

5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

A. Local Exchange Service

1. Local exchange main line service rates apply for each local exchange line.
2. When the Company cannot provide primary basic local service to a customer within five working days from the date of the customer's application for service or by the customer's requested date, whichever is later, the Company, where available and to the extent possible, shall offer local service alternatives. The service alternative will be provided only where primary service has been delayed. Primary service is defined as the first line at a specific address.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE (CONT'D)

B. Exchanges Served:

Ackley	Dawson	Maquoketa	
Adel	Decorah	Marshalltown	
Algona	Denver	Mason City	
Alta	Des Moines	Merrill	
Altoona	Dike	Milford	
Ames	Dubuque	Mineola	
Anamosa	Eagle Grove	Missouri Valley	
Ankeny	Earlham	Monticello	
Anthon	Estherville	Mount Vernon	
Arnolds Park	Ft. Madison	Muscatine	
Atlantic	Garner	Nashua	
Blairsburg	Geneva	Neola	
Boone	Gilmore City	New Hartford	
Bradgate	Glenwood	Northwood	
Britt	Granger	Norwalk	
Burlington	Grimes	Oelwein	
Calmar	Hamburg[1]	Onawa	(T)
Canton, (East)	Hampton	Osage	
Carlisle	Harrisburg, East	Oskaloosa	
Carroll	Hudson	Ottumwa	
Carter Lake, [1]	Humboldt	Parkersburg	(T)
Cedar Falls	Independence	Perry	
Cedar Rapids	Indianola	Pocahontas	
Center Point	Iowa City	Polk City	
Charles City	Iowa Falls	Prairie City	
Cherokee	Jewell	Red Oak	
Clarion	Keokuk	Renwick	
Clinton	Lake Park	Rose Hill	
Coggon	Lansing	Runnells	
Colfax	Laurens	Sheldon	
Correctionville	Livermore	Shenandoah	
Council Bluffs	LuVerne	Silver City	
Crescent	Malvern	Sioux City, [1]	(T)
Dallas Center	Manly	Sioux City	
Danbury	Mapleton	Sioux Rapids	
Davenport			(M)

[1] For rate information see 5.1.8 of the Exchange and Network Services Catalog. (N)

(M) Material moved to Page 2.1.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

B. Exchanges Served: (Cont'd)

Spencer
Spirit Lake
Storm Lake
Stuart
Underwood
Van Meter
Vinton
Walcott
Waterloo
Waukee
Waukon
Waverly
Webster City
Wesley
West Union
Whiting
Whittemore
Williams
Winterset.

(M)

(M)

(M) Material moved from Page 2.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE (CONT'D)

C. Exchanges

The following is a list of all exchanges. Where Extended Area Service (EAS) is provided, the exchanges with which it is provided are shown in the right hand column.

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
ACKLEY	Geneva
ADEL	Dallas Center, Des Moines, De Soto, Redfield, Van Meter, Waukee
ALGONA	LuVerne, Wesley, Whittemore
ALTA	[1] (C)
ALTOONA	Ankeny, Des Moines, Elkhart, Prairie City, Runnells
AMES	Nevada
ANAMOSA	Cedar Rapids, Martelle, Monticello,
ANKENY	Altoona, Des Moines, Elkhart, Polk City
ANTHON	Oto
ARNOLDS PARK	Milford, Spirit Lake
ATLANTIC	Marne, Wiota
BLAIRSBURG	Webster City, Williams
BOONE	
BRADGATE	Gilmore City, Humboldt, Livermore
BRITT	Crystal Lake, Garner, Wesley, Woden
BURLINGTON	

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog. (N)
(N)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	
CALMAR	Fort Atkinson, Ossian	
CANTON-FAIRVIEW(EAST)	Canton-Fairview, SD, Worthing, SD	
CARLISLE	Des Moines, Indianola	
CARROLL	Halbur, Lidderdale	
CARTER LAKE	[1]	(C)
CEDAR FALLS	Denver, Dike, Hudson, Janesville, New Hartford, Parkersburg, Waterloo, Waverly	
CEDAR RAPIDS	Alburnett, Anamosa, Atkins, Center Point, Central City, Coggon, Ely, Fairfax, Lisbon, Martelle, Mount Vernon, Newhall, North Liberty, Norway, Palo, Prairieburg, Shellsburg, Springville, Swisher, Troy Mills, Urbana, Van Horne, Vinton, Walker	
CENTER POINT	Cedar Rapids, Urbana	
CHARLES CITY	Nashua	
CHEROKEE	Cleghorn, Larrabee, Meriden	
CLARION	Dows, Eagle Grove, Goldfield, Woolstock	
CLINTON	Low Moor	
COGGON	Cedar Rapids, Central City, Prairieburg, Ryan, Troy Mills	

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog. (N)
(N)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
COLFAX	Des Moines, Newton, Prairie City
CORRECTIONVILLE	
COUNCIL BLUFFS	[1]
CRESCENT	Bennington, NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Mineola, Omaha, NE, Springfield, NE, Underwood, Valley, NE, Waterloo, NE
DALLAS CENTER	Adel, Des Moines, Granger, Grimes
DANBURY	Mapleton
DAVENPORT METRO AREA[2]	Dixon, Donahue, East Moline, IL, Eldridge, LeClaire-Princeton, McCausland, Moline, IL, Rock Island, IL, Walcott
DAWSON	Des Moines, Perry
DECORAH	Burr Oak, Highlandville
DENVER	Cedar Falls, Waterloo, Waverly,
DES MOINES	Adel, Altoona, Ankeny, Bouton, Carlisle, Colfax, Dallas Center, Dawson, De Soto, Dexter, Earlham, Elkhart, Granger, Grimes, Indianola, Martensdale, Milo, Norwalk, Perry, Pleasantville, Polk City, Prairie City, Redfield, Runnells, Stuart, Van Meter, Waukee, Winterset, Woodward

(C)
|
(C)

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog.

[2] The Davenport Metropolitan Exchange area consists of Davenport, IA and Rock Island, Moline and East Moline, IL.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
DIKE	Cedar Falls, New Hartford, Parkersburg, Waterloo
DUBUQUE	Dickeyville, WI, East Dubuque, IL, Epworth, Farley, Holy Cross, LaMotte
EAGLE GROVE	Clarion, Goldfield, Thor, Vincent, Woolstock
EARLHAM	De Soto, Des Moines, Dexter, Winterset
ESTHERVILLE	
FORT MADISON	Denmark, Montrose, West Point
GARNER	Britt, Klemme, Miller
GENEVA	Ackley, Hampton
GILMORE CITY	Bradgate, Humboldt, Livermore
GLENWOOD	Bennington , NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Malvern, Mineola, Omaha, NE, Pacific Junction, Silver City, Springfield, NE, Valley, NE, Waterloo, NE
GRANGER	Dallas Center, Des Moines, Grimes, Woodward
GRIMES	Dallas Center, Des Moines, Granger, Polk City, Waukee
HAMBURG	Riverton
HAMPTON	Geneva
HARRISBURG-TEA(EAST)	Harrisburg-Tea, SD, Lennox, SD, Sioux Falls, SD
HUDSON	Cedar Falls, Waterloo

(C)
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(C)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	
HUMBOLDT	Bradgate, Gilmore City, Livermore, LuVerne, Renwick, Thor	
INDEPENDENCE	Rowley	
INDIANOLA	Carlisle, Des Moines, Liberty Center, Martensdale, Milo, Norwalk	
IOWA CITY	Hills, Lone Tree, North Liberty, Oxford, Riverside, Sharon Center, Solon, Tiffin, West Branch, West Liberty	
IOWA FALLS	Alden, Buckeye	
JEWELL	Ellsworth	
KEOKUK		
LAKE PARK	Spirit Lake	
LANSING	Waukon	
LAURENS	[1]	(C)
LIVERMORE	Bradgate, Gilmore City, Humboldt, LuVerne	
LUVERNE	Algona, Humboldt, Livermore	
MALVERN	Glenwood, Silver City	
MANLY	Grafton, Hanlontown, Kensett, Mason City, Plymouth	
MAPLETON	[1]	(C)
MAQUOKETA		

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog. (N)
(N)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	
MARSHALLTOWN	Albion, Conrad, Ferguson, Green Mountain, Haverhill, LeGrand, Liscomb, Melbourne, Rhodes, State Center	
MASON CITY	Manly, Plymouth	
MERRILL	Sioux City	
MILFORD	Arnolds Park, Spirit Lake	
MINEOLA	Bennington, NE, Council Bluffs, Crescent, Elkhorn, NE, Glenwood, Gretna, NE, Omaha, NE, Silver City, Springfield, NE, Underwood, Valley, NE, Waterloo, NE	(C)
MISSOURI VALLEY	Bennington, NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Omaha, NE, Springfield, NE, Valley, NE, Waterloo, NE	(C)
MONTICELLO	Anamosa	
MOUNT VERNON	Cedar Rapids, Lisbon	
MUSCATINE	Eliza, IL, Illinois City, IL	
NASHUA	Charles City	
NEOLA	Bennington, NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Minden, Omaha, NE, Springfield, NE, Valley, NE, Waterloo, NE	(C) (C)
NEW HARTFORD	Cedar Falls, Dike, Parkersburg, Waterloo	
NORTHWOOD	Kensett	
NORWALK	Des Moines, Indianola	
OELWEIN	Aurora, Hazleton	

(M) Material moved to Page 9

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	
ONAWA	[1]	(M)
OSAGE	[1]	(M)
OSKALOOSA	Eddyville, Fremont, Leighton, Rose Hill	
OTTUMWA	Agency, Bladensburg, Blakesburg, Chillicothe, Eddyville, Eldon, Farson, Fremont, Hedrick	
PARKERSBURG	Cedar Falls, Dike, New Hartford, Waterloo	
PERRY	Bouton, Dawson, Des Moines, Minburn, Rippey	
POCAHONTAS	Fonda, Havelock, Laurens, Plover	
POLK CITY	Ankeny, Des Moines, Grimes, Slater	
PRAIRIE CITY	Altoona, Colfax, Des Moines, Runnells	
RED OAK		
RENWICK	Humboldt	
ROSE HILL	Oskaloosa	
RUNNELLS	Altoona, Des Moines, Prairie City	

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog.

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5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	
SHELDON	Archer, Boyden, Matlock	
SHENANDOAH	Coin, Essex, Farragut, Imogene, Northboro	
SILVER CITY	Bennington, NE, Council Bluffs, Elkhorn, NE, Glenwood, Gretna, NE, Malvern, Mineola, Omaha, NE, Pacific Junction, Springfield, NE, Valley, NE, Waterloo, NE	(C) (C)
SIOUX CITY	Dakota City, NE, Hinton, Merrill, Sergeant Bluff, South Sioux City, NE	
SIOUX RAPIDS	Linn Grove, Rembrandt	
SPENCER	[1]	
SPIRIT LAKE	Arnolds Park, Lake Park, Milford	
STORM LAKE	[1]	
STUART	Des Moines, Dexter, Menlo	

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
UNDERWOOD	Bennington, NE, Council Bluffs, Crescent, Elkhorn, NE, Gretna, NA, Mineola, Omaha, NE, Springfield, NE, Valley, NE, Waterloo, NE
VAN METER	Adel, Des Moines, De Soto, Winterset
VINTON	Cedar Rapids, Shellsburg, Urbana
WALCOTT	Davenport, Durant
WATERLOO	Cedar Falls, Denver, Dike, Hudson, Janesville, La Porte City, New Hartford, Parkersburg, Waverly
WAUKEE	Adel, Des Moines, Grimes
WAUKON	Lansing, Waterville
WAVERLY	Cedar Falls, Denver, Janesville, Shell Rock, Waterloo
WEBSTER CITY	Blairsburg, Duncombe, Kamrar, Woolstock
WESLEY	Algona, Britt, Titonka, Woden
WEST UNION	
WHITING	[1]
WHITTEMORE	Algona
WILLIAMS	Blairsburg
WINTERSET	De Soto, Des Moines, Earlham, Lorimor, Macksburg, Peru, Van Meter

(C)
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(C)

[1] Rates for residence and business customers served by this wire center are found in the Exchange and Network Services Catalog.

TELEPHONE TARIFF
FILED WITH BOARD

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE (CONT'D)

D. Deaveraged Geographic Zones – Business

Iowa is divided into three geographic zones. The rate for Business services are determined by the zone in which the serving wire center of the Business service is located. Following is a listing of the wire centers located in each zone, in association with their Common Language Location Identifier (CLLI).

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire CenterCLLI

ZONE 1

Ames West	AMESIAWS
Blairsburg	BRBGIACO
Calmar	CLMRIACO
Carter Lake	OMAHNENW
Cedar Rapids Downtown	CDRRIADT
Cedar Rapids North	CDRRIANO
Davenport Downtown	DVNPIADT
Davenport East	DVNPIAEA
Des Moines Ashworth	DESMIAAW
Des Moines Downtown	DESMIADT
Des Moines Northwest	DESMIANW
Des Moines South	DESMIASO
Des Moines West	DESMIAWS
Harrisburg-Tea (East)	HRBGSDCO
Shenandoah	SHNDIACO
Sioux City Morningside	SXCYIAMS
Walcott	WLCTIACO

TELEPHONE TARIFF
FILED WITH BOARD

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

D. Deaveraged Geographic Zones – Business (Cont'd)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

<u>Wire Center</u>	<u>CLLI</u>
ZONE 2	
Ames Downtown	AMESIATC
Ankeny	ANKNIACO
Atlantic	ATLTIATC
Boone	BOONIACO
Burlington	BURLIATC
Carroll	CRRLIATC
Cedar Falls	CDFLIACO
Cedar Rapids Marion	CDRRIAMN
Cedar Rapids West	CDRRIAWS
Cherokee	CHRKIACO
Clarion	CLRIIACO
Clinton Camanche	CLTNIACC
Clinton Downtown	CLTNIACO
Council Bluffs Downtown	CNBLIAWA
Council Bluffs Manawa	CNBLIAMW
Davenport Northeast	DVNPIANE
Davenport Northwest	DVNPIANW
Dawson	PRRYIACO
Decorah	DCRHIACO
Des Moines East	DESMIAEA
Des Moines North	ANKNIACO
Dubuque Downtown	DUBQIATC
Eagle Grove	EGGVIACO
Fort Madison	FTMDIATC
Garner	GRNRIACO
Independence	INDPIACO
Indianola	INDNIACO
Iowa City	IWCYIATC
Keokuk	KEKKIACO
Marshalltown	MRTWIASO
Mason City	MSCYIATC
Milford	MLFRIACO
Muscatine	MSCTIACO
Oelwein	OLWNIATC
Onawa	ONAWIACO

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

D. Deaveraged Geographic Zones – Business (Cont'd)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

<u>Wire Center</u>	<u>CLLI</u>
ZONE 2 (Cont'd)	
Oskaloosa	OSKLIACO
Ottumwa	OTMIATC
Perry	PRRYIACO
Red Oak	RDOKIACO
Sheldon	SHLNIATC
Sioux City Downtown	SXCYIADT
Sioux City Leads	SXCYIALD
Spencer	SPNCIATC
Spirit Lake	SPLKIACO
Waterloo Downtown	WTRLIADT
Webster City	WBCYIATC
Whittemore	WHMRIACO
ZONE 3	
Ackley	ACKLIACO
Adel	ADELIACO
Algona	ALGNIATC
Alta	STLKIATC
Altoona	ALNAIACO
Anamosa	ANMSIACO
Anthon	ANTHIACO
Arnolds Park Downtown	ARPKIACO
Arnolds Park Wahpeton	WHTNIACO
Bradgate	GLCYIACO
Britt	BRTTIACO
Canton-Fairview (East)	CNTNSDCO
Carlisle	CRLSIACO
Center Point	CNPNIACO
Charles City	CHCYIATC
Coggon	CGGNIACO
Colfax	CLFXIACO
Correctionville	CCVLIACO
Crescent	CRSCIACO
Dallas Center	DLCTIACE
Danbury	DNBRIACO

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

D. Deaveraged Geographic Zones – Business (Cont'd)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire CenterCLLI

ZONE 3 (Cont'd)

Davenport West	DVNPIAWS
Denver	DNVRIACO
Dike	DIKEIACO
Dubuque Northwest	DUBQIANW
Earlham	ERHMIACO
Estherville	ESVLIACO
Geneva	HMPNIACO
Gilmore City	GLCYIACO
Glenwood	GLWDIACO
Granger	GRNGIACO
Grimes	GRMSIACO
Hamburg	HMBGIACO
Hampton	HMPNIACO
Hudson	HDSNIACO
Humboldt	HMBLIACO
Iowa Falls	IWFLIACO
Jewell	JEWLIACO
Lake Park	LKPKIACO
Lansing	LNNGIACO
Laurens	LRNSIACO
Livermore	LVMRIACO
LuVerne	LVRNIACO
Malvern	MLVRIACO
Manly	MNLYIACO
Mapleton	MPTNIACO
Maquoketa	MQKTIACO
Merrill	MRRLIACO
Mineola	GLWDIACO
Missouri Valley	MSVYIACO
Monticello	MNTIACO
Mount Vernon	MTVRIACO

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

D. Deaveraged Geographic Zones – Business (Cont'd)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire CenterCLLI

ZONE 3 (Cont'd)

Nashua	NASHIACO
Neola	NEOLIACO
New Hartford	NHFRIACO
Northwood	NWODIACO
Norwalk	NRWLIACO
Osage	OSAGIACO
Parkersburg	PRBGIACO
Pocahontas	PCHNIACO
Polk City	PKCYIACO
Prairie City	PRCYIACO
Renwick	RNWCIACO
Rose Hill	RSHLIACO
Runnells	RNLSIACO
Silver City	GLWDIACO
Sioux Rapids	SXRPIACO
Storm Lake	STLKIATC
Stuart	STRTIACO
Underwood	UNWDIACO
Van Meter	VNMTIACO
Vinton	VNTNIACO
Waterloo Washburn	WTRLIACS
Waukee	WAUKIACO
Waukon	WAKNIACO
Waverly	WVRLIACO
Wesley	WSLYIACO
West Union	WUNNIACO
Whiting	WHNGIACO
Williams	WLMSIACO
Winterset	WNTRIACO

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (CONT'D)

5.1.7 MAPS

Individual local exchange boundary line maps for each exchange operated by the Company in Iowa are filed separately with the Iowa Utilities Board.

5.2 LOCAL EXCHANGE SERVICE

5.2.4 FLAT RATE SERVICE

Rates and charges for Residence primary flat-rated lines and Business primary and additional flat-rated lines applicable only to customers in the deregulated exchanges of Alta, Carter Lake, Council Bluffs, LuVerne, Mapleton, Onawa, Osage, Spencer, Storm Lake and Whiting can be found in the Exchange and Network Services Catalog. Rates and charges for any other exchanges and wire centers can be found herein.

A. Description

Flat Rate Service is an exchange service for which a stipulated monthly rate is charged, regardless of the number of local messages originated.

B. Rates and Charges

- 1. Charges apply as specified in the Exchange and Network Services Catalog. (T)

USOC (D)
(C)

a. Residence

- One-party main line 1FR (C)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.4 FLAT RATE SERVICE (CONT'D)

b. Business	USOC	(D) (C)
• Main Lines		
- One-party, two-way	1FB	(C) (M)
• Additional Lines		
- One-party, two-way	AFK	(C) (M)

5.2.5 LOCAL SERVICE OPTIONS

A. Business Line Promotions

When promotions are made available to business customers who subscribe to flat business lines, such promotions shall not exceed 120 days annually. The periods and provisions will be determined by the Company.

B. Residence Line Promotions

When promotions are made available to residence customers who subscribe to residence lines such promotions shall not exceed 120 days annually. The periods and provisions will be determined by the Company.

(M) Material moved to Section 105.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Link Up

1. The Telephone Assistance Program - Link Up is a plan which assists qualified low-income applicants with reduced service connection charges. The assistance applies for a single telephone line at the applicant's principal place of residence. A reduction will be provided to qualified applicants as specified in the Catalog. (C)
2. The consumer shall receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which Link Up assistance was provided previously. (C)

3. Eligibility Requirements

To be eligible for assistance, an applicant must participate in one of the following:

- a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
- b. Food Stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low-Income Home Energy Assistance Program (LHEAP)
- f. Temporary assistance to Needy Family Program (TANF)
- g. National School Lunch Program (NSL)
- h. Meet Income-Based Criterion for Telephone Assistance, as defined by the FCC

4. Application for Assistance

An applicant shall request telephone connection assistance through completion of a form provided by the Company.

5. Charges and Deferred Payments

- a. All service connection charges for installing basic residential telephone service, except security deposits, shall be reduced as specified in the Catalog. (C)
- b. An applicant may defer payment of the service connection charges. Payments may be deferred up to 12 months with a payment schedule of equal payments of up to \$200.00 assessed for commencing service. Interest will not be charged on deferred payments. (C)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

B. Expanded Link-Up Program

1. Description

Residents living on reservations who qualify for Tribal Lifeline, are eligible for an additional Expanded Link-Up benefit of up to \$70.00, in addition to the Link-Up Program. The additional benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00 which are assessed to begin service at the principle residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone connection charges and special construction charges.

2. Nonrecurring Charge Credit

**CREDIT
USOC**

- Expanded Link-Up

LNKEL

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

C. Lifeline Assistance

1. The Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Residents living on reservations can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

2. Eligibility Requirements

To be eligible for assistance, an applicant must participate in one of the following:

- a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
- b. Food Stamps
- c. Supplemental Security Income (SSI)
- d. Federal public housing assistance
- e. Low-Income Home Energy Assistance Program (LHEAP)
- f. Temporary assistance to Needy Family Program (TANF)
- g. National School Lunch Program (NSL)
- h. Meet Income-Based Criterion for Telephone Assistance, as defined by the FCC

3. Application for Assistance

An applicant shall request telephone assistance through completion of a form provided by the Company.