

**109. OBSOLETE CENTRAL OFFICE SERVICES**

<b>SUBJECT</b>	<b>PAGE</b>	
Central Office Alarm Services.....	9	(T)
Emergency Preparedness Network.....	1	(N)
Emergency Reporting Service .....	1	(N)
<i>VERSANET</i> Service .....	9	(T)

**109. OBSOLETE CENTRAL OFFICE SERVICES****109.2 EMERGENCY REPORTING SERVICE**(M)  
(M1)**109.2.6 EMERGENCY PREPAREDNESS NETWORK**

Emergency Preparedness Network service is sunsetted effective June 1, 2008 and will no longer be offered.

(N)  
(N)

## A. Description

(M1)

Emergency Preparedness Network (EPN), is an integrated solution that identifies and notifies a designated population within minutes of an emergency ("Event"). EPN combines the functionality of the EPN application, a geographically coded telephone number and address database and outbound calling.

## B. Terms and Conditions

1. EPN allows customers to utilize pre-planned Event boundaries surrounding impending or potential disaster sites. Emergency boundaries (e.g. flood plain) will be developed by the customer (e.g. PSAP, Office of Emergency Preparedness).
2. The customer will provide the Company with Event boundaries for each pre-planned Event. The company will provide the customer with final paper maps detailing the Event boundaries for each Event.
3. Customers may define areas of prioritization (i.e., which telephone number gets called first), within an Event.
4. Ten pre-planned Events and ten Call Lists are provided at the rates and charges specified following. Pre-planned Events and Call Lists in excess of ten will be priced as specified following. A Call List is a predetermined customer specified list of telephone numbers to be called when an Event has been initiated. A customer may also request a geographic list of telephone numbers be called, that has not been predetermined, when an Event is initiated.
5. EPN also allows customers to dynamically communicate a point (specific address or intersection) and a specified radius (in feet or miles) around the point to define the Event boundary. For example, when a customer contacts the Company to initiate an Event, the customer will be able to specify an address and a radius and the Company will extract all telephone numbers within this boundary as the target area for notification.
6. When an emergency situation arises, customers must initiate an Event to the Company for a specified Event boundary (either pre-planned or "drawn" in real time).

(M1)

(M) Material has been moved to Page 9.

(M1) Material has been moved from 9.2.6.

## NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

**109. OBSOLETE CENTRAL OFFICE SERVICES****109.2 EMERGENCY REPORTING SERVICE****109.2.6 EMERGENCY PREPAREDNESS NETWORK**

## B. Terms and Conditions (Cont'd)

7. Customers will be able to create pre-recorded or real time recorded messages. The message length will be determined by the customer. The length of the message will determine the per call charge. Customers will develop messages for each pre-planned and dynamic event. A toll free number will be provided by the Company for recording and maintaining Event specific messages. Appropriate security (a customer defined PIN) will control access to the messaging system.
8. Customers will be able to add, change or delete their pre-recorded messages as a function of the messaging system.
9. Customers will specify call criteria. The standard no answer length is 40 seconds. The standard number of retries is 3 per telephone number or database record. Fast busy (reorder) does not count as a call attempt.
10. From the point in time that the customer completes the initiation of an EPN Event to the Company and the Company has successfully launched the Event, outbound calling with the customer's specified voice message shall begin in less than 5 minutes, absent malfunction.
11. When the Company initiates a notification Event, the telephone number file and the appropriate message will be merged. Notification will begin at a rate that is as fast as reasonably possible, considering a total capacity of 2,000 calls per minute. In the case of multiple simultaneous Events, this capacity will be spread approximately equally among all Events. Outbound calling will be based upon "first in, first out" priority. Events will be launched and proceed on a first come first serve basis.
12. In the case of multiple simultaneous EPN Events, either by a single customer or multiple customers, outbound calling will be managed in the manner described herein to handle multiple Events and to provide a maximum call volume as follows:
  - Single Event: 2000 calls per minute, per region,
  - Two Events: 1000 calls per minute, per region,
  - Three Events: 633 calls per minute, per region.

(M)  
(M1)

(M) Material has been moved to Page 10.

(M1) Material has been moved from 9.2.6.

**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.2 EMERGENCY REPORTING SERVICE**

**109.2.6 EMERGENCY PREPAREDNESS NETWORK**

B. Terms and Conditions (Cont'd)

13. The Company will provide Real Time Reports which provide a summary Event call record report to customers at specified time intervals during the Event as follows:
  - Outbound calling initiated: time and date,
  - Summary reports generated at 15 minute intervals will be delivered to the customer or if the Event does not exceed 15 minutes within 10 minutes after the close of the Event.
14. At Event completion, the Company will provide the customer a detailed telephone number report including date and time of call, number of call attempts, and call outcome.
15. The Company will make available to customers a Detail Report and a Summary Report in electronic format within a reasonable time, which time will not exceed 6:00 p.m. Mountain Time, on the business day following the end of the Event.
16. The Company will provide 7 days a week, 24 hours a day, customer support for initiating Events, technological support and providing the results of an Event.
17. The Company may from time to time interrupt service for routine maintenance or rearrangement of facilities or equipment. The Company will give the customer advance notification of the service interruption.
18. The Company relies solely on the customer to determine what constitutes an emergency. The customer shall indemnify and hold harmless the Company, its parent, subsidiaries, their employees and officers against any and all claims, losses, liabilities, damages, and lawsuits arising, in whole or in part, for any non-emergency use of the service.

(M)  
(M1)

(M) Material has been moved to Page 11.

(M1) Material has been moved from 9.2.6.

---

**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.2 EMERGENCY REPORTING SERVICE**

(M)

**109.2.6 EMERGENCY PREPAREDNESS NETWORK (CONT'D)**

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
2. In addition to the nonrecurring charge and recurring monthly telephone number charge there is a per call charge. This charge applies to each completed call associated with each Event.
3. Each EPN customer may enter into a contractual agreement for the provisioning of service on a rate stabilized basis. Customers committing to EPN under a rate stabilized plan will receive discounts on the nonrecurring and recurring rates and charges. Discounting does not apply to the per call charge.

(M) Material has been moved from 9.2.6.

**109. OBSOLETE CENTRAL OFFICE SERVICES****109.2 EMERGENCY REPORTING SERVICE**

(M)

**109.2.6 EMERGENCY PREPAREDNESS NETWORK**

## C. Rates and Charges (Cont'd)

## 4. Basic Emergency Preparedness Network

- Number of telephone numbers within an area

	USOC	NONRECURRING CHARGE	MONTHLY RATE
- 0 to 60,000, per system	NR9XA	\$16,500.00	-
- per ten telephone numbers	EGM1M	-	\$0.50
- 60,001 to 150,000, per system	NR9XB	24,000.00	-
- per ten telephone numbers	EGM2M	-	0.36
- 150,001 to 300,000, per system	NR9XD	31,500.00	-
- per ten telephone numbers	EGM3M	-	0.30
- 300,001 to 450,000, per system	NR9XE	46,500.00	-
- per ten telephone numbers	EGM4M	-	0.25
- 450,001 to 600,000, per system	NR9XG	61,500.00	-
- per ten telephone numbers	EGM5M	-	0.25
- 600,001 to 1,000,000, per system	NR9XH	76,500.00	-
- per ten telephone numbers	EGM6M	-	0.25
- 1,000,001 and above, per system	NR9XJ	[1]	-
- per ten telephone numbers	EGM7M	-	[1]

[1] Rates and charges will be developed on an individual case by case basis.

(M) Material has been moved from 9.2.6.

**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.2 EMERGENCY REPORTING SERVICE**

(M)

**109.2.6 EMERGENCY PREPAREDNESS NETWORK**

C.4. (Cont'd)

- Number of telephone numbers within an area

	USOC	NONRECURRING CHARGE	MONTHLY RATE FOR 3 YEAR PLAN
- 0 to 60,000, per system	NR9XK	\$15,675.00	-
- per ten telephone numbers	EGM13	-	\$0.48
- 60,001 to 150,000, per system	NR9XL	22,800.00	-
- per ten telephone numbers	EGM23	-	0.34
- 150,001 to 300,000, per system	NR9XM	29,925.00	-
- per ten telephone numbers	EGM33	-	0.29
- 300,001 to 450,000, per system	NR9XN	44,175.00	-
- per ten telephone numbers	EGM43	-	0.24
- 450,001 to 600,000, per system	NR9XO	58,425.00	-
- per ten telephone numbers	EGM53	-	0.24
- 600,001 to 1,000,000, per system	NR9XP	72,675.00	-
- per ten telephone numbers	EGM63	-	0.24
- 1,000,001 and above, per system	NR9XQ	[1]	-
- per ten telephone numbers	EGM73	-	[1]

[1] Rates and charges will be developed on an individual case by case basis.

**109. OBSOLETE CENTRAL OFFICE SERVICES****109.2 EMERGENCY REPORTING SERVICE**

(M)

**109.2.6 EMERGENCY PREPAREDNESS NETWORK**

## C.4. (Cont'd)

- Number of telephone numbers within an area

	USOC	NONRECURRING CHARGE	MONTHLY RATE FOR 5 YEAR PLAN
- 0 to 60,000, per system	NR9XR	\$15,345.00	-
- per ten telephone numbers	EGM15	-	\$0.47
- 60,001 to 150,000, per system	NR9XS	22,320.00	-
- per ten telephone numbers	EGM25	-	0.33
- 150,001 to 300,000, per system	NR9XT	29,295.00	-
- per ten telephone numbers	EGM35	-	0.28
- 300,001 to 450,000, per system	NR9XU	43,245.00	-
- per ten telephone numbers	EGM45	-	0.23
- 450,001 to 600,000, per system	NR9XV	57,195.00	-
- per ten telephone numbers	EGM55	-	0.23
- 600,001 to 1,000,000, per system	NR9XW	71,145.00	-
- per ten telephone numbers	EGM65	-	0.23
- 1,000,001 and above, per system	NR9XY	[1]	-
- per ten telephone numbers	EGM75	-	[1]

[1] Rates and charges will be developed on an individual case by case basis.

**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.2 EMERGENCY REPORTING SERVICE**

(M)

**109.2.6 EMERGENCY PREPAREDNESS NETWORK**

C. Rates and Charges (Cont'd)

5. Per completed call charge, per call, per length

	<b>USOC</b>	<b>CHARGE</b>
• First 30 seconds	NRVC1	\$0.23
• Additional 30 seconds, each	NRVCA	0.23

6. Additional Pre-planned Events or Call Lists

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>
• Per Pre-planned Event	NR9MY	\$200.00
• Per Call List	NR9MZ	125.00

(M) Material moved from Page 11.

**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.8 CENTRAL OFFICE ALARM SERVICES**

(M)

**109.8.1 VERSANET SERVICE**

A. Description

*VERSANET* Service is a central office service that couples with existing circuitry and customer premises equipment to provide continuous monitoring of protected premises from remote locations.

*VERSANET* is provided in two ways:

1. Shared Service

The Shared *VERSANET* Service will allow several security companies to share a system within a central office area. *VERSANET* central office equipment monitors each Patron Access Line for alarm conditions. When an alarm status is detected, status and patron information is delivered to the appropriate security company. Shared Service is available in central offices where derived channel service is needed by several alarm companies.

2. Dedicated Service

The Dedicated *VERSANET* Service is a custom system designed for security companies who wish to control their equipment from a central location. It is modular and any number of systems can be placed in a central office. However, service for each system is limited to patrons located within the central office serving area. Information from individual Patron Access Lines is transmitted to the central station by means of Private Lines or Switched Network.

(M) Material has been moved from Page 1.

**109. OBSOLETE CENTRAL OFFICE SERVICES****109.8 CENTRAL OFFICE ALARM SERVICES**

(M)

**109.8.1 VERSANET SERVICE (CONT'D)**

## B. Rates and Charges

	USOC	INSTALLATION CHARGE	MONTHLY RATE
1. Shared Service			
• <i>VERSANET</i> I service, 1 channel[1]	WNP	\$43.00	\$ 4.10
• Patron Access <i>VERSANET</i> Service II, 8 channel[1]	WNSEX	43.00	8.10
• <i>VERSANET</i> Service Dial Port Central Station Access[2]			
- 1-10 central offices, each per order	WNSEP	66.00	11.20
- 11-20 central offices, each per order	WNSEP	41.00	8.20
- 21 and over central offices, each per order	WNSEP	26.00	6.20

[1] *VERSANET* Patron Access Line Charge (USOC - VAA) will be applied in addition to these rates.

[2] A *VERSANET* Shared Dial Port Access Line Charge (USOC - VAB) will be applied in addition to these rates.

(M) Material has been moved from Page 2.

**109. OBSOLETE CENTRAL OFFICE SERVICES****109.8 CENTRAL OFFICE ALARM SERVICES**

(M)

**109.8.1 VERSANET SERVICE**

## B. Rates and Charges (Cont'd)

	USOC	INSTALLATION CHARGE	MONTHLY RATE
2. Dedicated Service			
• Common equipment for <i>VERSANET</i> I and II Service (Maximum capacity 96 Patrons Dial or PL Line)	WNSS1	\$50.00	\$180.00
• <i>VERSANET</i> I Service, 1 channel[1]	WNV	43.00	1.95
• <i>VERSANET</i> II Service, 8 channel[1]	WNXPX	43.00	3.10
• Common equipment for <i>VERSANET</i> IIA Service (Maximum Capacity 96 Patron-Dial or PL Access)	WNQ	50.00	175.00
• <i>VERSANET</i> IIA Service, Two-Way With Private Line Port[1]	WNW	48.50	3.30
• <i>VERSANET</i> Dedicated Dial Port	WNSEP	36.00	22.50
• <i>VERSANET</i> Private Line Port, 300 baud	WNSPP	36.00	26.00
• <i>VERSANET</i> Private Line Port, 1200 baud	WNSP1	36.00	32.00

[1] *VERSANET* Patron Access Line Charge (USOC - VAA) will be applied in addition to these rates.

(M) Material has been moved from Page 3.