
 INTERSTATE OPERATOR SERVICES

SECTION 3. OPERATOR SERVICES**3.1 SERVICE DESCRIPTION**

- A. This section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:
1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Third Party, Collect), and/or the completion restriction selected (i.e., Person-to-Person);
 2. A measured usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
 3. Other additional surcharges as provided herein (i.e., payphone surcharge, location surcharge or other).

3.2 TERMS AND CONDITIONS

A. Responsibilities of the User

1. The user is responsible for payment of the charges set forth in this Tariff unless the called party or a third party has accepted the responsibility for such payment.
2. The user is responsible for compliance with the applicable regulations set forth in this Tariff.
3. The user is responsible for establishing its identity as often as necessary during the course of a call.
4. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

B. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Qwest uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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ISSUED BY Mark Brinton
 Manager – Policy and Law
 1801 California Street, Suite 4720
 Denver, CO 80202

INTERSTATE OPERATOR SERVICES

SECTION 3. OPERATOR SERVICES

3.3 RATES AND CHARGES

A. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

B. Billing of Calls

1. Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an incomplete call.
 - a. Collect Calls – Timing begins when the called party accepts the responsibility for payment.
 - b. Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
 - c. All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

3.4 MISCELLANEOUS OPERATOR SERVICES CHARGES

A. Payphone Surcharge

1. Description

This charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card, or Collect) placed from pay telephones.

2. Rates and Charges

This charge is in addition to all other applicable charges unless otherwise specified.

CHARGE

- Payphone Surcharge
 - Residence \$0.55 (I)
 - Business 0.55 (I)

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ISSUED BY Mark Brinton
Manager – Policy and Law
1801 California Street, Suite 4720
Denver, CO 80202

INTERSTATE OPERATOR SERVICES

SECTION 3. OPERATOR SERVICES

3.4 MISCELLANEOUS OPERATOR SERVICES CHARGES (CONT'D)

B. Non-Subscriber Surcharge

A Non-Subscriber Surcharge is applicable to interstate Operator Station (Collect, Billed to Third Party, and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in the Tariff unless otherwise indicated.

The Non-subscriber Surcharge does not apply to: calls billed to calling cards, conference calls, calls to directory assistance, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system or to collect calls accessing the Company's network via 800 access methods.

The Company will credit any Non-Subscriber Surcharges reported by newly-presubscribed Company customers during the period between presubscription and administrative processing of the new customer. The Company will also credit any Non-Subscriber Surcharges reported by customers during a FCC reportable incident of service outage by another interexchange carrier. To receive either of these credits, customers must contact the Company through an 800 number designated for billing inquiries. The credit will be issued in the form of a bill credit to be processed electronically through the customer's Local Exchange Carrier.

The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available and will be implemented in all remaining Local Exchange areas as billing becomes available.

- Non-Subscriber Surcharge \$3.50

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ISSUED BY Mark Brinton
Manager – Policy & Law
1801 California Street, Suite 4720
Denver, CO 80202

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SECTION 3. OPERATOR SERVICES

3.5 BUSINESS/RESIDENTIAL SERVICE

A. Description

This service allows calls from business and residential locations that presubscribe to one of Qwest LD Corp.'s direct dial services.

B. Rates and Charges

1. Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	CHARGE
• 0 + Calling Card	\$4.95
• 0 + Calling Card (Op)	4.95
• 0 - Calling Card (Op)	5.50
• 0 + Bill to Third Party	4.95
• 0 - Bill to Third Party	6.50
• 0 + Collect	4.95
• 0 - Collect	6.50
• 0 + Person-to-Person	9.95
• 0 - Person-to-Person	9.95
• Operator Station	4.95

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ISSUED BY Mark Brinton
Manager – Policy & Law
1801 California Street, Suite 4720
Denver, CO 80202

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SECTION 3. OPERATOR SERVICES**3.5 BUSINESS/RESIDENTIAL SERVICE****B. Rates and Charges (Cont'd)****2. Operator Services Per Minute Usage Charges**

The following are the per minute usage charges that the customer will incur when using Qwest LD Corp.'s Operator Services. These charges will apply in addition to the applicable operator surcharge.

Mileage Band	Per Minute Usage Charge
• 0-9999	\$0.60

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Manager – Policy & Law
1801 California Street, Suite 4720
Denver, CO 80202

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3.6 DIRECTORY ASSISTANCE SERVICE

A. Description

1. Directory Assistance service allows customers to obtain listing information, which is comprised of a name, ZIP Code and/or address and telephone number.
2. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

B. Terms and Conditions

1. A caller may request a maximum of two listings for each call to Directory Assistance. Call completion is provided without additional charge. When two listings are requested from Directory Assistance, only the second listing can be completed. However, long distance message charges apply if applicable.
2. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate usage/surcharge charges as specified in Section 3 applies in addition to the Directory Assistance charge.
3. The rate applies whether or not the customer secures any requested information.

C. Rates and Charges

	CHARGE
<ul style="list-style-type: none"> • Direct dialed call by customer 	
- Each call	\$1.99

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ISSUED BY Mark Brinton
 Manager – Policy & Law
 1801 California Street, Suite 4720
 Denver, CO 80202