

Qwest Corporation
SERVICES CATALOG
IOWA

PRIVATE LINE
TRANSPORT SERVICES
Effective: December 29, 2000

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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.2 MINIMUM PERIODS

- C. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows: (Cont'd)
3. When the minimum billing period has been met, charges for a fraction of a month will be the monthly charge, prorated for the actual number of days service is furnished. For this purpose every month is considered to have 30 days.

Fractions of a cent are carried throughout the computation of the charge. When the computed charge includes a fraction of a cent;

- One-half cent or more is treated as one cent;
- Less than one-half cent is disregarded

The charges for service installed or changes in service which involve a change in charges will become effective on the date the service is installed or changed.

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2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

A. General

A service is interrupted when it becomes unusable to the customer because of a failure of facilities used to furnish service under this Catalog. An interruption period starts when an inoperative service is reported to the Company and ends when the service is operative. Reports of an inoperative service will be taken only from the customer of record for that particular service.

B. When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer shall be as follows:

1. For Private Line Transport Services, other than Audio, Video, Self-Healing Alternate Route Protection (SHARP) Service, and Self-Healing Network Service (SHNS), no credit shall be allowed for an interruption of less than 4 hours. The customer shall be credited for an interruption of 4 hours or more at the rate of 1/180 of the monthly charges, except for Service Guarantee - Repair as specified in B.8., following, for the facility or service for each period of 4 hours or fraction thereof that the interruption continues. (C)

The monthly charges used to determine the credit, including Service Guarantee as specified in B.5., following, shall be as follows:

- a. For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two Network Access Channels, Channel Termination, Channel Performance, Transport Mileage and Optional Features and Functions).
- b. For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a Network Access Channel and Channel Performance per customer premises, Transport Mileage and Optional Features and Functions).

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies

1. (Cont'd)

- c. For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate charges associated with the service (i.e., the Network Access Channel, Channel Performance, Transport Mileage and Optional Features and Functions, including the multiplexer on the facility to the wire center, and the Network Access Channel, Channel Performance, Transport Mileages and Optional Features and Functions on the individual services from the wire center). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the wire center to a customer premises (i.e., Network Access Channel, Channel Performance, Transport Mileage and Optional Features and Functions).
- 2. For Audio and Video Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:
 - a. For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of five (5) minutes or major fraction thereof that the interruption continues.
 - b. For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of five (5) minutes or major fraction thereof that the interruption continues.
 - c. For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each Network Access Channel, Channel Performance, Transport Mileages and Optional Features and Functions that are inoperative for each period of five (5) minutes or major fraction thereof that the interruption continues.

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2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies

2. (Cont'd)

- d. For multipoint services, when the daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for each Network Access Channel, Channel Performance, Transport Mileages and Optional Features and Functions that are inoperative for each period of five (5) minutes or major fraction thereof that the interruption continues.
 - e. For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
 - f. When two or more interruptions occur during a period of five (5) consecutive minutes, such multiple interruptions shall be considered as one interruption.
3. For Foreign Exchange Service, Foreign Central Office Service, Exchange Service Extensions, or Telephone Answering Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates, (b) the assumed minutes of use charge, or (c) the minimum monthly usage charge for each period of 24 hours or fraction thereof that the interruption continues. However, in no case is a credit allowance applicable when the actual usage charge exceeds the minimum monthly usage charge in any one monthly billing period.
 4. For Private Line Transport Service Self-Healing Alternate Route Protection (SHARP), an out of service credit will apply when the customer experiences a service interruption and the system fails to switch to the protected electronics and/or facilities within one second. The protected electronics and/or facilities are between the Company point of termination located on the customer premises and/or the Company Wire Center(s) associated with the SHARP option. Such credit will be based on information provided by the network surveillance system associated with SHARP. In the event of a service interruption, one month's billing credit of the protected service will be given. Such credit will apply to the Channel Termination and the SHARP rate element for SHARP protected service. Credit will be limited to a maximum of one month for an interruption or series of interruptions within that month. (C)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies (Cont'd)

5. For SHNS credit allowance is as specified in the SHNS Service Agreement.
6. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any applicable monthly rates.
7. For certain Private Line Transport Services any period during which the error performance is below that specified for the service will be considered as an interruption.

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2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

B. When a Credit Allowance Applies (Cont'd)

8. Service Guarantee - Repair

The Company assures that all service interruptions for DS1 and DS3 Service, excluding Free-Frame DS1, will be restored within four (4) hours from the time the interruption was reported by the customer. Failure to meet this commitment will result in a credit allowance as set forth in b. following.

a. In addition to B.6., preceding, as applicable, the following regulations apply to Service Guarantee - Repair:

- A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Catalog or in the event that the protective controls applied by the Company result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported and ends when the service is operative.
- The interruption period is based on the start and stop time of the service interruption and excludes customer requested monitoring and other times when the service or customer's premises is not available for testing or repair of the service.
- The credit allowance for an interruption or a series of interruptions shall not exceed any applicable monthly charges for the service interrupted in any one monthly billing period, as determined in B.1., preceding.

b. Service Guarantee - Repair Credit

	USOC	CREDIT
DS1 Service		
• 4 hours up to but not including 8 hours	SG3BB	\$ 60.00
• 8 hours up to but not including 16 hours	SG3CB	70.00
• 16 hours up to but not including 24 hours	SG3DB	80.00
• 24 hours and over	SG3EB	100.00
DS3 Service		
• 4 hours up to but not including 8 hours	SG3BB	500.00
• 8 hours up to but not including 16 hours	SG3CB	700.00
• 16 hours up to but not including 24 hours	SG3DB	800.00
• 24 hours and over	SG3EB	1,000.00

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS (CONT'D)

C. When Credit Allowance Does Not Apply

No credit allowance will be made for:

1. Interruptions caused by the negligence of the customer.
2. Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
3. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
4. Interruptions of a service, when the customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service.
5. Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in 4.1.6. The period for which no credit allowance is made begins on the seventh day after the customer receives the Company's written notification of the need for such replacement and ends on the day after receipt by the Company of the customer's written authorization for such replacement.

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2.4.3 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS

C. When Credit Allowance Does Not Apply (Cont'd)

6. Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
7. Periods of temporary discontinuance as set forth in 2.2.1.B., preceding.
8. Periods of interruption when a Maintenance of Service Charge applies as set forth in 4.1.9, following.
9. An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar per customer bill.
10. In addition to C.1. through C.9., preceding, as applicable, Service Guarantee - Repair credit allowances do not apply to:
 - SHARP and Specialized Service and Arrangements.
 - Service interruptions due to natural disasters (e.g., tornado, earthquake, fire or flood) or work stoppage.

(C)

D. Use of an Alternative Service Provided by the Company

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the Catalog rates and charges for the alternative service used.

E. Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.5 REESTABLISHMENT OF SERVICE FOLLOWING FIRE, FLOOD OR OTHER OCCURRENCE

A. Nonrecurring Charges Do Not Apply

Charges do not apply for reestablishment of service following a fire, flood or other occurrences attributed to an Act of God provided that:

1. The service is of the same type as was provided prior to the fire, flood or other occurrence.
2. The service is for the same customer.
3. The service is reestablished up to the Demarcation Point at the same location or at the customer's option, it may be reestablished up to the Demarcation Point at an immediately occupied location or a subsequently occupied location.
4. The reestablishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period.)

B. Nonrecurring Charges Apply

Nonrecurring charges apply for establishing service at a different location on the same premises or at different premises pending reestablishment of service at the original location, unless otherwise exempted.

When service is temporarily established at a different location on the same premises or at a different premises as a result of flooding, the nonrecurring charges normally associated with the establishment of service at a different location will be waived for a period of 90 days from the initial effective date of this Catalog provision.

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2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.6 TITLE OR OWNERSHIP RIGHTS

The payment of rates and charges by customers for the services offered under the provisions of this Catalog does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectfully, by the Company in the provision of such services.

2.4.7 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

The Company, if requested by the Customer, will handle ordering, rating, and billing of that portion of Private Line Transport Service that it provides. When service is jointly provided by the Company and another Local Exchange Company the following will apply:

- A. Each Local Exchange Company will provide the portion of the mileage element in its operating territory and will bill its rates and charges.
- B. The rate for the mileage element for services provided by the Company as set forth in A., preceding, is determined as follows:
 - 1. The appropriate mileage is determined by computing the airline mileage between each premises serving wire center using the V&H methods as set forth in the National Exchange Carrier Association Tariff F.C.C. No. 4.
 - 2. The billing percentages will be agreed upon by the Local Exchange Telephone Companies involved and are listed in the National Exchange Carrier Association Tariff F.C.C. No. 4 or other billing percentage document agreed to by the companies involved.
 - 3. Using the rates for the airline mileage determined in B.1., preceding, multiply the rates by the Company's billing percentage to obtain the mileage element rates.

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2.4.7 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

- C. When Private Line Transport service is provided jointly between the Company and another Local Exchange Company, the appropriate recurring rates and nonrecurring charges are applied as follows:
 - 1. The appropriate Private Line mileage rates and nonrecurring charges are applied as specified in B.3., preceding.
 - 2. All other appropriate Private Line Transport recurring rate elements (e.g., Network Access Channel and Channel Performance) and their associated nonrecurring charges apply at 100 percent.
- D. When Private Line Transport service is provided jointly and the Company is the intermediate non-terminating carrier, only the recurring mileage rate applies. The rate is determined by multiplying the appropriate mileage rate by the billing percentage.
- E. When Private Line Transport service is provided jointly between the Company and another Local Exchange Company, or when the Company is the intermediate non-terminating carrier, the appropriate nonrecurring charges apply as set forth in Section 5 of this Catalog.

2. GENERAL REGULATIONS

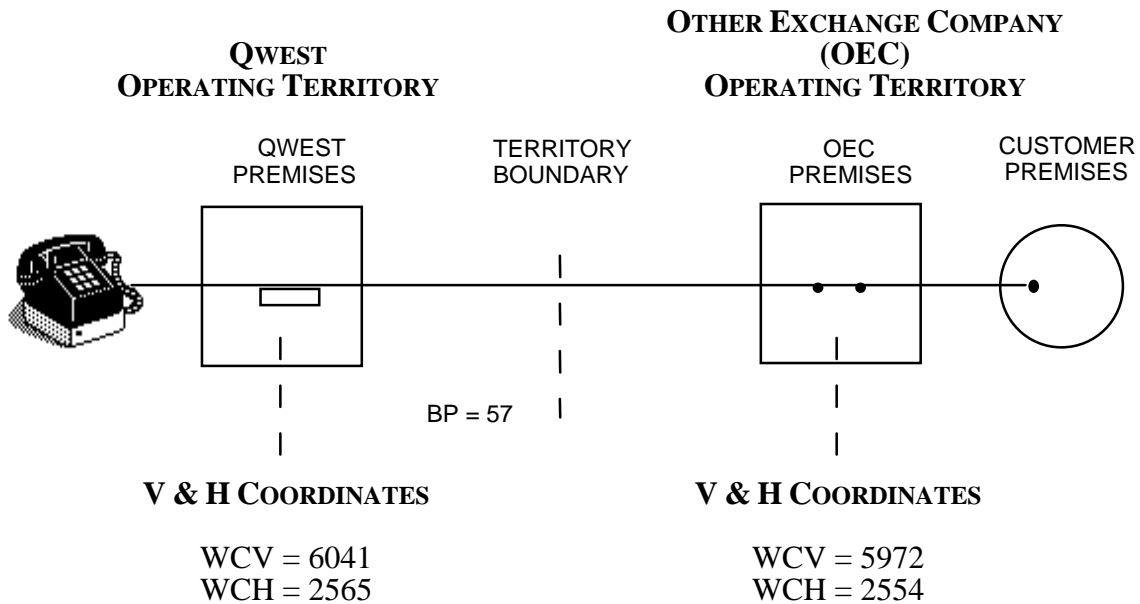
2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED (CONT'D)

F. Example - Private Line Transport

The following diagram depicts a Private Line Transport Service between a Qwest Corporation Serving Wire Center and a customer premises served by another Exchange Company.

- a. Private Line Transport is ordered to a serving wire center which is in the operating territory of the Company.
- b. Premises of ordering customer is in operating territory of another Exchange Company.



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2.4.7 ORDERING, RATING AND BILLING OF PRIVATE LINE TRANSPORT WHERE MORE THAN ONE EXCHANGE TELEPHONE COMPANY IS INVOLVED

F. Example - Private Line Transport (Cont'd)

2. Airline Mileages (Using National Exchange Carrier Association Tariff F.C.C. No. 4)

- USWC premises to OEC premises = 22.1, rounded = 23

3. Transport Mileage[1]

- Assume Qwest Corporation rates for Transport Mileage Band of over 8 to 25 miles are \$20.00 fixed and \$4.00 per mile.
- Assume Qwest Corporation Billing Percentage (BP) is 57.
- Calculation of Transport Rates[2]

QWEST TRANSPORT MILEAGE RATE =

$$\begin{array}{rcl} 23 \times \$4.00 \times 57\% & = & \$52.44 \\ \text{plus } \$20.00 \times 57\% & = & \underline{\$11.40} \\ & & \$63.84 \end{array}$$

4. The rates and charges for the Transport Mileage provided by another Exchange Company, will be billed by the other Exchange Company, in accordance with its appropriate tariff.

[1] Rates used in this example are used for demonstration purposes only.

[2] The same calculation is performed to determine the appropriate Transport Mileage nonrecurring charge, if applicable.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (CONT'D)

2.4.8 TERMINATION LIABILITY/WAIVER POLICY

All Private Line Transport Services provided via service agreements, are subject to the Termination Liability/Waiver Policy, unless otherwise specified.

A. Minimum Billing Level

When services are provided under a fixed-period service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified. Partial discontinuance of service will not decrease the Minimum Billing Level.

B. Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

C. Complete Disconnect

If the customer chooses to completely discontinue contracted service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.[1]

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service multiplied by the termination liability percentage, multiplied by 19 months.
- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 month) Minimum Service Period, the termination charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

[1] Analog Private Line Transport Service fixed-period service agreements which were in effect prior to 12-3-97, will retain 15% termination liability for the duration of the existing fixed-period service agreement.

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.8 TERMINATION LIABILITY/WAIVER POLICY (CONT'D)

D. Partial Disconnect

If the customer discontinues a portion of their contracted service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

E. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. These charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

2. GENERAL REGULATIONS

2.5 CONNECTIONS

2.5.1 GENERAL

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Private Line Transport Service furnished by the Company where such connection is made in accordance with the provisions specified in the Code of Federal Regulations, Title 47, Chapter 1, F.C.C, Part 68.

2.6 DEFINITIONS

Bandwidth

A defined range of frequencies.

Baud

A unit of signaling speed. It is the reciprocal of the time duration in second of the shortest signal element when all signal elements have equal length. The speed in bauds is the number of signal elements per second.

Bit

The smallest unit of information in the binary system of notation.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Business Day

The times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Company may vary based on company policy, union contract and location.

Carrier or Common Carrier

See "Interexchange Carrier".

Central Office

A local Company switching system where Local Exchange Services are terminated for purposes of interconnection to each other and to interoffice trunks or the Public Switched Network.

Central Office Prefix

The first three digits (NNX) of the seven digit telephone number assigned to a customer's Local Exchange Service when dialed on a local basis.

Channel(s)

An electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more Demarcation Points.

Channelize

The process of multiplexing wide bandwidth or higher speed channels into narrower bandwidth or lower speed channels or vice versa.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Channel Service Unit

Equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format errors and remote loop back.

Communications Systems

Channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

Continuous Property

Property occupied by one customer, such as one lot, or two or more contiguous lots, or contiguous parts of a city block, whether or not traversed by an alley or partially traversed by a railway siding terminating within such property. Properties separated by property occupied by others, or by public highways, streets, railway tracks or physical barriers such as rivers are not classed as "continuous property".

Contract

The service agreement between a customer and the Company under which facilities for communication between specified locations, for designated periods, and for the use of the customer and the authorized users specifically named in the contract, are furnished in accordance with provisions of this Catalog.

Customer(s)

Any individual, partnership, association, joint-stock company, trust, corporation, governmental entity or any other entity which subscribes to the services offered under this Catalog.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Data Transmission (107 Type) Test Line

An arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

A unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Demarcation Point

The point of connection, provided and maintained by the Company, at which the Company service and the property owner's or customer's facilities are connected. This Demarcation Point is to be mutually agreeable to the Company and the customer or property owner, and is normally located near the point where the Company facilities enter the building or property, on the customer's side of the Company's protector, or its equivalent. For multiple buildings constructed on continuous property, such as shopping centers, condominiums, industrial parks, and campuses, the Company may establish a single Demarcation Point or may designate one or more existing terminating connections on a property as Demarcation Points. The property owner or customer is responsible for service on the customer side of the Demarcation Point(s). Where feasible, one or more alternate Demarcation Points may be placed or reinforced by the Company at the request of the customer or property owner. Charges will be applied to cover additional costs of placing or reinforcing alternate Demarcation Points requested by the customer or property owner.

Direct Routed Channels

Private line transport channels furnished over facilities, which the Company elects to provide on a direct basis and is not routed through a central office.

Effective 2-Wire

A condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

End Office Switch

A local Company switching system where Local Exchange Services are terminated for purposes of interconnection to trunks. Included are Remote Switching Modules and Remote Switching Systems served by a host office in a different wire center.

Exchange

A unit generally smaller than a Local Access and Transport Area, established by the Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given Local Access and Transport Area.

Exchange Carrier

A land line telephone company that provides local telephone service in a designated local serving area under authority of the Iowa State Utilities Board. The Exchange Carrier may also provide other services and facilities.

Facility

A facility is the transmission path between the Demarcation Points serving customer locations, a Demarcation Point serving a customer location and a Company central office, or between Company central offices.

Field Identifier

Two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Company billing systems to generate nonrecurring charges.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

First Come, First Served

A procedure followed when a shortage of facilities or equipment occurs, such that Private Line Transport Services ordered cannot be installed. The orders delayed by the shortage of facilities will be prioritized according to the sequence in which they are received. That is, when facilities or equipment become available, the first order received will be the first order processed.

Grandfathered

Terminal equipment, multiline terminating systems and protective circuitry directly connected to the facilities utilized to provide services under the provisions of this Catalog, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations. It also denotes certain services offered in other sections of this Catalog that are provided to existing customers only and not provided to new customers or to existing customers who move from one premises to another.

Hub

A Company-designated serving wire center at which bridging, multiplexing or other functions are performed.

Individual Case Basis

A condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this Catalog are developed based on the circumstances in each case.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Interconnection Point

A mutually agreed upon, between two or more Exchange Carriers whose facilities are involved, point of physical connection of Transport Channel Mileage facilities. The Interconnection point information is used to calculate each telephone company's proportion of Transport Channel Mileage charges when two or more telephone companies are providing such services.

Interexchange Carrier (IC) or Interexchange Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire, fiber or radio between two or more exchanges.

Intrastate Communications

Any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Major Fraction Thereof

Any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a Private Line Transport Service period of four (4) hours, a major fraction thereof would be any period of time in excess of 2 hours exactly. Therefore, if a given service is interrupted for a period of six hours and one minute, the customer would be given a credit allowance for two four-hour periods.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Modification of Final Judgement (MFJ)

The consent decree approved by the U.S. District Court in United States versus Western Electric 552 F. Supp. 171 (To D.C. 1982).

Multiplexing

A method of concentrating information via signal processing techniques (i.e., frequency division multiplexing, time division multiplexing, etc.). This process combines a number of channels into a common spectrum or into a common bit stream for transmission.

Network Channel Interface

That point serving the premises of the customer at which provision is made for connection of Company facilities to customer facilities.

Nonsynchronous Test Line

An arrangement in step-by-step end office switch which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Premises

A building, portion of a building in a multitenant building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway. Except for a customer that offers Telecommunications Services exclusively as a reseller, this term is not to be limited to one building, but applies as well to a complex, or campus-type configuration of, buildings.

Radio Common Carriers (RCCs)

Carriers who are regulated under Part 22 or Part 81 of the Federal Communications Commission's Rules and Regulations.

Registered Equipment

The customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Serving Wire Center

The local Company central office from which dial tone for Local Exchange Service would normally be provided to the Demarcation Point on the property at which the customer is served.

Synchronous Test Line

An arrangement in a central office which performs marginal operational tests of supervisory and ring-tripping functions.

2. GENERAL REGULATIONS

2.6 DEFINITIONS (CONT'D)

Trunk

A communication path connecting two switching systems in the Public Switched Network, used in the establishment of an end-to-end connection.

Uniform Service Order Code (USOC)

A three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Company billing system to generate recurring rates and nonrecurring charges.

V and H Coordinates Method

A method of computing airline miles between two points by utilizing an established formula which is based on the vertical (V) and horizontal (H) coordinates of the two points.

Wire Center

A building in which one or more central offices, used for the provision of Local Exchange Services, are located. Also see "Serving Wire Center".

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

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