

**Qwest Corporation**  
**SERVICES CATALOG No. 1**  
**IOWA**

**EXCHANGE AND  
NETWORK SERVICES**  
Effective: February 9, 2009

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>MONTHLY RATE</b>
• Abbreviated Access, one-digit - Each line arranged	EV4	\$ 0.50
• Abbreviated Access, two-digit - Each line arranged	EV8	0.50
• Call Curfew	RCU	3.95
• Call Forwarding		
- Busy Line (Expanded)	FBJ	0.30
- Busy Line (Overflow)	EVO	0.30
- Busy Line (Programmable)	ERB	1.85
- Busy Line/Don't Answer (Expanded)	FVJ	1.25
- Busy Line (Overflow)/Don't Answer	EVK	1.25
- Don't Answer	EVD	1.05
- Don't Answer (Expanded)	FDJ	1.05
- Don't Answer (Programmable)	ERD	2.60
- Variable	ESM	5.00 (I)
• Call Rejection	NSY	5.50
• Call Transfer	EO3	6.50
• Call Waiting	ESX,N2W	7.00
• <i>CALLER ID WITH PRIVACY</i> +	N6S	10.75 (I)
- Discounted[1]	—	2.95

[1] Discounted rate applies when this feature is added as a part of *CUSTOMCHOICE*.

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**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>MONTHLY RATE</b>
• Caller Identification - Number	NSD	\$9.00 (I)
• Caller Identification - Name and Number	NNK	9.00
• Continuous Redial - Discounted[1]	NSS NLRXL	4.00 (I) 1.75
• Dial Call Waiting	WDD	2.15
• Dial Lock - Discounted[1]	OC4 NLUAC	3.95 2.00
• Directed Call Pick Up	PUN	1.00
• Directed Call Pick Up With Barge-In	PUQ	1.00
• Distinctive Alert	DHA	1.00
• Do Not Disturb	D7T	3.95
• Easy Access	SQAVX	0.98
• Hot Line	HLA	2.00
• Last Call Return	NSQ	5.00 (I)
• <i>NO SOLICITATION</i>	SB5	6.95

[1] See Custom Solutions, 105.4.14.

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**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>MONTHLY RATE</b>
• Priority Call	NSK	\$4.50 (I)
• Remote Access Forwarding (Call Following)	AFM	6.00
• Scheduled Forwarding	ATF	7.00 (I)
• <i>SECURITY SCREEN</i>	RV1	2.95
• Selective Call Forwarding	NCE	5.00 (I)
• Selective Call Waiting	S7W, S7Y	7.00
• Speed Calling		
- Capacity of 8 Preselected Numbers	E8C	3.50
- Capacity of 30 Preselected Numbers	E3D	4.50 (I)

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**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

<b>RESIDENCE</b>	<b>USOC</b>	<b>MONTHLY RATE</b>
• Three-Way Calling	ESC	\$4.50 (I)
• Warm Line	WLS	2.50
• Wireless Extension	HME	4.95

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**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.3 CUSTOM CALLING SERVICES**

C. Rates and Charges (Cont'd)

4. Custom Calling Services, per occurrence

	<b>CHARGE</b>	
• Call Trace, Pay per use basis per successful activation [1]		(T)
- Business	\$0.97	(T)
- Residence	0.97	
• Continuous Redial, Pay per use basis per activation[2]		(T)
- Business	0.95	(T)
- Residence	0.95	
• Last Call Return, Pay per use basis per activation[3]		(T)
- Business	0.95	(T)
- Residence	0.95	
• Three-Way Calling, Pay per use basis per activation[4]		(T)
- Business	0.95	(T)
- Residence	0.95	
• <i>I-CALLED</i> , Pay per use basis per activation		(T)
- Business	0.95	
- Residence	0.95	

[1] Pay per use charge will not apply if the trace is not successful. (C)

[2] Pay per use charge applies per activation regardless of whether the call is completed. (N)

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation. (N)

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.4 MARKET EXPANSION LINE SERVICE**

A. Description

*MARKET EXPANSION LINE (MEL)* is a service provided in lieu of an individual line whereby a call placed to a customer's telephone number in one central office is automatically forwarded by Company central office equipment to another customer designated line. MEL is offered for Local Exchange Service only where in the Company's judgment central office equipment and facilities permit this service to be furnished on a measured service basis. Due to the additional switching required to provide this service, some transmission quality may be lost.

B. Terms and Conditions

1. One listing in the white and yellow page directories covering the exchange in which the call forwarding central office is located is provided with MEL.
2. Identification of the originating telephone number will not be provided to MEL customers.
3. MEL is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional MEL facilities are needed to avoid interference with or impairment of services offered by the Company, the customer will be required to subscribe to such additional facilities. In the event the customer refuses to subscribe to adequate MEL facilities, the service shall be subject to termination.
4. The calling party is responsible for charges associated with the calls between the originating line and the call forwarding location. The MEL customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating location. On local calls, the MEL customer is responsible for the payment of applicable local measured service usage charges.

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**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.4 MARKET EXPANSION LINE SERVICE (CONT'D)**

C. Rates and Charges

1. On local exchange calls, the rates below apply in addition to the applicable local charges specified in this Section and other applicable tariffed stipulations.
2. The nonrecurring charge applies on each additional line(s) only if installed on a subsequent order. There is no nonrecurring charge when installed on the same order as the first access line. One nonrecurring charge applies per order.
3. When at the request of the customer a number change is requested for the call forwarding location, the number to which calls are forwarded or both, a Service Ordering Charge as specified in Section 3 of this Catalog, applies in addition to the nonrecurring charge. One nonrecurring charge applies per order.
4. The following rates apply and are in addition to applicable Service Ordering Charge as specified in Section 3 of this Catalog.

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Per first access line	RCF	\$20.00	\$25.00
• Each additional line	RCA	20.00	25.00 (I)

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**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.7 INTRACALL SERVICE**

A. Description

*INTRACALL* Service allows customers with a one party flat or measured residence or business line to use their line to provide an intercom system. With *INTRACALL* Service, the customer dials an access code, receives a busy signal, hangs-up, and all telephone instruments on that line will receive a distinctive ring. Upon answering, a clear conversation path is established until all telephones resume the on-hook position.

B. Terms and Conditions

1. The access code may be the customer's own telephone number or a special three digit code depending on the type of central office from which the customer is served.
2. Interaction between *INTRACALL* Service and Custom Calling Services depends on the type of central office from which the customer is served.
3. *INTRACALL* Service will not be available to customers who subscribe to Public Interexchange Carrier Access Service, Trunks, Foreign Exchange Service, Multiparty Service or lines in a hunt group.
4. This service is provided only where facilities permit.

C. Rates and Charges

1. The following rate applies, per individual line equipped, in addition to the appropriate Service Ordering Charge as found elsewhere in this Catalog and to all other rates and charges applicable to the associated individual line.

	<b>USOC</b>	<b>MONTHLY RATE</b>
• <i>INTRACALL</i> Service, per line	E1N	\$1.80

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.9 CALLER IDENTIFICATION-BULK**

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Centrex Plus, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) Trunk customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, Centrex Plus, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data Input/Output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the private line channel.

B. Terms and Conditions

1. A Voice Grade 36 (or equivalent) private line channel as specified in the Private Line Transport Services Catalog is required between the customer's serving central office and the customer's premises for the transmission of the call-related data.
2. The customer shall be responsible for the provision of compatible customer-premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.
3. PBX trunk customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to *DID* Service as described in 5.3.4, preceding.
4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.9 CALLER IDENTIFICATION-BULK**

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.
6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.
2. The nonrecurring charge specified herein shall be applicable to change the service. Business service charges as specified in Section 3 of this Catalog, do not apply.
3. Caller Identification-Bulk will be provided at the following rates and charges:

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Call Data Input/Output Central Office Facility, each	FCX	\$400.00	\$450.00
• Per MLHG, PBX Trunk Group or <i>CENTRON</i> /Centrex/Centrex Plus system terminating in Call Data Input/Output Central Office Facility	NSE++	50.00	50.00
• Call Data - incoming, each line or trunk arranged within group[1]	CGL	5.00	5.00

[1] The Service Order Charge specified in Section 3 of this Catalog, applies if installed on a subsequent order.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.10 CUSTOM RINGING SERVICE**

A. Description

Custom Ringing Service is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to three additional telephone numbers to the access line.

B. Terms and Conditions

1. This service is only provided with individual exchange access lines except where not technically feasible.
2. Custom Ringing numbers are subject to a minimum service period of one month.
3. Itemized billing is not available on Custom Ringing numbers.
4. Intercept Service terms, conditions and charges, as specified in 5.8.4, following, apply to Custom Ringing on a per number basis. In addition, the following terms and conditions will apply:
  - a. When the access line number remains in service, Custom Ringing numbers can be individually intercepted.
  - b. When the access line number is intercepted, all Custom Ringing numbers must be intercepted.

EXCEPTIONS: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.10 CUSTOM RINGING SERVICE**

**B. Terms and Conditions (Cont'd)**

5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.
6. When the customer's access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:
  - Have Call Forwarding-Variable only on the access line number.
  - Have all Custom Ringing numbers forwarded with the access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

**C. Rates and Charges**

1. When at the request of the customer, additions or changes are made to the Call Forwarding options or to change the telephone number, Service Ordering Charges apply.

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**5.4 PREMIUM EXCHANGE SERVICES**

**5.4.10 CUSTOM RINGING SERVICE**

C. Rates and Charges (Cont'd)

2. The following rates apply per individual line equipped, in addition to the Service Ordering Charge found in Section 3 of this Catalog and to all other rates and charges applicable to the associated line.

	<b>USOC</b>	<b>MONTHLY RATE</b>
a. Custom Ringing		
• Residence		
- First additional number	RGG1+	\$5.00
- Discounted[1]	-	3.00
- Second additional number	RGG2+	2.50
- Third additional number	RGG3+	2.50
• Business		
- First additional number	RGG1+	7.45
- Second additional number	RGG2+	5.25
- Third additional number	RGG3+	5.25

[1] Discounted rate applies when this feature is added as an additional feature with *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home.

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.13 ANSWER SUPERVISION - LINE SIDE**

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Terms and Conditions

Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. The terms, conditions, rates and charges applicable to Answer Supervision - Line Side are in addition to the rates and charges for the services with which it is associated.

Business Service Charges, as specified in Section 3 of this Catalog, do not apply.

2. Answer Supervision - Line Side will be provided at the following rates and charges:

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Per line arranged	AS8L+	\$25.00	\$3.95

**5. EXCHANGE SERVICES**

**5.4 PREMIUM EXCHANGE SERVICES (CONT'D)**

**5.4.19 NUMBER FORWARDING**

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
3. Collect or third-number billing will not be allowed to the Number Forwarding number.
4. Number Forwarding is offered subject to the availability of facilities.
5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
7. The service is not offered where the terminating telephone is a pay telephone.

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**5.4 PREMIUM EXCHANGE SERVICES**  
**5.4.19 NUMBER FORWARDING (CONT'D)**

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded. Service charges specified in Section 3 of this Catalog, do not apply.
2. The rates and charges are as follows:

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Per Number Forwarding number			
- Residence	VTL	\$10.00	\$6.95

[1] This page cancels the following pages: Original Pages 97 through 102. Material moved to Section 105.

(N)  
(N)