
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES

2.5.2 CUSTOMER RESPONSIBILITY

A. Maintenance and Repair (Cont'd)

3. A Service Test is an examination, test or other method utilized to determine the condition of customer premises equipment and inside station wiring, and no trip to the customer premises is required. In the event a Service Test is not sufficient to determine the condition of customer premises equipment and inside station wiring and a trip to the customer's premises is required, a maintenance of service charge, as found elsewhere in this Catalog, may apply. The Company shall not be liable to the customer or other parties for claims arising out of the mistakes, omissions, or errors in performing a service test.

B. Protection of Construction

The customer shall protect the construction of the Company used to render the service against other users of the property when, in the judgment of the Company, such other uses would impair its services or constitute a hazard to its property or to the safety of its employees.

C. Lost and Damaged Equipment

The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove, or attempt to repair, nor permit others to rearrange, disconnect, remove or attempt to repair any facilities installed by the Company except upon the written consent of the Company.

D. Unauthorized Attachments or Connections

No apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Catalog. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES

2.5.2 CUSTOMER RESPONSIBILITY (CONT'D)

E. Battery, Power Supply, and Space

The Company will furnish battery or power necessary to operate its equipment except as may be otherwise provided in this Catalog. In all cases where it is specified in this Catalog that "commercial" or "high voltage" power is required, this refers to the source of power commonly used in the community for light and power. Whenever "commercial" or "high voltage" power is used in connection with telephone service furnished under this Catalog, all the outlets and wiring on which such power is impressed shall be installed and maintained by the customer and the power shall be furnished by the customer. All space required for operation of that portion of our equipment located on the customer's premises, will be provided by and at the expense of the customer.

2.5.6 COMMUNICATION SYSTEMS AND PREMISES WIRE

A. Broadcast of Recorded Telephone Conversations

The provisions of 2.5.2.D., preceding, shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording, provided that in the interests of protecting the privacy of telephone service the recording is made as provided elsewhere in this Catalog.

2.6 SPECIAL TAXES, FEES AND CHARGES

A. Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fee or charges shall be billed to the telephone customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

Qwest Corporation
SERVICES CATALOG No. 1
IOWA

**EXCHANGE AND
NETWORK SERVICES**
Effective: April 20, 2009

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

(N)
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(N)

[1] Original Pages 43 through 46 were previously canceled.

(T)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

(N)

A. *TOTAL ADVANTAGE* Express Service (QTA Express)

1. General Description

As applied in this Catalog, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

B. *TOTAL ADVANTAGE* (QTA)

1. General Description

As applied in this Catalog, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm