

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Selective Call Forwarding

Allows a customer to establish and modify a list of telephone numbers whereby calls originating from numbers on the list can be forwarded to a local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of telephone numbers that trigger the Call Waiting tone when the customer's line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer's Voice Mail.

Speed Calling

Allows a customer to dial frequently called numbers by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in an 8 number or 30 number capacity and can include local and long distance telephone numbers. The lists may be established and changed by the customer.

Three-Way Calling

Allows customers to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party's telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately. Three-Way Calling is available on a pay per use basis or a monthly subscription basis.

(M)

(M) Material moved to 105.4.3.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Warm Line Service

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

Wireless Extension

A wireline forwarding service that works with a customer's wireless service. When a call is placed to the wireline number, it is automatically forwarded to a designated wireless number if the handset is turned on. If the wireless handset is turned off or is busy, the call rings at the wireline number and is not forwarded. In addition, any call coming from the designated wireless number to the wireline number will not be forwarded back to the wireless number. If the Wireless Extension customer has Voice Mail Service and the wireless handset is on, and the wireless handset is busy or the call is not answered, the customer can choose to have calls forwarded to the mailbox instead of the wireline number.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES (CONT'D)

B. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restriction that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like. (C)
2. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company. (C)
3. Call Forwarding - Variable can be provided on business lines under the following conditions: (N)
 - a. Multiple calls can be simultaneously forwarded to a number outside the central office where technically feasible.
 - b. When a business utilizes a Multiline Hunt Group, only the first telephone number can be call forwarded. In addition, since any station on the system that has access to the central office line can change or remove the activation of Call Forwarding - Variable, the Company is not responsible for any changes to the call forwarded number.
 - c. When a business utilizes a Series Hunt Group, the Call Forwarding – Variable feature can be installed on each telephone number in the group. To activate the feature the station must access the line associated with the specific telephone number.
4. Where any Custom Calling Service is provided on a Measured Service line, usage charges as specified in the Exchange and Network Services Tariff will apply to all calls placed by such features, including, but not limited to, those using Call Forwarding features, Call Transfer, Continuous Redial, Last Call Return and Three-Way Calling. (N)
5. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features. (T)

(M)
(M1)

(M) Material moved to Page 43.1.

(M) Material moved to Page 43.2.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

6. Where any Custom Calling feature causes or permits a call to be placed to a telephone number out of the local calling area, all toll charges will apply at the rates and terms established by the interexchange carrier providing the facilities to carry the call. (N)

7. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications. (N)

8. Due to technical limitations, customers may not purchase the following on the same line: (C)(M)
 - One-digit Abbreviated Access service and Speed Call 8.
 - Two-digit Abbreviated Access service and Speed Call 30.
 - More than one Abbreviated Access Service. (C)

9. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user. (T)

10. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling-8 number capacity will only have 6 number capacity available for their use. (T)(M)

(M) Material moved from Page 43.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

11. The predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order. (T)(M)
12. A line equipped with Hot Line Service can be used for incoming calls but, cannot place outgoing calls to any number other than the preprogrammed number. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service. (C)
(C)
13. Customers of Caller Identification Name and Number or Caller Identification Number may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services. (T)
(M)

(M) Material moved from Page 43.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

14. Hot Line Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service. (D)
(T)
15. Where technology permits, the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order. (T)
16. The timing delay period before automatic dialing begins is specified except through the issuance of a service order. (T)
17. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting. (T)
18. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting. (T)
19. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the time delay period ends. (T)
20. Warm Line Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service. (M)
21. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product.

(M) Material moved to Page 47.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

22. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, *QWEST* will attempt to verify that requests for these services are being made by the subscriber of record, not unauthorized parties. (T)

The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

- No International numbers - only United States NPAs allowed.
 - No 700, 800, 900 or 950.
 - No N11 or 555-1212.
 - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 1-XXX+01+).
 - No speed dial codes or customized dialing plans.
 - No third-number billed calls.
 - A limit of four (4) destination changes per hour.
23. Last Call Return, Continuous Redial and Three-Way Calling are available on a monthly subscription basis or a pay per use basis. The pay per use pricing options will be available where facilities permit. The total pay per use billing will not exceed \$7.60 for each service, per line. Customers may request the removal of these services at any time, at no charge. During the first 30 days of availability to the customer, customers who invoke these pay per use services will not be charged. (C)
24. Customers subscribing to Call Waiting Identification, *CALLER ID WITH PRIVACY* +, Caller Identification - Name and Number must have a properly connected and operating Caller ID unit. (C)
(D)
(C)
(C)
25. The Company does not assure the accuracy in the name and/or number delivered to the customer in conjunction with Caller ID or Last Call Return. The Company is not liable to any party for any error, omission, or mistake. The Company will use its best efforts to correct errors over which it has control when notified of such errors in writing but, not where errors are due to databases provided or created by others. Some calls may not display name and/or number information including, but not limited to, those from callers who block their information, calls from other networks and calls from certain types of customer provided equipment. (N)
26. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with *CALLER ID WITH PRIVACY PLUS* then the line cannot be equipped with Anonymous Call Rejection. (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

27. *I-CALLED* service has blocking capabilities. Customers may block originating and/or terminating *I-CALLED* calls. If a customer places an *I-CALLED* call to a blocked number, there will be no charge. (T)
28. *I-CALLED* is not available on the following types of originating services: (T)
- Centrex type services;
 - Public Telephone service;
 - PBX trunks;
 - Cellular;
 - Operator assisted.
29. *I-CALLED* is not available on calls to special access numbers, including but not limited to: 800, 888, 900, 976 and N11. (T)
30. *I-CALLED* is limited to certain technologies. In addition, in order for the service to work, the calling party and the called party must either be served from the same central office or served from central offices which are linked by facilities that can send the recorded name and telephone number. *I-CALLED* will only work on intraLATA calls. (T)
31. Call Trace allows a called party to initiate an automatic trace of the last call received. After receiving a harassing call, the customer must hang up and dial the code for Call Trace (*57, 1157 for rotary telephones) prior to receiving another incoming call. After dialing the code, the customer receives a recording that indicates the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording also gives the customer a toll free 800 number to call for further action. The number is that of the Call Information Center. There the customer may speak to a trained representative about the harassing call. (T)

The representative advises the customer that the originating telephone numbers of calls identified as harassing shall be released only to investigative or law enforcement officers. Under no circumstances is this information given directly to the customer. The representative shall then develop additional facts to assist the customer to resolve the issue, and is able to verify that this is the third successful trace to the same number. The circumstances determine the best course of action, and this may include suggesting other services available to deal with the problem, attempting to contact the traced party or referring the customer directly to law enforcement.

Information on originating telephone numbers identified as harassing are released verbally to law enforcement. To obtain records, a subpoena is necessary.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES (CONT'D)

C. Rates and Charges

1. The following rates and charges apply in addition to all other rates and charges applicable to the associated line. (T)
2. For purposes of promotions, the following rates and charges may be waived. See Section 16 for promotions currently in effect. (T)
3. The nonrecurring charge will apply to change the predetermined number associated with Easy Access. (T)
4. The nonrecurring charge will not apply to add Easy Access to a line equipped with *CUSTOMCHOICE*. (T)
5. Nonrecurring charges will not apply to discontinue all Custom Calling features, or to change from Caller Identification to *CALLER ID WITH PRIVACY* +. (T)
6. When one or more of the Custom Calling features are installed or changed on the same line at the same time, one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies. (T)(M)
7. When, at the request of the customer, additions or changes in existing Custom Calling Services are made, the nonrecurring charge applies. (T)(M)
8. Business, per line equipped with: (T)

BUSINESS	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Abbreviated Access, one-digit			
- Each shared speed call list	EV5	\$10.00	\$20.00
- Each line arranged	EV4	10.00	0.50
• Abbreviated Access, two-digit			
- Each shared speed call list	EV9	10.00	30.00
- Each line arranged	EV8	10.00	0.50

(M) Material moved from Page 44.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.8. (Cont'd)

BUSINESS	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding			
- Busy Line (Expanded)	FBJ	\$10.00	\$3.00
- Busy Line (External)	EVB	10.00	3.00
- Busy Line (Overflow)	EVO	10.00	4.00
- Busy Line (Programmable)	ERB	10.00	5.50
- Busy Line/Don't Answer (Expanded)	FVJ	10.00	5.00
- Busy Line (External)/ Don't Answer	EVF	10.00	5.00
- Busy Line (Overflow)/ Don't Answer	EVK	10.00	5.50
- Don't Answer	EVD	10.00	3.00
- Don't Answer (Expanded)	FDJ	10.00	3.00
- Don't Answer (Programmable)	ERD	10.00	4.50
- Variable	ESM	10.00	6.00 (I)
- No Call Completion Option	FOQ	10.00	—

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.8. (Cont'd)

BUSINESS	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Rejection	NSY	10.00	\$ 6.00 (I)
• Call Transfer	EO3	10.00	7.00
• Call Waiting	ESX	10.00	8.00
• <i>CALLER ID WITH PRIVACY</i> +	N6S	10.00	11.50
• Caller Identification - Name and Number	NNK	10.00	10.00
• Caller Identification - Number	NSD	10.00	10.00
• Continuous Redial	NSS	10.00	4.50 (I)
• Dial Call Waiting	WDD	10.00	2.15
• Dial Lock	OC4	10.00	3.95
• Directed Call Pick Up	PUN	10.00	1.00
• Directed Call Pick Up With Barge-In	PUQ	10.00	1.00
• Distinctive Alert	DHA	10.00	1.00
• Do Not Disturb	D7T	10.00	3.95
• Easy Access	SQAVX	10.00	0.98

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.8. (Cont'd)

BUSINESS	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Hot Line Service	HLA	\$15.00	\$ 2.00
• <i>NO SOLICITATION</i>	SB5	10.00	6.95
• Last Call Return	NSQ	10.00	5.50 (I)
• Priority Call	NSK	10.00	5.00
• Remote Access Forwarding	AFD	10.00	9.00
• Scheduled Forwarding	ATF	10.00	10.00 (I)
• <i>SECURITY SCREEN</i>	RV1	10.00	2.95
• Selective Call Forwarding	NCE	10.00	5.50 (I)
• Selective Call Waiting	S7W, S7Y	10.00	8.00
• Speed Calling			
- Capacity of 8 preselected numbers	E8C	10.00	4.50
- Capacity of 30 preselected numbers	E3D	10.00	5.50
• Three-Way Calling	ESC	10.00	6.00 (I)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.8. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Warm Line Service	WLS	\$15.00	\$2.50
• Wireless Extension	HME	10.00	4.95
• Two Custom Calling Services:			
- Call Waiting, Call Forwarding-Variable	ES7	10.00	7.50
- Call Waiting, 3-Way Calling	ER9	10.00	7.50
- Call Waiting, 8# Speed Calling	ES6	10.00	6.00
- Call Waiting, 30# Speed Calling	ESW	10.00	6.50
- Call Forwarding-Variable, 8# Speed Calling	ER3	10.00	6.00
- Call Forwarding-Variable, 30# Speed Calling	ER4	10.00	6.50
- Call Forwarding-Variable, 3-Way Calling	ER5	10.00	7.50
- 8# Speed Calling, 3-Way Calling	ER6	10.00	5.50
- 30# Speed Calling, 3-Way Calling	ER7	10.00	6.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.8. (Cont'd)

(T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Three Custom Calling Services:			
- Call Waiting, Call Forwarding-Variable, 3-Way Calling	ETC	\$10.00	\$11.50
- 8# Speed Calling, Call Waiting, Call Forwarding-Variable	ESA	10.00	10.00
- 8# Speed Calling, 3-Way Calling, Call Forwarding-Variable	ESR	10.00	9.50
- 8# Speed Calling, 3-Way Calling, Call Waiting	ET8	10.00	9.50
- 30# Speed Calling, 3-Way Calling, Call Forwarding-Variable	ESB	10.00	10.00
- 30# Speed Calling, Call Waiting, Call Forwarding-Variable	ESG	10.00	10.50
- 30# Speed Calling, Call Waiting, 3-Way Calling	ET3	10.00	10.00
• Four Custom Calling Services:			
- 8# Speed Calling, Call Waiting, 3-Way Calling, Call Forwarding-Variable	ES3	10.00	13.50
- 30# Speed Calling, Call Waiting, 3-Way Calling, Call Forwarding-Variable	ES5	10.00	14.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

9. Residence, per line equipped with:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Abbreviated Access, one-digit, each line arranged	EV4	\$6.00	\$0.50
• Abbreviated Access, two-digit, each line arranged	EV8	6.00	0.50
• Call Curfew	RCU	6.00	3.95
• Call Forwarding			
- Busy Line (Expanded)	FBJ	6.00	0.30
- Busy Line (Overflow)	EVO	6.00	0.30
- Busy Line (Programmable)	ERB	6.00	1.85
- Busy Line/Don't Answer (Expanded)	FVJ	6.00	0.85
- Busy Line (Overflow)/ Don't Answer	EVK	6.00	0.85
- Don't Answer	EVD	6.00	0.65
- Don't Answer (Expanded)	FDJ	6.00	0.65
- Don't Answer (Programmable)	ERD	6.00	2.60
- Variable	ESM	6.00	5.00 (I)
- No Call Completion Option	FOQ	6.00	—

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.9. (Cont'd)

RESIDENCE	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Rejection	NSY	\$6.00	\$ 5.50 (I)
- Discounted[1]	—	6.00	3.00
• Call Transfer	EO3	6.00	6.50 (I)
• Call Waiting	ESX, N2W	6.00	7.00
• <i>CALLER ID WITH PRIVACY</i> +	N6S	6.00	10.75 (I)
- Discounted[2]	—	—	2.95
• Caller Identification - Name and Number	NNK	6.00	9.00 (I)
• Caller Identification - Number	NSD	6.00	9.00
• Continuous Redial	NSS	6.00	4.00 (I)
• Dial Call Waiting	WDD	6.00	2.15
• Dial Lock	OC4	6.00	3.95
• Directed Call Pick Up	PUN	6.00	1.00
• Directed Call Pick Up With Barge-In	PUQ	6.00	1.00
• Distinctive Alert	DHA	6.00	1.00
• Do Not Disturb	D7T	6.00	3.95

[1] Discounted rate applies when this feature is added as an additional feature with *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home.

[2] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.9. (Cont'd)

RESIDENCE	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Easy Access	SQAVX	\$ 6.00	\$0.98
• Hot Line Service	HLA	15.00	2.00
• <i>NO SOLICITATION</i>	SB5	6.00	6.95
• Last Call Return	NSQ	6.00	5.00 (I)
• Priority Call	NSK	6.00	4.50
• Remote Access Forwarding (Call Following)	AFM	6.00	6.00
• Scheduled Forwarding	ATF	6.00	7.00 (I)
• <i>SECURITY SCREEN</i>	RV1	6.00	2.95
• Selective Call Forwarding	NCE	6.00	5.00 (I)
• Selective Call Waiting	S7W, S7Y	10.00	7.00 (I)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.9. (Cont'd)

RESIDENCE	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Speed Calling			
- Capacity of 8 preselected numbers	E8C	\$ 6.00	\$ 3.50 (I)
- Capacity of 30 preselected numbers	E3D	6.00	4.50
• Three-Way Calling	ESC	6.00	4.50 (I)
• Warm Line Service	WLS	15.00	2.50
• Wireless Extension	HME	6.00	4.95
- Discounted[1]	—	—	3.95

[1] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

	CHARGE	
10. Custom Calling Services, per occurrence		(T)
• Call Trace, Pay per use basis per activation[1]		(T) (T)
- Business	\$1.00	
- Residence	1.00	
• Continuous Redial, Pay per use basis per activation[2]		(T) (T)
- Business	0.95	
- Residence	0.95	
• Last Call Return, Pay per use basis per activation[3]		(T)
- Business	0.95	
- Residence	0.95	
• Three-Way Calling, Pay per use basis per activation[4]		(T) (T)
- Business	0.95	
- Residence	0.95	
• <i>I-CALLED</i> , Pay per use basis per activation		(T)
- Business	0.95	
- Residence	0.95	

[1] Pay per use charge will not apply if the trace is not successful. (C)

[2] Pay per use charge applies per activation regardless of whether the call is completed. (N)

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation. (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

11. The following charges apply to residence telephone service where a member of the customer's household has been certified by a qualified authority as having a disability that requires the use of 8# Speed Calling for placing telephone calls. A qualified authority is defined as including licensed doctors and nurses, ophthalmologist, optometrists, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States. (T)

For purposes of promotions, the following rates and charges may be waived. See Section 16 for promotions currently in effect.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
Per line equipped with:			
• 8# Speed Calling	E8CDX	\$6.00	\$1.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.4 MARKET EXPANSION LINE SERVICE

A. Description

MARKET EXPANSION LINE (MEL) provides a service feature whereby a call placed from a station to a customer's telephone number in one central office is automatically forwarded by Company central office equipment to another customer designated station. MEL is offered for Local Exchange Service only where, in the Company's judgment, central office equipment and facilities allow a Measured Service offering.

B. Terms and Conditions

1. One listing in the white and yellow page directories covering the exchange in which the call forwarding central office is located is provided with this service.
2. MEL is offered subject to the availability of facilities.
3. Identification of the Originating telephone number will not be provided to MEL customers.
4. Transmission may vary depending on the routing required thus MEL is not represented as suitable for transmission of data.
5. MEL is provided on the condition that the customer subscribe to sufficient features or facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional MEL features or facilities are needed to avoid interference with or impairment of services offered by the Company, the customer will be required to subscribe to such additional features or facilities. In the event the customer refuses to subscribe to adequate MEL features or facilities the service shall be subject to termination.
6. The calling party is responsible for charges associated with calls between the originating telephone and the call forwarding location. The MEL customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating telephone. On local calls, the MEL customer is responsible for the payment of applicable Measured Service usage charges.
7. MEL is available to customers with a Telecommunications Device for the Deaf (TDD) who change or disconnect their service. Charges for MEL will be waived for a period of 90 days.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE SERVICE (CONT'D)

C. Rates and Charges

The following rates and charges apply for MEL Service in addition to the applicable usage charges specified in 5.2.1, preceding, for Measured Rate Service, specified in the Exchange and Network Services Tariff.

	USOC	NONRECURRING CHARGE[1,2]	MONTHLY RATE
• Per first access line	RCF	\$38.50	\$22.00 (I)
• Each additional line	RCA	38.50	22.00 (I)

[1] The nonrecurring charge associated with each additional line applies only if the additional line is installed on a subsequent order. There is no additional charge when it is installed on the same order as the first access line.

[2] When, at the request of the customer, a number change is requested for the number from which calls are forwarded, the number to which calls are forwarded or both, nonrecurring charges apply.