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**EXCHANGE AND NETWORK SERVICES
FLEXIBLY PRICED PRICE LIST NO. 1**

SECTION 109
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109. OBSOLETE CENTRAL OFFICE SERVICES

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.9 CAROLINE SERVICE

A. Description

1. Caroline Service is an optional telephone service arrangement of central office features furnished to combine individual exchange access lines into a group.

B. Feature Arrays

Caroline II Service is a five feature single line package. Caroline III Service is the five feature package for two to six line customers and Caroline IV Service is the five feature package for seven to thirty line customers.

Caroline Service standard and optional features are not compatible with the following Custom Calling Services described in the Exchange and Network Services Price List: Call Waiting, Call Forwarding-Variable, Three Way Calling and Speed Calling.

AVAILABILITY

	CAROLINE II	CAROLINE III & IV
Alternate Answering	O	O
Call Forwarding	S	O
Call Hold	S	S
Call Pickup	X	S
Call Waiting	O	O
Conferencing	S	S
Convenience Dialing	S	O
Intercom	O	S
User Transfer	S	S

O = Optional
S = Standard
X = Not Available

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.9 CAROLINE SERVICE (CONT'D)

C. Definitions

Alternate Answering

This feature automatically transfers incoming calls that encounter a busy condition and/or a don't answer condition after a preselected number of rings on the subscribing Caroline line to an alternate designated line.

Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Company.

Call Forwarding

This feature automatically transfers all calls made to the subscribing line to a different line, within or outside the Caroline Service group.

Call Hold

A user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Call Pickup

This feature enables a user to answer a call which has been directed to another Caroline line.

Call Waiting

This feature provides a tone burst alert to notify a user who is on an existing call that another call is waiting.

In certain upgraded central offices, Call Waiting Deactivation is available without additional charge. This allows Caroline Service customers the ability to control the Call Waiting feature.

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109.1 DIAL SWITCHING SYSTEMS

109.1.9 CAROLINE SERVICE

C. Definitions (Cont'd)

Conferencing

The user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Convenience Dialing

This feature allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one or two digits, a customer can dial up to 30 preprogrammed numbers.

Convenience dialing numbers are customer changeable.

Intercom

A user can dial up to 29 other lines in the same Central Office by dialing an access code followed by one or two digits.

Two user stations with the same line number cannot access each other utilizing the Intercom feature. The codes and the numbers with which they are associated are customer specified at the time the feature is ordered. Changes to the feature must be requested from the Company.

User Transfer

The user can transfer any established call to another line within or outside the Caroline system. In order to transfer originated calls, the user must have Intercom.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.9 CAROLINE SERVICE (CONT'D)

D. Terms and Conditions

1. Caroline Service is available to individual line residence and business customers where technically feasible. Caroline Service may be incompatible with some services due to technical limitations.
2. A customer may choose to combine access lines terminating at different locations into a single Caroline system.
3. The termination of access lines carrying different classes of service designations into a single Caroline Service is permitted.
4. The quality of transmission for calls utilizing Caroline Call Forwarding or Caroline Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.
5. 800 Service circuits terminating in Caroline II, III or IV Service Business systems may be furnished with Caroline standard and some optional features.

109. OBSOLETE CENTRAL OFFICE SERVICES

**109.1 DIAL SWITCHING SYSTEMS
 109.1.9 CAROLINE SERVICE (CONT'D)**

E. Monthly Rates

1. Caroline II, III and IV Service are obsolete offerings. No new installation, moves or changes will be done on Caroline II, III and IV systems. Maintenance of existing systems will be continued. All new installations will be Customized Call Management Services/*CENTRON* I systems. Customers with existing Caroline II, III or IV systems wishing to change their system or move within the same central office with no telephone number change will be converted to Customized Call Management Services/*CENTRON* I Service with the same features. Installation charges for the conversion will be waived.
2. The following rates are in addition to the applicable nonrecurring charges and monthly rates for access lines and other services or equipment with which they are associated.

	USOC	MONTHLY RATE	
		RESIDENCE	BUSINESS
• Caroline II, III and IV Packages, per line			
- One line	MVPO1	[1]	\$10.00
- Two to six lines	MVP	[1]	10.00
- Seven to thirty lines	MVPO2	[1]	5.00
• Alternate Answering, per line			
- Busy Line and/or Don't Answer	MVPAA	\$3.00	3.00
- Busy Line	MVPBC	3.50	3.00
- Don't Answer	MVPDC	1.75	2.00
- Busy Line and Don't Answer	MXPBD	4.75	5.00
• Caroline III and IV Call Forwarding, per line	MVPCF	3.00	4.00
• Call Waiting, per line	MVPCW	3.00	4.00

[1] Not Applicable.

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109.1 DIAL SWITCHING SYSTEMS

109.1.9 CAROLINE SERVICE

E.2. (Cont'd)

	USOC	MONTHLY RATE	
		RESIDENCE	BUSINESS
• Convenience Dialing, per line			
- Caroline III Service Thirty number list	MVPCD	[1]	\$2.50
- Caroline IV Service Six number list	MBWCD	[1]	2.00
• Caroline II Intercom, per system, thirty number	MVP1C	\$6.00	6.00
• Caroline II, III, IV 800 Service Circuit Termination, per line terminated[2]			
- Intrastate	WF8	[1]	3.00
- Interstate	WF9	[1]	3.00

[1] Not Applicable.

[2] Applies only to Caroline II, III and IV Business systems.