

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks (Cont'd)

3. Terms and Conditions

- a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.
- b. The agreement between the Company and a building/mall owner/manager may impose the following obligations, in any combination, on the building/mall owner/manager during the term of the agreement: (1) to provide literature to prospective and current tenants; (2) to not enter into an endorsement agreement with another telecommunications provider including but not limited to revenue sharing agreements; (3) to provide a list of tenants including name, address, and telephone number; and, (4) to purchase for its own use local access service and intraLATA long distance service from the Company.
- c. Contractual agreements can be terminated by the owner/manager or the Company upon 30 days written notice for convenience, or 30 days written notice for default. There is no termination liability for terminating the contract. However, if terminated within the first year, any compensation must be returned to the Company.
- d. At the end of the building owner/manager contract with the Company or if the contract is terminated, all rates and charges to tenants or building owners will revert to regular rates and charges. Existing 30 day waivers will be honored.
- e. When the contract terminates the building owner will notify each tenant in writing of such termination and the potential effect it may have on them.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks (Cont'd)

4. Rates and Charges

- a. Tenant Solutions customers (subscribing to Flat Rated Exchange Access Lines, *STAND-BY LINE* Service, Trunks, Digital Data Service), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:

- Waiver of service charges and 30 days of service free per line:
 - Call Forwarding Busy Line/Don't Answer features as detailed in A.2., preceding
 - Caller Identification-Name and Number or Caller Identification-Number only
- Waiver of nonrecurring charges:
 - MARKET EXPANSION LINE Service
- 50% discount off the nonrecurring charge:
 - Subscribing to 3 lines or more (any combination):
 - Flat Rated Exchange Access Lines
 - *STAND-BY LINE* Service
 - Trunks
 - Digital Data Service
 - Single Line ISDN Service
 - Premium Listings as detailed in B., preceding
 - Single Line ISDN Service
 - Primary Rate Service (PRS) ISDN

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks

4. Rates and Charges

a. (Cont'd)

- Waiver of a 1 month recurring charge:
 - Digital Switched Services (minimum 3 year contract)
Facility and Common Equipment
Advanced Trunks
 - Uniform Access Solution Service (minimum 3 year contract)
DS1 Facility with Common Equipment
Network Connection per DS1 facility
- Waiver of a 2 months recurring charges:
 - Digital Switched Services (minimum 5 year contract)
Facility and Common Equipment
Advanced Trunks
 - Uniform Access Solution Service (minimum 5 year contract)
DS1 facility with Common Equipment
Network Connection per DS1 facility
- Building owners or property managers who have space much like a tenant, at the same location, are eligible for the same discounts or waivers of recurring rates and/or nonrecurring charges as the tenants.
- b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or building/mall, will receive waivers, etc., as shown preceding.

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5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS (CONT'D)

B. Multi Tenant Residential Properties Offer

1. Description

- a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has terminated their preferred provider agreement with their current telecommunications provider, and now subscribes to service from Qwest Corporation.
- b. In accordance with the terms of this Multi-Tenant Residential Properties Offer, the Company may waive charges to residential tenants of such apartment complexes.

2. Terms and Conditions

- a. The Multi-Tenant Residential Properties Offer is available only to residents of properties where the owner/manager has a preferred provider agreement with Qwest Corporation.
- b. The Qwest Corporation preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.
- c. Multi-Tenant Residential Properties must have a minimum of 100 living units per apartment complex. Apartment complexes with less than 100 living units per building will qualify as long as the owner/manager has at least one complex with 100 living units under agreement with Qwest Corporation.

2. Rates and Charges

- a. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched to Qwest Corporation as their telecommunications provider.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature. (C)
- c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding. (C)
- d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

2. Terms and Conditions (Cont'd)

f. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (1) The sales channel through which the products are sold; (T)
- (2) A specific geographic area; (T)
- (3) Existing customers who request to have one or more products disconnected; (T)
- (4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog; (T)
- (5) Such other facts, criteria, and circumstances as the Company believes are a reasonable basis upon which to distinguish among groups of customers. (T)

g. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or
- (2) A waiver of up to three months of the recurring rates, or
- (3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or
- (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

3. Rates and Charges (Cont'd)

- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).
- d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

B. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding.

(C)
(C)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program

2. Terms and Conditions (Cont'd)

- d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.
- e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
- g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
 - (1) The sales channel through which the products are sold; (T)
 - (2) A specific geographic area; (T)
 - (3) Existing customers who request to have one or more products disconnected; (T)
 - (4) Customers who identify a better competitive offer available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog. (T)
 - (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- h. The Company reserves the right to discontinue this offer.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program (Cont'd)

3. Rates and Charges

- a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
 - (1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
 - (2) A waiver of up to three months of the recurring rate(s), or
 - (3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or
 - (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.
- b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.
- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).
- d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

(N)

5.2.12 TIMELY PROVISION OF BASIC LOCAL EXCHANGE SERVICE

A. Delayed Primary Service Connection

1. The Company shall, at the earliest possible time, give a scheduled service connection date to each customer who requests a service connection. When the Company is unable to provide primary local exchange service to a customer within fifteen business days, it will provide the customer with a wireless loaner phone with unlimited local service until the primary service is installed.
2. If the wireless loaner is not a viable option, the Company shall waive the one-time installation charge for primary line connections not completed within fifteen business days and provide a pro-rata credit of the local monthly recurring charge for each day the service is not installed.
 - a. The Company will: (a) provide the customer with a single wireless telephone including accessories and instructions on the proper operation, use and return of the wireless telephone; (b) arrange to call forward the customers assigned local exchange telephone number to the wireless telephone; (c) provide a telephone number for the customer to contact the Company regarding the loaned wireless service; (d) provide the customer with local airtime and (e) retain ownership of the wireless telephone. The Company will not provide insurance for the wireless telephone.

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5.2 LOCAL EXCHANGE SERVICE

5.2.12 TIMELY PROVISION OF BASIC LOCAL EXCHANGE SERVICE

(N)

A.2. (Cont'd)

- b. The customer will: (1) use the wireless telephone for the purpose of providing alternative telephone service at their premises only and is not intended for use at another premise; (2) the customer is responsible for the use, loss and/or physical damages of the wireless telephone; (3) the customer must use a personal calling card for all toll calls made with the wireless telephone as toll calls are restricted; (4) the wireless telephone is not compatible with Text telephone device (TTY) used by those with speech or hearing disabilities and (5) the customer must return the wireless telephone in accordance with the instructions provided with the wireless telephone within 10 days of receiving regular telephone service in the same condition as when the wireless telephone was initially provided.
- c. In the case of an emergency the customer must notify 911 operations of their location as the 911 operator will not be able to determine their location.
- d. The customer will be responsible for paying the Company the rates and charges for a residence or business line plus any applicable taxes. If the equipment is damaged, lost or stolen, the customer will be responsible for the damage or loss up to the full value of the equipment (\$150.00).

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5.2.12 TIMELY PROVISION OF BASIC LOCAL EXCHANGE SERVICE

(N)

A.2. (Cont'd)

- e. The terms and conditions associated with the wireless telephone service will remain in effect until: (1) the customer is no longer eligible for loaned wireless service; (2) the customer's regular local exchange telephone service is installed; (3) the customer fails to pay or make by the time requested any additional payments or additional service arrangements, such as special construction charges that are required by the Company for local exchange telephone service; (4) loaned wireless service is discontinued by notice; (5) the Company no longer offers loaned wireless service as a substitute service. In all such events, the customer must return the wireless telephone and accessories within the time period as required or the customer will be responsible for reimbursing the Company for the wireless telephone.

- f. The customer or the Company may discontinue loaned wireless service at any time. The customer must return the telephone and accessories in good working order in accordance with the instructions provided with the wireless telephone within 10 days of notification of discontinuance by the Company.

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5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.13 LINE VOLUME ADVANTAGE (C)

A. Description

1. *LINE VOLUME ADVANTAGE* is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. *LINE VOLUME ADVANTAGE* is offered as a tiered plan with each tier having a Minimum Line Requirement. (C)
2. *LINE VOLUME ADVANTAGE* will be available to business customers who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider. (C)
3. *LINE VOLUME ADVANTAGE* defines qualifying lines as the following: (C)
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line
 - *QWEST CHOICE* Business (N)

B. Terms and Conditions

1. Customers subscribing to *LINE VOLUME ADVANTAGE* receive discounts specified in 5.2.13.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice. (C)
2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol. (C)
3. Intercept Service will be provided on the main listed directory number.
4. *LINE VOLUME ADVANTAGE* is not available on Public Communication Service. (C)

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5.2 LOCAL EXCHANGE SERVICE

5.2.13 LINE VOLUME ADVANTAGE

B. Terms and Conditions (Cont'd)

5. The discount level for *LINE VOLUME ADVANTAGE* is based on volume and a contract term of 2 years, 3 years, 4 years or 5 years.

6. Additional lines may be added, but will not affect the monthly discount level.

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

8. The customer may move the physical location of all or part of the lines in *LINE VOLUME ADVANTAGE* to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:

- Flat Rate Business Service (1FB) with Hunting
- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus
- Add-A-Line
- *QWEST CHOICE* Business

9. The Company may vary the *LINE VOLUME ADVANTAGE* terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

(C)

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5.2 LOCAL EXCHANGE SERVICE

5.2.13 LINE VOLUME ADVANTAGE (CONT'D)

(C)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.
2. Customers will not incur nonrecurring charges when switching existing basic business line service to *LINE VOLUME ADVANTAGE*. (T)
(C)
3. Normal nonrecurring charges associated with the line apply when business lines are provided in association with the installation of new qualifying business lines or, the move of qualifying business lines service from one location to another. (C)
4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. *QWEST UTILITY LINES* will qualify under this Plan, but will not receive a discount. *LINE VOLUME ADVANTAGE* will be provided at the following Stabilized Line discounts: (C)
 - a. Flat Rate Business Service (1FB)[1]

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	10%	12%	14%	16%	(C)
- 500 - 999	12%	14%	16%	18%	
- 1000 - 3000	14%	16%	18%	20%	

b. *QWEST CHOICE* Business (M)

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	30%	32%	34%	36%	(C)(M)
- 500 - 999	32%	34%	36%	38%	
- 1000 - 3000	34%	36%	38%	40%	

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.B. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.

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5.2 LOCAL EXCHANGE SERVICE

5.2.13 LINE VOLUME ADVANTAGE

C.4. (Cont'd)

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	40%	42%	44%	46%	
- 500 - 999	42%	44%	46%	48%	
- 1000 - 3000	44%	46%	48%	49%	

d. Add-A-Line

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(C)
- 50 - 499	5%	7%	9%	11%	
- 500 - 999	7%	9%	11%	13%	
- 1000 - 3000	9%	11%	13%	15%	

e. *QWEST CHOICE* Business Prime

	MONTHLY DISCOUNTS				
	2 YEAR	3 YEAR	4 YEAR	5 YEAR	
• Number of lines					(N)
- 50 - 499	30%	32%	34%	36%	
- 500 - 999	32%	34%	36%	38%	
- 1000 - 3000	34%	36%	38%	40%	

(M) Material moved to Page 32.

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5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.14 RESERVED FOR FUTURE USE

(C)

(D)

[1] This page cancels Original Page 35.

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5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.15 PURCHASE PLUS REWARD PLAN

A. Description

1. *PURCHASE PLUS REWARD* Plan is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.
2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the month-to-month rates of the following qualifying services.
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. A minimum of three and a maximum of twenty qualifying lines will be eligible for the local discount described in C.1., following. The three wireline minimum does not apply to customers also subscribing to certain qualifying Qwest Communications Corporation IP based services. (M) (C) (C)
2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.
3. This discount plan cannot be used in conjunction with *LINE VOLUME ADVANTAGE*.
4. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying line and/or package subscribed to by the customer under this plan.

(M) Material moved to 14.3.2.

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5.2 LOCAL EXCHANGE SERVICE

5.2.15 PURCHASE PLUS REWARD PLAN (CONT'D)

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements.

a. Discount for customers spending up to \$2,999 per month.

(N)

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 1 to 3 Year QTA Term		1FB	
	\$100 - \$499		10%
	\$500 - \$999		15%
	\$1,000+		20%
• 1 Year QTA Term		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$100 - \$499		20%
	\$500 - \$999		25%
	\$1,000+		30%
• 2 Year QTA Term		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$100 - \$499		25%
	\$500 - \$999		30%
	\$1,000+		35%

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5.2 LOCAL EXCHANGE SERVICE
5.2.15 PURCHASE PLUS REWARD PLAN
C.1.a.(Cont'd)

(T)

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT	
• 3 Year QTA Term				
		QCB, QCB Plus Add-a-line and/or QCB Prime		
	\$100 - \$499		30%	
	\$500 - \$999		35%	
	\$1,000+		40%	
b. Discount for customer spending \$3,000 to \$25,000 monthly				(M)
				(N)
• 1 to 3 Year QTA Term				
		1FB		
	\$700 - \$1,399		10%	
	\$1,400 - \$2,499		15%	
	\$2,500+		20%	
• 1 Year QTA Term				
		QCB, QCB Plus Add-a-line and/or QCB Prime		
		1FB		
	\$700 - \$1,399		20%	
	\$1,400 - \$2,499		25%	
	\$2,500+		30%	(N)

(M) Material moved to 14.3.2.

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5.2 LOCAL EXCHANGE SERVICE
5.2.15 PURCHASE PLUS REWARD PLAN
C.1.b.(Cont'd)

(N)

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
<ul style="list-style-type: none">• 2 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$700 - \$1,399		25%
	\$1,400 - \$2,499		30%
	\$2,500+		35%
<ul style="list-style-type: none">• 3 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$700 - \$1,399		30%
	\$1,400 - \$2,499		35%
	\$2,500+		40%

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**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

When promotions are made available to business customers who subscribe to measured or business trunks, such promotions shall not exceed 120 days annually. The periods and provisions will be determined by the Company.

5.3.1 MEASURED RATE TRUNKS

A. General

The monthly rate for Hunting Service in 5.2.5, preceding, applies in addition to the measured trunk rate for trunks so equipped.

B. Rates and Charges

		MONTHLY RATE PER ZONE		
	USOC	ZONE 1	ZONE 2	ZONE 3
• Two-way trunk, each	TV4CX	\$27.07 (I)	\$27.07 (I)	\$27.07
• Inward trunk, each	TV41X	27.07	27.07	27.07
• Outward trunk, each	TV4OX	27.07	27.07	27.07
• Inward trunk used with <i>DID</i> Service, each	T1V	27.07 (I)	27.07 (I)	27.07

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS (CONT'D)**

5.3.2 MESSAGE RATE TRUNKS

A. Hotels/Motels

Hotels/Motels referred to herein are defined as being in the business of renting rooms to guests on a daily basis.

1. Business or Administrative Trunks

Calls placed from business or administrative lines of the hotel/motel must be placed on business-rated trunks or lines.

2. Guest Trunks

Trunks provided for calls from guest rooms must be rated as either all "flat rated" or all "message rated" as described below.

a. Local Message Rated Trunks

Message rated trunks for guest rooms will be furnished only when the hotel/motel subscribes to separate business lines or trunks for administrative or business use. Message rated trunks are provided without charge. Usage charges are specified in B., following.

b. Local Flat Rated Trunks

The Company may elect to provide flat rated business trunks in cities or towns with less than 10,000 population. No charge shall be made to guests for local messages by hotels/motels served with flat rated trunks.

c. Toll Access Trunks

Access for interexchange calling for guests may be furnished over toll access trunks. The monthly rate for each line is priced at the measured business trunk rate as specified in B., following.

3. Service Charges apply as specified in Section 3 of this Catalog.

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5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.2 MESSAGE RATE TRUNKS (CONT'D)

B. Rates and Charges

	USOC	MONTHLY RATE PER ZONE		
		ZONE 1	ZONE 2	ZONE 3
• Toll Access Trunk, per trunk arranged	T86, TTTXA	\$27.07 (I)	\$27.07 (I)	\$27.07
• Usage charge, per local message				CHARGE \$0.13

5.3.3 FLAT RATE TRUNKS

A. Description

A Private Branch Exchange Trunk is a channel designed for the connection of a PBX with the central office.

- Two-Way, Four-Wire trunk: Includes E&M signaling, *DID* Service and hunting.
- In-Only Analog trunk provisioned for *DID* Call Transfer: Includes *DID* Service, hunting and reverse battery signaling. Certain switch limitations may apply.

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**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.3 FLAT RATE TRUNKS (CONT'D)

B. Rates and Charges

Service Charges apply as specified in Section 3 of this Catalog.

	USOC	MONTHLY RATE PER RATE GROUP		
		1	2	3
• Residence	N/A	[1]	[1]	[1]
		MONTHLY RATE PER ZONE		
	USOC	ZONE 1	ZONE 2	ZONE 3
• Business				
- Two-way trunk, each[4]	TCG	\$40.00 (I)	\$40.00 (I)	\$40.00
- Outward trunk, each[4]	TCM	40.00	40.00	40.00
- Inward trunk, each[4]	TCK	40.00	40.00	40.00
- Inward trunk used with DID Service, each[2,3,4]	TDD	46.70	46.70	46.70
- Two-way, 4-wire trunk, each[3,4]	THHCX	70.00	70.00	70.00
- In-only analog DID for Call Transfer, each[3,4]	TRH1X	70.00 (I)	70.00 (I)	70.00

[1] Apply the residence individual line flat rate.

[2] Rate and charge includes hunting.

[3] Requires a *DID* trunk terminations as specified in 5.3.4, following.

[4] Customers purchasing a minimum of 150 PBX trunks and agreeing to a 1, 2, or 3 year commitment qualify for a maximum of a 20% discount off the tariffed line rate on an Individual Case Basis. Terms, conditions, rates and charges as specified elsewhere in this Catalog will apply as appropriate. The Termination Liability/Waiver Policy, set forth in 2.2.14.B., preceding, may apply.

5. EXCHANGE SERVICES

**5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS
REGISTERS**

5.3.3 FLAT RATE TRUNKS (CONT'D)

C. Rate Stability Plan - Flat PBX Trunk

1. Description

The Rate Stability Plan - Flat PBX Trunk is an optional plan offered for Flat PBX Trunk customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan as agreed to by the customer and the Company.

2. Terms and Conditions

- a. A customer subscribing to the Rate Stability Plan agrees to a specified rate, based upon the number of trunks at a given location and a specified rate stability period. The customer must subscribe to at least 20 trunks at the customer location in order to qualify for the Rate Stability Plan.
- b. Terms, conditions, rates and charges as specified elsewhere in this Catalog will apply as appropriate. The Termination Liability/Waiver Policy, set forth in 2.2.14.B., preceding, applies.
- c. The Rate Stability Plan will be offered subject to the availability of existing facilities.
- d. The minimum stabilized period for this plan is 12 months.
- e. The Rate Stability Plan charges will be guaranteed by the Company during the length of the Plan.