

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.13 LINE VOLUME ADVANTAGE

(C)

A. Description

1. *LINE VOLUME ADVANTAGE* is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3,000 participating lines across the Qwest region. *LINE VOLUME ADVANTAGE* is offered as a tiered plan with each tier having a Minimum Line Requirement.

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2. *LINE VOLUME ADVANTAGE* may be offered to business customers who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

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3. *LINE VOLUME ADVANTAGE* defines qualifying lines as the following:

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- Flat Rate Business Lines (1FB) with Hunting
- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus
- Add-A-Line
- *QWEST CHOICE* Business Prime

(N)

B. Terms and Conditions

1. Customers subscribing to *LINE VOLUME ADVANTAGE* receive discounts specified in 5.2.13.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.

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2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.

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3. Intercept Service will be provided on the main listed directory number.

4. *LINE VOLUME ADVANTAGE* is not available on Public Communication Service.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.13 LINE VOLUME ADVANTAGE

B. Terms and Conditions (Cont'd)

5. The discount level for *LINE VOLUME ADVANTAGE* is based on volume and a contract term of 2 years, 3 years, 4 years or 5 years.
6. Additional lines may be added, but will not affect the monthly discount level.
7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$.

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement.

A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment. A customer is not considered to be opting out if the customer moves to another Qwest service of equal or greater value.

8. The customer may move the physical location of all or part of the lines in *LINE VOLUME ADVANTAGE* to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:
 - Flat Rate Business Service (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line
 - *QWEST CHOICE* Business Prime
9. The Company may vary *LINE VOLUME ADVANTAGE* terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.13 LINE VOLUME ADVANTAGE (CONT'D)

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C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.
 2. Customers will not incur nonrecurring charges when switching existing basic business line service to *LINE VOLUME ADVANTAGE*. (T)
(C)
 3. Normal nonrecurring charges associated with the line apply when business lines are provided in association with the installation of new qualifying business lines or, the move of qualifying business lines from one location to another. (C)
(C)
 4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. *LINE VOLUME ADVANTAGE* will be provided at the following Stabilized Line discounts: (C)
- a. Flat Rate Business Service (1FB)[1]

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	30%	32%	34%	36%	
- 500 - 999	32%	34%	36%	38%	
- 1000 - 3000	34%	36%	38%	40%	

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b. *QWEST CHOICE* Business

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	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	10%	12%	14%	16%	
- 500 - 999	12%	14%	16%	18%	
- 1000 - 3000	14%	16%	18%	20%	

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[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.B. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.

(M) Material moved from Page 24.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.13 LINE VOLUME ADVANTAGE

C.4. (Cont'd)

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	20%	22%	24%	26%	
- 500 - 999	22%	24%	26%	28%	
- 1000 - 3000	24%	26%	28%	30%	(C)

d. Add-A-Line

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	5%	7%	9%	11%	
- 500 - 999	7%	9%	11%	13%	
- 1000 - 3000	9%	11%	13%	15%	(C)

e. *QWEST CHOICE* Business Prime

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(N)
- 50 - 499	20%	22%	24%	26%	
- 500 - 999	22%	24%	26%	28%	
- 1000 - 3000	24%	26%	28%	30%	(N)

(M) Material moved to Page 23.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.14 RESERVED FOR FUTURE USE

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[1] This page cancels Page 26, Release 1.

(N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.15 PURCHASE PLUS REWARD PLAN

A. Description

1. *PURCHASE PLUS REWARD* Plan is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.
2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the month-to-month rates of the following qualifying services.
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. A minimum of three and a maximum of twenty qualifying lines will be eligible for the local discount described in C.1., following. The three wireline minimum does not apply to customers also subscribing to certain qualifying Qwest Communications Corporation IP based services. (M) (C) (C)
2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.
3. This discount plan cannot be used in conjunction with *LINE VOLUME ADVANTAGE*.
4. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying line and/or package subscribed to by the customer under this plan.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.15 PURCHASE PLUS REWARD PLAN (CONT'D)

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

a. Discount for customers pending up to \$2,999 monthly. (N)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 1 to 3 Year QTA Term		
	1FB	
\$100 - \$499		10%
\$500 - \$999		15%
\$1,000+		20%
• 1 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
\$100 - \$499		20%
\$500 - \$999		25%
\$1,000+		30%
• 2 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
\$100 - \$499		25%
\$500 - \$999		30%
\$1,000+		35%

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.15 PURCHASE PLUS REWARD PLAN

C.1.a. (Cont'd)

(T)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
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- 3 Year QTA Term

QCB, QCB Plus
 Add-a-line and/or QCB Prime

\$100 - \$499	30%
\$500 - \$999	35%
\$1,000+	40%

- b. Discount for customers spending \$3,000 to \$25,000 monthly.

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 (N)

- 1 to 3 Year QTA Term

1FB

\$700 - \$1,399	10%
\$1,400 - \$2,499	15%
\$2,500+	20%

- 1 Year QTA Term

QCB, QCB Plus
 Add-a-line and/or QCB Prime

\$700 - \$1,399	20%
\$1,400 - \$2,499	25%
\$2,500+	30%

(N)

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(M) Material moved to 14.3.2.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.15 PURCHASE PLUS REWARD PLAN

C.1.b. (Cont'd)

(N)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
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- 2 Year QTA Term

QCB, QCB Plus
Add-a-line and/or QCB Prime

\$700 - \$1,399	25%
\$1,400 - \$2,499	30%
\$2,500+	35%

- 3 Year QTA Term

QCB, QCB Plus
Add-a-line and/or QCB Prime

\$700 - \$1,399	30%
\$1,400 - \$2,499	35%
\$2,500+	40%

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNKS AND NETWORK ACCESS REGISTERS

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

A Optional Features

Recurring charges specified for Direct-Inward-Dialing Systems include trunks and dial switching equipment to the extent required to meet Company call completion standards to handle incoming and originating local exchange, message toll, and intercommunicating telephone service and contemplate that telephone users generally will dial originating calls through to completion. Where customer call completion requirements impose additional equipment requirements on the Company equipment, additional charges as specified herein, or based on additional costs, shall apply. For Terms, Conditions, Rates and Charges see 5.3.4 of the Exchange and Network Services Tariff.

1. *CALL PLANNER*

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

b. Terms and Conditions

- (1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.
- (2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.
- (3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
 REGISTERS**

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

A.1.b. (Cont'd)

(4) The following are restrictions to forwarding destinations for *CALL PLANNER*:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900, 950 or 976.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(1) <i>CALL PLANNER</i>				(T)
• Per <i>DID</i> number	WH2	\$15.00	\$7.95	(T)
(2) Commercial Mobile Radio Service (CMRS) Providers[1]				(N) (N)
• Number Activation				(M)
- Charge for activating numbers				
- Per block of 20 numbers	NGS	31.37	-	
- Per block of 100 numbers	RC6BX	20.00	-	(M)

[1] Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers. (N)
(N)

(M) Material moved from Section 20.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services furnish the following capabilities to customers:

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Anonymous Call Rejection[1]

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

[1] Terms, Conditions, Rates and Charges can be found in the Exchange and Network Services Price List No. 1.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding

Busy Line (Expanded) - allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

Call Forwarding Busy Line (External)

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy.

Call Forwarding - Busy Line (Overflow)

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

Call Forwarding - Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding - Busy Line/Don't Answer (Expanded)

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

Call Forwarding - Busy Line (External)/Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the customer does not answer after a preset number of rings (where available).

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Busy Line (Overflow)/Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or if the customer does not answer after a preset number of rings.

Call Forwarding - Don't Answer

Allows a customer to have an incoming call forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

Call Forwarding - Don't Answer (Expanded)

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

Call Forwarding - Don't Answer (Programmable)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding - Variable

Allows a customer to forward incoming calls to another telephone number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded.

Call Forwarding - Variable - No Call Completion Option

An option of Call Forwarding - Variable that allows a customer subscribing to that feature to activate it without completing a call to the forward-to number.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Rejection

Allows a customer to establish and modify a list of telephone numbers that will enable the customer to reject call attempts originating from those telephone numbers. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

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Call Trace[1]

Allows a called party to initiate an automatic trace of the last call received by dialing *57 (1157 on rotary telephones) after the offending call. Call Trace information will be released only to law enforcement representatives. Under no circumstances is the information given to a customer who has activated *57 (1157), received a successful trace announcement and called the Call Information Bureau. The Call Information Center verifies that this is the third successful activation to the same number. They explain to the customer that a report has to be filed with the law enforcement agency and information is given to the law enforcement agency upon request. See B.31., following, for complete Call Trace procedures.

Call Transfer

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

[1] Terms, Conditions, Rates and Charges can be found in the Exchange and Network Services Tariff.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

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Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification - Number or Caller Identification - Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification - Number or Caller Identification Name and Number.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

CALLER ID WITH PRIVACY +

Provides a customer with Caller Identification - Name and Number functionality and, in addition, provides special handling for unidentified incoming calls and incoming calls marked "private".

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Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.

When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display "PRIVACY +" which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the "PRIVACY +" designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox.

(C)

Caller Identification - Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

Do Not Disturb

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line Service

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

I-CALLED

I-CALLED allows for callers who encounter a “ring no answer” condition to record their name and telephone number for future delivery to the called party. The service provides a voice prompt for the caller to enter a touch-tone command. Once callers record their name and number, *I-CALLED* will attempt to deliver the information to the called party by calling the called party periodically for a predetermined number of days, or until the called party answers, whichever comes first. When the called party answers the *I-CALLED* call, the recorded information will be played through twice to ensure the called party hears the information. The called party will also have the opportunity to replay the message if needed. This service is billed to the calling party on a per use basis.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer's serving central office. Numbers marked "Private" by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for limited period of time. When the called number becomes available a distinctive ring will alert the customer.

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Long Distance Alert

Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge.

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(N)

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily (may be disabled by the customer at any time if desired). A caller may press one, or stay on the line to complete the call connection.

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers' telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don't answer condition will be treated like any other incoming call.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Remote Access Forwarding (Call Following)

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United States, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customers' premises.

(M)

(M) Material moved to 105.4.3.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen private and unidentified calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number.

Callers placing a call from a private or blocked telephone number to a *SECURITY SCREEN* customer will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers placing a call from an unidentified number will be asked to enter a telephone number for identification purposes. The *SECURITY SCREEN* customer will hear a distinctive ring if the calling party input the data passed unless they subscribe to Custom Ringing Service.

Unidentified callers will hear a message indicating that the person they are calling does not accept unidentified calls. The calling party will be told to hang up if they are a solicitor. All other callers will be asked to input the telephone number they are calling from. Once the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer. The Caller ID unit will display one of the following:

- If the call is private or unavailable and the caller enters a ten-digit number from within Qwest's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).
- If the call is private or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.
- If the call is private or unavailable and the caller enters a ten-digit number outside of Qwest's territory, the display will read *SECURITY SCREEN* and the number the caller input.
- If the call is private or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).

A caller who chooses not to unblock their line or enter a number will be advised that their call could not be completed and the call will be terminated.