

8. INFORMATION AND BILLING SERVICES

The Company may, at the request of a customer, provide Information and Billing Services. All such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB).

Specific terms and conditions will be determined by the Company on an individual case basis with each customer and included in the contract and/or contract addenda.