

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

A. Description

Custom Calling Services specified in this Section furnish the following capabilities to customers:

Call Trace

Allows a called party to initiate an automatic trace of the last call received by dialing \*57 (1157 on rotary telephones) after the offending call. Call Trace information will be released only to law enforcement representatives. Under no circumstances is the information given to a customer who has activated \*57 (1157), received a successful trace announcement and called the Call Information Bureau. The Call Information Center verifies that this is the third successful activation to the same number. They explain to the customer that a report has to be filed with the law enforcement agency and information is given to the law enforcement agency upon request. See B.4., following, for complete Call Trace procedures.

B. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restriction that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.
2. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.
3. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.

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**5. EXCHANGE SERVICES****5.4 PREMIUM EXCHANGE SERVICES****5.4.3 CUSTOM CALLING SERVICES****B. Terms and Conditions (Cont'd)**

4. Call Trace allows a called party to initiate an automatic trace of the last call received. After receiving a harassing call, the customer must hang up and dial the code for Call Trace (\*57, 1157 for rotary telephones) prior to receiving another incoming call. After dialing the code, the customer receives a recording that indicates the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording also gives the customer a toll free 800 number to call for further action. The number is that of the Call Information Center. There the customer may speak to a trained representative about the harassing call.

The representative advises the customer that the originating telephone numbers of calls identified as harassing shall be released only to investigative or law enforcement officers. Under no circumstances is this information given directly to the customer. The representative shall then develop additional facts to assist the customer to resolve the issue, and is able to verify that this is the third successful trace to the same number. The circumstances determine the best course of action, and this may include suggesting other services available to deal with the problem, attempting to contact the traced party or referring the customer directly to law enforcement.

Information on originating telephone numbers identified as harassing are released verbally to law enforcement. To obtain records, a subpoena is necessary.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES (CONT'D)**

C. Rates and Charges

1. The following rates and charges apply in addition to all other rates and charges applicable to the associated line. (T)
2. For purposes of promotions, the following rates and charges may be waived. See Section 16 for promotions currently in effect. (T)
3. When one or more of the Custom Calling features are installed or changed on the same line at the same time, one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies. (M)  
(M)
4. Custom calling services, per occurrence (T)

**CHARGE**

- Call Trace, pay per call basis (T)  
per activation[1] (T)
  - Business \$1.00
  - Residence 1.00

[1] Pay per use charge will not apply if the trace is not successful. (C)

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**5. EXCHANGE SERVICES****5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS****5.5.7 PUBLIC ACCESS LINE SERVICE**

## A. Description

1. Public Access Line (PAL) Service lines are intended for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses and school or college buildings.

Basic PAL Service is a flat or message, two-way or outgoing only access line with operator screening. The operator screening notifies the operator that the end user is using a pay telephone.

Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
- Pay-per-call blocking (e.g. 900 and information delivery services).
- Incoming and outgoing call screening.
- Access to:
  - Directory assistance,
  - 911 emergency code,
  - All interexchange carriers,
  - 800/800-type service and 950 telephone numbers,
  - Company repair service.

## **5. EXCHANGE SERVICES**

### **5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

#### **5.5.7 PUBLIC ACCESS LINE SERVICE**

##### **A. Description (Cont'd)**

2. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.
  - Incoming Fraud Protection, or Billed Number Screening (BNS, in the Exchange and Network Services Price List No. 2), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.
  - Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.
  - Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.D.6., following.

##### **B. Terms and Conditions**

1. Joint user service may be furnished in connection with Basic PAL Service.
2. Directory listings may be provided under the terms and conditions governing the furnishing of listings for business main line customers. However, listings (not indicating a business or profession) provided in connection with PAL Service furnished at boarding or rooming houses or at other locations where the party desiring additional listings resides, are furnished under the terms and conditions covering the furnishing of listings in connection with residence main line service.

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

**5.5.7 PUBLIC ACCESS LINE SERVICE**

**B. Terms and Conditions (Cont'd)**

3. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
4. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.
5. The following terms and conditions are specific to Smart PAL Service:
  - a. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.
  - b. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.
6. PAL is not represented as adapted for data service. PAL service contemplates the provision of satisfactory voice transmission only.

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

**5.5.7 PUBLIC ACCESS LINE SERVICE (CONT'D)**

C. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any PSP pay telephones used in connection with this service.
2. The customer shall be responsible for the payment of a Trouble Isolation Charge as provided in Section 3 of the Exchange and Network Services Price List No. 1 for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of PSP pay telephones.
3. The customer shall be responsible for payment of charges for all toll messages originating from or accepted at this type of service.
4. PSP pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind FCC registered coupler.
5. The refund of coins when lost or collected in error.

D. Rates and Charges

1. Nonrecurring charges apply for connecting or moving telephone service. Equipment charges apply separately unless specified according to components of work required.
2. A local message from PAL Service served by a given exchange is a completed local call, originating at such service and terminating at any service which may be called, without toll charge, from all other services served by the exchange concerned.

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

**5.5.7 PUBLIC ACCESS LINE SERVICE**

D. Rates and Charges (Cont'd)

3. Basic Public Access Lines will be provided at the following rates and charges:

			<b>MONTHLY RATE[1]</b>	
	<b>USOC</b>	<b>NON-RECURRING CHARGE</b>	<b>OUTSTATE</b>	<b>MINNEAPOLIS/ ST. PAUL METROPOLITAN</b>
• Flat, per line				
- Two-way	1KY	\$62.90	\$15.02	\$15.02
- Outgoing only	1GY	62.90	15.02	15.02
• Message, per line[2]				
- Two-way	17Q	62.90	13.46	13.46
- Outgoing only	16Q	62.90	13.46	13.46

[1] In addition to these rates, EAS charges apply as described in 5.1.1, preceding, where applicable.

[2] Message usage charges, following, also apply.

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

**5.5.7 PUBLIC ACCESS LINE SERVICE**

D. Rates and Charges (Cont'd)

4. Smart Public Access Lines will be provided at the following rates and charges:

		NON- RECURRING CHARGE	MONTHLY RATE[1] MINNEAPOLIS/ ST. PAUL METROPOLITAN OUTSTATE	
• Flat, per line				
- Outgoing only	5FO	\$62.90	\$15.77	\$15.77
- Two-way	5FP	62.90	15.77	15.77
• Message, per line[2]				
- Outgoing only	14C	62.90	14.21	14.21
- Two-way	1NH	62.90	14.21	14.21

5. Message Charges

	CHARGE
• Message charge, per message	\$0.03

6. Fraud Protection Features will be provided to customers at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection			
- Incoming, per line	PSES1	-	-
- Outgoing, per line	PSESO	\$1.12	\$0.11
- Incoming and Outgoing, per line	PSESP	1.12	0.11

[1] In addition to these rates, EAS charges apply as described in 5.1.1, preceding, where applicable.

[2] Message usage charges, following, also apply.

## 5. EXCHANGE SERVICES

### 5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

#### 5.5.7 PUBLIC ACCESS LINE SERVICE (CONT'D)

##### E. Vendor Billing Service

###### 1. Description

Vendor Billing Service is an arrangement whereby the Company provides billing and collection services for Payphone Service Providers (PSP) with Basic Public Access Line Service. The offering includes billing a service charge on the end user's bill when placing a non-sent paid local call utilizing the Company's Operator Services from a PAL coin/coinless line, collecting the service charge amount as well as remittance of funds due to the PAL customer.

The service charge can only be billed to end users who are customers of the Company.

Remittance of funds will be provided to the PAL customer after applicable Company charges are deducted.

###### 2. Terms and Conditions

- a. The PAL customer will determine the price of the service charge to the end user. The charge must not exceed the local call rate approved for pay telephones in Minnesota.
- b. The PAL customer must subscribe to the proper Fraud Protection Service specified in 5.5.7.A.2., preceding, which is compatible with Vendor Billing Service for each line used in the provision of PAL Service.

PAL customers subscribing to *CUSTOMNET* Service with Vendor Billing Service established prior to August 15, 2003, may retain *CUSTOMNET* at no monthly charge until the service is moved, changed or disconnected.

- c. The Company will furnish and maintain the facilities required for proper service charge processing.
- d. The Company will provide billing, collection, and inquiry for the service charge.
- e. The service charge will appear on the Company's page of the end user's monthly bill for all non-sent paid local calls originating on the PAL line and using the Company's Operator Services; except calls charged to another carrier's proprietary calling card.
- f. The PAL customer will be required to sign a contract outlining the terms and conditions under which Vendor Billing Service will be provided.

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

**5.5.7 PUBLIC ACCESS LINE SERVICE**

E. Vendor Billing Service (Cont'd)

3. Rates and Charges

The following charges are in addition to the rates and charges for a PAL or other services associated with the line.

	<b>CHARGE</b>
• Per service charge billed to an end user	\$0.10

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (CONT'D)**

**5.5.8 PUBLIC INTEREXCHANGE CARRIER ACCESS SERVICE**

A. Description

1. Public Interexchange Carrier Access Service is an exchange line service for interexchange carriers wanting public access service to their points of presence. All other traffic, with the exception of public emergency service numbers, such as 911, and directory assistance calls, will be blocked.
2. This service is provided for use with customer-provided non-coin telephones.

B. Terms and Conditions

1. Joint user service may not be furnished in connection with this service.
2. Only one single line telephone may function on each line.
3. Public Interexchange Carrier Access Service is restricted to outward calling.

C. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer provided non-coin operated telephone used in connection with the service.
2. The customer shall be responsible for the payment of a Trouble Isolation Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of a customer-provided non-coin operated telephone.
3. The customer shall be responsible for payment of charges for all toll messages originated from this type of service.

**5. EXCHANGE SERVICES**

**5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

**5.5.8 PUBLIC INTEREXCHANGE CARRIER ACCESS SERVICE**

C. Responsibility of the Customer (Cont'd)

4. Customer provided non-coin operated telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind a FCC registered coupler and have the following operational characteristics:
  - Must be able to access emergency service telephone number(s) at no charge.
  - Emergency numbers must be clearly posted at each location of a customer provided non-coin telephone.
  - Must comply with all applicable federal, state, and local laws and terms and conditions concerning the use of these telephones by disabled persons.

D. Violation of Terms and Conditions

1. Where any customer provided non-coin operated telephone is in violation of this Price List, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer provided non-coin operated telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

E. Rates and Charges

Nonrecurring charges apply for connecting or moving telephone service. Equipment charges apply separately unless specified according to components of work required.

		<b>MONTHLY RATE[1]</b>		
	<b>USOC</b>	<b>NON- RECURRING CHARGE</b>	<b>OUTSTATE</b>	<b>MINNEAPOLIS/ ST. PAUL METROPOLITAN</b>
• Each line	1MZ	\$62.90	\$56.97	\$58.05

[1] In addition to these rates, EAS charges apply as described in 5.1.1, preceding, where applicable.

## 5. EXCHANGE SERVICES

### 5.6 JOINT USER SERVICE

#### A. Description

Joint User Service is an arrangement which permits the shared use of a customer's service not otherwise allowed under Section 2, preceding. Such use is available only to individuals, firms or corporations specifically designated by the customer to share his/her service. Joint Users may be located on the customer's premises or at another location.

#### B. Terms and Conditions

1. Application for Joint User Service, and for changes in service or equipment therewith, must be executed by the customer. The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with their own usage or that of any of their Joint Users.
2. Charges for Joint User Service date from the day the contract is executed and are payable monthly in advance. The minimum contract period for Joint User Service is for a directory period. Contracts for Joint User Service may be terminated at the end of the directory period or at any time upon payment of all charges for service for the minimum contractual period. Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the customer's telephone service or when a Joint User subscribes to his/her own service.
3. The total charge for telephone service provided by the Company and allocated by the customer to each Joint User shall not exceed the charges of the Company for the services provided to the Joint User.
4. Joint-Users of a customer's service have the option of obtaining service directly from the Company.
5. A directory listing is included as a part of Joint User Service. This listing and additional listings are furnished Joint Users under the same conditions as specified in this section.
6. Joint User Service is not provided in connection with Smart PAL Service or Residence Local Exchange Service.
7. These Joint User provisions shall apply to services furnished by the Company, and to systems and equipment provided by the customer in accordance with the provisions in Section 2, preceding.
8. Provision of Joint User Service in connection with business individual line, message rate, or Basic Public Access Line services has no effect upon the message allowances for such service.

**5. EXCHANGE SERVICES**

**5.6 JOINT USER SERVICE (CONT'D)**

C. Rates and Charges

1. The following monthly rates and nonrecurring charges apply in addition to all monthly rates and nonrecurring charges applicable to the services provided to the customer for the use of the Joint User(s).
2. The monthly rates and nonrecurring charges per Joint User are as follows:

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Associated with business flat rate, or Commercial flat rate PBX service			
- Outstate (except Duluth)	JUL	\$10.00	\$ 8.20
- Duluth/Minneapolis-St. Paul	JUL	10.00	10.30
• Associated with business message rate or Basic Public Access Line Service			
- Outstate (except Duluth)	JUL	10.00	8.20
- Duluth/Minneapolis-St. Paul	JUL	10.00	8.20

## 5. EXCHANGE SERVICES

### 5.7 DIRECTORY SERVICES

#### 5.7.1 DIRECTORY LISTINGS

##### A. Description

1. The alphabetical telephone directory is an alphabetical list, with telephone numbers and addresses of customers, joint users and others who are entitled to use the customer's telephone service under the rules and terms and conditions governing such use. The basic purpose of the alphabetical directory is to provide a convenient means for obtaining telephone numbers for the completion of calls. To insure that this fundamental purpose is fulfilled, the Company reserves the right to determine the propriety of any listing to be included in the directory.
2. The directory for each exchange is published at intervals determined by the Company. In some directories, the customers of two or more exchanges may be listed in the same directory, either in separate sections or in one list as determined by the Company. A directory may list the customers of certain but not all of the service areas of a multi-service area exchange.

##### B. Terms and Conditions

1. Omissions from directory.
  - a. A customer's listing may be omitted from the directory but will be posted on the directory assistance records without a telephone number. This is referred to as Private Directory Service.
  - b. Incoming calls to Private Directory Service telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to furnish Private Directory Service does not create any relationship or obligation, direct or indirect, to any person other than the customer.
  - c. A customer's listing may be omitted from the directory but otherwise posted on the directory assistance records and will be given out on request. This is referred to as Semi-Private Directory Service.
2. In the event that the telephone number of a Private and Semi-Private Directory Service customer is published, except under conditions specified in B.3., following, or is disclosed by a Company agent or employee, the Company's liability shall be limited to the amount of any monthly charges which the Company may have made for such service. Any such liability shall be fully discharged by a refund of such charges.

## 5. EXCHANGE SERVICES

### 5.7 DIRECTORY SERVICES

#### 5.7.1 DIRECTORY LISTINGS

##### B. Terms and Conditions (Cont'd)

3. Private and Semi-Private telephone numbers including the name and address of the customer may be displayed on a call-by-call basis at Public Service Answering Points (PSAP) equipped for Enhanced 911 (E911) Universal Emergency Number Service.
4. Listings shall be the names of individuals, businesses, clubs, associations, corporations or partnerships of customers or authorized users of exchange telephone service.
5. As an aid in identifying business customers, certain business or professional designations are furnished in connection with listings for business service. If, in the judgment of the Company, it is necessary in order to properly identify a listing, descriptive titles or designations may also be furnished in connection with listings of residence service. Business designations are not furnished in connection with listings of residence service.
6. Normally all listings will be spelled in full and common abbreviations will be used only with customer acceptance. Where more than one line is required to properly list a person or firm, no additional charge is made.
7. When a customer requests a listing which contains informative matter in addition to the name, standard designation, address, and telephone number, and the inclusion of this informative material results in additional lines, regular additional listing rates will apply to each such additional line at the rates, charges, terms and conditions specified in 5.7.1 of the Exchange and Network Services Price List No. 2.
8. Limitations concerning content of primary listings.
  - a. Any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification is not permitted.
  - b. The listing of a service, commodity or trade name will not be permitted except when the name of the service, commodity or trade name is the name or an integral part of the name under which the listed party is doing business.
  - c. Listings that include advertising, such as words describing a product or including the price of a product or service, are not permitted.
  - d. Names designed to alphabetize a customer's listing ahead of or near competitors' listings are not permitted.
  - e. Listings are not permitted which are offensive to good taste.

## **5. EXCHANGE SERVICES**

### **5.7 DIRECTORY SERVICES**

#### **5.7.1 DIRECTORY LISTINGS**

##### B.8. (Cont'd)

- f. Listings which are a subterfuge for illegal goods or services are prohibited.
- g. Evidence may be required in the form of canceled checks, letterheads, invoices, tax receipts, or other documents which, in the opinion of the Company, substantiates that a name is in fact the name under which business is regularly conducted.
- h. The Company may require evidence of consent to the use of any name other than that of the customer.

#### 9. Primary Listings

- a. The primary listing is the listing furnished, as a part of the exchange telephone service, in the directory of the service exchange. The name and address in a primary listing is ordinarily:
  - The person or firm contracting for exchange telephone service
  - A joint user
  - A party for whom the exchange telephone service was contracted for by another party
  - The name under which a firm regularly conducts business
  - Two individuals residing at the same address, with the same or different surname and given names. Each given name, for purposes of this Tariff, is defined as any combination, not to exceed two, of the following:
    - First name
    - Middle name
    - Initial
    - Nickname

An additional listing reversing the order of the individuals' names may be obtained at the rates for regular additional listings as specified in rates following and in the Exchange and Network Services Price List No. 2. The restriction of no more than two given names applies only to listings involving two individuals' names.

**5. EXCHANGE SERVICES**

**5.7 DIRECTORY SERVICES**

**5.7.1 DIRECTORY LISTINGS**

B.9.a. (Cont'd)

When two or more lines serve a customer in a group arranged for a "hunting" operation, each group of lines is considered one telephone number and is entitled to only one primary listing. The primary listing for a joint user may include any one of the telephone numbers serving the associated customer.

- b. Except as outlined above, a primary listing is provided with each main line associated with Business, Residence, PAL Service, Rural Service Station, Automatic Call Distribution, and Order Turret services, with each Joint User, and for Night Terminal Service. One primary listing per system is provided for Branch Exchange, Centrex, Automatic Call Distribution and Order Turret Systems. One primary listing per customer is furnished with Group Use Exchange Service.
- c. One free directory listing will be provided for 800 Serviceline Option. Additional directory listings will be provided at applicable additional listing rates shown herein.
- d. If a customer or joint user has both business and residence service, the primary residence listing may be indented under the business listing without repeating the name.

**5. EXCHANGE SERVICES**

**5.7 DIRECTORY SERVICES**

**5.7.1 DIRECTORY LISTINGS**

B. Terms and Conditions (Cont'd)

10. The following exceptions are furnished without charges as Semi-Private Directory Service.
  - Special Reverse Charge Toll Service.
  - Foreign Exchange Service where the customer is also furnished Local Exchange Service.
  - Any service furnished to the same customer which is in addition to a published service, providing the additional service is in the same name and is furnished either in the same exchange or in an exchange in which directory listings are intersorted with those of the exchange in which the published listing appears.
  - Service to a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the PBX or pay telephone service furnished to the hotel, hospital, retirement complex, apartment house, boarding house or club.
  - Inward Wide Area Telecommunications Service.