

5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A. Public Response Calling Service

1. Description

Public Response Calling Service, also known as Choke Network, is a service offering which provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities and contests which are publicly advertised and result in mass calling by the general public to a telephone number.

2. Terms and Conditions

In addition to Section 2 of the Exchange and Network Services Tariff and other applicable terms and conditions, the following applies specifically to Public Response Calling Service:

- a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with the appropriate notice.
- b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.
 - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
 - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
 - The number of busy signals to a specific telephone number exceeds 1,000 per week.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

- c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.
- d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.
- e. A minimum of one service line is required for use with Public Response Calling Service and the central office prefix assigned thereto will be specified by the Company.
- f. The telephone number assigned to Public Response Calling Service may be listed in the Company directory and directory assistance records of the exchange from which the associated Public Response Calling Service Lines are furnished. Additional listings may be provided at Price List rates.
- g. Public Response Calling Service is provided only for inward calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area will incur the appropriate toll charges.
- h. Specially computed charges, based upon costs, may apply where unusual quantities of facilities are needed to meet a customer's service requirements considered to be beyond the scope of this service offering.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A. Public Response Calling Service (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge	NRC83	\$100.00	–
• Public Response Calling Service Lines	1MN	[1]	[1]
• Common Control Equipment (Traffic Load Protector)	GE6	–	\$150.00

[1] Rates and charges for a 1FB specified in 5.2.4 of the Exchange and Network Service Tariff or other business services specified elsewhere apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

B. Dormitory Communications Service

1. General

- a. Dormitory Communications Service (DCS) is available to accredited public and private educational institutions for residential use by students, faculty members or employees who reside in dormitories or other residential quarters owned, leased, or under control of the educational institution.
- b. DCS is furnished from central office equipment located on Company premises and associated facilities arranged to provide the equivalent of residence individual line local exchange service. The class of service of DCS lines furnished to an educational institution must be residence.
- c. The local calling area for DCS is the same as that specified for residence individual line service in the exchange in which the DCS central office equipment is located.

2. Terms and Conditions

- a. DCS is furnished to an educational institution upon the condition that use of the service shall not be made subject to any charge by the educational institution in excess of the charges set forth in the tariffs of the Company.
- b. The educational institution is responsible for payment of all charges except those set forth in c. following.
- c. The Company will bill and collect DCS sent paid or collect long distance messages, telegrams, cablegrams and radiograms. In addition, the Company will bill and collect local exchange service usage.
- d. The terms and conditions set forth in Section 2 of the Exchange and Network Services Tariff for deposits and payment of service are applicable.
- e. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- f. In the event of nonpayment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in Section 2 of the Exchange and Network Services Tariff for restoration or reestablishment of service.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B.2. (Cont'd)

- g. The nonrecurring charges specified previously in 5.2 of the Exchange and Network Services Tariff for residence service apply to the service connection, move and change of that portion of the DCS provided on the network side of the Demarcation Point, up to and including the Demarcation Point.
- h. At the educational institution's request, station access of DCS lines to local and long distance network facilities may be temporarily denied by Dormitory Residential Station Disabling Service as specified in Section 2 of the Exchange and Network Services Tariff.
- i. The rates and charges specified for DCS line in 3., following, do not include directory listings in the alphabetical section of the directory of the Company. Directory listings for DCS are furnished with the consent of the educational institution, at the same rates and charges specified for residence additional directory listings in 5.7 of the Exchange and Network Services Price List 2.
- j. Subject to the availability and type of DCS central office equipment provided and with the consent of the educational institution, DCS lines may be equipped for Touch-Tone Calling Service at no additional charge and/or Custom Calling Service at the same rates and charges as specified for such services for residence individual lines.
- k. DCS calls to Directory Assistance Service are subject to the terms and conditions specified for such service furnished to residence individual lines.
- l. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service as found in Section 2 of the Exchange and Network Services Tariff.

3. Rates

	USOC	MONTHLY RATE
• Dormitory Communications Service lines, each	1DF	[1]

[1] Apply same rates and charges as specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual line service in the exchange in which the DCS central office is located.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.8 HOME BUSINESS LINE (HBL) SERVICE

A. Description

HOME BUSINESS LINE (HBL) is a flat rated business voice service which includes the functionality of Custom Ringing and both business and residence listings. Custom Ringing and business and residence listings are integrated components of HBL service. Customers subscribing to this service access the network via a flat business line.

B. Terms and Conditions

1. HBL service is offered for small business customers and is only available to businesses operating in a residence location as described in 5.2.B. of the Exchange and Network Services Tariff. It is not available to businesses operating in commercial business locations.
2. HBL is offered as a business class of service that gives subscribing customers the opportunity to enhance their telephone service to a business class of service allowing for a business listing without losing their residence number or residence listing. This service offering, which includes one Custom Ringing option, allows the customer to know whether an incoming call is business or personal.
3. HBL service also includes a primary business listing and a residence listing. The business listing will appear on Directory Assistance and in the white and yellow page directories. The residence listing will appear on Directory Assistance and in the white pages. This allows the home based business to maintain its residence identity. Additional listings may be purchased at rates and charges and under terms and conditions specified in 5.7.1 of the Exchange and Network Services Price List 2.
4. To change class of service from residence individual exchange access line to HBL service, the nonrecurring charge specified in 5.2.B. of the Exchange and Network Services Tariff applies.
5. Additional features to HBL service may be purchased at business rates and charges and under terms and conditions specified in other sections of the tariff or specified elsewhere.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.8 HOME BUSINESS LINE (HBL) SERVICE (CONT'D)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1] MINNEAPOLIS/ ST. PAUL METROPOLITAN	OUTSTATE
• HBL, each	BHS	\$47.90	\$46.54	\$37.86

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

For terms, conditions and applicable rates and charges, see 5.2.11, Competitive Response in the Exchange and Network Services Price List No. 2.

B. Business Customer Incentive Program

For terms, conditions and applicable rates and charges, see 5.2.11, Competitive Response in the Exchange and Network Services Price List No. 2.

(N)
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(N)

[1] In addition to these rates, EAS charges apply as described in 5.1.1 of the Exchange and Network Services Tariff where applicable.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services specified in this Section furnish the following capabilities to customers:

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

B. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restriction that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.
2. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.
3. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

4. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with *CALLER ID WITH PRIVACY PLUS* then the line cannot be equipped with Anonymous Cal Rejection. (N)
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(N)

C. Rates and Charges

1. The following rates and charges apply in addition to all other rates and charges applicable to the associated line. (T)
2. For purposes of promotions, the following rates and charges may be waived. See Section 16, following, for promotions currently in effect. (T)
3. When one or more of the Custom Calling features are installed or changed on the same line at the same time, one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies. (M)
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(M)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Business, per line equipped with:				(T)
- Anonymous Call Rejection	AYK	-	-	
• Residence, per line equipped with:				(T)
- Anonymous Call Rejection	AYK	-	-	

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.9 CALLER IDENTIFICATION-BULK

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A Voice Grade 36 (or equivalent) Private Line channel as specified in the Private Line Transport Services Price List is required between the customer's serving central office and the customer's premises for the transmission of the call-related data.
2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.
3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to DID service as described in 5.3.4 of the Exchange and Network Services Tariff.
4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION-BULK

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.
6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.
2. The nonrecurring charge specified herein shall be applicable to change the service.
3. Caller Identification-Bulk will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	\$400.00	\$450.00
• Per MLHG, PBX Trunk Group or <i>CENTRON</i> /Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	50.00	50.00
• Call Data - incoming, each line or trunk arranged within group	CGL	5.00	5.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.13 ANSWER SUPERVISION - LINE SIDE

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Terms and Conditions

Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. The terms and conditions, rates and charges applicable to Answer Supervision-Line Side are in addition to the rates and charges for the services with which it is associated.
2. Answer Supervision - Line Side will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line arranged	AS8L+	\$25.00	\$3.95

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.7 CUSTOMIZED/SAME NUMBER SERVICE

A. General

1. Customers may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer is available, the Company may assign the number to the customer.
2. The Company reserves and retains the right:
 - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized/Same Number Service Charge will not be refunded to the customer.
 - b. To reject any request for specific telephone numbers and to refuse requests for specific numbers for any reason, including, but not limited to, numbers that may, in the Company's sole opinion, be offensive to good taste, limited central office capacity, or relocation of a central office.
 - c. To prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Price List.

B. Terms and Conditions

1. The Customized Number Service charge applies whenever a customer:
 - a. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - b. Requests a number change from their present number to a customized telephone number.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.7 CUSTOMIZED/SAME NUMBER SERVICE

B. Terms and Conditions (Cont'd)

2. The Same Number Service charge applies whenever a customer:

Requests assignment of the same telephone number that had been previously assigned to the customer prior to termination.

3. The Same Number Service charge does not apply whenever a customer:

- a. Requests assignment of the same telephone number that had been previously assigned to the customer within three months of termination.
- b. Requests assignment of the same telephone number that had been previously assigned to the customer after 12 months of termination. In such requests, the Customized Number Charge will apply.

4. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number of assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized/Same Number Service.

5. The Company will not begin the specific number search until the signed Customized Number Service Agreement has been received.

C. Rates and Charges

	USOC	NONRECURRING CHARGE
• Each Customized Telephone Number requested and placed in service		
- Residence	RNCRN	\$ 75.00
- Business	RNCRN	400.00
• Each Same Telephone Number requested and placed into service (between 4 and 12 months after termination)		
- Residence	RNCSS	20.00
- Business	RNCSS	75.00