

Qwest Corporation
SERVICES CATALOG No. 1
IOWA

**EXCHANGE AND
NETWORK SERVICES**
Effective: November 1, 2008

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5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

A. Local Exchange Service

1. Local exchange main line service rates apply for each local exchange line.
2. When the Company cannot provide primary basic local service to a customer within five working days from the date of the customer's application for service or by the customer's requested date, whichever is later, the Company, where available and to the extent possible, shall offer local service alternatives. The service alternative will be provided only where primary service has been delayed. Primary service is defined as the first line at a specific address.

B. Exchanges Served

Ackley	Cedar Rapids	Estherville
Adel	Center Point	Ft. Madison
Algona	Charles City	Garner
Alta	Cherokee	Geneva
Altoona	Clarion	Gilmore City
Ames	Clinton	Glenwood
Anamosa	Coggon	Granger
Ankeny	Colfax	Grimes
Anthon	Correctionville	Hamburg
Arnolds Park	Council Bluffs	Hampton
Atlantic	Crescent	Harrisburg, East
Blairsburg	Dallas Center	Hudson
Boone	Danbury	Humboldt
Bradgate	Davenport	Independence
Britt	Dawson	Indianola
Burlington	Decorah	Iowa City
Calmar	Denver	Iowa Falls
Canton, (East)	Des Moines	Jewell
Carlisle	Dike	Keokuk
Carroll	Dubuque	Lake Park
Carter Lake	Eagle Grove	Lansing
Cedar Falls	Earlham	Laurens

(M)
(N)

(N)

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B. Exchanges Served (Cont'd)

Livermore	Red Oak
LuVerne	Renwick
Malvern	Rose Hill
Manly	Runnells
Mapleton	Sheldon
Maquoketa	Shenandoah
Marshalltown	Silver City
Mason City	Sioux City
Merrill	Sioux Rapids
Milford	Spencer
Mineola	Spirit Lake
Missouri Valley	Storm Lake
Monticello	Stuart
Mount Vernon	Underwood
Muscatine	Van Meter
Nashua	Vinton
Neola	Walcott
New Hartford	Waterloo
Northwood	Waukee
Norwalk	Waukon
Oelwein	Waverly
Onawa	Webster City
Osage	Wesley
Oskaloosa	West Union
Ottumwa	Whiting
Parkersburg	Whittemore
Perry	Williams
Pocahontas	Winterset
Polk City	
Prairie City	

(M)
(N)

(N)

(M) Material moved to Pages 1.2 through 1.4, 1.7 through 1.10 and Page 2.

(N)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE (CONT'D)

C. Exchanges

The following is a list of the exchanges. Where Extended Area Service (EAS) is provided, the exchanges with which it is provided are shown in the right hand column.

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	(M1)
ACKLEY	Geneva	(N)
ADEL	Dallas Center, Des Moines, De Soto, Redfield, Van Meter, Waukee	(M1)
ALGONA	LuVerne, Wesley, Whittemore	(N)
ALTA	Linn Grove, Storm Lake	(M1)
ALTOONA	Ankeny, Des Moines, Elkhart, Prairie City, Runnells	(N)
AMES	Nevada	(M)
ANAMOSA	Cedar Rapids, Martelle, Monticello,	(M1)
ANKENY	Altoona, Des Moines, Elkhart, Polk City	(N)
ANTHON	Oto	(M)
ARNOLDS PARK	Milford, Spirit Lake	(M1)
ATLANTIC	Marne, Wiota	(N)
BLAIRSBURG	Webster City, Williams	(M1)
BOONE		(N)

(M) Material moved to Page 2.6.

(M1) Material moved from Page 1.1.

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C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	(N)
BRADGATE	Gilmore City, Humboldt, Livermore	
BRITT	Crystal Lake, Garner, Wesley, Woden	
BURLINGTON		
CALMAR	Fort Atkinson, Ossian	
CANTON-FAIRVIEW(EAST)	Canton-Fairview, SD, Worthing, SD	
CARLISLE	Des Moines, Indianola	
CARROLL	Halbur, Lidderdale	(N)
CARTER LAKE	Council Bluffs, Arlington, NE, Bennington, NE, Blair, NE, Elkhorn, NE, Fort Calhoun, NE, Fremont, NE, Gretna, NE, Kennard, NE, Louisville, NE, Murray, NE, Omaha, NE, Plattsmouth, NE, Springfield, NE, Yutan, NE, Valley, NE, Waterloo, NE	(M)
CEDAR FALLS	Denver, Dike, Hudson, Janesville, New Hartford, Parkersburg, Waterloo, Waverly	(N)
CEDAR RAPIDS	Alburnett, Anamosa, Atkins, Center Point, Central City, Coggon, Ely, Fairfax, Lisbon, Martelle, Mount Vernon, Newhall, North Liberty, Norway, Palo, Prairieburg, Shellsburg, Springville, Swisher, Troy Mills, Urbana, Van Horne, Vinton, Walker	
CENTER POINT	Cedar Rapids, Urbana	
CHARLES CITY	Nashua	(N)

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C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	(N)
CHEROKEE	Cleghorn, Larrabee, Meriden	
CLARION	Dows, Eagle Grove, Goldfield, Woolstock	
CLINTON	Low Moor	
COGGON	Cedar Rapids, Central City, Prairieburg, Ryan, Troy Mills	
COLFAX	Des Moines, Newton, Prairie City	
CORRECTIONVILLE		(N)
COUNCIL BLUFFS	Bennington ,NE, Carson, Carter Lake, Crescent, Elkhorn ,NE, Glenwood, Gretna, NE, Macedonia, Minden, Mineola, Missouri Valley, Neola, Oakland, Omaha, NE, Silver City, Springfield, NE, Treynor, Underwood, Valley, NE, Waterloo, NE	(M)
CRESCENT	Bennington, NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Mineola, Omaha, NE, Springfield, NE, Underwood, Valley, NE, Waterloo, NE	(N)
DALLAS CENTER	Adel, Des Moines, Granger, Grimes	
DANBURY	Mapleton	
DAVENPORT METRO AREA[1]	Dixon, Donahue, East Moline, IL, Eldridge, LeClaire-Princeton, McCausland, Moline, IL, Rock Island, IL, Walcott	(N)

[1] The Davenport Metropolitan Exchange area consists of Davenport, IA and Rock Island, Moline and East Moline, IL.

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C. Exchanges (Cont'd)

(N)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
DAWSON	Des Moines, Perry
DECORAH	Burr Oak, Highlandville
DENVER	Cedar Falls, Waterloo ,Waverly,
DES MOINES	Adel, Altoona, Ankeny, Bouton, Carlisle, Colfax, Dallas Center, Dawson, De Soto, Dexter, Earlham, Elkhart, Granger, Grimes, Indianola, Martensdale, Milo, Norwalk, Perry, Pleasantville, Polk City, Prairie City, Redfield, Runnells, Stuart, Van Meter, Waukee, Winterset, Woodward
DIKE	Cedar Falls, New Hartford, Parkersburg, Waterloo
DUBUQUE	Dickeyville, WI, East Dubuque, IL, Epworth, Farley, Holy Cross, LaMotte
EAGLE GROVE	Clarion, Goldfield, Thor, Vincent, Woolstock
EARLHAM	De Soto, Des Moines, Dexter, Winterset
ESTHERVILLE	
FORT MADISON	Denmark, Montrose, West Point
GARNER	Britt, Klemme, Miller
GENEVA	Ackley, Hampton

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C. Exchanges (Cont'd)

(N)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
GILMORE CITY	Bradgate, Humboldt, Livermore
GLENWOOD	Bennington , NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Malvern, Mineola, Omaha, NE, Pacific Junction, Silver City, Springfield, NE, Valley, NE, Waterloo, NE
GRANGER	Dallas Center, Des Moines, Grimes, Woodward
GRIMES	Dallas Center, Des Moines, Granger, Polk City, Waukee
HAMBURG	Riverton
HAMPTON	Geneva
HARRISBURG-TEA(EAST)	Harrisburg-Tea, SD, Lennox, SD, Sioux Falls, SD
HUDSON	Cedar Falls, Waterloo
HUMBOLDT	Bradgate, Gilmore City, Livermore, LuVerne, Renwick, Thor
INDEPENDENCE	Rowley
INDIANOLA	Carlisle, Des Moines, Liberty Center, Martensdale, Milo, Norwalk
IOWA CITY	Hills, Lone Tree, North Liberty, Oxford, Riverside, Sharon Center, Solon, Tiffin, West Branch, West Liberty
IOWA FALLS	Alden, Buckeye

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C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	(N)
JEWELL	Ellsworth	
KEOKUK		
LAKE PARK	Spirit Lake	
LANSING	Waukon	(N)
LAURENS	Curlew, Havelock, Pocahontas	(M)
LIVERMORE	Bradgate, Gilmore City, Humboldt, LuVerne	(N)
LUVERNE	Algona, Humboldt, Livermore	
MALVERN	Glenwood, Silver City	
MANLY	Grafton, Hanlontown, Kensett, Mason City, Plymouth	(N)
MAPLETON	Danbury	(M)
MAQUOKETA		(N)
MARSHALLTOWN	Albion, Conrad, Ferguson, Green Mountain, Haverhill, LeGrand, Liscomb, Melbourne, Rhodes, State Center	
MASON CITY	Manly, Plymouth	
MERRILL	Sioux City	
MILFORD	Arnolds Park, Spirit Lake	
MINEOLA	Bennington, NE, Council Bluffs, Crescent, Elkhorn, NE, Glenwood, Gretna, NE, Omaha, NE, Silver City, Springfield, NE, Underwood, Valley, NE, Waterloo, NE	(N)

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C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	
MISSOURI VALLEY	Bennington, NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Omaha, NE, Springfield, NE, Valley, NE, Waterloo, NE	(N)
MONTICELLO	Anamosa	
MOUNT VERNON	Cedar Rapids, Lisbon	
MUSCATINE	Eliza, IL, Illinois City, IL	
NASHUA	Charles City	
NEOLA	Bennington, NE, Council Bluffs, Elkhorn, NE, Gretna, NE, Minden, Omaha, NE, Springfield, NE, Valley, NE, Waterloo, NE	
NEW HARTFORD	Cedar Falls, Dike, Parkersburg, Waterloo	
NORTHWOOD	Kensett	
NORWALK	Des Moines, Indianola	
OELWEIN	Aurora, Hazleton	(N)
ONAWA	Blencoe, Castana-Turin, Whiting	(M)
OSAGE	New Haven	(M)
OSKALOOSA	Eddyville, Fremont, Leighton, Rose Hill	(N)
OTTUMWA	Agency, Bladensburg, Blakesburg, Chillicothe, Eddyville, Eldon, Farson, Fremont, Hedrick	(N)

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C. Exchanges (Cont'd)

(N)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
PARKERSBURG	Cedar Falls, Dike, New Hartford, Waterloo
PERRY	Bouton, Dawson, Des Moines, Minburn, Rippey
POCAHONTAS	Fonda, Havelock, Laurens, Plover
POLK CITY	Ankeny, Des Moines, Grimes, Slater
PRAIRIE CITY	Altoona, Colfax, Des Moines, Runnells
RED OAK	
RENWICK	Humboldt
ROSE HILL	Oskaloosa
RUNNELLS	Altoona, Des Moines, Prairie City
SHELDON	Archer, Boyden, Matlock
SHENANDOAH	Coin, Essex, Farragut, Imogene, Northboro
SILVER CITY	Bennington, NE, Council Bluffs, Elkhorn, NE, Glenwood, Gretna, NE, Malvern, Mineola, Omaha, NE, Pacific Junction, Springfield, NE, Valley, NE, Waterloo, NE

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C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE	(N)
SIoux CITY	Dakota City, NE, Hinton, Merrill, Sergeant Bluff, South Sioux City, NE	(N)
SIoux RAPIDS	Linn Grove, Rembrandt	(N)
SPENCER		(M)
SPIRIT LAKE	Arnolds Park, Lake Park, Milford	(N)
STORM LAKE	Alta, Newell, Rembrandt	(M)
STUART	Des Moines, Dexter, Menlo	(N)
UNDERWOOD	Bennington, NE, Council Bluffs, Crescent, Elkhorn, NE, Gretna, NA, Mineola, Omaha, NE, Springfield, NE, Valley, NE, Waterloo, NE	(N)
VAN METER	Adel, Des Moines, De Soto, Winterset	
VINTON	Cedar Rapids, Shellsburg, Urbana	
WALCOTT	Davenport, Durant	
WATERLOO	Cedar Falls, Denver, Dike, Hudson, Janesville, La Porte City, New Hartford, Parkersburg, Waverly	(N)

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5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

C. Exchanges (Cont'd)

EXCHANGE	INCLUDED IN EXTENDED AREA SERVICE
WAUKEE	Adel, Des Moines, Grimes
WAUKON	Lansing, Waterville
WAVERLY	Ceder Falls, Denver, Janesville, Shell Rock, Waterloo
WEBSTER CITY	Blairsburg, Duncombe, Kamrar, Woolstock
WESLEY	Algona, Britt, Titonka, Woden
WEST UNION	
WHITING	Onawa
WHITTEMORE	Algona
WILLIAMS	Blairsburg
WINTERSET	De Soto, Des Moines, Earlham, Lorimor, Macksburg, Peru, Van Meter

(M)
(N)

(N)

(M1)

(N)

(N)

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5.1.1 EXCHANGES AND EXTENDED AREA SERVICE (CONT'D)

D. Deaveraged Geographic Zones – Business

Iowa is divided into three geographic zones. The rate for business services as identified in the Board's Final Decision in Docket RPU-00-1 will be determined by the zone in which the serving wire center of the business service is located. Following is a listing of the wire centers located in each zone, in association with their Common Language Location Identifier (CLLI).

(T)(M)

(C)

(C)(M)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

(N)

Wire Center

CLLI

ZONE 1

Ames West	AMESIAWS
Blairsburg	BRBGIACO
Calmar	CLMRIACO
Carter Lake	OMAHNENW
Cedar Rapids Downtown	CDRRIADT
Cedar Rapids North	CDRRIANO
Davenport Downtown	DVNPIADT
Davenport East	DVNPIAEA
Des Moines Ashworth	DESMIAAW
Des Moines Downtown	DESMIADT
Des Moines Northwest	DESMIANW
Des Moines South	DESMIASO
Des Moines West	DESMIAWS
Harrisburg-Tea (East)	HRBGSDCO
Shenandoah	SHNDIACO
Sioux City Morningside	SXCYIAMS
Walcott	WLCTIACO

(N)

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D. Deaveraged Geographic Zones – Business (Cont'd)

(N)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire Center

CLLI

ZONE 2

Ames Downtown	AMESIATC
Ankeny	ANKNIACO
Atlantic	ATLTIATC
Boone	BOONIACO
Burlington	BURLIATC
Carroll	CRRLIATC
Cedar Falls	CDFLIACO
Cedar Rapids Marion	CDRRIAMN
Cedar Rapids West	CDRRIAWS
Cherokee	CHRKIACO
Clarion	CLRIIACO
Clinton Camanche	CLTNIACC
Clinton Downtown	CLTNIACO
Council Bluffs Downtown	CNBLIAWA
Council Bluffs Manawa	CNBLIAMW
Davenport Northeast	DVNPIANE
Davenport Northwest	DVNPIANW
Dawson	PRRYIACO
Decorah	DCRHIACO
Des Moines East	DESMIAEA
Des Moines North	ANKNIACO
Dubuque Downtown	DUBQIATC
Eagle Grove	EGGVIACO
Fort Madison	FTMDIATC
Garner	GRNRIACO
Independence	INDPIACO
Indianola	INDNIACO
Iowa City	IWCYIATC
Keokuk	KEKKIACO
Marshalltown	MRTWIASO
Mason City	MSCYIATC
Milford	MLFRIACO
Muscatine	MSCTIACO
Oelwein	OLWNIATC
Onawa	ONAWIACO

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D. Deaveraged Geographic Zones – Business (Cont'd)

(N)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire Center

CLLI

ZONE 2 (Cont'd)

Oskaloosa	OSKLIACO
Ottumwa	OTMIATC
Perry	PRRYIACO
Red Oak	RDOKIACO
Sheldon	SHLNIATC
Sioux City Downtown	SXCYIADT
Sioux City Leads	SXCYIALD
Spencer	SPNCIATC
Spirit Lake	SPLKIACO
Waterloo Downtown	WTRLIADT
Webster City	WBCYIATC
Whittemore	WHMRIACO

ZONE 3

Ackley	ACKLIACO
Adel	ADELIACO
Algona	ALGNIATC
Alta	STLKIATC
Altoona	ALNAIACO
Anamosa	ANMSIACO
Anthon	ANTHIACO
Arnolds Park Downtown	ARPKIACO
Arnolds Park Wahpeton	WHTNIACO
Bradgate	GLCYIACO
Britt	BRTTIACO
Canton-Fairview (East)	CNTNSDCO
Carlisle	CRLSIACO
Center Point	CNPNIACO
Charles City	CHCYIATC
Coggon	CGGNIACO
Colfax	CLFXIACO
Correctionville	CCVLIACO
Crescent	CRSCIACO
Dallas Center	DLCTIACE
Danbury	DNBRIACO

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D. Deaveraged Geographic Zones – Business (Cont'd)

(N)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire Center

CLLI

ZONE 3 (Cont'd)

Davenport West	DVNPIAWS
Denver	DNVRIACO
Dike	DIKEIACO
Dubuque Northwest	DUBQIANW
Earlham	ERHMIACO
Estherville	ESVLIACO
Geneva	HMPNIACO
Gilmore City	GLCYIACO
Glenwood	GLWDIACO
Granger	GRNGIACO
Grimes	GRMSIACO
Hamburg	HMBGIACO
Hampton	HMPNIACO
Hudson	HDSNIACO
Humboldt	HMBLIACO
Iowa Falls	IWFLIACO
Jewell	JEWLIACO
Lake Park	LKPKIACO
Lansing	LNNGIACO
Laurens	LRNSIACO
Livermore	LVMRIACO
LuVerne	LVRNIACO
Malvern	MLVRIACO
Manly	MNLYIACO
Mapleton	MPTNIACO
Maquoketa	MQKTIACO
Merrill	MRRLIACO
Mineola	GLWDIACO
Missouri Valley	MSVYIACO
Monticello	MNTIACO
Mount Vernon	MTVRIACO

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXCHANGES AND EXTENDED AREA SERVICE

D. Deaveraged Geographic Zones – Business (Cont'd)

(N)

QWEST CORPORATION WIRE CENTERS GROUPED BY ZONE

Wire Center

CLLI

ZONE 3 (Cont'd)

Nashua	NASHIACO
Neola	NEOLIACO
New Hartford	NHFRIACO
Northwood	NWODIACO
Norwalk	NRWLIACO
Osage	OSAGIACO
Parkersburg	PRBGIACO
Pocahontas	PCHNIACO
Polk City	PKCYIACO
Prairie City	PRCYIACO
Renwick	RNWCIAACO
Rose Hill	RSHLIACO
Runnells	RNLSIACO
Silver City	GLWDIACO
Sioux Rapids	SXRPIACO
Storm Lake	STLKIATC
Stuart	STRTIACO
Underwood	UNWDIACO
Van Meter	VNMTIACO
Vinton	VNTNIACO
Waterloo Washburn	WTRLIAWS
Waukee	WAUKIACO
Waukon	WAKNIACO
Waverly	WVRLIACO
Wesley	WSLYIACO
West Union	WUNNIACO
Whiting	WHNGIACO
Williams	WLMSIACO
Winterset	WNTRIACO

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (CONT'D)

5.1.4 FOREIGN EXCHANGE SERVICE

(M)

A. Description

Foreign Exchange Service is a service whereby a customer may obtain local service from an exchange foreign to the exchange in which the customer is located.

B. Definitions

Normal Exchange

The exchange area within which the customer's premises are located.

Foreign Exchange

The exchange area from which the service is being provided.

C. Terms and Conditions

1. The terms, conditions, rates and charges as specified in the Private Line Transport Services Tariff for Voice Grade Service, apply for the interexchange facilities required to provide Foreign Exchange Service.
2. The rate of the foreign exchange main line applies as a part of the pricing plan.
3. Except as provided in 2., above, the terms, conditions, rates and charges applicable to the normal exchange apply for service provided in the normal exchange.
4. Foreign Exchange Service is limited to individual line and private branch exchange trunks only.
5. It is the customer's responsibility to ensure that their customer-premises equipment is compatible with the service(s) furnished by the Company.

(M) Material moved from Page 1.2.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE (CONT'D)

(M)

D. Rates

1. Interexchange Channels

The rates and charges, as specified in the Private Line Transport Services Tariff for Voice Grade Service, apply.

2. Exchange Service

a. Main Line

The monthly rates shall be the regularly established rates of the foreign exchange, applicable within the base rate area, for individual line or private branch exchange trunk line service.

b. Extended Lines

An additional answering location may be installed in the normal or foreign exchange at the rates and charges of the exchange.

When special arrangements are required to provide proper transmission and supervision, charges based on cost will apply.

c. Directory Listings

Primary and additional directory listings are provided in the directory serving the foreign exchange as described in 5.7.1, following.

d. Auxiliary and Supplemental Services

Other auxiliary and supplemental services such as intraexchange mileage charges may be provided at the rates applicable in the exchange in which the service is provided.

(M) Material moved from Page 2.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE (CONT'D)

E. Other Charges

1. The charges specified in D.1. and D.2., preceding, apply when Foreign Exchange Service is provided solely by this Company.
2. When the service is provided jointly by this Company and a connecting company, additional charges, as specified in the tariffs of the connecting company may also apply.

F. Adjacent Exchange Service

1. Description

- a. Adjacent Exchange Service is offered to meet customer requirements for telephone service from an adjacent exchange within the same LATA instead of, or in addition to, service from the exchange in which the customer is located.

Service, as used in this Section, shall mean all local exchange grades of business or residence service offered in the tariff of the adjacent exchange at the time of application for service.

- b. Adjacent Exchange Service will be furnished between customers located within the same LATA in the State of Iowa and from all exchanges whether the customer is located in an exchange of this Company or in an exchange of another company. However, the other company must have a comparable tariff on file or concur in a comparable tariff.

2. Terms and Conditions

- a. Where portions of this service are provided by two different companies, the rates and regulations of each individual company shall apply to that portion of the service which it provides.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

F. Adjacent Exchange Service

2. Terms and Conditions (Cont'd)

b. Application of charges

- (1) Where a customer is located in a Company exchange and requests telephone service from an adjacent Company exchange the telephone service and rate in effect in the adjacent exchange applies plus a mileage rate as shown under 3., following.
- (2) Where a customer is located in a Company exchange and requests telephone service from an adjacent independent company exchange the telephone service and rates specified by the independent company exchange applies plus a mileage charge as shown under 3., following.
- (3) Where a customer is located in an independent company exchange and requests telephone service from an adjacent Company exchange the telephone service and rate in effect in the Company exchange applies plus the rates and charges specified by the independent company.
- (4) Rates for supplemental services and service connection charges of the adjacent exchange will apply.

c. Construction charges

Construction charges for the provision of Adjacent Exchange Service in Company exchanges apply as follows:

(1) Applicant's Exchange

The applicant shall be required to pay the total cost of providing the plant facilities from the premises to the adjacent exchange interconnecting point.

(2) Adjacent Exchange

The applicant shall be required to pay the total cost of providing the additional plant facilities from the interconnecting point to the nearest available facility from which the service will be provided.

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

F. Adjacent Exchange Service

2. Terms and Conditions (Cont'd)

d. Conditions

Except as provided under Adjacent Exchange Service, telephone service outside of an exchange boundary is provided only as Foreign Exchange Service, as set forth in A., preceding.

The condition that Adjacent Exchange Service is available only to an adjacent exchange in the same LATA does not apply to existing customers whose Adjacent Exchange Service was in place prior to January 1, 1984, or to new customers where a Court waiver has been obtained.

3. Rates

In addition to the rates and charges for telephone service of the adjacent exchange, a mileage charge in the applicant's exchange applies as follows:

	USOC	MONTHLY RATE
• One mile or fraction thereof	1LXES	\$8.75

(M)

(M) Material moved to Page 5.1.

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (CONT'D)

(N)

5.1.7 MAPS

Individual local exchange boundary line maps for each exchange operated by the Company in Iowa are filed separately with the Iowa Utilities Board.

(N)

5.1.8 BORDER EXCHANGES

(M)

Iowa rates and charges apply for the following border towns: North Sioux City, South Dakota served by the Sioux City, Iowa exchange, East Harrisburg, Iowa served out of the Harrisburg, South Dakota exchange, East Canton, Iowa served out of the Canton, South Dakota exchange and Carter Lake, Iowa served out of the Omaha-Douglas, Nebraska exchange.

(M)

(M) Material moved from Page 5.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE

A. Description

Measured Service is local exchange service, for which rates are based upon exchange access line and usage. In addition to the monthly charge, local usage charges will apply for outgoing calls completed on a local basis. Measured Service is an optional offering available to single-party customers where, in the Company's judgment, central office equipment and facilities allow the offering. Rates for local usage vary, and are based upon a monthly rate and per minute of use charge. An hourly usage allowance applies to residence customers with the 3 Hour Package.

B. Terms and Conditions

1. Combinations of Measured Service and Flat Rate Service will not be allowed for business customers on the same premises, with the exception of:
 - The non-administrative, inward terminations at a Telephone Answering Bureau.
 - A flat rate Foreign Exchange line which is switched at a location whose calling area does not include the calling area of the normal serving exchange for the Measured Service lines.
 - The selection of either Flat Rate Service or Measured Service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
 - Flat Rate Service provided at locations where Public Access Line Service is furnished.
 - A Shared Telecommunications Service (STS) provider may subscribe to Flat Rate Service when located in separate quarters from the STS end users.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE

B. Terms and Conditions (Cont'd)

1. Combinations of Measured Service and Flat Rate Service will not be allowed for business customers on the same premises, with the exception of:
 - The non-administrative, inward terminations at a Telephone Answering Bureau.
 - A flat rate Foreign Exchange line which is switched at a location whose calling area does not include the calling area of the normal serving exchange for the Measured Service lines.
 - The selection of either Flat Rate Service or Measured Service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
 - Flat Rate Service provided at locations where Public Access Line Service is furnished.
 - A Shared Telecommunications Service (STS) provider may subscribe to Flat Rate Service when located in separate quarters from the STS end users.
2. The following services are not offered the option of subscribing to Measured Service:
 - Non-administrative lines of Miscellaneous Common Carriers and Radio Common Carriers
 - Centrex Service
 - Digital Switched Service
 - *CENTRON* Service
 - Centrex Plus Service

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE

B. Terms and Conditions (Cont'd)

3. Usage billing will be provided in bulk or summary form and not by call detail.
4. Definitions of Classes of Service for local calls - dial station-to-station, operator station-to-station, and person-to-person apply to local calls originated from Measured Service lines and are defined in Section 6 of this Catalog.
5. Sent-paid local calls include all dial station-to-station calls and those operator station-to-station and person-to-person calls which are billed to the same telephone number from which they originated.
6. The definitions of reversal of charges (collect call), bill to third party, and calling card are defined in Section 6 of this Catalog and apply to local calls originated on Measured Service lines.
7. The quotation of "time and charges" will not be provided for local telephone calls. This includes information concerning duration of messages and the associated charge to be billed the customer.
8. Measured Service usage charges do not apply to calls placed to the Company Business Office, Company Repair Service, Directory Assistance, 911, or "0" for emergency agencies, such as police, fire, rescue or ambulance.
9. Local Operator Assistance Charges, as outlined in 5.8.2, following, and usage charges for non-sent paid local calls apply in addition to Measured Service charges.
10. The residence exchange usage rates shown above will be discounted for hearing or speech impaired TDD usage at 30% on usage in excess of \$20.00 in a billing month.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE

B. Terms and Conditions (Cont'd)

11. The monthly rate for the Residence 3 Hour Package is found in C., following.

The method of applying the usage allowance will be as shown below:

- The usage allowance is applied only toward sent-paid local usage charges as accumulated above. The allowance may not be used to offset operator assistance charges.
 - No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months.
12. The monthly rate for hunting, found in 5.2.5, following, applies in addition to the business Measured Service line for business lines so equipped.
13. The monthly rate for each Measured Service trunk can be found in 5.3.1, following.

C. Rates and Charges

1. Service Ordering Charges

- a. For business customers, the Service Ordering Charge, specified in Section 3 of this Catalog, applies for regrading a customer from Measured Service to a flat rate individual line, except no charge applies for one conversion back to Flat Rate Service within 12 months of the effective date at which Measured Service is offered in the central office serving the customer or no charge applies for one change back to Flat Rate Service within 6 months after the initial subscription to Measured Service.
- b. For residence customers, the Service Ordering Charge does not apply to convert from Flat Rate Service to Measured Service, Measured Service to Flat Rate Service, or between any Measured Service offerings.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE

C. Rates and Charges (Cont'd)

2. Measured Service Individual Line

a. Residence

	USOC	USAGE ALLOWANCE	MONTHLY RATE
• 3 Hour Package, each line	RWV, AWV	3 hours	\$12.50

b. Business

	USOC	MONTHLY RATE PER ZONE		
		ZONE 1	ZONE 2	ZONE 3
• Two-way	RUB	\$29.50 (I)	\$29.50 (I)	\$29.50 (R)
• Incoming, each line	INY	29.50 (I)	29.50 (I)	29.50 (R)

3. Usage

a. The timing of local messages is the same as specified for toll messages, found elsewhere in this Catalog.

b. The following exchange usage rates apply in addition to the Measured Service line rates:

	RATE PER MINUTE
• Residence	\$0.02
• Business	0.03

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Cancels 7th Revised Page 11

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE

A. Description

Flat Rate Service is an exchange service for which a stipulated monthly rate is charged, regardless of the number of local messages originated.

B. Rates and Charges

1. Service Charges apply as specified in Section 3 of this Catalog.
2. Monthly Rates

	USOC	MONTHLY RATE
a. Residence		
• One-party main line	1FR	\$18.10
• One-party additional line	AFH	18.10

	USOC	1	MONTHLY RATE PER RATE ZONE	2	3
b. Business					
• Main Lines					
- One-party, two-way	1FB	\$35.50	\$35.50	\$35.50	
• Additional Lines					
- One-party, two-way	AFK	35.50	35.50	35.50	

(M)

(M) Material moved to Section105.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.5 LOCAL SERVICE OPTIONS

(M)

A. Hunting Service

1. Hunting Service applies for any business main line or PBX trunk arranged for hunting which allows completion of an incoming call from a line that is called but is in use to another line in the group, by means of central office equipment. Hunting applies to all but the last line arranged.

Hunting does not apply to:

- *CENTRON*, Centrex and Centrex Plus lines
- Network Access Registers
- Trunks with *DID*
- Centrex Network Access
- Digital Switched Service except the Data Trunks
- Residence lines
- Outward only lines/trunks

Hunting Service is furnished only when the necessary facilities are available.

(M) Material moved from Page 11.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A. Hunting Service (Cont'd)

2. The monthly rate for each hunting line applies as specified in 5., following, in addition to the rate for the service with which it is associated.
 3. Circular Hunt starts at the dialed number and continues in ascending order to the last number in the hunting group. Hunting then proceeds to the first number of the hunt group and continues thru the group until an idle line is reached or the number just preceding the dialed number is reached. The monthly rate for each Circular Hunt group as specified in 5., following, applies in addition to the monthly rate for each line in hunt. This service is furnished only when the necessary facilities are available.
 4. Preferential Hunt enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. The monthly rate for each line in Preferential Hunt as specified in 5., following, applies in addition to the monthly rate for each line in hunt.
5. Rates

	USOC	MONTHLY RATE
• Hunting, per line	HTG	\$8.95 (I)
• Circular Hunt, per group	HCKPG	3.00
• Preferential Hunt, per line	HSHHP	1.00

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

B. *STAND-BY* Line Service

1. Description

STAND-BY Line Service is an offering which allows business customers to expand access to their business and expand their capacity to make outgoing calls as needed. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

- a. This service is offered to business customers only.
- b. *STAND-BY* Line Service measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.
- c. *STAND-BY* Line Service may be temporarily suspended only when the main service with which it is associated is suspended. *STAND-BY* Line Service will remain at the full rate.
- d. Customers must have one-party flat rate business service at the location for which they are ordering *STAND-BY* Line Service. *STAND-BY* Line cannot be used as the primary business line.
- e. A listing is not provided with the *STAND-BY* Line.
- f. *STAND-BY* Line Service is provided where facilities permit.

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Cancels 2nd Revised Page 14

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. *STAND-BY* Line Service (Cont'd)

3. Rates and Charges

- a. Customers are not charged to change from *STAND-BY* Line Service to an individual business line.
- b. Service Order Charges apply as specified in Section 3 of this Catalog. In addition, Service Order Charges apply for customers regrading from an individual business line to *STAND-BY* Line Service.

	USOC	MONTHLY RATE PER ZONE		
		ZONE 1	ZONE 2	ZONE 3
• <i>STAND-BY</i> Line, per line	1TM	\$22.00 (I)	\$22.00 (I)	\$22.00
• Incoming and outgoing usage, per minute of use[1]				

CHARGE
\$0.05

C. Combination Main Line Service

1. Description

Combination Main Line Service is an arrangement whereby two individual lines in the same exchange may be connected so that calls to one line may be answered at either line. The combination may include a business and a residence line or two of either classification. The Combination Main Line Service is permitted on premises of the same customer, or premises of different customers if each customer to the combination service consents in writing to the combination service being provided on such premises.

[1] Applies to connections of one minute or any fraction thereof.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

C. Combination Main Line Service

1. Description (Cont'd)

The offering of Combination Main Line Service does not contemplate the furnishing of additional or special central office equipment for the purpose of improving transmission.

Controllable bridged service is available in dial exchanges whereby a transfer key located at one line may be operated to establish or remove the bridged arrangement, thus controlling the periods when a call to one line may be answered at either line.

Combination Main Line Service and the controllable bridged arrangement are not available in ESS central offices.

2. Rates and Charges

The following rates apply in addition to the appropriate Service Charges specified in Section 3 of this Catalog.

a. Combination Service

	USOC	MONTHLY RATE
• Both lines in the same central office area	BLS1X, BLS2X, BLS4X	[1]

[1] The monthly rate for each individual business or residence line applies.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

C. Combination Main Line Services

2. Rates and Charges

a. Combination Service (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Lines served from different central office areas	BLS1X, BLS2X, BLS4X	–	[1]
b. Controllable Bridged Arrangements			
• Both lines in the same central office area	BLS5X	–	[2]
- Central office facility	BLS5X	\$10.00	\$1.35
- Channel charges for the circuit between central office and location of a transfer key	N/A	[3]	[3]
• Lines served from different central office areas	N/A	[4]	[4]

[1] Individual line rate plus Foreign Central Office mileage, as specified in the Private Line Transport Services Catalog, on one of the two lines so that both are served from the same central office.

[2] The monthly rate for the individual line.

[3] As specified in the Private Line Transport Services Catalog.

[4] Same as Controllable Bridged Arrangements, above, plus Foreign Central Office mileage, as specified in the Private Line Transport Services Catalog on the answering line so that it is served from the same central office as the line with the transfer key.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

D. Dormitory Communications Service

1. Description

- a. Dormitory Communications Service (DCS) is available to public and private educational institutions for residential use by students, faculty members or employees who reside in dormitories or other residential quarters owned, leased, or under control of the educational institution.
- b. DCS is furnished from central office equipment located on Company premises and associated facilities arranged to provide the equivalent of residence individual line local exchange service. DCS lines furnished to an educational institution must be of the same class of residence individual line service and a mix of different services is not permitted.
- c. The local calling area for DCS is the same as that specified in 5.1.1 of the Exchange and Network Services Tariff for residence individual line service in the exchange in which the DCS central office equipment is located. DCS local calls, including calls between DCS lines served by the same DCS central office equipment, are subject to the same local exchange service usage charges as applicable to residence individual line service.

2. Terms and Conditions

- a. DCS is furnished to an educational institution upon the condition that use of the service shall not be made subject to any charge by the educational institution in excess of the charges set forth in the catalogs and/or tariffs of the Company.
- b. The educational institution is responsible for payment of all charges except those set forth in c., following.
- c. The Company will bill and collect DCS sent paid or collect long distance messages, telegrams, cablegrams and radiograms. In addition, the Company will bill and collect local exchange service usage if applicable.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

D. Dormitory Communications Service

2. Terms and Conditions (Cont'd)

- d. The terms and conditions for deposits and payment of service in Section 2 of this Catalog are applicable.
- e. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- f. The entire DCS individual line service may be denied or terminated in the event of default of payment or other violation of the regulations set forth in Section 2 of this Catalog. Service which is subsequently restored is subject to the charges specified in Section 3 of this Catalog.
- g. The Service Charges specified in Section 3 of this Catalog for residence service apply to the service connection, move and change of DCS.

EXCEPTION: The customer has the option of paying the cost as defined in Section 2 of this Catalog, when reconnecting 100 or more left-in DCS stations on the same service request.

- h. DCS lines may be temporarily suspended, at the educational institutional's request, subject to the terms and conditions specified for the temporary suspension of individual line residence service in Section 2 of this Catalog. Service Charges specified in Section 3 of this Catalog, apply when service is restored.
- i. The rates and charges specified for DCS lines in 3., following, do not include directory listings in the alphabetical section of the directory of the Company. Directory listings for DCS furnished with the consent of the educational institution, at the same rates and charges specified for residence additional directory listings in 5.7.1, following.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

D. Dormitory Communications Service

2. Terms and Conditions (Cont'd)

- j. DCS extension station lines bridged in the central office will be provided with the consent of the educational institution.
- k. Subject to the availability and type of DCS central office equipment provided and with the consent of the educational institution, DCS lines may be equipped for Custom Calling Services at the same rates and charges as specified for such services for residence individual lines as specified in 5.4.3, following.
- l. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service in Section 2 of this Catalog.

3. Rate Application

	USOC	MONTHLY RATE
• DCS Lines, each	1DF	[1]

[1] Apply same rates and charges as specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual line service in the exchange in which the DCS central office is located.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

(N)

E. Public Response Calling Service (PRCS)

1. Description

Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

- a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.
- b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.
 - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
 - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
 - The number of busy signals to a specific telephone number exceeds 1,000 per week.
- c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

E.2. (Cont'd)

- d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.
- e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area may incur the appropriate toll charges.
- f. Central Office prefixes for PRCS will be specified by the Company.
- g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs, apply as appropriate.
- h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1 of this Catalog may also be purchased.

(C)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

E. Public Response Calling Service (PRCS) (Cont'd)

(N)

3. Rates and Charges

- a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service then special construction charges based upon cost may apply in addition to the charges below.
- b. Where applicable, incremental charges specified elsewhere, apply.
- c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge	NRC83	\$100.00	-
• PRCS, incoming only	1MN	[1]	[1]
• Traffic Load Protector	GE6	-	\$150.00

[1] Rates and charges for a 1FB specified in 5.2.4 of the Exchange and Network Services Tariff or other business services specified elsewhere apply.

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5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

(N)

F. Line Promotions

1. Business

When promotions are made available to business customers who subscribe to flat business lines, such promotions shall not exceed 120 days annually. The periods and provisions will be determined by the Company.

2. Residence

When promotions are made available to residence customers who subscribe to residence lines such promotions shall not exceed 120 days annually. The periods and provisions will be determined by the Company.

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5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

(N)

A. Tribal Lifeline

1. Description

Tribal Lifeline provides additional lifeline support of up to \$25.00, in addition to the baseline Federal Lifeline support for qualifying low-income individuals living on reservations as defined by the Bureau of Indian Affairs (BIA) regulations.

2. Terms and Conditions

- a. Residents living on reservations are eligible for the Tribal Lifeline benefit if they participate in one or more of the following programs as identified by the FCC:
 - Bureau of Indian Affairs general assistance program,
 - Tribally administered Temporary Assistance for Needy Families block grant program,
 - Head Start programs (only for those meeting its income-qualifying standard),
 - National School Lunch Program's free lunch program,
 - Medicaid,
 - Food Stamps,
 - Supplemental Security Income (SSI),
 - Federal Public Housing Assistance,
 - Low Income Home Energy Assistance Program,
 - Meet income-Based Criterion for Telephone Assistance, as defined by the FCC.
- b. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs above, and lives on a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
- c. Tribal Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges, zone charges, or other non-discretionary charges associated with basic residential service. The benefit may not bring the basic local residential access line rate below \$1.00 per month.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Tribal Lifeline (Cont'd)

3. Monthly Credit[1]

	CREDIT USOC[2]	CREDIT AMOUNT
• Flat individual line (1FR)		
- Onawa	ASGFT	\$15.35
- Whiting	ASGFT	15.35

[1] The ASGFX and ASGF2 total credit of \$6.57 (as described in the Exchange and Network Services Tariff) applies in addition to the Tribal Lifeline credit. The FCC Tribal Lifeline Program consists of monthly federal baseline support of \$4.82 (ASGFX). For Tribal Lifeline Customers, the ASGF2 reflects a \$1.75 Federal Credit. The remainder of the Tribal Lifeline Credit is reflected in the ASGFT amount. The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00. (C)

[2] The credit amount is calculated by adding the 1FR rate of \$18.10 plus the \$4.82 subscriber line charge together. The ASGFX and ASGF2 total credit of \$6.57 (as described in the Exchange and Network Services Tariff) is subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: Tribal Lifeline customer on the reservation in Onawa exchange, $(\$18.10 + \$4.82 = \$22.92 - \$6.57 = \$16.35 - \$1.00) = \$15.35$ credit. (C)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

B. Link-Up

1. The Telephone Assistance Program – Link-Up is a plan which assists qualified low-income applicants with reduced service connection charges. The assistance applies for a single telephone line at the applicant's principal place of residence. A reduction of fifty percent of all service connection charges, or \$30.00, whichever is less, will be provided to qualified applicants.
2. The consumer shall receive the benefit of the Link-Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which Link-Up assistance was provided previously.
3. Eligibility Requirements

To be eligible for assistance, an applicant must participate in one of the following:

- a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low-Income Home Energy Assistance Program (LHEAP)
 - f. Temporary assistance to Needy Family Program (TANF)
 - g. National School Lunch Program (NSL)
 - h. Meet Income-Based Criterion for Telephone Assistance, as defined by the FCC
4. Application for Assistance

An applicant shall request telephone connection assistance through completion of a form provided by the Company.
 5. Charges and Deferred Payments
 - a. All service connection charges as specified in the Catalog for installing basic residential telephone service, except security deposits, shall be reduced by 50% or \$30.00, whichever is less.
 - b. An applicant may defer payment of the service connection charges. Payments may be deferred up to 12 months with a payment schedule of equal payments of up to \$200.00 assessed for commencing service. Interest will not be charged on deferred payments.

(M)
(N)

(N)

(M) Material moved to Page 20.6.

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5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

(N)

C. Expanded Link-Up Program

1. Description

Residents living on reservations, who qualify for Tribal Lifeline, are eligible for an additional Expanded Link-Up benefit of up to \$70.00, in addition to the Link-Up Program. The additional benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00 which are assessed to begin service at the principle residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone connection charges and special construction charges.

2. Nonrecurring Charge Credit

**CREDIT
USOC**

- Expanded Link-Up

LNKEL

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

(N)

D. Lifeline Assistance

1. The Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Residents living on reservations can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.
2. Eligibility Requirements

To be eligible for assistance, an applicant must participate in one of the following:

- a. Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low-Income Home Energy Assistance Program (LHEAP)
 - f. Temporary assistance to Needy Family Program (TANF)
 - g. National School Lunch Program (NSL)
 - h. Meet Income-Based Criterion for Telephone Assistance, as defined by the FCC
3. Application for Assistance

An applicant shall request telephone assistance through completion of a form provided by the Company.

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5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

D. Lifeline Assistance (Cont'd)

4. Rates

- a. The Lifeline customer will receive a monthly credit toward their local exchange service rate. The monthly credit of \$6.57 consists of the \$1.75 federal Lifeline support and the \$4.82 baseline federal support to waive the Lifeline customer's federal end-user common line charges or to reduce the Lifeline customer's residential rate.

(C)
(C)

	USOC	MONTHLY CREDIT
• Federal Credit	ASGFX	\$4.82 (R)
• Federal Credit	ASGF2	1.75

- b. Toll Restriction (also known as Toll Blocking) as found in the Catalog shall be included with this service offering without charge. No service deposit would be required if applicant voluntarily elects toll restriction with the initiation of Lifeline service.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

(M)

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks

1. Description

Tenant Solutions is a full service offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounts or waivers of monthly rates and/or nonrecurring charges.

2. Products and Services

Menu of Services includes:

- Caller Identification-Name and Number and Caller Identification Number only
- Call Forwarding features as follows:
 - Call Forwarding Busy Line (Expanded)
 - Call Forwarding Busy Line (External)
 - Call Forwarding Busy Line (Programmable)
 - Call Forwarding Don't Answer
 - Call Forwarding Don't Answer (Expanded)
 - Call Forwarding Don't Answer (Programmable)
 - Call Forwarding Busy Line/Don't Answer (Expanded)
 - Call Forwarding Busy Line Don't Answer (External)
- Digital Data Service[1]
- Digital Switched Services
- Flat Rated Exchange Access Lines
- *MARKET EXPANSION LINE* Service
- Premium Listings; includes all but listed name
- Primary Rate Service (PRS) ISDN
- Single Line ISDN Service
- *STAND-BY LINE* Service
- Trunks
- Uniform Access Solution Service

(M)

(N)

(M)

(M)

[1] Description and rates found in the Private Line Transport Services Catalog.

(M) Material moved from Page 20.2.