

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 41

Release 2

State of South Dakota
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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.4 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS (CONT'D)

B. When A Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer shall be as follows:

1. For Switched Access Service (including CCSAC and LIDB) other than Entrance Facilities and Direct-Trunked Transport Facilities, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates or (b) the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

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For Switched Access Entrance Facilities, Direct-Trunked Transport Facilities and any optional multiplexing arrangements associated with such facilities, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for each period of 30 minutes or major fraction thereof that the interruption continues. The monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service (i.e., Entrance Facility, Direct-Trunked Transport Facility and Multiplexer) that is inoperative.

2. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed a. any applicable monthly rates or b. the assumed minutes of use charge for the service interrupted in any one monthly billing period.
3. Service interruptions for Specialized Service or Arrangements provided under the provisions of Section 12 following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 42

Release 1

State of South Dakota
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Effective: 9-15-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.4 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS (CONT'D)

C. When Credit Allowances Do Not Apply

No credit allowance will be made for:

1. Interruptions caused by the negligence of the customer.
2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
4. Interruptions of a service when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in B. preceding applies.
5. Interruptions of a service which continue because of the failure of the customer to authorized replacement of any element of special construction, as set forth in Section 4 of the Exchange and Network Services Tariff. The period for which no credit allowance is made begins on the seventh day after the customer receives the Company's written notification of the need for such replacement and ends on the day after receipt by the Company of the customer's written authorization for such replacement.

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 43

Release 1

State of South Dakota
Issued: 9-14-2000

Effective: 9-15-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.4 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

C. When Credit Allowance Do Not Apply (Cont'd)

6. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
7. Periods of temporary discontinuance as set forth in 2.2.1, B. preceding.
8. Periods of interruption as set forth in 13.3.1 following.
9. An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

D. Use of an Alternative Service Provided by the Company

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

E. Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 44

Release 1

State of South Dakota
Issued: 9-14-2000

Effective: 9-15-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.5 RE-ESTABLISHMENT OF SERVICE FOLLOWING FIRE, FLOOD OR OTHER OCCURRENCE

A. Nonrecurring Charges Do Not Apply

Charges do not apply for re-establishment of service following a fire, flood or other occurrences attributed to an Act of God provided that:

1. The service is of the same type as was provided prior to the fire, flood or other occurrence.
2. The service is for the same customer.
3. The service is at the location on the same premises.
4. The re-establishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premise affected is not practical within the allotted time period.)

B. Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending re-establishment of service at the original location.

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 45

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.6 TITLE OR OWNERSHIP RIGHTS

The payment of rates and charges by customers for the services offered under the provisions of this Tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Company in the provision of such services.

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

The Multiple Exchange Carriers Access Billing Guidelines (MECAB) and the Multiple Exchange Carriers Ordering and Design Guidelines (MECOD) are the standards on which the regulations in the following paragraphs are based. These standards determine the ordering, rating and billing for Access Services when the service is provided by more than one Exchange Telephone Company. (T)

All information necessary for billing, ordering and design coordination will be provided based on the standards in the MECAB and MECOD guidelines to ensure that jointly provided access services are installed, tested and turned up in a timely manner.

A. Feature Group A Switched Access Service

1. The ordering, rating and billing of FGA Switched Access Service will be based on revenue-sharing agreements between the Exchange Carriers jointly providing the service. (N)
| (N)
2. For FGA Switched Access Service, the Exchange Telephone Company in whose territory the first point of switching is located will accept the order. In addition, the Exchange Telephone Company in whose territory the customer's POT is located must also receive a copy of the order from the customer. (T)
3. The Exchange Telephone Company that accepts the order will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service Tariff. (T)

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 46

Release 1

State of South Dakota
Issued: 9-14-2000

Effective: 9-15-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

B. Feature Groups B, C and D Switched Access Service

When more than one Exchange Telephone Company is involved in the provision of Access Service the customer requesting initial service will be notified in writing at least 30 days prior to the initial billing date which Exchange Telephone Company's set of terms and conditions apply, and of the billing arrangement for any jointly-provided Access Service ordered. Customers requesting additional service will not be notified unless a change in the existing billing arrangement is made. In the event of a change in the existing billing arrangement, the customer will be notified in writing at least 30 days prior to the date when the Exchange Telephone Companies involved in the provision of Access Service agree to change from one billing arrangement to another. Notification will also include the customer's method of payment.

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 47

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

B. Feature Groups B, C and D Switched Access Service (Cont'd)

1. Each Exchange Telephone Company involved shall receive a copy of the order. The Exchange Telephone Company that accepts the order and/or bills the customer is determined as follows:
 - a. FGB, FGC and FGD ordered to an end office - The Exchange Telephone Company where the end office is located will accept the order and bill the customer.
 - b. FGB, FGC and FGD ordered to an access tandem - The Exchange Telephone Company that owns the access tandem will accept the order. The Exchange Telephone Company that owns the end office(s) that subtend the access tandem will bill the customer.
2. Upon agreement between the Exchange Telephone Companies involved, a single bill will be rendered to the customer. The Exchange Telephone Company rendering the bill is the Exchange Telephone Company as determined in 1., preceding. There are three single bill alternatives that the Exchange Telephone Companies may agree to provide and are described following. There are payment options with Alternatives No. 1 and 2. In the first payment option, the Exchange Telephone Companies can require the customer to remit payment via a single check to the bill rendering Exchange Telephone Company. In the second payment option, the Exchange Telephone Companies can require the customer to remit payment via multiple checks to all of the Exchange Telephone Companies jointly provisioning the Access Service to the customer.

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a. Alternative No. 1[1]

The Exchange Telephone Company that will render the single bill will separately identify the rates and charges of each Exchange Telephone Company involved. The billing Exchange Telephone Company will maintain and administer in its billing system the applicable rates and charges for all of the involved Exchange Telephone Companies. The Exchange Telephone Companies not rendering the single bill will provide the interpretation and application of their tariffs to the billing Exchange Telephone Company.

[1] Also termed Single Bill - Multiple Tariff

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 48

Release 1

State of South Dakota
Issued: 9-14-2000

Effective: 9-15-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

B.2. (Cont'd)

b. Alternative No. 2[1]

The Exchange Telephone Company that will render the single bill will receive a prepared bill from each involved Exchange Telephone Company. For Switched Access Services, the billing Exchange Telephone Company will receive prepared bills without usage data. The billing Exchange Telephone Company will then apply usage data to the bills, calculate the charges and combine all of the bills into one bill. For usage-rated services, the billing Exchange Telephone Company and the non-billing Exchange Telephone Company will use the same amount of usage on the bill.

c. Alternative No. 3[2]

The Exchange Telephone Company that will render the single bill will include in its rates and charges the costs of each Exchange Telephone Company involved and will bill for the entire access service(s) ordered. For usage-rated services, the billing Exchange Telephone Company and the non-billing Exchange Telephone Company will use the same amount of usage on the bill.

The rates and charges for each Exchange Telephone Company are based upon billing percentages. These billing percentages are agreed upon by each Exchange Telephone Company.

The customer will receive from the non-billing Exchange Telephone Company a written agency agreement authorizing payment to the billing Exchange Telephone Company.

[1] Also termed Single Bill - Pass Through

[2] Also termed Single Bill - Single Tariff

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 49

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

B. Feature Groups B, C and D Switched Access Service (Cont'd)

3. If the Exchange Telephone Companies involved cannot agree upon a single bill alternative, then each Exchange Telephone Company will render a separate bill to the customer. This billing arrangement is described in 4., following.

4. When the Exchange Telephone Companies involved agree to render separate bills the following regulations apply:

a. Each Exchange Telephone Company involved will accept the order from the customer.

b. Each Exchange Telephone Company will render bills for nonrecurring charges as they are incurred. Bills for recurring charges will not be rendered until the service ordered can be provided by all of the Exchange Telephone Companies involved.

c. Each Exchange Telephone Company will determine the appropriate Transport Mileage by computing the airline mileage between the two ends of the Transport Mileage element using the V&H methods as set forth in 6.7.11, following.

d. Each Exchange Telephone Company will determine the rate for the airline mileage determined in d., preceding, using the Company's tariff. Multiply such rate by the Company's billing percentage factor and divide by 100 to obtain the Transport element charges.

C. The billing percentages will be agreed upon by the Exchange Telephone Companies involved.

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 50

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

- D. When jointly provisioned Access Service is provided between the Company and another Exchange Telephone Company, the appropriate Switched Access recurring rates will be applied based on the type of Switched Transport provided, Tandem-Switched Transport (TST) or Direct-Trunked Transport (DTT).

For Switched Access Service provisioned as TST, the appropriate Switched Access recurring rates will be applied as follows: 1) multiply the Tandem Transmission fixed rate by the minutes of use (MOU) by the billing percentage (BP), 2) multiply the Tandem Transmission per-mile rate by the number of miles, by the MOU by the BP, and 3) all other appropriate Switched Access recurring rate elements at 100 percent, if applicable. (C)
(C)

For Switched Access Service provisioned as DTT, the recurring rates will be applied as follows: 1) multiply the monthly Transport Channel fixed rate by the BP, 2) multiply the monthly Transport Channel per-mile rate by the number of miles, by the BP, and 3) all other appropriate Switched Access recurring rate elements at 100 percent, if applicable. (C)
(C)

The Exchange Telephone Company that owns the access tandem will assess the appropriate access tandem recurring rates at 100 percent. The Exchange Telephone Company that owns the end office will assess the appropriate end office recurring rates at 100 percent. (N)
|
(N)

- E. When jointly provisioned Switched Access Service is provided and the Company is the intermediate non-terminating carrier, only the recurring Tandem Transmission per-mile rate or DTT per-mile rate will apply. The Tandem Transmission per-mile rate or DTT per-mile rate will be determined by multiplying the appropriate rate by the MOU by the number of miles, by the BP. The DTT per-mile rate will be determined by multiplying the appropriate DTT per-mile monthly rate by the number of miles by the BP. If the Company provides the access tandem, all appropriate access tandem recurring rates will apply at 100 percent. (T)
(T)
(C)
(C)

- F. When jointly provisioned access service is provided between the Company and another Exchange Telephone Company, or when the Company is the intermediate non-terminating carrier, the appropriate nonrecurring charges shall apply. The BP is not applied to nonrecurring charges. (T)
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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 51

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

- G. Example - Switched Access provisioned by Direct-Trunked Transport and Tandem-Switched Transport

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 52

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

G. Example - Switched Access provisioned by Direct-Trunked Transport and Tandem-Switched Transport (Cont'd) (C)
(C)

1. Layout

a. Feature Group D Switched Access is ordered to an end office via DTT and TST. (C)

b. The premises of ordering customer, the serving wire center (SWC) of that premises, and the access tandem are in operating territory of Exchange Telephone Company A. (A Company exchange).

c. The customer orders a DS3 Entrance Facility from the customer's premises to the SWC with a 3/1 MUX in the SWC. (C)
(C)

d. The customer orders a DS1 DTT to the AT. (N)

e. The BP for TT is 57 for Exchange Telephone Company A. (C)

f. The end office is in the operating territory of Exchange Telephone Company B. (T)

g. The BP for transport is 43 for Exchange Telephone Company B. (T)

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 53

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

G. Example - Switched Access provisioned by Direct-Trunked Transport and Tandem-Switched Transport (Cont'd) (C)
(C)

2. Rate elements assessed per Exchange Telephone Company (T)

a. Exchange Telephone Company A

Entrance Facility - 100% of DS3 monthly Entrance Facility rate and 3/1 MUX (C)
(C)

DS1 DTT - 100% of DS1 monthly DTT rate (N)

Tandem Switching - MOU rate X MOU (T)

Tandem Transmission - Fixed rate X MOU X BP |

Tandem Transmission - Per-mile rate X number of miles X MOU X BP (T)

b. Exchange Telephone Company B

Tandem Transport - Transport rate X MOU X BP (T)

Local Switching - MOU rate X MOU |

Carrier Common Line - MOU rate X MOU (T)

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 54

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.8 ORDERING, RATING AND BILLING OF SWITCHED ACCESS PROVIDED IN CONJUNCTION WITH A COMMERCIAL MOBILE RADIO SERVICE PROVIDER

(T)

When Switched Access Service is ordered by a customer in conjunction with a Commercial Mobile Radio Service provider, the Company will provide its portion of the Switched Access Service based on the regulations, rates and charges contained in this Tariff, subject to the following rules.

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If the Company and the Commercial Mobile Radio Service provider have agreed to jointly provide the Switched Access Service, the Meet Point Billing provisions as set forth in 2.4.7, preceding, shall determine the ordering, rating and billing for access services.

(N)

If the Company and the Commercial Mobile Radio Service provider have not agreed to jointly provide the Switched Access Service under the provisions of Meet Point Billing, the Company shall provide the Switched Access Service to the carrier subject to the following rules.

(N)

- If the Company provides the Switched Transport and provides end office local switching functions, the customer will be assessed all applicable Switched Access Service rates (i.e., Switched Transport and Local Switching). Carrier Common Line rates will not be assessed.
- If the Company provides the Switched Transport and does not provide end office local switching functions, the Company will assess all applicable Switched Access Service rates. Local Switching and Carrier Common Line rates will not be assessed by the Company.

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The mileage to be used to determine the Switched Transport rate is calculated as set forth in 6.7.11, following.

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 55

Release 1

State of South Dakota
Issued: 9-14-2000

Effective: 9-15-2000

2. GENERAL REGULATIONS

2.5 CONNECTIONS

2.5.1 GENERAL

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched Access Service furnished by the Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and 2.1 preceding.

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 56

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.6 DEFINITIONS

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Company to an individual customer. The seven digit code has the form 950-XXXX or 101XXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

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Access Service Group (ASG)

The term "Access Service Group" denotes a group of like access services ordered to an end office or access tandem switch or to a dial tone office.

Access Tandem (AT)

The term "Access Tandem" denotes a Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and the customer's POT.

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 57

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Access Transport Parameter (ATP)

The term "Access Transport Parameter" denotes the SS7 Out of Band Signaling parameter which provides the automatic transmission of information from the originating calling location through the Common Channel Signaling Network. Information supplied using ATP may consist of one or more of the following: Called Party Subaddress; Calling Party Subaddress; High and Low Layer Compatibility and Compatibility Checking by the called party's equipment.

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Advanced Communications Services (ACS) Network

The term "Advanced Communications Services Network" denotes the commonly shared, geographically distributed arrangement of interoperating advanced communications components. Together, these components provide advanced communications services and/or functionalities of a specified type to multiple customers.

(T)

Agent

The term "Agent" denotes any individual, corporation, or other entity who an end user or location provider designates to act on its behalf before the Company whether in conjunction with the selection of a primary IC or in conjunction with other matters pertaining to the end user's or location provider's service.

Aggregator

The term "Aggregator" denotes any individual, partnership, association, joint-stock company, trust, corporation, governmental entity or any other entity as defined under Part 64.708b. of the F.C.C. Rules and Regulations.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's POT as an indication that the called party has answered or disconnected.

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 58

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Automatic Number Identification (ANI)

The term "Automatic Number Identification" denotes the automatic transmission of information digits and a seven or ten digit number to the customer's premises for calls originating in the LATA, to identify the calling station. (T)

Automatic Number Identification Information Digits (ANII)

The term "Automatic Number Identification Information Digits" denotes the two digit ANII pair assignment made by the North American Numbering Plan Administrator. The information digits precede the seven or ten digit telephone number on the ANI record and inform the customer of the calling party's class of service for billing, routing and special handling purposes. (T)

Qwest Corporation
Access Service
Tariff

SECTION 2

Page 59

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in the end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day (BD)

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The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty-hour work week. However, Business Day hours for the Company may vary based on company policy, union contract and location.

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Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity" denotes the customer-specified maximum amount of Switched Access Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Switched Access Service ordered.

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Qwest Corporation
Access Service
Tariff

SECTION 2

Page 60

Release 2

State of South Dakota
Issued: 10-16-2000

Effective: 11-30-2000

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Calendar Day

The term "Calendar Day" denotes the days of the year from January 1 through December 31. When utilized in conjunction with determination of Standard Intervals, it denotes any day between January 1 through December 31 including Holidays.

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Calling Party Number (CPN)

The term "Calling Party Number" denotes the SS7 Out of Band Signaling parameter which automatically transmits the calling party's ten-digit telephone number to the customer's premises for calls originating in the LATA. (T)

Carrier Or Common Carrier

See "Interexchange Carrier".

Carrier Selection Parameter (CSP)

The term "Carrier Selection Parameter" denotes the SS7 Out of Band Signaling parameter which identifies whether the dialing end user accessed the customer's network through a presubscribed line or by dialing the customer's 101XXXX code. (T)

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).