

Qwest Corporation
SERVICES CATALOG
IOWA

SECTION 13

ACCESS SERVICE
Effective: October 16, 2002

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**13. ADDITIONAL ENGINEERING, ADDITIONAL
LABOR AND MISCELLANEOUS SERVICES**

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**13. ADDITIONAL ENGINEERING, ADDITIONAL
LABOR AND MISCELLANEOUS SERVICES**

13.1 MAINTENANCE OF SERVICE

A. Description

The following Maintenance of Service charges apply to Switched Access and Private Line Transport Service.

A Maintenance of Service charge applies when the customer requests the Company to isolate and repair trouble on the customer's side of the demarcation point. The customer shall be responsible for payment for the period of time from when Company personnel are dispatched to the customer's premises to when the work is completed.

B. Charges

MAINTENANCE OF SERVICE PERIODS	USOC	NONRECURRING CHARGE
• Basic Time, per technician		
- First 1/2 hour or fraction thereof	MVWXX	\$37.50
- Each additional 1/2 hour or fraction thereof	MVW1X	20.00
• Overtime, per technician[1]		
- First 1/2 hour or fraction thereof	MVWOX	41.50
- Each additional 1/2 hour or fraction thereof	MVW2X	24.00
• Premium Time, per technician[1]		
- First 1/2 hour or fraction thereof	MVWPX	45.50
- Each additional 1/2 hour or fraction thereof	MVW3X	28.00

[1] A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four (4) hours.

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13.2 MANAGED LONG DISTANCE (MLD) (N)

A. General Description

Managed Long Distance (MLD) is a call management access service available to ICs. MLD provides timing and termination of long distance calls for the IC's use in providing 1+ direct dialed toll. Calls are routed through the Company's MLD Advanced Intelligent Network (AIN) platform for timing and voice prompts before being routed to the IC's tandem switch for call completion. The per-minute rate is in addition to all other applicable access charges.

B. Terms and Conditions

1. The Company undertakes to provide MLD only in those end offices that are suitably equipped.
2. The Primary Interexchange Carrier and Local Interexchange Carrier (PIC/LPIC) must be the same.
3. The IC's end user customers are provided a \$20.00 per month spending limit from the first to the end of each month.
4. MLD rates are applied on a per minute of use basis. Fractional minutes of use will be rounded up to the next full minute.

C. Rates and Charges

	RATE
• Per minute of use	\$0.07