

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.19 800 CONNECT SERVICE**

## A. Description

This service provides end users the ability to complete automated and live operator assisted telephone calls through the Company's designated 8XX customer numbers. Transient end users obtain the 8XX customer number for 800 Connect from the Company's subscriber responsible for providing the customer numbers either verbally or posting by the telephone. End users can process their calls through an automated call processor or live operator.

## B. Rates and Charges

1. The following rates and charges are applicable to operator assisted calls processed by the Company.

## a. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

**CHARGE  
INTERSTATE**

Calling Card – Automated (0++)	\$4.99
Calling Card – Partially Assisted (0+-)	5.50
Calling Card – Fully Assisted (0--)	5.50
Credit Card – Automated (0++)	4.99
Credit Card – Partially Assisted (0+-)	5.50
Credit Card – Fully Assisted (0--)	5.50
Bill to Third Party – Automated (0++)	5.50
Bill to Third Party – Partially Assisted (0+-)	5.50
Bill to Third Party – Fully Assisted (0--)	5.50
Collect – Automated (0++)	4.99
Collect – Partially Assisted (0+-)	5.50
Collect – Fully Assisted (0--)	5.50
Person to Person – Partially Assisted (0+-)	5.50
Person to Person – Fully Assisted (0--)	5.50
Station to Station – Partially Assisted (0+-)	5.50
Station to Station – Fully Assisted (0--)	5.50

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**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.19 800 CONNECT SERVICE**

B.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8000	\$0.8000	\$0.8000	\$0.8000	\$0.8000	\$0.8000

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**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.20 OPTION D-1**

## A. Description

Operator Services that are available for identified, non-aggregate, non-operator service contracted business/residential Qwest 1+ presubscribed customers.

## B. Rates and Charges

## 1. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

**CHARGE****INTERSTATE**

Calling Card – Automated (0++)	\$1.99
Calling Card – Partially Assisted (0+-)	3.45
Calling Card – Fully Assisted (0--)	3.45
Credit Card – Automated (0++)	2.25
Credit Card – Partially Assisted (0+-)	3.45
Credit Card – Fully Assisted (0--)	3.45
Bill to Third Party – Automated (0++)	5.50
Bill to Third Party – Partially Assisted (0+-)	5.50
Bill to Third Party – Fully Assisted (0--)	5.50
Collect – Automated (0++)	5.50
Collect – Partially Assisted (0+-)	5.50
Collect – Fully Assisted (0--)	5.50
Person to Person – Partially Assisted (0+-)	9.95
Person to Person – Fully Assisted (0--)	9.95
Station to Station – Partially Assisted (0+-)	3.45
Station to Station – Fully Assisted (0--)	3.45

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**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.20 OPTION D-1**

B.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.21 CARRIER SERVICES**

## A. Description

Carrier Services by Qwest provides any end user the ability to complete automated and live operator assisted telephone calls through the Company's designated numbers which are 800-235-5576, 800-235-5708 and 800-235-5768. These toll free numbers are unique to the Company when dialed from the state of California and can be utilized by any end user.

## B. Rates and Charges

## 1. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE</b>
	<b>INTERSTATE</b>
Calling Card – Automated (0++)	\$ 0.00
Calling Card – Partially Assisted (0+-)	3.95
Calling Card – Fully Assisted (0--)	3.95
Credit Card – Automated (0++)	5.99
Credit Card – Partially Assisted (0+-)	7.50
Credit Card – Fully Assisted (0--)	7.50
Bill to Third Party – Automated (0++)	9.99
Bill to Third Party – Partially Assisted (0+-)	9.99
Bill to Third Party – Fully Assisted (0--)	9.99
Collect – Automated (0++)	7.50
Collect – Partially Assisted (0+-)	7.50
Collect – Fully Assisted (0--)	7.50
Person to Person – Partially Assisted (0+-)	12.50
Person to Person – Fully Assisted (0--)	12.50
Station to Station – Partially Assisted (0+-)	9.99
Station to Station – Fully Assisted (0--)	9.99

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**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.21 CARRIER SERVICES**

B.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500

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