

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.9 OPTION A-9**

## A. Rates and Charges

1. The following rates and charges are applicable to operator assisted calls processed by the Company.

- a. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

**CHARGE****INTERSTATE**

Calling Card – Automated (0++)	\$ 7.36
Calling Card – Partially Assisted (0+-)	8.36
Calling Card – Fully Assisted (0--)	8.36
Credit Card – Automated (0++)	7.36
Credit Card – Partially Assisted (0+-)	8.36
Credit Card – Fully Assisted (0--)	8.36
Bill to Third Party – Automated (0++)	12.00
Bill to Third Party – Partially Assisted (0+-)	12.00
Bill to Third Party – Fully Assisted (0--)	12.00
Collect – Automated (0++)	8.36
Collect – Partially Assisted (0+-)	8.36
Collect – Fully Assisted (0--)	8.36
Person to Person – Partially Assisted (0+-)	12.00
Person to Person – Fully Assisted (0--)	12.00
Station to Station – Partially Assisted (0+-)[1]	12.00
Station to Station – Fully Assisted (0--)[1]	12.00

[1] These billing options are only available to business/residence customers of CLEC and other Carriers.

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.9 OPTION A-9**

A.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$1.7300	\$1.7300	\$1.7300	\$1.7300	\$1.7300	\$1.7300

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.10 OPTION A-10**

## A. Rates and Charges

## 1. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE</b>
	<b>INTERSTATE</b>
Calling Card – Automated (0++)	\$2.69
Calling Card – Partially Assisted (0+-)	4.95
Calling Card – Fully Assisted (0--)	4.95
Credit Card – Automated (0++)	2.69
Credit Card – Partially Assisted (0+-)	4.95
Credit Card – Fully Assisted (0--)	4.95
Bill to Third Party – Automated (0++)	4.95
Bill to Third Party – Partially Assisted (0+-)	4.95
Bill to Third Party – Fully Assisted (0--)	4.95
Collect – Automated (0++)	2.69
Collect – Partially Assisted (0+-)	4.95
Collect – Fully Assisted (0--)	5.95
Person to Person – Partially Assisted (0+-)	4.95
Person to Person – Fully Assisted (0--)	4.95
Station to Station – Partially Assisted (0+-)[1]	4.95
Station to Station – Fully Assisted (0--)[1]	4.95

[1] These billing options are only available to business/residence customers of CLEC and other Carriers.

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.10 OPTION A-10**

A. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the user will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3600	\$0.3600	\$0.3600	\$0.3600	\$0.3600	\$0.3600

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.11 OPTION A-11**

## A. Rates and Charges

1. The following rates and charges are applicable to operator assisted calls processed by the Company.
  - a. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

**CHARGE****INTERSTATE**

Calling Card – Automated (0++)	\$4.99
Calling Card – Partially Assisted (0+-)	5.50
Calling Card – Fully Assisted (0--)	5.50
Credit Card – Automated (0++)	4.99
Credit Card – Partially Assisted (0+-)	5.50
Credit Card – Fully Assisted (0--)	5.50
Bill to Third Party – Automated (0++)	5.50
Bill to Third Party – Partially Assisted (0+-)	5.50
Bill to Third Party – Fully Assisted (0--)	5.50
Collect – Automated (0++)	4.99
Collect – Partially Assisted (0+-)	5.50
Collect – Fully Assisted (0--)	5.50
Person to Person – Partially Assisted (0+-)	5.50
Person to Person – Fully Assisted (0--)	5.50
Station to Station – Partially Assisted (0+-)[1]	5.50
Station to Station – Fully Assisted (0--)[1]	5.50

[1] These billing options are only available to business/residence customers of CLEC and other Carriers.

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.11 OPTION A-11**

A.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8000	\$0.8000	\$0.8000	\$0.8000	\$0.8000	\$0.8000

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.12 OPTION A-12 AND OPTION A-13**

## A. Option A-12

## 1. Rates and Charges

- a. The following rates and charges are applicable to operator assisted calls processed by the Company.

## (1) Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE</b>
	<b>INTERSTATE</b>
Calling Card – Automated (0++)	\$3.59
Calling Card – Partially Assisted (0+-)	3.59
Calling Card – Fully Assisted (0--)	3.59
Credit Card – Automated (0++)	3.59
Credit Card – Partially Assisted (0+-)	3.59
Credit Card – Fully Assisted (0--)	3.59
Bill to Third Party – Automated (0++)	3.59
Bill to Third Party – Partially Assisted (0+-)	3.59
Bill to Third Party – Fully Assisted (0--)	3.59
Collect – Automated (0++)	3.59
Collect – Partially Assisted (0+-)	3.59
Collect – Fully Assisted (0--)	3.59
Person to Person – Partially Assisted (0+-)	3.59
Person to Person – Fully Assisted (0--)	3.59
Station to Station – Partially Assisted (0+-)[1]	3.59
Station to Station – Fully Assisted (0--)[1]	3.59

[1] These billing options are only available to business/residence customers of CLEC and other Carriers.

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.12 OPTION A-12 AND OPTION A-13**

A.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.5900	\$0.5900	\$0.5900	\$0.5900	\$0.5900	\$0.5900

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS****3.2.12 OPTION A-12 AND OPTION A-13 (CONT'D)**

## B. Option A-13

## 1. Rates and Charges

- a. The following rates and charges are applicable to operator assisted calls processed by the Company.

## (1) Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

**CHARGE****INTERSTATE**

Calling Card – Automated (0++)	\$5.50
Calling Card – Partially Assisted (0+-)	5.50
Calling Card – Fully Assisted (0--)	5.50
Credit Card – Automated (0++)	5.50
Credit Card – Partially Assisted (0+-)	5.50
Credit Card – Fully Assisted (0--)	5.50
Bill to Third Party – Automated (0++)	5.50
Bill to Third Party – Partially Assisted (0+-)	5.50
Bill to Third Party – Fully Assisted (0--)	5.50
Collect – Automated (0++)	5.50
Collect – Partially Assisted (0+-)	5.50
Collect – Fully Assisted (0--)	5.50
Person to Person – Partially Assisted (0+-)	5.50
Person to Person – Fully Assisted (0--)	5.50
Station to Station – Partially Assisted (0+-)[1]	5.50
Station to Station – Fully Assisted (0--)[1]	5.50

[1] These billing options are only available to business/residence customers of CLEC and other Carriers.

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.12 OPTION A-12 AND OPTION A-13**

B.1. (Cont'd)

b. Operator Per Minute Usage Charges – Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS (CONT'D)**

**3.2.13 OPTION B-1**

A. Rates and Charges

1. Operator Surcharges – Interstate

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

**CHARGE  
INTERSTATE**

Collect – Automated (0++) \$2.50

2. Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the user will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS (CONT'D)**

**3.2.14 OPTION B-2**

A. Rates and Charges

1. Operator Surcharges – Interstate

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

**CHARGE  
INTERSTATE**

Collect – Automated (0++) \$3.95

2. Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the user will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.6900	\$0.6900	\$0.6900	\$0.6900	\$0.6900	\$0.6900

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS (CONT'D)**

**3.2.15 OPTION B-3**

A. Rates and Charges

1. Operator Surcharges – Interstate

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

**CHARGE  
INTERSTATE**

Collect – Automated (0++) \$4.99

2. Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the user will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS (CONT'D)**

**3.2.16 OPTION B-4**

A. Rates and Charges

1. Operator Surcharges – Interstate

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

**CHARGE  
INTERSTATE**

Collect – Automated (0++)	\$3.95
---------------------------	--------

2. Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the user will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.17 Q.UNIVERSAL COLLECT**

## A. Description

Q.Universal Collect provides any end user the ability to complete automated and live operator assisted long distance telephone calls through the Company's designated Q.Universal Collect number which is 888-4-COLLECT (888-426-5532). The 888-4-COLLECT number is unique to the Company and can be utilized by any end user.

## B. Rates and Charges

## 1. Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE</b>
	<b>INTERSTATE</b>
Calling Card – Automated (0++)	\$2.69
Calling Card – Partially Assisted (0+-)	4.95
Calling Card – Fully Assisted (0--)	4.95
Credit Card – Automated (0++)	2.69
Credit Card – Partially Assisted (0+-)	4.95
Credit Card – Fully Assisted (0--)	4.95
Bill to Third Party – Automated (0++)	4.95
Bill to Third Party – Partially Assisted (0+-)	4.95
Bill to Third Party – Fully Assisted (0--)	4.95
Collect – Automated (0++)	2.69
Collect – Partially Assisted (0+-)	4.95
Collect – Fully Assisted (0--)	5.95
Person to Person – Partially Assisted (0+-)	4.95
Person to Person – Fully Assisted (0--)	4.95
Station to Station – Partially Assisted (0+-)[1]	4.95
Station to Station – Fully Assisted (0--)[1]	4.95

[1] These billing options are only available to business/residence customers.

(Filed under Transmittal No. 177.)

Issued: December 17, 2008

Effective: January 2, 2009

ISSUED BY Judy Lee  
 Manager – Legal  
 1801 California Street  
 Denver, CO 80202

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.17 Q.UNIVERSAL COLLECT**

B. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the user will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3600	\$0.3600	\$0.3600	\$0.3600	\$0.3600	\$0.3600

## INTERSTATE OPERATOR SERVICES

**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (CONT'D)****3.2.18 Q.COLLECT**

## A. Description

Q.Collect provides the Company's designated 8XX numbers to subscribers, for providing end users the ability to complete automated and live operator assisted telephone calls. 8XX numbers are unique to each subscriber.

## B. Rates and Charges

## 1. Q.Collect #1 - Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE INTERSTATE</b>
Calling Card – Automated (0++)	\$2.69
Calling Card – Partially Assisted (0+-)	4.95
Calling Card – Fully Assisted (0--)	4.95
Credit Card – Automated (0++)	2.69
Credit Card – Partially Assisted (0+-)	4.95
Credit Card – Fully Assisted (0--)	4.95
Bill to Third Party – Automated (0++)	4.95
Bill to Third Party – Partially Assisted (0+-)	4.95
Bill to Third Party – Fully Assisted (0--)	4.95
Collect – Automated (0++)	2.69
Collect – Partially Assisted (0+-)	4.95
Collect – Fully Assisted (0--)	5.95
Person to Person – Partially Assisted (0+-)	4.95
Person to Person – Fully Assisted (0--)	4.95
Station to Station – Partially Assisted (0+-)	4.95
Station to Station – Fully Assisted (0--)	4.95

(Filed under Transmittal No. 177.)

Issued: December 17, 2008

Effective: January 2, 2009

ISSUED BY Judy Lee  
 Manager – Legal  
 1801 California Street  
 Denver, CO 80202

INTERSTATE OPERATOR SERVICES

---

**3. RATES AND CHARGES**

**3.2 OPERATOR SERVICES OFFERINGS**

**3.2.18 Q.COLLECT**

B. Rates and Charges (Cont'd)

2. Q.Collect #1 - Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3600	\$0.3600	\$0.3600	\$0.3600	\$0.3600	\$0.3600

INTERSTATE OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.18 Q.COLLECT

B. Rates and Charges (Cont'd)

3. Q.Collect #2 - Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE INTERSTATE</b>
Calling Card – Automated (0++)	\$ 5.99
Calling Card – Partially Assisted (0+-)	7.50
Calling Card – Fully Assisted (0--)	7.50
Credit Card – Automated (0++)	5.99
Credit Card – Partially Assisted (0+-)	7.50
Credit Card – Fully Assisted (0--)	7.50
Bill to Third Party – Automated (0++)	9.99
Bill to Third Party – Partially Assisted (0+-)	9.99
Bill to Third Party – Fully Assisted (0--)	9.99
Collect – Automated (0++)	7.50
Collect – Partially Assisted (0+-)	7.50
Collect – Fully Assisted (0--)	7.50
Person to Person – Partially Assisted (0+-)	12.50
Person to Person – Fully Assisted (0--)	12.50
Station to Station – Partially Assisted (0+-)	9.99
Station to Station – Fully Assisted (0--)	9.99

4. Q.Collect #2 - Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

	<b>INTERSTATE USAGE CHARGE</b>					
	<b>DAY</b>		<b>EVENING</b>		<b>NIGHT/WEEKEND</b>	
<u>Mileage Band</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900

(Filed under Transmittal No. 177.)

Issued: December 17, 2008

Effective: January 2, 2009

ISSUED BY Judy Lee  
 Manager – Legal  
 1801 California Street  
 Denver, CO 80202

INTERSTATE OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.18 Q.COLLECT

B. Rates and Charges (Cont'd)

5. Q.Collect #3 - Operator Surcharges – Interstate

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

**CHARGE  
INTERSTATE**

Calling Card – Automated (0++)	\$5.50
Calling Card – Partially Assisted (0+-)	5.50
Calling Card – Fully Assisted (0--)	5.50
Credit Card – Automated (0++)	5.50
Credit Card – Partially Assisted (0+-)	5.50
Credit Card – Fully Assisted (0--)	5.50
Bill to Third Party – Automated (0++)	5.50
Bill to Third Party – Partially Assisted (0+-)	5.50
Bill to Third Party – Fully Assisted (0--)	5.50
Collect – Automated (0++)	5.50
Collect – Partially Assisted (0+-)	7.50
Collect – Fully Assisted (0--)	5.50
Person to Person – Partially Assisted (0+-)	5.50
Person to Person – Fully Assisted (0--)	5.50
Station to Station – Partially Assisted (0+-)	5.50
Station to Station – Fully Assisted (0--)	5.50

6. Q.Collect #3 - Operator Per Minute Usage Charges - Interstate

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERSTATE  
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900

(Filed under Transmittal No. 177.)

Issued: December 17, 2008

Effective: January 2, 2009

ISSUED BY Judy Lee  
 Manager – Legal  
 1801 California Street  
 Denver, CO 80202