

## **6. OPERATOR SERVICES**

### A. General

The rates and charges set forth are applicable to Qwest's Operator Assisted Service Offerings. The rates are applicable to calls originating and terminating within the state. The total charge for each completed operator assisted call consists of:

1. A one-time fixed operator surcharge that will be added to the first minute of each operator service call, and will be dependent on the type of billing selected (i.e., Person-to-Person).
2. A per minute usage charge that will be added per call, and will be dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes.
3. All other terms and conditions, including applicable discounts (if any), customer eligibility, use/user criteria, and the like, are found in the Qwest FCC Interstate Informational Tariff and the Qwest Rates and Services Schedule.

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B. Directory Assistance

1. General Description

Directory Assistance service allows customers to obtain listing information comprised of a name, ZIP code and/or address and telephone number. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

2. Rates and Charges

The following charges apply for each direct dialed call by the customer to Directory Assistance. This charge applies unless specified differently in another section of this Rate Schedule.

**CHARGE**

- Residence \$1.99
- Business 1.99

x

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C. Miscellaneous Operator Service Charges

1. Payphone Surcharge

a. General Description

A charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card or Collect) placed from pay telephones.

b. Rates and Charges

**CHARGE PER CALL**

- |             |        |
|-------------|--------|
| • Residence | \$0.55 |
| • Business  | 0.55   |

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D. Operator Services Offerings

1. Business/Residential Service

a. General Description

This service allows calls from business and residential locations which presubscribe to one of Qwest's direct dial services.

b. Rates and Charges

(1) Operator Services Surcharges – InterLATA/IntraLATA

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	<b>CHARGE</b>	
	<b>INTERLATA</b>	<b>INTRALATA</b>
0 + Calling Card	\$0.95	\$0.95
0 + Calling Card (Op)	0.95	0.95
0 - Calling Card (Op)	2.25	2.25
0 + Bill to Third Party	2.35	2.35
0 - Bill to Third Party	3.50	3.50
0 + Collect	2.25	2.25
0 - Collect	3.40	3.40
0 + Person-to-Person	5.75	5.75
0 - Person-to-Person	6.05	6.05
Operator Station	1.50	1.50

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- D. Operator Services Offerings
  - 1. Business/Residential Service
    - b. Rates and Charges (Cont'd)

(2) Operator Per-Minute Usage Charges – InterLATA/IntraLATA

The following are the per-minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA  
 USAGE CHARGE**

<u>Mileage Band</u>	<b>DAY</b>		<b>EVENING</b>		<b>NIGHT/WEEKEND</b>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000

**INTRALATA  
 USAGE CHARGE**

<u>Mileage Band</u>	<b>DAY</b>		<b>EVENING</b>		<b>NIGHT/WEEKEND</b>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000