

6. MESSAGE TELECOMMUNICATION SERVICE

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.1 APPLICATION

Message Telecommunications Service is that of furnishing facilities for telephone communication between telephones in different local service areas in accordance with the terms, conditions, rates and charges specified in this section. This service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Price List.

6.1.2 TERMS AND CONDITIONS

- A. Toll rates ascertained as herein outlined are the effective rates applying to the Message Telecommunications Service of the Company when both originating and terminating within the State of Minnesota and handled exclusively by this Company or jointly by this Company and its associated or connecting companies; and to the message toll telephone service of other companies when both originating and terminating within the State of Minnesota to the extent that this section is concurred in by such other companies.

- B. Service through Radio Carriers (as defined in Part 22 of the F.C.C. Rules)

Service is available to and from customers of a Radio Carrier with which arrangements have been made for the interchange of telephone traffic and is furnished through interconnecting equipment and local connecting facilities provided by the Company.

The rates for Radio Carrier are the rates set forth in this Section for two-point service. The rate center of the Radio Carrier is the wire telephone rate center of the Company serving exchange. An additional charge which the Radio Carrier bills to and collects from its customer is applicable to the remainder of the haul as set forth in the Radio Carrier's tariff on file with the Minnesota Public Utilities Commission.

- C. The service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS (CONT'D)

- D. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

The Company's liability, if any, for its willful misconduct is not limited by this Price List. With respect to any other claim or suit, by a customer or by any others, for damages associated with any aspect of the provision of service (including the failure to reach a called station), the Company's liability, if any, shall not exceed an amount equal to the initial period charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustments that may otherwise be appropriate.

When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

- E. The Company will pay the nonrecurring Primary Interexchange Carrier (PIC) change charge of \$5.00 for any end user or any Payphone Service Provider who selects Qwest Corporation as their intraLATA toll carrier.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls

Charges apply according to the class of call the calling customer selects as defined below.

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station applies when the operator:

- Records the calling telephone for areas without recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.
- Records a special identification number, issued by the Company for its billing purposes to students who reside in dormitories of colleges or universities equipped for School Centrex Service, for a call placed from a dormitory station.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

2. Customer-Dialed Calling Card (Mechanized)

Applies to Station-to-Station calls where automatic recording equipment is available and the person originating the call dials zero, the telephone number desired and the calling card or special billing number. This also applies to Station-to-Station calls where automatic recording equipment is not available and the person originating the call dials zero, the telephone number desired and the calling card or special billing number is recorded by the operator. This also includes calls placed from PALs.

3. Operator-Assisted Station-to-Station

Partially-Assisted

Applies when the customer dials the terminating number and calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number, and operator-assisted calling card. This also applies to calls placed from PALs.

Fully-Assisted

Applies when the customer elects to have the operator place the entire station-to-station call for them. This also applies to calls placed from PALs.

4. Operator-Assisted Person-to-Person

Partially-Assisted

Applies when the customer dials the terminating number and names the particular party to be reached, agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time. The party may be a person, station, department or office reached through a PBX attendant. This also applies to calls placed from PALs.

Fully-Assisted

Applies when the customer elects to have the operator place the entire person-to-person call for them. This also applies to calls placed from PALs.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

5. Charges

a. Payphone Surcharge

Applies to all Qwest Corporation carried non coin calls (ie. billed to a third party, calling card, or collect) placed from pay telephones. This charge is in addition to all other applicable charges.

b. Operator-Assisted Charges

The following charges apply in addition to the established MTS rates.

	CHARGE
• Customer-Dialed Calling Card (Mechanized)	\$0.80
• Operator-Assisted Station-to-Station	
- Partially-Assisted	2.25
- Fully-Assisted	3.40
• Operator-Assisted Person-to-Person	
- Partially-Assisted	4.90
- Fully-Assisted	6.05
• Payphone Surcharge	0.55

B. Billing or Collection of Charges

1. Charges for all classes of telephone calls are billed against or collected from the calling telephone in all cases, except that upon request toll charges may be billed against or collected from:

- The called telephone, i.e., charges reversed, if the charges are accepted at the called station, or;
- A third telephone different from the calling and called telephone, or;
- A Company calling card account, or;
- A special billing number (special billing codes provided by the Company for identification purposes).
- Charges for a collect call received at a pay telephone, utilizing Smart PAL, must be billed to a calling card or third party number, or the call may be reoriginated from the called station.

The regularly established rates apply except as indicated in the rate tables following.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

B. Billing or Collection of Charges (Cont'd)

2. The terms and conditions governing the connection of customer-provided terminal equipment and communications systems in Section 2 of the Exchange and Network Services Tariff are hereby made a part of this Price List except as otherwise provided herein.

C. Per Minute Rates

1. The rates per minute shown in the rate table in F.1., following, are for a connection of one minute or any fraction thereof.
2. Timing of Messages
 - a. The rate charged is determined by the date, day and time (standard or daylight savings) at the rate center of the calling station. The charge for the initial minute is the rate applicable for the rate period in which the message connect time occurs. The charge for each additional minute of usage is the rate applicable for the rate period in which the beginning of each additional minute occurs.
 - b. On station-to-station calls, chargeable time begins when connection is established between the calling telephone and the called telephone, Radio Carrier mobile radio system or branch exchange system.
 - c. On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
 - d. Chargeable time ends when the connection is terminated at any point.
 - e. Chargeable time does not include time lost because of faults or defects in the service.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE (CONT'D)

D. Method of Applying Rates

1. Message Telecommunications Service rates between points in the State of Minnesota may be based on the airline distance between rate centers, if appropriate for certain applications, e.g., Optional Service Offerings. See F.1., following, for rates for basic MTS calls. In general, each city, town or locality is designated as a rate center. Those localities not so designated are assigned a nearby rate center or the rate center of the central office serving the locality.
2. The charge for a message paid for by coin deposit in a Smart PAL pay telephone is the sum, rounded to the nearest multiple of \$0.05, of the appropriate initial period rate and additional minute charges.

E. Determination of Airline Mileages

1. For the purpose of determining airline mileages, vertical and horizontal grid lines have been established across the State of Minnesota. The spacing between adjacent vertical grid lines and between adjacent horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1 (approximately 0.3), expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in 3., following.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

E. Determination of Airline Mileages (Cont'd)

2. A list of rate centers and their V-H coordinates is available in Room 395, 200 South 5th Street, Minneapolis, Minnesota.
3. Message toll telephone service airline mileages are computed as follows:
 - a. Obtain the "V" and "H" coordinates for each rate center.
 - b. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates. The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
 - c. Divide each of the differences obtained in b. by three, rounding each quotient to the nearest integer.
 - d. Square the two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in c. by three and repeat step d. Repeat this process until the sum of the squares obtained in d. is less than 1778.
 - e. The number of successive divisions by three in steps c. and d. determines the value of "N". Multiply the final sum of the two squares obtained in step d. by the multiplier specified in the following table for this value in "N", following:

N	MULTIPLIER	MINIMUM RATE MILEAGE
1	0.9	—
2	8.1	41
3	72.9	121
4	656.1	361

- f. Obtain square root of product in e. and, with any resulting fraction, round up to next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in e. preceding, the minimum rate mileage corresponding to the "N" value is applicable.

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6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

E.3. (Cont'd)

g. EXAMPLE:

The message rate distance is required between St. Cloud, Minnesota and Fergus Falls, Minnesota.

	V	H
(a) St. Cloud	5721	4705
Fergus Falls	<u>5692</u>	<u>5032</u>
(b) Difference	29	327

(c1) Dividing each difference by three and rounding to the nearest integer = 10 and 109

(d1) Squaring integers and adding,	10	x	10	=	100
	109	x	109	=	<u>11,881</u>
Sum of squared integers					11,981

Sum of squared integers is greater than 1777, so divide integers in (c1) by three and repeat (d1).

(c2) Dividing integers in (c1) by three and rounding = 3 and 36

(d2) Squaring integers and adding,	3	x	3	=	9
	36	x	36	=	<u>1,296</u>
Sum of squared integers					1,305

Sum of squared integers is less than 1778 and was obtained after two successive divisions by three; therefore, "N" = 2.

(e) Multiply final sum of squared integers by factor 8.1 (Corresponding to "N" = 2)		1,305		
	x	<u>8.1</u>		
	10,570.5			

(f) Square root of 10,570.5 = 102 and a fraction, which is rounded up to 103 miles (fractional miles being considered full miles). The 103 miles is larger than the minimum of 41 miles applicable when "N" = 2, so the message rate distance is 103 miles.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

F. Charge Determination (Cont'd)

3. The following table indicates the appropriate times for the day, evening and night/weekend rate periods.

	MON	TUE	WED	THU	FRI	SAT	SUN
8:00 AM to 5:00 PM[1]	Day Rate Period						
5:00 PM to 11:00 PM[1]	Evening Rate Period						Eve. Rate
11:00 PM to 8:00 AM[1]	Night and Weekend Rate Period						

The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.

[1] To, but not including.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE (CONT'D)

G. Hearing or Speech Impaired Persons Discount

1. Description

The Hearing or Speech Impaired Persons Discount is made available to disabled residence customers for communications within the State of Minnesota. The customer will receive, upon written application to the Company, a 50% discount on all calls over the established MTS rates in effect. This discount also applies to holidays.

Disabled persons are customers who have been certified to the Company as having a hearing or speech impairment which necessitates that they communicate by a Telecommunications Device for the Deaf (TDD) - sometimes referred to as a teletypewriter or other device.

2. Terms and Conditions

- a. This discount does not apply to any applicable operator service charges.
- b. The service may be suspended only when the main line service with which it is associated is temporarily suspended.
- c. For a customer with more than one line or trunk, certification is required for each line or trunk to be included regardless if the lines or trunks are billed to the same building number or billed separately.
- d. Billing period under the service will be determined by the billing date. The customer has the option of enrolling in or withdrawing from the service at either the beginning or ending of the billing period. There will be no billing of fractional amounts.
- e. Customers subscribing to the Hearing or Speech Impaired Persons Discount may not subscribe at the same time to the Circle Calling Rate Break, the Community Calling Plan or the Calling Connection Plans.
- f. Nonrecurring charges do not apply for enrolling or withdrawing from the service.
- g. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (CONT'D)

6.2.3 1-800 CALLING SERVICE

A. Description

1-800 Calling Service provides the customer access to an interactive voice response platform via a 1-800 number. The customer will be able to select one or more features. Two pricing options are available.

B. Terms and Conditions

1. This Service can be used to select one or more of the following features and one billing option.

Alternately Billed IntraLATA Calling

Billing Option 1 allows the customer to use the 1-800 number to place alternately billed intraLATA calls at a special rate that is not sensitive to distance, time of day, or day of week. Operator service charges specified in C., following, apply.

Billing Option 2 allows the customer to use the 1-800 number to place alternately billed intraLATA calls at special rates that are not sensitive to distance, time of day, or day of week. Billing Option 2 differs from Billing Option 1 in that the customer elects a higher per minute rate, in lieu of paying an operator service charge for non-operator assisted calls.

(D)

Directory Assistance

Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212).

(C)
(C)

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE

B. Terms and Conditions (Cont'd)

2. Operator Service Charges

Charges for the following services may apply in addition to the 1-800 number MTS, local or optional feature charge, as specified in C., following. These charges apply according to the type of call the customer places and the pricing option they choose.

Mechanized Station-to-Station

Applies when the customer chooses Option 1 and dials the 1-800 number to place an entirely mechanized calling card call which requires no operator assistance. This also applies to calls placed from pay telephones.

Operator-Assisted

- **Partially-Assisted Station-to-Station**

Applies when the customer dials the 1-800 number, the terminating number and calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number, and operator-assisted calling card. This also applies to calls placed from pay telephones.

- **Fully-Assisted Station-to-Station**

Applies when the customer dials the 1-800 number and elects to have the operator place the entire call for them. This also applies to calls placed from pay telephones.

- **Operator-Assisted Person-to-Person**

Applies when the customer dials 1-800 number and names the particular party to be reached by an operator. This also applies to calls placed from pay telephones. The party may be a person, station, department or office reached through a PBX attendant.

Person-to-Person also applies when the calling party cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE

B. Terms and Conditions (Cont'd)

3. The 1-800 number MTS rates are for a connection of one minute or any fraction thereof. The initial period of the call is billed at the full minute rate and each additional period is billed in 60 second increments. (C)
4. Customers may use the 1-800 number for local calls at the flat rate specified in C. If operator assistance is required, the partially-assisted, fully-assisted or person-to-person service charge applies, in addition to the local message charge.
5. Directory Assistance charges specified in 6.2.4, following, do not apply to customers obtaining Directory Assistance through 1-800 Calling Service.
6. The class of calls in 6.2.1.A., preceding, do not apply to calls placed using 1-800 Calling Service in this section.
7. Pay Telephone Charge

The Pay Telephone Charge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800 Calling Service charges.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE (CONT'D)

C. Charges

1. MTS Charge

	RATE PERIOD		
	INITIAL (60 SEC.)	ADD'L. (60 SEC.)	
• Option 1, per call[1]	\$0.20	\$0.20	(C) (C)
• Option 2, per call			
- Mechanized Station-to-Station call			
- Business	0.25	0.25	(C)
- Residence	0.30	0.30	(C)
- Operator Assisted call	[2]	[2]	
2. Local Message Charge[3]	CHARGE		
• Per call		\$0.50	
3. Directory Assistance[4]			(C)
• Per call		\$0.95	(C) (D)

[1] The mechanized service charge also applies. If operator assistance is required, appropriate operator service charges apply in lieu of the mechanized service charge.

[2] Option 1 charges apply.

[3] If operator assistance is required, the appropriate operator service charge applies, in addition to the local message charge.

[4] The mechanized service charge also applies.

(D)

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE

C. Charges (Cont'd)

4. Operator Service Charges

CHARGE

• Mechanized Station-to-Station

- Option 1 \$0.80 (R)
- Option 2 —

• Operator Assisted

- Partially-Assisted Station-to-Station 1.25
- Fully-Assisted Station-to-Station 2.25
- Operator-Assisted Person-to-Person 3.00

5. Pay Telephone Charge

- Per completed call[1] 0.26

[1] This charge is in addition to all other applicable charges listed for 1-800 Calling Service.

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS (CONT'D)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Services Provided to Company End Users

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this Price List apply when a customer within the State of Minnesota, subject to State of Minnesota tariffs on file with the Minnesota Public Service Commission, requests the telephone numbers of other customers.

1. Terms and Conditions

Rates specified in C., following are not applicable to:

- a. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephones in the majority of the patient rooms.
- b. Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- c. Calls billed to residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including licensed doctors and nurses, ophthalmologists, optometrists, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Services Provided to Company End Users (Cont'd)

2. Allowances

- a. There are no call allowances for Directory Assistance unless otherwise specified in A.1 preceding.

3. Rates and Charges

	CHARGE[1]
• Each call dialed directly by the customer	\$1.99 (I)
• Requests placed through the operator when normal Directory Assistance is available[2]	0.95

[1] Maximum of two requests per call.

[2] Applies in addition to the Directory Assistance charge.

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE (CONT'D)

B. National Directory Assistance Service

1. Description

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

2. Terms and Conditions

- a. There are no call allowances or exemptions for National Directory Assistance customers.
- b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local Directory Assistance service area, the charge in 3., following, applies.
- c. A maximum of two requested telephone numbers are allowed per call.
- d. This service may be alternately billed. Appropriate service charges specified in 6.2.1 of the Exchange and Network Services Tariff apply, in addition to the National Directory Assistance charge.

3. Charges

- a. Charges apply when the customer direct dials and is connected to the National Directory Assistance Service.
- b. Charges also apply to each call placed to National Directory Assistance from a Public Access Line.
- c. In locations (including Public Access Lines) where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges specified in 6.2.1 of the Exchange and Network Services Tariff apply, in addition to the following Directory Assistance Charge.

CHARGE

- Each call dialed directly by customer \$1.99 (I)

[1] Rate was effective as of September 1, 2009.