

**Qwest Corporation  
Exchange and Network  
Services Catalog No. 1**

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## **2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

### **2.1 DEFINITIONS**

#### 800 Service and 800 *SERVICELINE* Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888, as available) is used. The term 800/800-type service is used interchangeable with 800 Service and 800 *SERVICELINE* Option throughout this Catalog to describe this service.

#### Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically, or inductively connected to, the communications path of the telecommunications system.

#### Amending Customer Request

A subsequent request to change the work order, providing the changes (1) can be accomplished without issuance of new work orders, and (2) all work can still be completed at the same time.

#### Authorized Protective Connecting Module

A protective unit designed by the Company and manufactured under the control of Company quality assurance procedures, which unit is to be incorporated in a Conforming Answering Device.

#### Central Office Connecting Facility

A facility furnished to an Other Common Carrier by the Company (in accordance with the Company's Facilities for Other Common Carriers Tariffs) between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

#### Centrex Control Switching Equipment

Switching equipment, located on the Company's premises, used to provide Centrex Service furnished in accordance with Centrex Service provisions in Section 9 of the Exchange and Network Services Catalog.

#### Class of Service

Residence main station, business main station, Public Access Line Service and Centrex/*CENTRON* Service.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITIONS (CONT'D)**

Communications Systems

Channels and other facilities which are capable, when not connected to exchange and/or long distance message telecommunications service, of communications between customer-provided terminal equipment.

Complex Service

Complex Service, for the purpose of applying Premises Work Charges, is any telephone system which is served through common equipment.

Conformance Number

An identifying number assigned by the Company to a particular model of Conforming Answering Device incorporating an Authorized Protective Connecting Module when that model of device is in conformance with the provisions set forth by the Company in its Technical Reference for Conforming Answering Devices.

Conforming Answering Device

A customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The Conforming Answering Device may include remote interrogation and/or device function control. A Conforming Answering Device must bear a valid Conformance Number.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITIONS (CONT'D)**

Customer

Any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency to whom the Company agrees to furnish communications service under the provisions and regulations of its Tariffs.

Customer-Provided Terminal Equipment

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically, or inductively.

Customer Request

The contact (call, visit or correspondence) during which the customer provides sufficient information to affect service order work.

Data Access Arrangement

A protective connecting arrangement for use with the network control signaling unit or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth elsewhere.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Exchange

A unit established for the administration of communications service in a specified area, which usually embraces a city, town or village and its environs within which the Company furnishes service at the rates and under the regulations applicable to that area set forth in its filed tariffs. It consists of one or more central offices, together with the associated plant used in furnishing communications service within that area.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITIONS (CONT'D)**

Extended Area Service

The service described in Section 5 entitles the customer to service without other charge to all stations connected with a designated exchange. Extended Area Service is provided by means of special extended service circuits between the two exchanges.

Grade of Service

Is defined as 1, 2, 4 or rural party service.

Installation Charge

A charge designed to recover nonrecurring costs associated with the installation of services.

Interface

That point on the premises of the customer at which provision is made for connection of other than Company-provided facilities to facilities provided by the Company.

Local Exchange Access Line

Facilities from the central office up to and including the first jack location designated to secure individual and party line service.

Main Line Service

See "Local Exchange Access Line".

Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number, identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.1 DEFINITIONS (CONT'D)**

Network Control Signaling Unit

The terminal equipment furnished, installed and maintained by the Company, Other Common Carrier or the customer for the provision of network control signaling.

Network Interface

The Network Interface consists of a miniature modular standard jack for the connection of customer premises inside wire. The Network Interface is provided as part of the Exchange Access Line.

Noncomplex Service

Noncomplex Service, for the purpose of applying Premises Work Charges, is any telephone system not requiring common equipment.

Nonrecurring Charge

A one-time charge made under certain conditions, to connect, move or change telephone service or facilities.

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., OSPS.

Service Terminating Arrangement

Company-provided equipment which terminates telecommunications services at a customer's premises. The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of telecommunications services. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as a part of the protective connecting arrangement.

## **2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

### **2.1 DEFINITIONS (CONT'D)**

#### Standard Network Interface

The point of connection with the Telecommunication Network which is located at the customer's premises at a place deemed necessary by the Company in order to insure transmission quality and which is readily accessible to the customer.

#### Telecommunications Service Priority (TSP)

The regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission (FCC) defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Section 10. of the Access Service Tariff for regulations, rates and charges.

#### Telephone Systems

Means lines of the same class furnished by the Company to the same premises of a customer for connection to network facilities and/or connecting arrangements.

For example, each of the following is a Telephone System, separate from each other system:

- Residence Main Station (main and auxiliary lines)
- Business Main Station Service (one- and two-way lines)
- PAL Service
- Centrex/*CENTRON* Service

#### Termination

Is defined as interior wiring terminating in "in place" connecting block, jack or quick-connect termination.

#### Type of Service

Rotary dial or touch-tone service.

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE**

A. Refusal

The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone facility which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

B. Cancellations and Deferments

When the Company advises a customer that ordered services are available on the requested due date, and the customer is unable or unwilling to accept service at that time, the facilities will be held available for the customer for a 30 business day grace period. If after 30 business days the customer still has not accepted service, the customer will be contacted and regular monthly billing for the ordered service shall begin if the customer requests that facilities continue to be held for their future use. Otherwise the facilities will be released for other service order activity, and cancellation charges (nonrecurring charges that would have applied had the service been installed) shall be applied. These cancellation and deferment provisions apply to requests for 5 or more analog or digital exchange access lines, 1 or more DS1 facilities with common equipment, such as ISDN Primary Rate Service, Integrated T-1 Service, Digital Switched Service or Uniform Access Solution Service.

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE (CONT'D)**

C. Use of Service

1. Limitation on Use

Service is furnished to customers for use only by the customer, family, guests, or persons residing with the customer as members of the household; persons leasing or subleasing the residence during the customer's temporary absence from such premises, or by employees or representatives when engaged in business; except as the use is extended to others under the established regulations governing PAL Service, and except as the use of the service may be extended to joint users and shared use service customers under the tariffs governing these services.

When the general service to the public is impaired by a customer's use of exchange service, the Company shall have the right to require the customer to contract for and properly man as many additional access lines as are needed to adequately serve the customer's requirements, or to discontinue the service of the customer in question.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE**

C. Use of Service (Cont'd)

2. Party Line Service

In connection with the furnishing of party line service, it is contemplated that each customer will so use the service as not to interfere with an equitable proportionate use of the service by other customers on the same line. In the interest of the service to all parties on a party line, the Company reserves the right to discontinue the party line service of a party line customer when the duration or number of local messages sent or received by him is so great as to prevent an equitable proportionate use of the service by other customers on the line. Party line telephone service will not be provided for use with non-voice type services.

3. A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Catalog. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Tariff for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer violates this regulation, and has not placed an order for necessary services from the Company's Access Service Tariff for immediate installation within 14 days of notice from the Company, the Company shall immediately disconnect such services purchased from this Catalog.

D. Transfer of Service Between Customers

1. Responsibility for Charges Associated with Telephone Numbers

When a person firm, partnership, corporation, club, or association becomes a customer either through taking over an existing service and the associated telephone number or numbers, or requests service be established by means of a specific previously used telephone number or numbers, all outstanding charges associated with such number or numbers will be made known to the prospective customer. The prospective customer may then choose to:

- Continue the existing service whereby they assume responsibility for all outstanding charges; or
- Reestablish the service whereby they shall pay a nonrecurring charge for the service requested as specified in this Catalog.[1]

[1] The option to reestablish service in lieu of paying outstanding charges will not apply where the previous responsible party remains a part of the business or household.

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.1 APPLICATION FOR SERVICE**

D.1. (Cont'd)

Assignment of the telephone number or numbers to the prospective customer will be conditioned upon receipt of the customer's acceptance of one of the above criteria plus acceptance of classified directory advertising charges for the remainder of present contracts.

The above charges will not apply to the new customer if the number is changed or if new service is established with a different telephone number. The transfer of calls from the old to the new number will not be provided in these cases.

	<b>NONRECURRING CHARGE</b>		
	<b>USOC</b>	<b>RESIDENCE</b>	<b>BUSINESS</b>
<ul style="list-style-type: none"><li>• Change of responsibility applies for ongoing rates, charges and contractual obligations when a new customer takes over the account except as specified in 3.1.1.B.2. or when a customer regrades from residence to business service and requests a final bill.</li></ul>	SBG	\$9.55	\$15.50

**2.2.2 OBLIGATION TO FURNISH SERVICE**

1. Facilities and lines furnished by the Company on the premises of a customer, authorized user or agent of the Company are the property of the Company and are provided upon the condition that such facilities and lines must be installed, relocated, rearranged and maintained by the Company, and that the Company's employees and agents may enter said premises at any reasonable hour to test and inspect such facilities and lines in connection with such purposes, or upon termination or cancellation of the service, to remove such facilities and lines.
2. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.3 60 DAY PRODUCT GUARANTEE**

1. The 60 Day Product Guarantee allows residence customers who are new subscribers to a covered product(s) and are not completely satisfied with that covered product(s) to receive a credit for all applicable paid charges.
2. If a new customer of a covered product(s) is not satisfied with the covered product(s) that was ordered, and so notifies the Company within 60 days of the installation of that covered product(s) and requests disconnection of that product, then that customer will receive a credit for all applicable paid charges.
3. The 60 day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.
4. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:
  - Telephone Assistance Plans
  - Optional Toll Calling Plans
  - Community Link
  - 911 Service
  - Directory Assistance
  - IntraLATA Toll Service
  - Any service, product, or an offering of the Company that is not offered and provided as a local, intrastate service offering provided under and in accordance with this Catalog.

The following services have separate guarantees that apply to them:

- Basic Wire Maintenance
- Express Service
- *LINE-BACKER* Service
- *LINE-BACKER PLUS* Service
- Time and Material Services

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.3 60 DAY PRODUCT GUARANTEE**

4. (Cont'd)

The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering, or other feature that is not solely provided by the Company, such as but not limited to:

- Customer Access Line Charge (CALC)
  - State Assessed Charges
  - 900 Services
  - Toll Service provided by others
  - Access Charges, features, or services that are provided as part of or pursuant to an access catalog.
  - Equipment, facilities, telephone sets, instruments or the like provided by another.
5. The Company may refuse to return a customer's applicable paid charges where the customer has previously ordered the same or similar product(s) or service(s) and cancelled such same or similar product or service.

**2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS**

The Company does not undertake to continue the furnishing of service to a customer in any exchange area through any particular central office in that area and may change the telephone number or the central office designation whenever it deems it desirable in the conduct of its business.

		<b>NONRECURRING CHARGE</b>	
	<b>USOC</b>	<b>RESIDENCE</b>	<b>BUSINESS</b>
• Change of telephone number initiated by customer	NCK	\$9.55	\$10.00

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED**

A. Reasons for Termination

Following the disconnection of service for any of these reasons, the Company will immediately notify the customer thereof.

1. The Company may disconnect, without advance notice:
  - a. Service which is used in such a manner as to interfere with the service of other telephone users.
  - b. Service used by a customer in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer of the telephone of any designated customer at or about the same time, resulting in preventing, obstructing, or delaying the telephone service of others.
  - c. Service that is used for any purpose other than as a means of communication.

2. Unlawful Purpose

The service is furnished subject to the condition it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

3. Violation of Regulations

In the event of default of payment of any sum due for either exchange or toll service or both, the use of foul or profane language, the impersonation of any other person with fraudulent intent, listening in on party line conversation, or any other violation of conditions governing the furnishing of service, the Company may either suspend service or terminate the service without suspension.

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED**

A. Reasons for Termination (Cont'd)

4. Full Toll Denial

- a. When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers, but excluding 900-type services, all MTS service (e.g., 0+, 1+ including 900-type services, 0-, 10XXX), may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial.
- b. Full Toll Denial includes the denial of third number billed, collect, and calling card calls. If the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges, and the MTS Restoration Charge specified in 2.2.9.B.3., following.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (CONT'D)**

**B. Nonrecurring Charge for Restoral of Service**

1. For service temporarily suspended, either for nonpayment of charges due or for violation of the regulations of the Company as described in A., preceding, a restoral charge, in addition to charges due for service and facilities, shall apply.

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>
• Each restoration of service, per account	NPP	\$25.00
2. Where the service has been completely disconnected, charges are those for a new installation in addition to any charges due for service and facilities.		
3. Where Full Toll Denial (see 2.2.9.A.4., preceding) has been applied to a customer's account, and the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:		

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>
• Per line	NPAPL	\$16.00

**2.2.10 TEMPORARY SUSPENSION AND RESTORAL OF SERVICE - CUSTOMER INITIATED (VACATION SERVICE)**

**A. General**

Upon request of the customer, any class of exchange telephone service except service station service may be suspended as provided hereinafter.

1. If a customer's service is completely suspended, no outward nor inward service is furnished during the period of suspension. If specifically requested by the customer, incoming calls will be intercepted by the Company and the calling party will be informed of the telephone number designated by the customer where they may be reached or their calls received.
2. Suspension of service to which season rates apply is not provided within the initial service period.

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**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.10 TEMPORARY SUSPENSION AND RESTORAL OF SERVICE - CUSTOMER INITIATED (VACATION SERVICE)**

**A. General (Cont'd)**

3. Subscribers to Centrex Service may have their service partially suspended by requesting that certain lines be disconnected for service for temporary periods. Partial suspension is not offered for other services.
4. Service will be restored during normal working hours, except on Sundays and holidays, upon sufficient notice from the customer.
5. After service has been restored, there will be a minimum charge for one month's service at the regular rate before the rate for suspended service will again be applied.

**B. Rates and Charges**

1. Unless specified elsewhere, the monthly rate for the period of complete suspension is equal to 50 percent of the monthly exchange charge for each item of service and facilities so suspended.

This rate applies only to periods of suspension of one month or more. If the suspended service is restored to normal usage prior to the expiration of one month, the full service rate applies for the period of suspension.

2. For Centrex Service partially suspended, the rate is 50 percent of the regular monthly rates for the part of the service which is suspended.
3. If the computed rate includes a fractional part of a cent, the rate to be charged is obtained by raising or lowering the computed rate to the nearest cent. If the fractional part is one-half of a cent, the next higher cent is to be applied.
4. Upon request to restore service, the following nonrecurring charges will apply:

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>
• Residence	RES	\$15.00
• Business	RES	25.00

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**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.11 SPECIAL SERVICES**

A. Work on Customer's Premises

It is contemplated that all work on customers' premises can be performed during regular working hours. If a customer requests that work be performed during hours which results in overtime or premium rates of pay, a charge may apply in addition to other rates and charges which may be applicable, equal to the amount of overtime or premium time payments.

It is also contemplated that all installation, removals, service connections, moves and changes requested by a customer be performed without the Company incurring unusual costs. If a customer requests that work be performed in a special manner or at a special time which results in unusual costs, a charge equal to the amount of unusual costs may apply in addition to other applicable rates and charges.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.11 SPECIAL SERVICES (CONT'D)**

**B. Special Arrangements**

The rates and charges quoted in this Catalog contemplate the use of standard arrangements, that is, the arrangement normally used by the Company to provide the type of service involved.

For special service arrangements to be provided by this Company, and not specifically covered in this Catalog, charges equivalent to the estimated cost of furnishing such arrangements apply.

Estimated cost consists of an estimate of the following items to the extent that they are applicable:

- Cost of maintenance.
- Cost of operation.
- Depreciation on the estimated installed cost of the special service arrangement, based on the anticipated useful service life of the same with an appropriate allowance for the estimated net salvage.
- Administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items.
- Any other specific items of expense associated with the particular situation.
- A reasonable amount, computed on the estimated installed cost of the special service arrangement, for return and contingencies.

Estimated installed cost includes cost of materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and any other items which are chargeable to the capital accounts.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)**

**2.2.14 TERMINATION OF SERVICE**

A. Initial Service Periods

1. General

- a. The initial service period for service and facilities is one month, except as otherwise specified hereinafter.
- b. Initial service periods for service or facilities of any class will be greater than those specified herein whenever that is required in order for the Company to protect itself from making a hazardous investment because the customer's location or the character of the service required is such that upon termination of the customer's contract the facilities which have been constructed or installed to render the service are not likely to be useful for furnishing service to any other customer.
- c. Service for which the initial service period is one month may be terminated prior to the expiration of such period only by payment of charges for the entire initial period. The charges for any supplemental item of service or facilities furnished in connection with such service shall, however, be terminated in accordance with the regulations applicable to that item of service or facilities.
- d. No charge is made for discontinuing any or all of the service or facilities furnished a customer, provided the initial service period for the service or facilities to be discontinued has expired and that any minimum charges for items of service or facilities have been paid in full.

2. Joint User Service

The initial service period arrangements for joint user service are outlined in Section 105.

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.2 ESTABLISHING AND FURNISHING SERVICE**

**2.2.14 TERMINATION OF SERVICE**

A. Initial Service Periods (Cont'd)

3. Main Line Service

- a. Except as provided under 1., preceding, the initial service period for main line service is one month.
- b. Main line service may be terminated prior to the expiration of the initial service period applicable thereto, subject to termination charges computed as provided under 1., preceding.
- c. The service of a customer to main line service who moves to a new address, either in the same or another exchange of Qwest Corporation in the State of South Dakota, is ordinarily discontinued at the old address coincident with the establishment of service at the new address. However, if the customer so requests and if conditions permit, the service at the old address will be continued following the establishment of service at the new address. This arrangement applies only if the customer requests a telephone number change or a telephone number change is required due to a move resulting in a wire center change. In the event the customer retains the same telephone number at the new location as the old location, see Section 3 for Dual Service application. This arrangement shall not be continued beyond 30 days. If such service is furnished, the customer is charged a pro rata amount of the monthly rate applying for service at the old address for the days that service is furnished, which charges are in addition to the charges for service at the new address.

4. Service Station Service

The minimum initial service period for a service station line is one year.

5. Centrex Service

The initial service period and termination liabilities are as outlined in Section 9 of this Catalog.