

Qwest Communications Company, LLC
Price List No. 1

SECTION 4
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Release 10
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4. BUSINESS COMPLEX SERVICE OFFERINGS

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.1 GENERAL

4.1.1 DESCRIPTION OF SERVICES

- A. The service enables customers to place long distance telephone calls within the State of Minnesota. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.
- B. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or in circumstances where it is not economically feasible.
- C. Total monthly charges for use of the Company's facilities are based upon the total time the customer utilizes such facilities, unless otherwise specified herein. Intrastate and/or intraLATA usage charges, as well as other charges, discounts, and/or features, are applicable to each individual service option.
- D. Rates and charges, excluding special taxes, fees and surcharges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge for interLATA (instate) and/or intraLATA usage, charges for installation, special features, and/or charges for administrative or physical changes to a service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of their long distance service through the use of accounting codes.
- E. Services are also governed by the terms and conditions contained in the Company's Rates and Services Schedule Interstate No. 3.
- F. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.1 GENERAL (CONT'D)

4.1.2 DESCRIPTION OF CHARGES

A. Usage Charges

1. Usage charges vary depending upon a combination of factors including; the time-of-day a call is placed, the distance between the calling and the called party, the duration of the call, and the network facilities over which the call is placed. Calls beginning in one rate period and ending in another will be billed at the rate applicable to each portion of the call.
2. Unless otherwise specified, business calls are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60-second increments.

B. Monthly Recurring Charges

Monthly Recurring Charges are fixed fees applicable to certain service offerings set forth herein. Such charges vary depending upon the physical requirements of the customer and the characteristics of the service arrangement utilized by the customer. Monthly recurring charges for dedicated access arrangements may include an amount charged by a local access provider. Customers may elect to be billed directly for local access facilities.

C. Volume Discounts

Customers whose total monthly usage equals or exceeds a minimum level may be eligible for a volume discount. The amount of the discount is generally based upon the customer's total monthly usage charges for all services; such usage may be measured for each rate period over all access lines in a service group. The Company reserves the right to discontinue Volume Discounts to customers who are delinquent in payment for services provided by the Company. Volume discounts are not applicable to monthly recurring charges, installation charges, fees for special features and functions, administrative or physical change charges, or minimum monthly usage charges.

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.1 GENERAL

4.1.2 DESCRIPTION OF CHARGES (CONT'D)

D. Minimum Monthly Usage Charges

Customers may be required to maintain a minimum usage level in order to receive discounted rates and charges. Unless otherwise specified, minimum usage charges are billed in advance and are not subject to volume or time-of-day discounts.

E. Installation/Nonrecurring Charges

Installation/Nonrecurring charges are applicable to certain service options requiring the physical connection of lines, ports, equipment, or other facilities. Such charges may also be assessed for changes in the service arrangement for the addition or adjustment to lines, ports, equipment, or other facility necessary to provide the service required by the customer.

F. *worldcard* is available to business customers subscribing to the calling plans listed in this section.

G. A Payphone Surcharge will apply to calls that originate from any payphone. The appropriate service charge listed in 6.1.4, following, applies.

H. Operator Services from business locations, which presubscribe to one of Qwest's 1+ dialed services, are listed in 6.2.6, following.

I. Qwest Conferencing is available to business customers subscribing to the calling plans listed in this section. Terms, conditions and rates are specified in the Qwest Rates and Services Schedule No. 3.

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

A. General Description

1. *QWEST TOTAL ADVANTAGE*

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QWEST TOTAL ADVANTAGE is a suite of business communication services offering flat rates based on term and minimum usage commitments. *QWEST TOTAL ADVANTAGE* is designed for new businesses with monthly revenue between \$500 to \$75,000 or annual revenue between \$12,000 and \$900,000 of Contributory Services and Discounted Services. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment. The terms have commitment levels as set forth below.

2. Long Distance and Toll Free Qwest[®] EZ Rate General Description

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The Long Distance and Toll Free Qwest EZ Rate service is available to business customers to complete direct dialed voice domestic calls for a monthly fee. EZ Rate allows for the purchase of Long Distance and Toll Free usage for a flat monthly recurring rate. It is made available by selecting the minutes of use block that best meets the customer needs.

(N)

B. Terms and Conditions

Services are also governed by the Terms and Conditions contained in Qwest's Rates and Services Schedule Interstate No. 3.

1. Billing and Rounding

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent.

2. Enhanced Toll-Free Features

QWEST TOTAL ADVANTAGE offers Enhanced Toll-Free Features for all *QWEST TOTAL ADVANTAGE* customers.

3. *QWEST TOTAL ADVANTAGE worldcard*

Refer to Section 6, following, for the description and rates and charges for *QWEST TOTAL ADVANTAGE worldcard*.

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

B. Terms and Conditions (Cont'd)

4. Minimums

- a. Each customer must select either a minimum usage commitment per month (Minimum Monthly Commitment) or an annual usage commitment per 12-month period (Annual Minimum Commitment).
- b. If, during any Annual Period of the term commitment, the customer's total usage of *QWEST TOTAL ADVANTAGE* Service falls below the Annual Minimum Commitment, the customer may be billed the actual amount for the service used plus the difference between that amount and the Annual Minimum Commitment (referred to as a shortfall). For customers who sign a one, two, or three-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service. (C)
- c. For customers that sign a one, two, or three-year commitment, this shortfall requirement will be applied with the fourth full month's invoice or as described in the term agreement. (N)
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(N)
- d. If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer may be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges (referred to as a shortfall). This shortfall requirement will be applied with the fourth full month's invoice. (T)
(C)
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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

B. Terms and Conditions (Cont'd)

5. Renewals

- a. Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

Qwest Communications Corp.,
Attention: Uniontown Service Center
GBM Disconnects
P.O. Box 698
Uniontown, PA 15401

- b. If written notification is not submitted to Qwest at least 30 days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the price listed rates in effect at the time of such renewal.
- c. The customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than 30 days written notice to the address above.

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

B. Terms and Conditions (Cont'd)

6. Early Termination Charges

- a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
 - Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
 - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
 - any applicable third-party early termination or related charges or penalties incurred by the Company as a result of early termination by the customer of the services.
- b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
 - Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the customer terminates the enrollment, plus,
 - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
 - Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

B. Terms and Conditions (Cont'd)

7. Long Distance and Toll Free Qwest EZ Rate

- a. Customer may change their monthly recurring price plan up to four times per year without incurring a change fee charge. Charges to the monthly recurring price plan will be documented via an amendment signed by both parties. For purposes of such change fee changes, the year will begin on the later signature of the amendment and will start over each anniversary of the later signature date. If Customer changes the monthly recurring price plan more than four times in a year, Customer will be charged \$50 per change for each change after the first four.
- b. If during the month the minute of use block is exceeded, overage minutes of use rate will apply to the overage minutes.
- c. At least twenty percent of all usage traffic in the selected block of time must be interstate. If the minutes of use traffic falls below twenty percent interstate the rates may revert to QTA standard rates as specified in this section.
- d. This plan is provisioned in conjunction with the interstate Long Distance and Toll Free Qwest EZ Rate service under which Qwest provides interstate long distance usage.

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE (CONT'D)

C. Rates and Charges

1. General

- a. Rates and charges for Qwest Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.
- b. Regulatory charges and fees apply and are not included in the quoted rates, including Payphone Surcharge, Independent Telephone Company High Usage Surcharge, Operator Surcharges, and Number Portability charges.
- c. The service offering is provided in conjunction with the comparable interstate *QWEST TOTAL ADVANTAGE* Service and all terms, conditions and charges will apply.

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C. Rates and Charges (Cont'd)

2. QWEST TOTAL ADVANTAGE Voice

The per-minute rate is as follows:

- a. Rate for customers of Qwest Total Advantage Service with contracts prior to June 11, 2004. [Rates also apply if customer renews the contract.]

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(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.1000	\$0.1000
• 1-Year	0.0921	0.0921
• 2-Year	0.0895	0.0895
• 3-Year	0.0868	0.0868

(2) Dedicated – Outbound and Inbound Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.0669	\$0.0669
• 1-Year	0.0602	0.0602
• 2-Year	0.0561	0.0561
• 3-Year	0.0538	0.0538

4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C.2 (Cont'd)

b. Rate for renewals and new customers of Qwest Total Advantage effective June 11, 2004 through October 9, 2005. (C)

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.0920	\$0.0920
• 1-Year	0.0830	0.0830
• 2-Year	0.0780	0.0780
• 3-Year	0.0740	0.0740

(2) Dedicated – Outbound and Inbound Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.0690	\$0.0690
• 1-Year	0.0620	0.0620
• 2-Year	0.0590	0.0590
• 3-Year	0.0550	0.0550

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C.2 (Cont'd)

- c. Rate for new customers of a Qwest Total Advantage Contract on or after October 10, 2005 and renewal of these contracts. (C)
(C)

- (1) Switched Access – Outbound and Inbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.0920	\$0.0920
• 1-Year	0.0647	0.0647
• 2-Year	0.0611	0.0611
• 3-Year	0.0575	0.0575

- (2) Dedicated – Outbound and Inbound Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Month-to-Month	\$0.0690	\$0.0690
• 1-Year	0.0426	0.0426
• 2-Year	0.0402	0.0402
• 3-Year	0.0378	0.0378

- d. *QWEST TOTAL ADVANTAGE worldcard*

Refer to Section 6, following, for the description and rates and charges for *QWEST TOTAL ADVANTAGE worldcard*.

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C. Rates and Charges (Cont'd)

3. Long Distance and Toll Free Qwest EZ Rate (T)

a. Stand Alone Rates (N)

(1) Switched

<u>Monthly Recurring Charge</u>	<u>Minutes of Use</u>	<u>Overage Minutes of Use Rate</u>
\$ 100.00	2,050	\$0.0488
250.00	5,400	0.0463
500.00	11,100	0.0450
750.00	17,200	0.0436
1,000.00	23,800	0.0420
1,500.00	37,000	0.0405
2,000.00	51,200	0.0391
2,500.00	66,600	0.0375
5,000.00	138,900	0.0360

(2) Dedicated

<u>Monthly Recurring Charge</u>	<u>Minutes of Use</u>	<u>Overage Minutes of Use Rate</u>
\$ 500.00	20,800	\$0.0240
750.00	31,900	0.0235
1,000.00	43,500	0.0230
1,500.00	66,600	0.0225
2,000.00	90,900	0.0220
2,500.00	116,200	0.0215
5,000.00	238,000	0.0210

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C. Rates and Charges

3. Long Distance and Toll Free Qwest EZ Rate (Cont'd)

(T)

b. Rates bundled with other Qwest products

(N)

(1) Switched

<u>Monthly Recurring Charge</u>	<u>Minutes of Use</u>	<u>Overage Minutes of Use Rate</u>
\$ 100.00	2,300	\$0.0435
250.00	5,900	0.0424
500.00	12,200	0.0410
750.00	18,900	0.0397
1,000.00	26,200	0.0382
1,500.00	40,700	0.0369
2,000.00	56,300	0.0355
2,500.00	73,200	0.0342
5,000.00	152,800	0.0327

(2) Dedicated

<u>Monthly Recurring Charge</u>	<u>Minutes of Use</u>	<u>Overage Minutes of Use Rate</u>
\$ 500.00	22,800	\$0.0219
750.00	35,090	0.0214
1,000.00	47,850	0.0209
1,500.00	73,260	0.0205
2,000.00	99,990	0.0200
2,500.00	127,820	0.0196
5,000.00	261,800	0.0191

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C.3. (Cont'd)

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C.3. (Cont'd)

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C. Rates and Charges (Cont'd)

4. Enhanced Toll Free Features

These features are provided in conjunction with the interstate *QWEST TOTAL ADVANTAGE*. All other terms and conditions are specified in the Qwest Rates and Services Schedule No. 3.

5. Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

MONTHLY RATE

- Month-to-Month \$5.00
- 1-Year term 5.00
- 2-Year term 2.50
- 3-Year term 1.00

6. Reserved For Future Use

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 RESERVED FOR FUTURE USE

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 RESERVED FOR FUTURE USE

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C. Rates and Charges (Cont'd)

7. Reserved For Future Use

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C.7. (Cont'd)

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C. Rates and Charges (Cont'd)

8. Reserved For Future Use

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4. BUSINESS COMPLEX SERVICE OFFERINGS

4.2 QWEST TOTAL ADVANTAGE

C.8.a. (Cont'd)

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