

5. EXCHANGE SERVICES

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(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Foreign Exchange Service

1. Basic Description

Foreign Exchange (FX) Service provides dial tone from a wire center in an exchange from which the customer is not normally served, or where the customer is located outside an exchange in unassigned territory. This service is available to either residence or business customers. While this service is available for resale by authorized resellers of FX Service, it may not be used as a vehicle for the sale of toll services.

2. Terms and Conditions

- a. Where facility conditions permit, the Company will provide FX Service at the rates shown herein. Where FX Service is furnished at remote or isolated locations, or where facilities are not available, or where unusual costs are involved, additional nonrecurring, construction, and/or monthly charges may apply.
- b. FX Service is normally furnished to a single customer premises. Where facility conditions permit, up to two additional points may be added.
- c. When a customer subscribes to local services and requests an extension in a foreign exchange, a Network Access Channel, Channel Performance and Transport Mileage, as specified for Foreign Exchange Service, will apply to the extension.
- d. FX Service is not furnished in connection with PAL services.
- e. Directory Listings
 - (1) One directory listing will be provided for FX Service in the exchange where the customer's dial tone is obtained.
 - (2) Additional listings will be furnished at regular rates and charges as specified in 5.7.1, following.
 - (3) Listings in other directories will be furnished at the regular rates for foreign listings as specified in 5.7.1, following.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

A.2. (Cont'd)

- f. FX Service will not be provided on the same circuit as Foreign Central Office (FCO) Service.
- g. Message toll rates are applicable in connection with FX Service when calls are placed to telephone numbers outside the local calling area of the dial tone wire center.
- h. Rates, Terms and Conditions associated with Directory Assistance apply and are set forth in 6.2.4, following.
- i. Use of service limitations, as delineated in Section 2 of the Exchange and Network Services Tariff, apply to FX Service.
- j. FX Service provides unlimited access to and from the local calling area of the foreign wire center.
- k. Rates and charges for all Optional Features and Functions are as specified in the appropriate Tariff or Price List.
- l. An Exchange Access line or trunk and a Network Access Channel apply for FX Service.
- m. The rates and charges for Main Line Service and PBX trunks are those in effect in the serving (foreign) exchange.
- n. In the case of Centrex main stations, the basic secondary location Centrex station rate schedule will apply at each FX station location in addition to mileage and/or incremental charges.
- o. Transport Mileage will be measured and rated from the customer's serving wire center to the remote wire center.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

A.2. (Cont'd)

p. Rate Categories

In addition to the Exchange Access line or trunk, the following rate categories apply for FX Service:

- Network Access Channel (NAC)

The Network Access Channel rate category provides for the communications path between the Demarcation Point and the serving wire center of that premises. One Network Access Channel charge applies per channel terminated at the Demarcation Point. This charge will apply even if the customer's Demarcation Point and the serving wire center are collocated in the same building. On certain services the Network Access Channel may be derived from an existing service.

- Channel Performance (CP)

The Channel Performance rate category provides the electronic equipment which is added to the Network Access Channel to provide the desired level of transmission performance. It modifies the circuit with the basic performance necessary for the circuit to function. If appropriate, it may also provide various signaling parameters to enhance the basic performance. Included as part of the Channel Performance is a Network Channel Interface (NCI) or demarcation point arrangement which defines the technical characteristics at the interface between the customer and the Company. One Channel Performance charge will apply per channel terminated at the Demarcation Point on the property where the customer is served.

- Transport Mileage (TM)

The Transport Mileage rate category provides for the transmission facilities between the serving wire centers associated with two customer locations, between a serving wire center associated with a customer location and a Company Hub or between two Company Hubs. The Transport Mileage is portrayed in mileage bands. There are two rate elements that apply for each band, i.e., a flat rate per band and a rate per mile.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Foreign Exchange Service (Cont'd)

3. Service Information

SERVICE	CLASS OF SERVICE	NETWORK CHANNEL CODE
Foreign Exchange Line	XBAX+, XRAX+	UC
	FXGT+, FRQT+	UC
Foreign Exchange Trunk	XBAX+, FXGT+	UD

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Foreign Exchange Service (Cont'd)

4. Rates and Charges

		NONRECURRING CHARGE
a. Basic Charge, per customer request		
• Initial		\$41.72
• Subsequent		32.30
b. Travel Charge, per premises		17.50
	USOC	MONTHLY RATE
c. Network Access Channel (NAC), per termination		
• 2-wire	1DC2X	\$5.88
		NONRECURRING CHARGE
d. Channel Performance, Nonrecurring		
• Ground-Start Signaling		
- First Network Access Channel[1]		\$170.03
- Additional Network Access Channel[2]		113.50
• Loop-Start Signaling		
- First Network Access Channel[1]		172.27
- Additional Network Access Channel[2]		109.02
• Reverse Battery Signaling		
- First Network Access Channel[1]		228.10
- Additional Network Access Channel[2]		145.10

[1] Applies to the first channel at each customer location on an order.

[2] Applies to additional channels between the same points on the same order.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

A.4. (Cont'd)

	USOC	MONTHLY RATE
e. Channel Performance (CP), Recurring per termination		
• Loop-Start Signaling	PJWEX	\$ 9.42
• Ground-Start Signaling	PJKWX	11.22
• Reverse Battery Signaling	PJWLX	13.98
	USOC	NONRECURRING CHARGE
		MONTHLY RATE
f. Transport Mileage (TM)		
Mileage Bands		
• Over 0 to 8		
- Fixed	FQYX1	\$58.77
- Per mile	3LBXA	-
• Over 8 to 25		
- Fixed	FQYX2	58.77
- Per mile	3LBXB	-
• Over 25 to 50		
- Fixed	FQYX3	58.77
- Per mile	3LBXC	-
• Over 50		
- Fixed	FQYX4	58.77
- Per mile	3LBXD	-
		NONRECURRING CHARGE
g. Record Type Orders		
• Basic Charge, per customer request		\$17.95

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE (CONT'D)

B. Adjacent Exchange Service

1. Description

Adjacent Exchange Service is offered to meet customer requirements for service from an adjacent exchange instead of, or in addition to, service from the exchange in which the customer is located.

Service, as used in this section, denotes flat rate main line service which has the same rate for a specific type of service throughout the adjacent exchange.

2. Terms and Conditions

a. Adjacent Exchange Service will be furnished customers in the State of Minnesota from all exchanges, except Duluth and Minneapolis-St. Paul Metro, if the customer is located in an exchange of this Company or in an exchange of another company, providing such other company has a comparable tariff on file or concurs in a comparable tariff.

b. Where a portion of this service is provided by another company, the rates and regulations of that company apply to the portion of the service it provides.

c. Application of Charges

(1) Where a customer located in an exchange of this Company requests service from an adjacent exchange of this Company:

The service rate in effect at the adjacent (serving) exchange applies plus a mileage charge computed as shown in 3., following.

(2) Where a customer located in an exchange of another company requests service from an adjacent exchange of this Company.

The service rate in effect at the exchange of this Company (serving exchange) applies plus the mileage charge specified by the other company. (1LXE9)

(3) Where a customer located in an exchange of this Company requests service from an adjacent exchange of another company.

The service rate in effect at the adjacent other company exchange (serving exchange) applies plus a mileage charge computed as shown in 3., following.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE

B.2. (Cont'd)

d. Construction Charges

Construction charges for the provision of adjacent exchange service at exchanges of this Company apply as follows:

- (1) The applicant shall be required to pay the estimated cost of providing the facilities from the Demarcation Point on the property where he is served to the adjacent exchange boundary, and
- (2) The applicant may be required to pay all or a portion of the estimated cost of required construction in the adjacent (serving) exchange.

3. Rates and Charges

In addition to applicable nonrecurring charges for the line as specified in this section and monthly charges for service of the adjacent (serving) exchange, mileage charges, based on the airline distance from the Demarcation Point on the property where the customer is served in an exchange of this Company to the nearest point on the exchange boundary, apply as follows:

	USOC	MONTHLY RATE
• First one mile or fraction thereof	1LXES	\$11.95
• Each additional quarter-mile or fraction thereof	1LXEY	2.90

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE (FX) SERVICE (CONT'D)

C. Four Wire Service Terminating Arrangement

1. The Four Wire Service Terminating Arrangement permits switching equipment that is designed to use four wire terminations to be connected to the Company's standard two wire Foreign Exchange (FX) exchange facilities toll network. While this offering contemplates the use of four wire facilities, between the local serving central office and the premises switching equipment, two wire facilities may be used.
2. Transmission performance that meets the established standards of the Company will be obtained over facilities connected to a Four Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided, where facility conditions permit, subject to additional charges based on the costs incurred.
3. The following charges are for the Four Wire Service Terminating Arrangement only and are in addition to the applicable charges for the FX main line with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Four Wire Service Terminating Arrangement, each			
• When installed coincident with the main line with which associated	4WF	\$ 7.50	\$12.50
- Installation charge	4WF	50.00	-
• When installed subsequent to the main line with which associated	4WF	7.50	12.50
- Installation charge	4WF	75.00	-

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks

1. Description

Tenant Solutions is a full service offering for multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounts or waivers of monthly rates and/or nonrecurring charges.

2. Products and Services

Menu of Services includes:

- Flat Rated Exchange Access Lines[1]
- Trunks[1]
- *STAND-BY LINE* Service[1]
- *MARKET EXPANSION LINE* Service
- Premium Listings; includes all but listed name

- Caller Identification-Name and Number and Caller Identification Number only
- Call Forwarding features as follows:
 - Call Forwarding Busy Line (Expanded)
 - Call Forwarding Busy Line (External)
 - Call Forwarding Busy Line (Programmable)
 - Call Forwarding Don't Answer
 - Call Forwarding Don't Answer (Expanded)
 - Call Forwarding Don't Answer (Programmable)
 - Call Forwarding Busy Line/Don't Answer (Expanded)
 - Call Forwarding Busy Line (External)/Don't Answer

- Digital Data Service[2]
- Tenant Calling Connection
- Business Voice Messaging Service (BVMS)

[1] Description and rates found in the Exchange and Network Services Tariff.

[2] Description and rates found in the Private Line Transport Services Price List.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.2. (Cont'd)

- BVMS optional features as follows:
 - Extension Mailbox
 - Message Notification
 - Scheduled Greeting

- Single Line ISDN Service
- Primary Rate Service (PRS) ISDN
- High Capacity DS1 and DS3 Services[1]
- Digital Switched Services
- Uniform Access Solution Service
- Frame Relay Service[2]

3. Terms and Conditions

- a. Tenant Solutions will be offered in multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.

- c. At the end of the contract period or if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers will be honored.

- d. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.

[1] Description and rates found in the Private Line Transport Services Price List.

[2] Description and rates found in the Advanced Communications Services Price List.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks (Cont'd)

4. Rates and Charges

- a. Tenant Solutions customers (subscribing to Flat Rated Lines, *STAND-BY LINE*, Trunks, Digital Data Service), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:
 - Waiver of nonrecurring charges and 30 days of service free per line with tenant's choice of:
 - Caller Identification-Name and Number or Caller Identification-Number only
 - Waiver of nonrecurring charges and 30 days of service free per line:
 - Call Forwarding Busy Line/Don't Answer features as detailed in B., preceding
 - BVMS with Message Send or Call Routing (includes required mailboxes)
 - BVMS optional features as follows:
 - Extension Mailbox
 - Message Notification
 - Scheduled Greeting
 - Waiver of nonrecurring charges:
 - *MARKET EXPANSION LINE*
 - 50% discount off the nonrecurring charge:
 - Subscribing to 3 lines or more (any combination):
 - Flat Rated Exchange Access Lines
 - *STAND-BY* Line
 - Trunks
 - Digital Data Service
 - Single Line ISDN Service

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.4.a. (Cont'd)

- Premium Listings as detailed in 2., preceding
- Single Line ISDN Service
- Primary Rate Service (PRS) ISDN
- High Capacity DS1 and DS3 Services

- 36 months contract rate for:
 - DS1 Service
 - DS3 Service

- Building owners or property managers who have space much like a tenant, at the same location, will receive a waiver of monthly service and a waiver of the nonrecurring charge for:
 - BVMS/Message Send or Call Routing (includes required mailboxes) and one of each of the following optional features:
 - Extension Mailbox
 - Message Notification
 - Scheduled Greeting

- Waiver of two months recurring charge:
 - Frame Relay Service (minimum 2 year contract)

- Waiver of one month recurring charge
 - Digital Switched Services (minimum 3 year contract)
 - Facility and Common Equipment
 - Advanced Trunks
 - Uniform Access Solution Service (minimum 3 year contract)
 - DS1 Facility with Common Equipment
 - Network Connection per DS1 Facility

- Waiver of two months recurring charges
 - Digital Switched Services (minimum 5 year contract)
 - Facility and Common Equipment
 - Advanced Trunks
 - Uniform Access Solution Service (minimum 5 year contract)
 - DS1 Facility with Common Equipment
 - Network Connection per DS1 Facility

- b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or office building/shopping mall, will receive waivers, etc., as shown, preceding.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS (CONT'D)

B. Multi-Tenant Residential Properties Offer

1. Description

- a. Residential multi-tenant building owners/managers who have a preferred provider agreement with the Company will be eligible for discounts on their local exchange services. Residential tenants of these buildings will also be eligible for discounts on their local exchange services.
- b. In accordance with the terms of this Multi-Tenant Residential Properties Offer, the Company may waive charges to residential tenants of such apartment complexes.

2. Terms and Conditions

- a. The Multi-Tenant Residential Properties Offer will be made available to owners/managers and tenants of residential properties where the owners/managers agree via contractual agreement to endorse the Company as the preferred telecommunications provider to their tenants.
- b. Multi-Tenant Residential properties must have a minimum of 100 living units per apartment complex. Apartment complexes with less than 100 living units per building will qualify as long as the owners/managers have at least one complex with 100 living units under agreement with Qwest Corporation.
- c. The Qwest Corporation preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.

3. Rates and Charges

- a. Each leasing office and property management headquarters location will receive at no charge one Business Voice Messaging/Message Send or Call Routing (includes required mailboxes) and one of each of the following optional features:
 - Extension Mailbox
 - Message Notification
 - Scheduled Greetings
- b. Tenants will receive a waiver of the nonrecurring charge and 30 days service at no charge for Residential Voice Messaging on one exchange access line.
- c. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owners/managers switched to Qwest Corporation as their telecommunications provider.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.11 COMPETITIVE RESPONSE

A. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business local exchange customers to encourage the retention or continuation of existing services by those existing customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of the Exchange and Network Services Tariff.
- d. For potential new business local exchange customers, the Company will condition its offers upon a customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, the customer will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. A customer is not considered to be opting out if the customer moves to another Qwest service of equal or greater value.

(N)

(N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A.2. (Cont'd)

- e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in 3.a., following.
- f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of this Price List and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.
- g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
 - (1) The sales channel through which the products are sold.
 - (2) A specific geographic area.
 - (3) Existing customers who request to have one or more products disconnected.
 - (4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Price List.
 - (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- h. The Company reserves the right to discontinue this offer.

(N)

(N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A. Business Customer Incentive Program (Cont'd)

3. Rates and Charges

- a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
 - (1) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s), or
 - (2) A waiver of up to three months of the recurring rate(s) or charge(s), or
 - (3) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
 - (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.
- b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.
- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s).
- d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Price List and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

(N)

(N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE (CONT'D)

B. Residence Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence local exchange customers to encourage the retention or continuation of existing services by those existing customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of the Exchange and Network Services Tariff.
- d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the offer may not exceed the sum of 3.a., following.

(N)

(N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B.2. (Cont'd)

- e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of this Price List and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
- g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
 - (1) The sales channel through which the products are sold.
 - (2) A specific geographic area.
 - (3) Existing customers who request to have one or more products disconnected.
 - (4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Price List.
 - (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- h. The Company reserves the right to discontinue this offer.

(N)

(N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B. Residence Customer Incentive Program (Cont'd)

3. Rates and Charges

- a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
- (1) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
 - (2) A waiver of up to three months of the recurring rate(s) or charge(s), or
 - (3) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
 - (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.
- b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.
- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s).
- d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Price List and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

(N)

(N)