCF	\$35.50	\$22.00 (I)
- Each additional line included on the same service order	RCA	—	22.00
- Each subsequent order for additional lines	RCA	35.50	22.00 (I)

When at the request of the customer a number change is requested for the call forwarding location, the number to which calls are forwarded or both, nonrecurring charges apply.

[1] The nonrecurring charge associated with each additional line applies only if the additional line is installed on a subsequent order. There is no additional charge when it is installed on the same order as the first access line.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.5 DATA CONDITIONING**

A. Description

Data Conditioning will provide to customers a level of transmission performance for voice and analog data of no more than a 4 decibel (dB) loss (measured at 1004 Hz) between the network interface on the customer's premises and the serving central office. Data Conditioning will also guarantee that the parameters established for attenuation distortion, signal to noise ratio, C-notched noise, impulse noise and peak to average ratio (P/AR) are met.

Transmission Analysis Service provides for an on-site, one-time check of the line facilities for customers who need to determine if the standard transmission line quality meets the needs of their premises equipment.

B. Terms and Conditions

1. Data Conditioning is furnished only in central offices where adequate and suitable facilities are available. Central offices will be equipped for Data Conditioning at the discretion of the Company and in accordance with regular engineering practices.
2. Data Conditioning is not available in connection with WATS and toll trunks (TTT).
3. Transmission Analysis Service will provide the customer a written report stating measurement results of the analysis.

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 129

Release 1

State of South Dakota  
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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.5 DATA CONDITIONING (CONT'D)**

C. Rates and Charges

1. This service is subject to the regulations, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.
2. The Transmission Analysis nonrecurring charge will be deducted from the Data Conditioning nonrecurring charge if ordered within 90 days of receiving the analysis.
3. A 20% discount will apply on the nonrecurring charge when a customer requests Transmission Analysis Service to be performed or Data Conditioning to be equipped on ten or more lines on an account.

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Data Conditioning for voice and data, per line	THPVD	\$190.00	\$15.00
• Transmission Analysis Service, per line	THPAS	70.00	—

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 130

Release 1

State of South Dakota  
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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.7 HOME INTERCOM/INTRACALL SERVICE**

A. Description

1. Home Intercom Service provides a special calling feature to residence lines while *INTRACALL* provides the same for business lines. It allows customers to use their standard residence or business telephone line to provide an intercom system between their primary telephone and any extension telephone. This is accomplished by the customer dialing an access code, hanging up, letting the telephone ring, and allowing both primary and extension to talk to each other. The ringing supplied to the line is a special ringing circuit which allows the customer to distinguish between a normal incoming call and a Home Intercom/*INTRACALL* call.

B. Terms and Conditions

1. Home Intercom/*INTRACALL* is available to single party line residence and business customers.
2. Home Intercom/*INTRACALL* is provided subject to availability of central office facilities and Company assessment of market demand for the product.
3. Home Intercom/*INTRACALL* will not be available to customers who subscribe to Public Access Line Service, Trunks, Foreign Exchange Service, Multiparty Service or lines in a rotary hunt group.
4. The nonrecurring charge applies for adding Home Intercom/*INTRACALL* on any service order activity.
5. Interaction between Home Intercom/*INTRACALL* and Custom Calling Services depends on the type of central office from which the customer is served.

C. Rates and Charges

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE[1]</b>
• Home Intercom/ <i>INTRACALL</i> Service, per line			
- Business	E1N	\$11.00	—
- Residence	E1N	10.00	—

[1] Customers of Home Intercom/*INTRACALL* prior to November 30, 1993 will no longer pay the recurring monthly rate. Those customer accounts will be adjusted to reflect the removal of that charge.

## **5. EXCHANGE SERVICES**

### **5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

#### **5.4.10 CUSTOM RINGING**

##### **A. Description**

Custom Ringing is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to 3 additional telephone numbers to the access line.

##### **B. Terms and Conditions**

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing numbers are subject to a minimum service period of one month.
3. Custom Ringing will be billed to the primary exchange access line number. Itemized billing is not available on Custom Ringing numbers.
4. Intercept service regulations and charges, as specified in 5.8.4, apply to Custom Ringing on a per number basis. In addition, the following regulations will apply:
  - When the exchange access line number remains in service, Custom Ringing numbers can be individually intercepted.
  - When the exchange access line number is intercepted, all Custom Ringing numbers must be intercepted. Exception: If another exchange access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
5. When the customer's exchange access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.
6. When the customer's exchange access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:
  - To have Call Forwarding-Variable only on the exchange access line number, or
  - To have all Custom Ringing Number Service numbers forwarded with the access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the exchange access line number. Distinctive ringing will not be heard at the forwarded location.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.10 CUSTOM RINGING (CONT'D)**

C. Rates and Charges

1. The nonrecurring charge applies to install Custom Ringing and to change the ringing pattern associated with the service. Only one nonrecurring charge shall apply per order.
2. When the customer requests additions or changes to the Call Forwarding options, the service and equipment charges found in 5.4.3 for Custom Calling Individual Line Service shall apply.
3. When the customer requests a change in telephone number, the service and equipment charge as specified in 2.2.7, General Regulations-Conditions of Offering shall apply.
4. The charge to change a Custom Ringing number to the exchange access line number is the same as the charge to install a new exchange access line as specified in 5.2.4.
5. This service is subject to the regulations, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the services with which it is associated.

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 133

Release 2

State of South Dakota  
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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.10 CUSTOM RINGING**

C. Rates and Charges (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
• First additional number				
- Business	RGG1+	\$11.00	\$7.45	(M)
- Residence	RGG1+	6.00	5.00	(M)
• Second additional number				
- Business	RGG2+	11.00	5.25	
- Residence	RGG2+	6.00	2.50	
• Third additional number				
- Business	RGG3+	11.00	5.25	
- Residence	RGG3+	6.00	2.50	

(M)

(M) Material moved to 105.4.3.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.19 NUMBER FORWARDING**

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
3. Collect or third-number billing will not be allowed to the Number Forwarding number.
4. Number Forwarding is offered subject to the availability of facilities.
5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
7. The service is not offered where the terminating telephone is a pay telephone.

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

**SECTION 5**

Page 135

Release 2[1]

State of South Dakota  
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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.19 NUMBER FORWARDING (CONT'D)**

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
2. The rates and charges are as follows:

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Per Number Forwarding number			
- Residence	VTL	\$10.00	\$6.95

[1] This page cancels the following pages: Pages 136 through 143, 1st Revised. Material moved to Section 105.