

**108. OBSOLETE INFORMATION AND BILLING SERVICES**

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**108. OBSOLETE INFORMATION AND BILLING SERVICES**

**108.2 MESSAGE BASED BILLING SERVICE**

A. Three and five year contracts are no longer available to new customers and existing contracts will not be extended.

1. Rates

	UNIT	PRICE PER UNIT
• Message Rating with Provision of Message Detail		
- Three/Five Year	Per Message	\$0.0048
• Message Rating without Provision of Message Detail		
- Three/Five Year	Per Message	0.0038
• Bill Processing		
- MTS		
- Three year contract	Per Message	0.0275
- Year 1	Per Message	0.0275
- Years 2 & 3	Per Message	0.0150
- Years 4 & 5	Per Message	0.0200
- Bulk		
- Three/Five Year	Per Message	0.0100
• Bill Rendering		
- Bill Production		
- MTS		
- Three/Five Year	Per Bill	0.2500
- Bulk		
- Three/Five Year	Per Bill	0.5000

**108. OBSOLETE INFORMATION AND BILLING SERVICES**

**108.2 MESSAGE BASED BILLING SERVICE (CONT'D)**

**B. Minimum Volume Percentage Guarantee Option**

Effective January 1, 1991, new Minimum Volume Percentage Guarantee Option contracts are no longer available, and existing contracts cannot be extended.

The Company offers the minimum percentage guarantee as an option to basic Message Telecommunications Service (MTS) billing to customers who commit selected percentages of their total annual bill production to the Company under a billing agreement for an established period of time.

**1. Establish Base Year**

The Company and the customer determine the 12 months most current bill production activity for that customer. The Company maintains the right to audit the customer's records to determine accurate volumes of MTS business and residence bills rendered annually. This audit includes a composite of 100% of all customer MTS bills rendered, whether the Company or another firm provides the billing service.

In the event of a merger or acquisition of one or more customer companies, the base year must be reestablished using the 12 most current months' bill production activity for both companies.

**108. OBSOLETE INFORMATION AND BILLING SERVICES****108.2 MESSAGE BASED BILLING SERVICE****B. Minimum Volume Percentage Guarantee Option (Cont'd)****2. Selection of Percentage Commitment**

The customer can select 90%, 80%, 70%, or 45% minimum of the current volume of their annual MTS business and residence bills rendered for commitment to Company billing, at corresponding rates.

For each calendar year the billing agreement is in place, 1989 through 1995, the customer shall select not later than October 1 of the immediately preceding year the message bill product volume to which they will commit in each Company territory. If a customer fails to select percentages by the October 1st deadline, they will be billed at the 45% level for the following year.

If in any year the customer's message bill production volume in any given Company territory is less than the volume selected by the customer for that territory for that year, the customer will pay the Company a true-up charge (the difference between the minimum customer selected percentage of total bills rendered and the actual bill production volumes with added calculated charges). The total true-up charge is equal to charges based on the following formula:

**FORMULA:**  $(A \times B) + [(C \times D) \times B] = \text{Total Charges}$

A = The applicable bill production price

B = The difference between the minimum bill production volume and the actual bill production volume

C = The number of bill processing messages billed, plus one (1), divided by the actual bill production volume (carried to four decimal places)

D = The applicable bill processing price

All true-up charges will appear on the February Information and Billing Services invoice of the following year. If the option is started mid year, the bill production volume will be prorated by the number of months the customer contracted for the service.

**108. OBSOLETE INFORMATION AND BILLING SERVICES****108.2 MESSAGE BASED BILLING SERVICE****B. Minimum Volume Percentage Guarantee Option (Cont'd)****3. Current Customer Contracts**

Customers currently under Information and Billing Services contracts are eligible for the minimum percentage guarantee option.

**4. Limitation on Claims**

Under this service option, no claim or demand may be brought by either party more than two years after the date of the event that gave rise to the claim, with the exception of substantiated claims regarding revenue collected and retained by the Company.

Customers will not file revenue claims against the Company's business office performance. Business office performance is defined as all treatment and collection activities performed by the Company on behalf of the customer.

**5. Rates****a. Bill Rendering**

## • Percentage[1]

90%	\$0.3600
80%	0.3800
70%	0.3900
45%	0.4200

**1992-1995  
BILL RENDERING****b. Message Bill Processing**

## • Percentage[1]

90%	\$0.0200
80%	0.0250
70%	0.0275
45%	0.0300

**1992-1995  
MESSAGE BILL  
PRODUCTION**

[1] Percentage as determined by the formula in 2., preceding.

**108. OBSOLETE INFORMATION AND BILLING SERVICES**

**108.3 NON-MESSAGE BASED BILLING SERVICE**

A. Three and five year contracts are no longer available to new customers and existing contracts will not be extended.

1. Rates

	UNIT	PRICE PER UNIT
• Non-Message Based Bill Rendering		
- Three/Five Year	Per Bill	\$1.25